

Illinois CARE Connections iPad Instructions



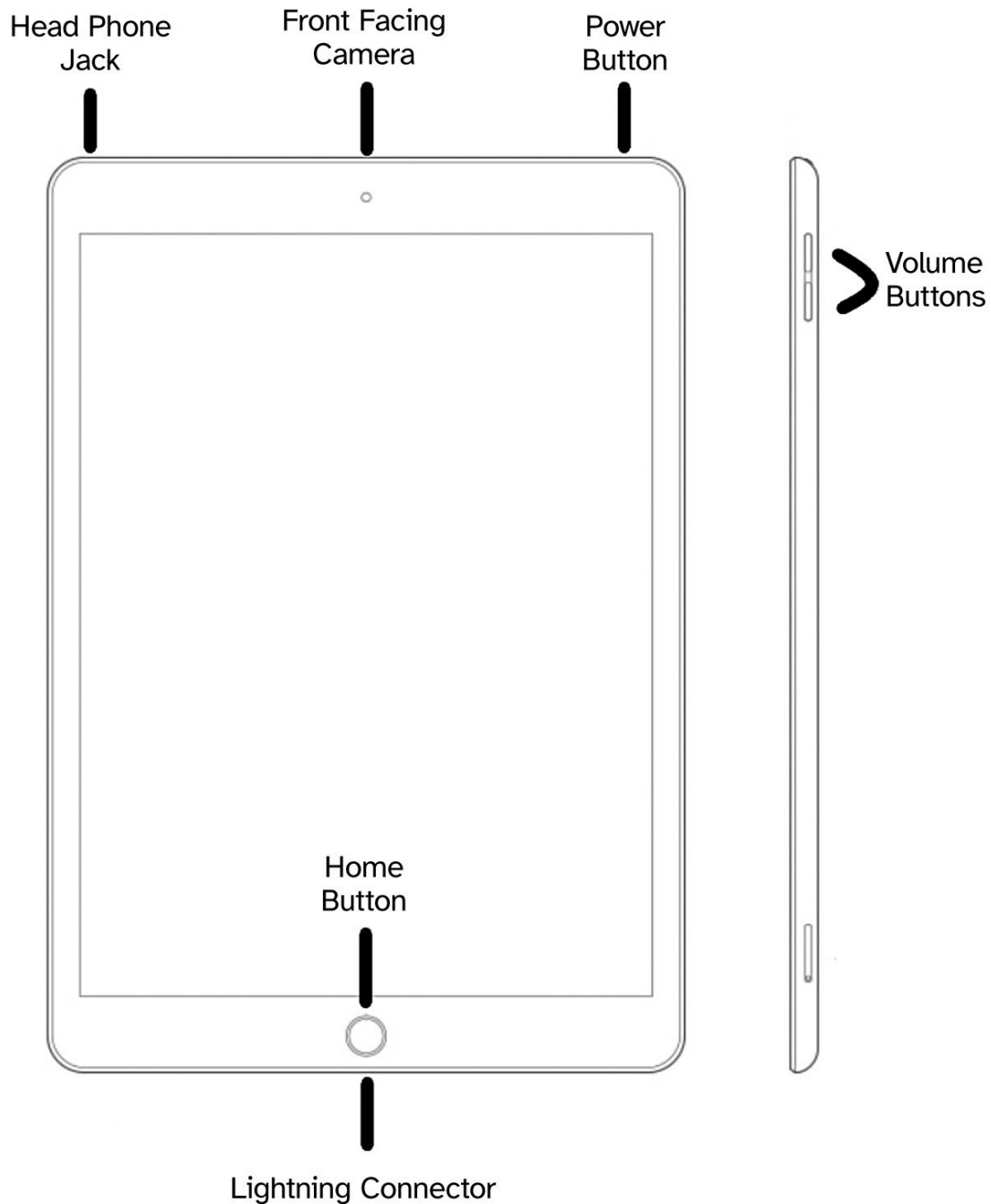
This program is funded by the Illinois Department on Aging.

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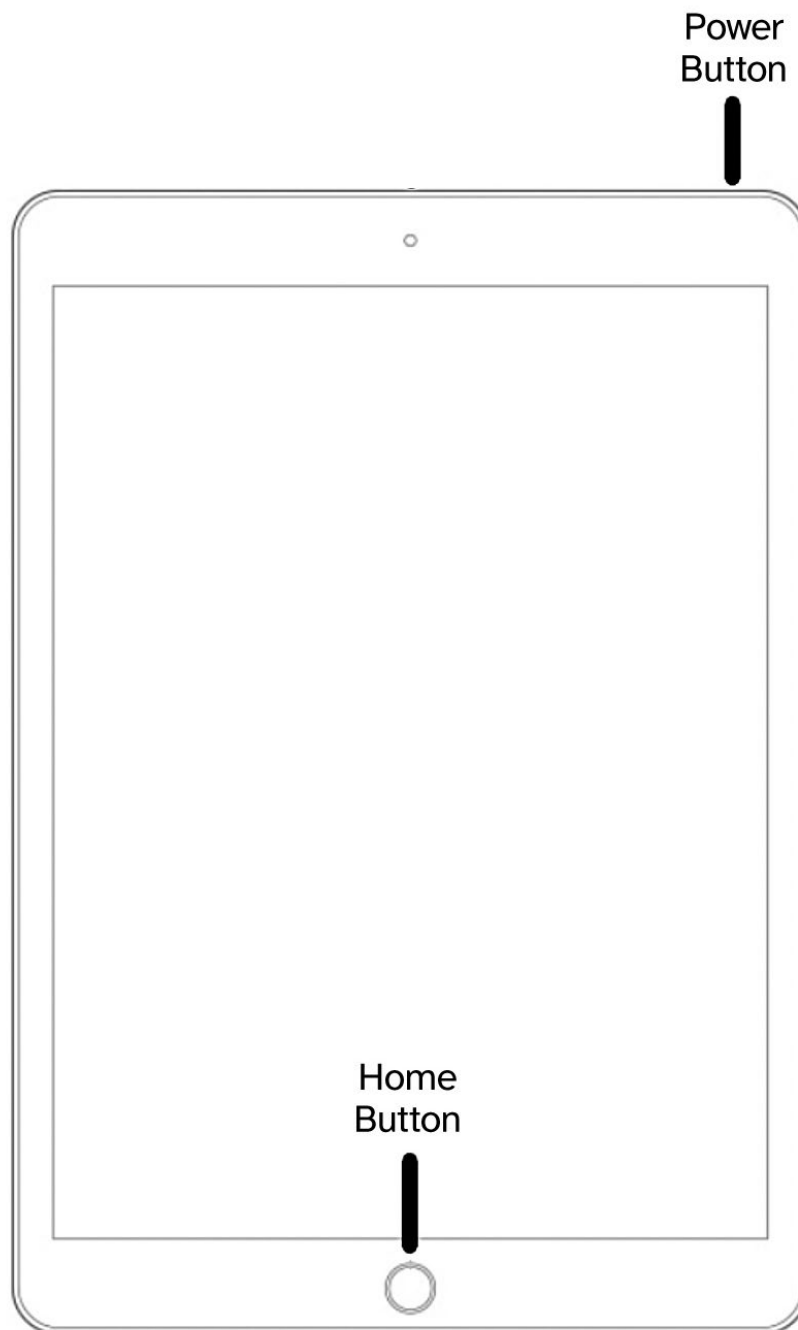
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Orientation of the 9th Generation iPad



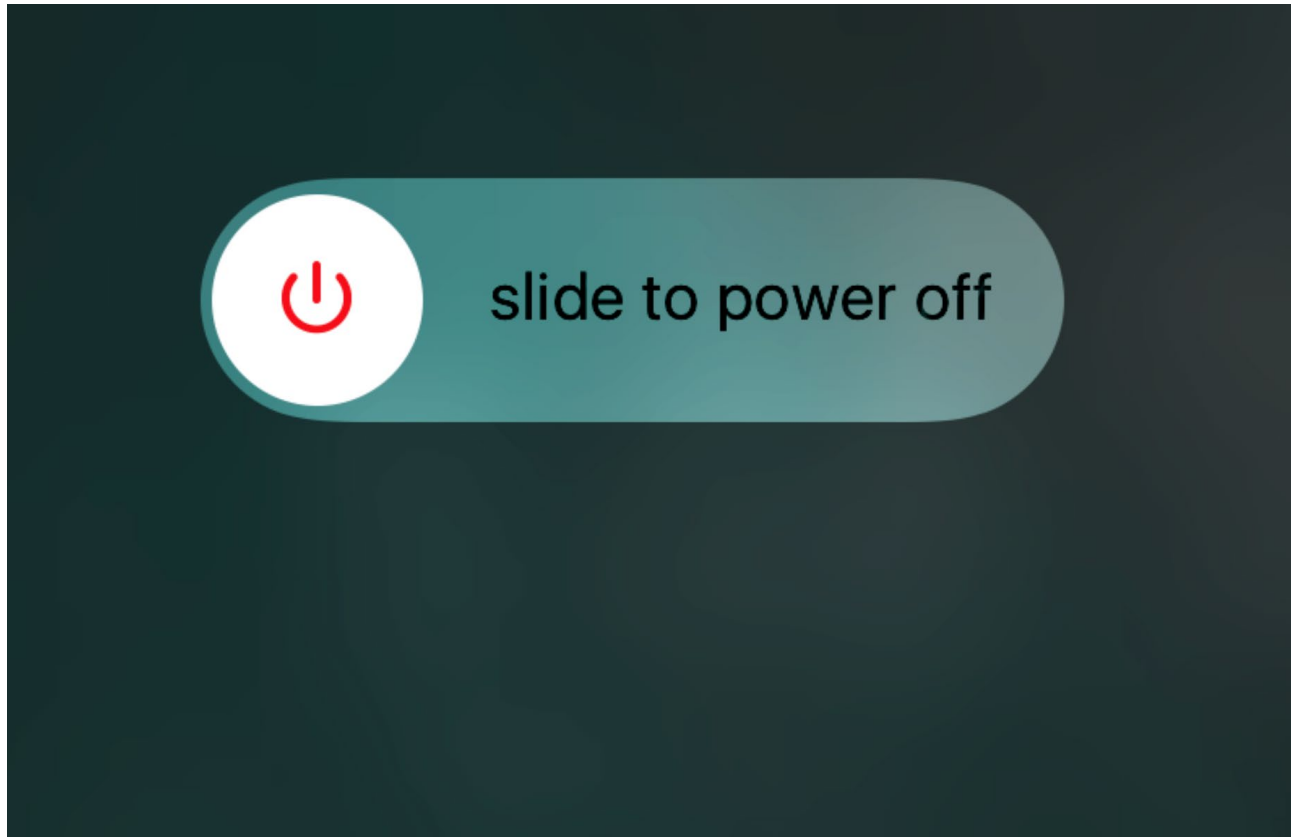
Turning On the iPad

- Hold down the **Power Button** to turn on the iPad.
- Press the **Home Button** to open the Home Screen.



Turning Off the iPad

- Hold down the **Power Button** to turn off the iPad.
- Slide **Slide to Power Off** to the right of the screen.



Overview of Pre-installed Apps – iPad

ConnectWise Control



ConnectWise Control allows individuals to review the screen of an iOS phone or tablet with the mobile app installed, allowing them to lead end users through troubleshooting, technical support, and more.

FaceTime



FaceTime is a free proprietary iOS app that allows the user to make and receive video calls over Wi-Fi. To complete FaceTime calls, you must call another user with the FaceTime app.

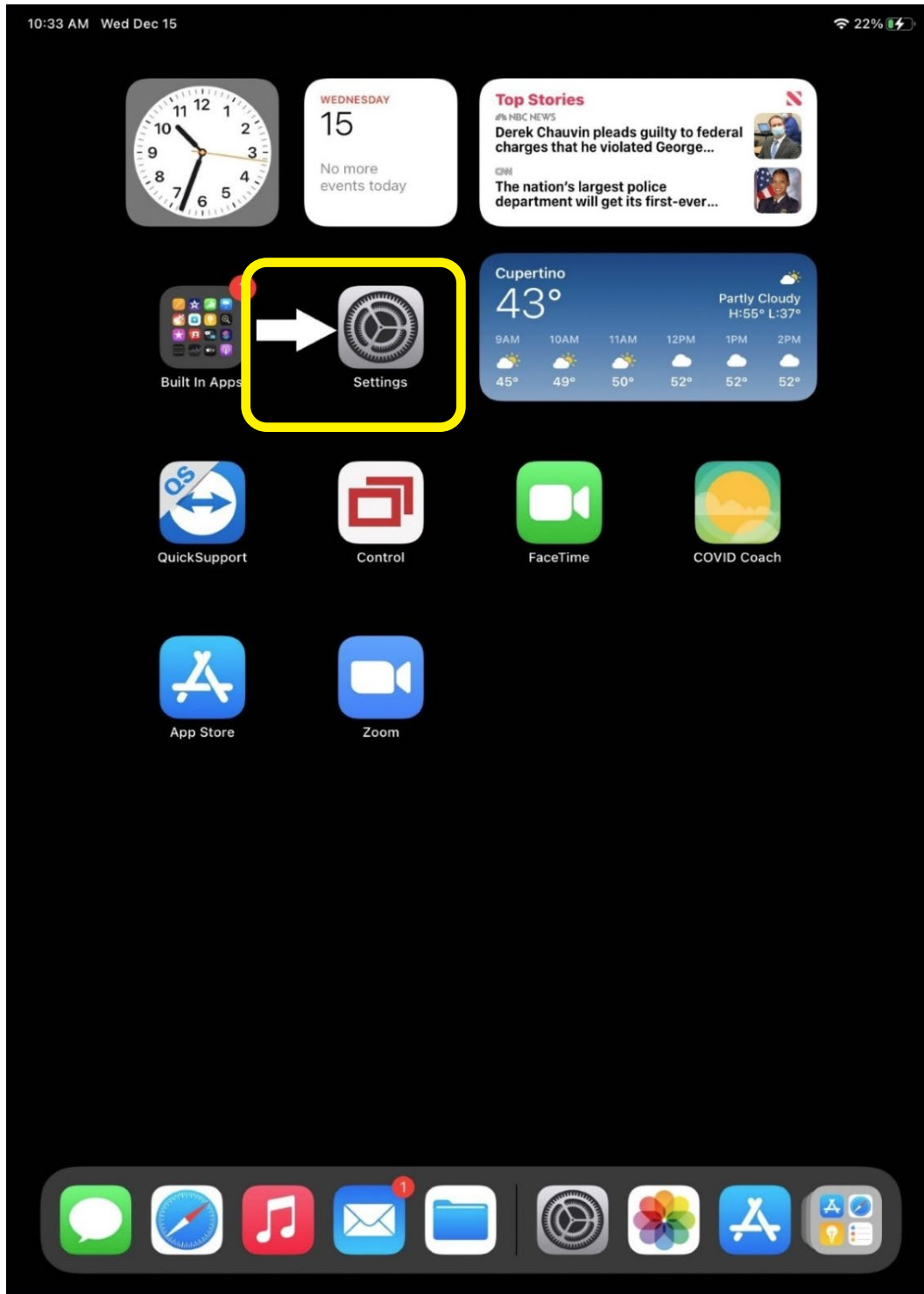
Zoom Cloud Meeting



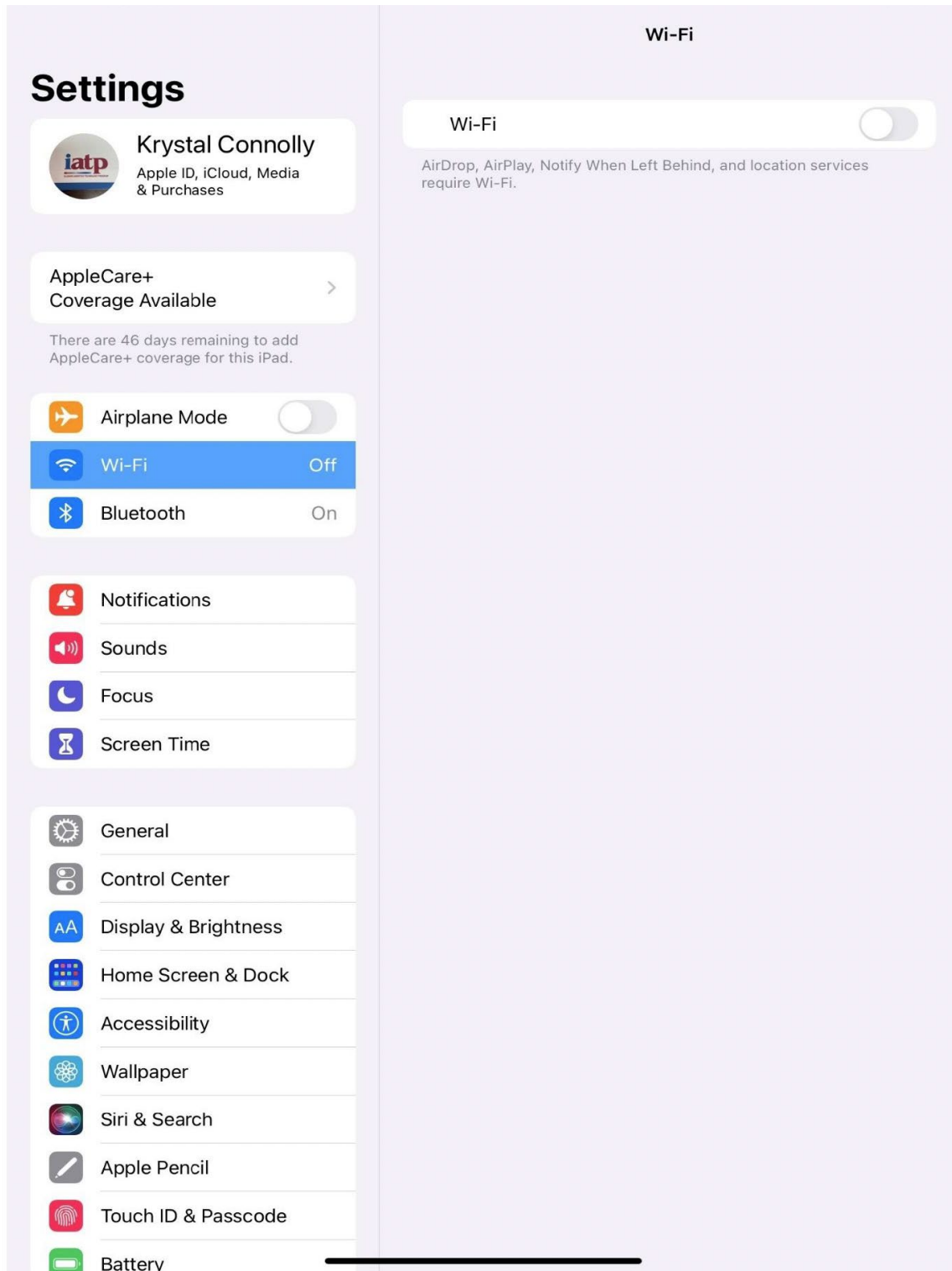
ZOOM Cloud Meetings is a free iOS app that is a meeting platform app. ZOOM Cloud Meetings is a free app that will allow two parties to video chat and provides the ability to screen share. ZOOM Meetings with more than 3 participants are limited to 40-minute sessions.

Setting up Wi-Fi on the iPad

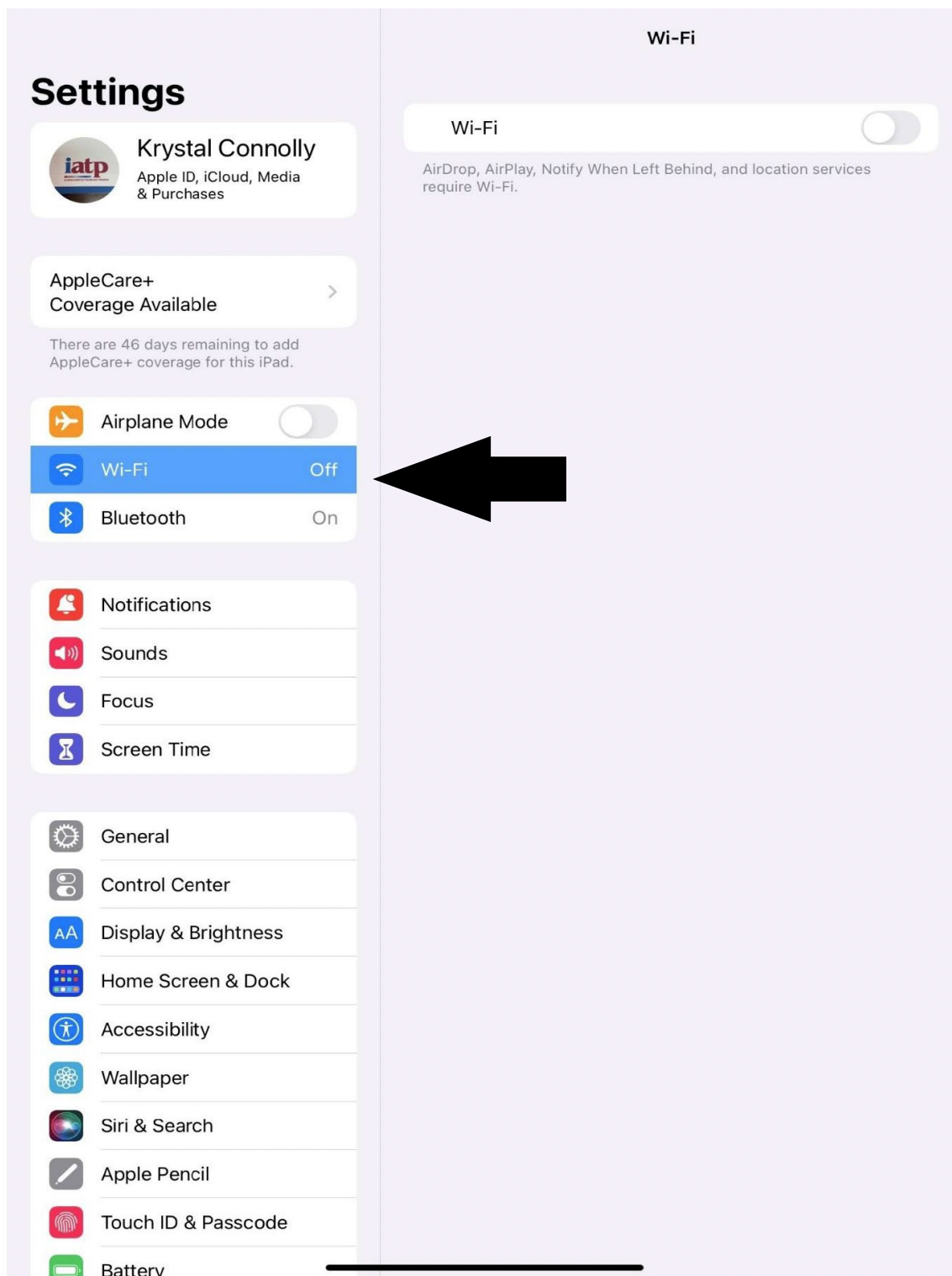
Tap the **Settings** Icon.



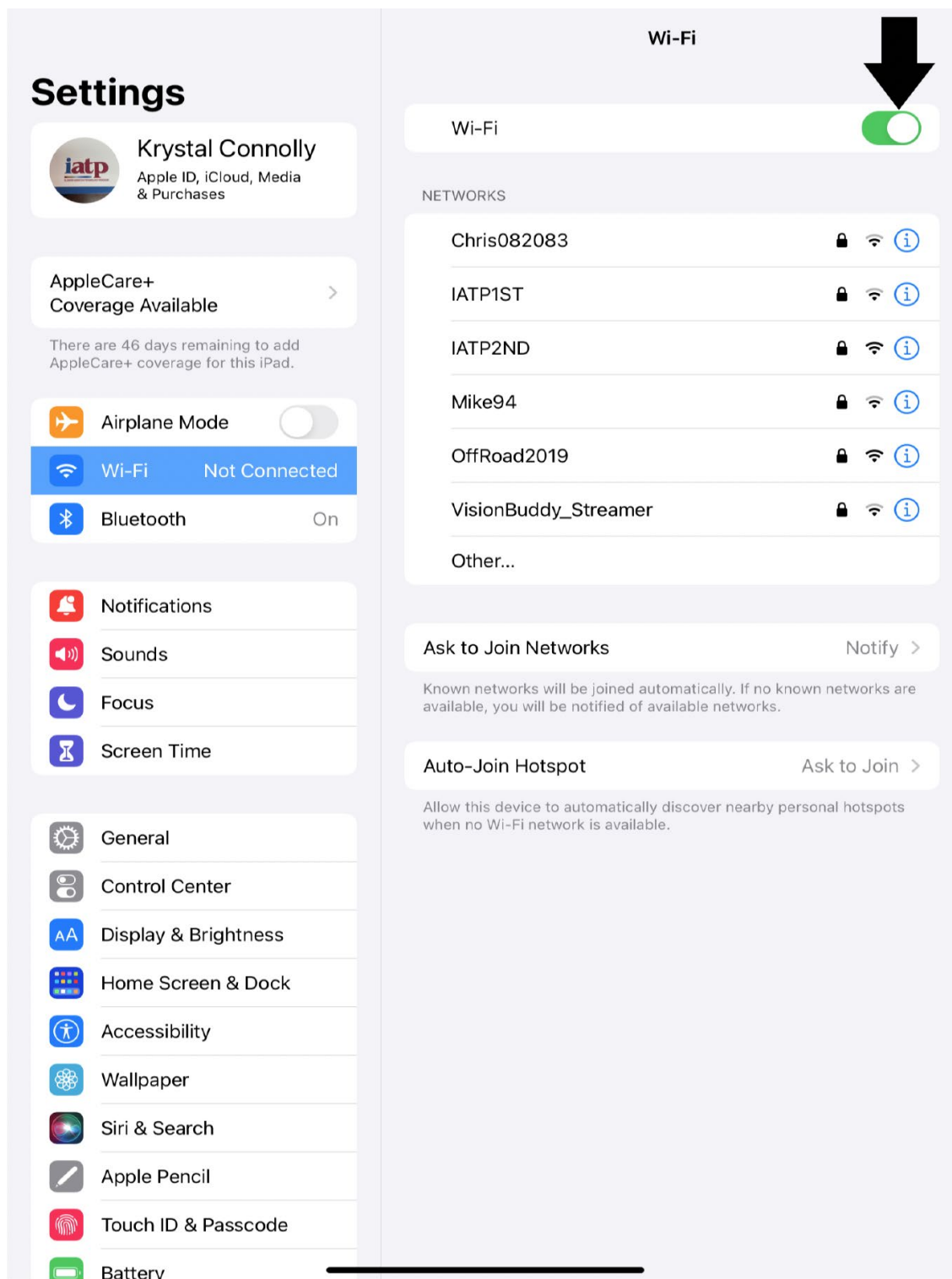
Settings Menu will open.



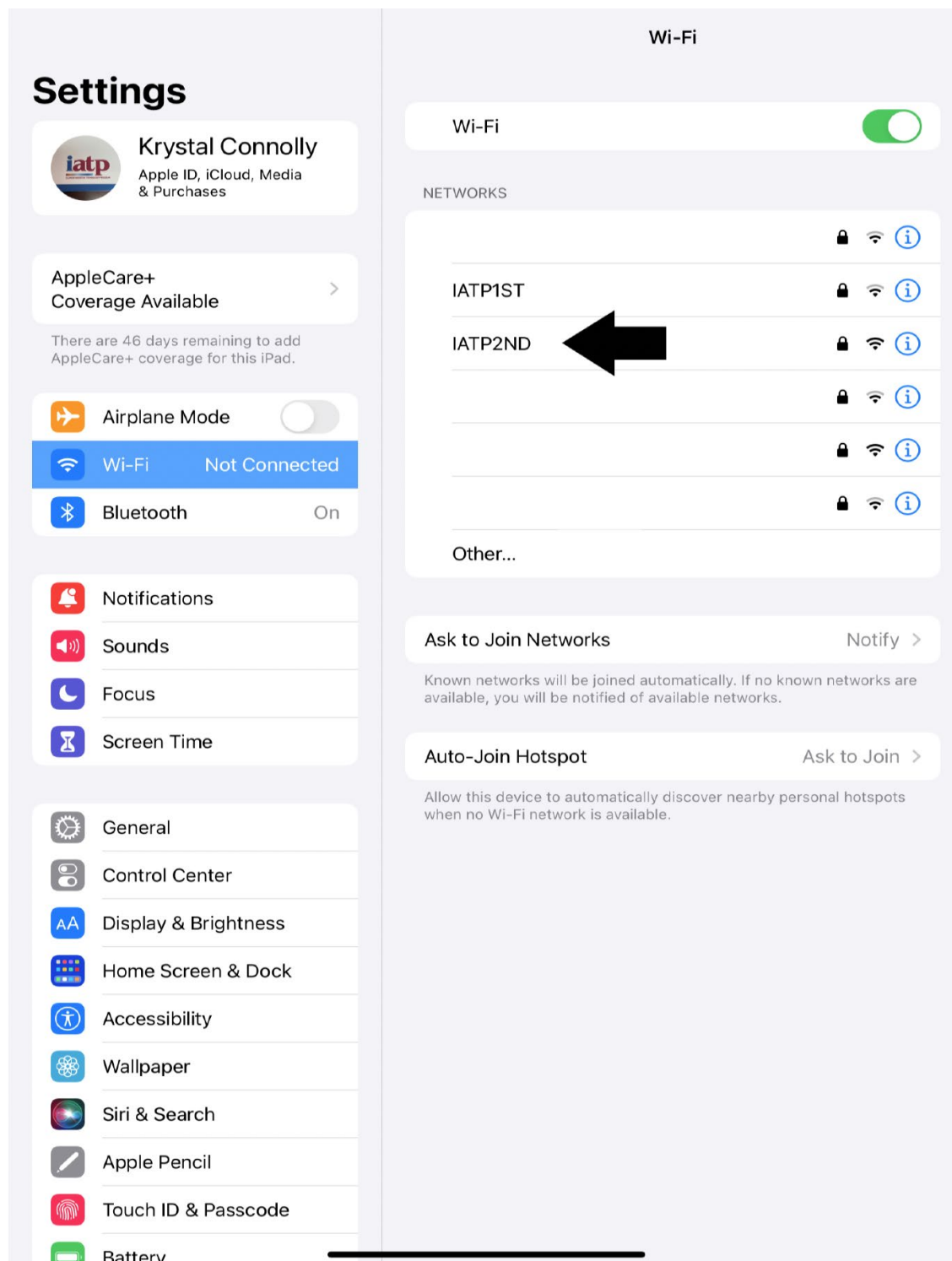
Tap **Wi-Fi On**.



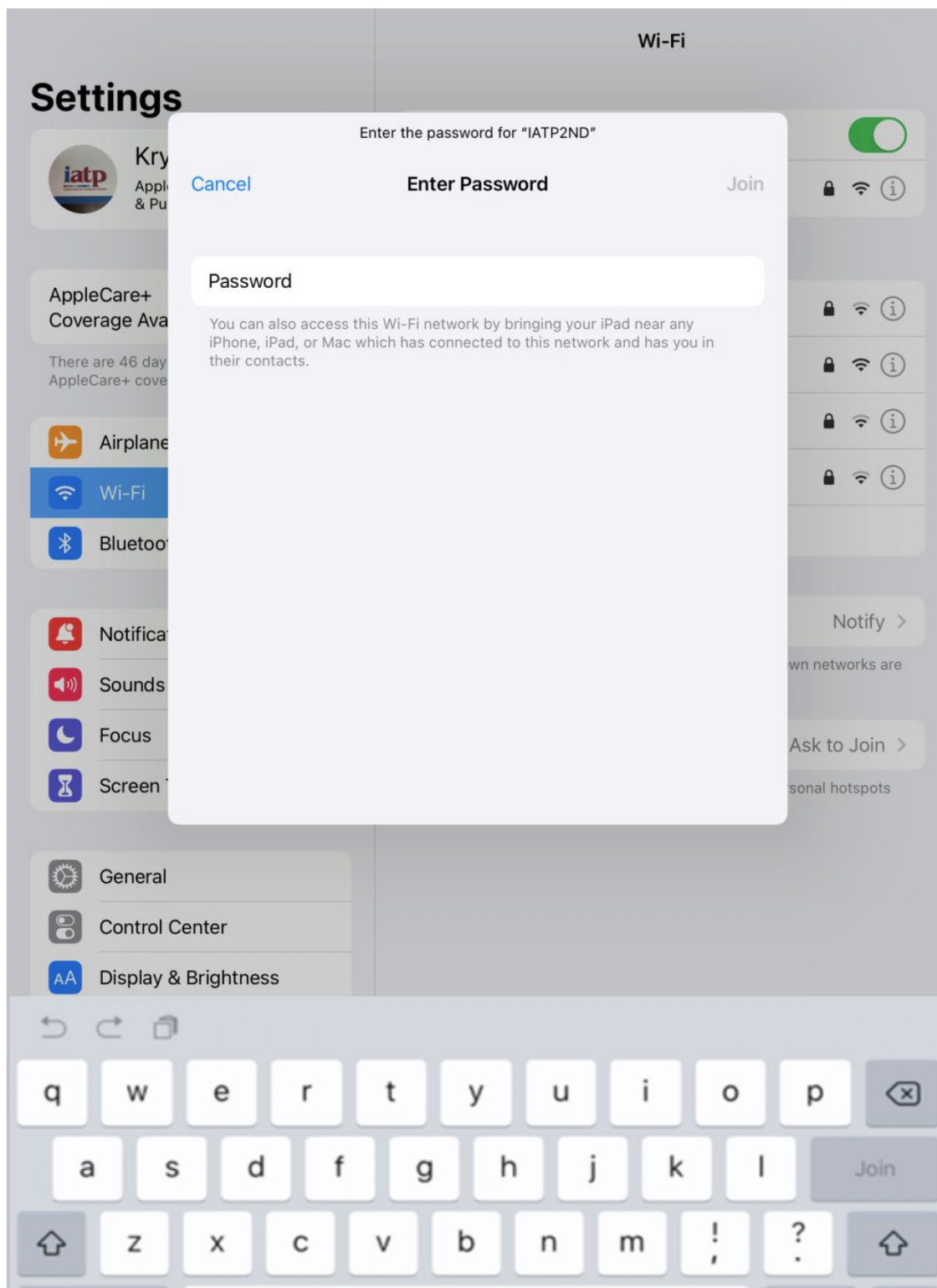
Turn on Wi-Fi by sliding the circle to the right.



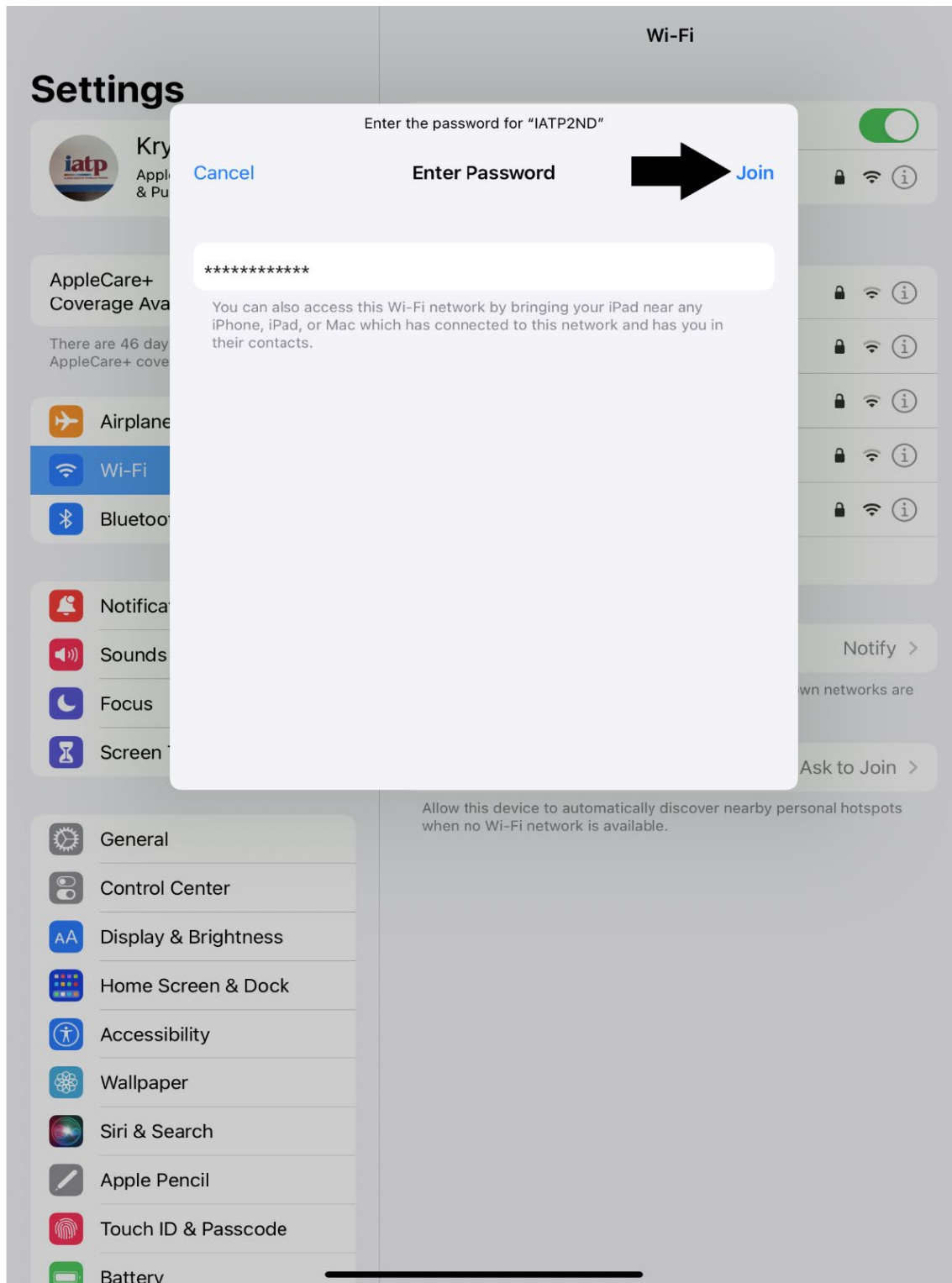
Choose a **Wi-Fi Network**.



Enter the network **Password**.



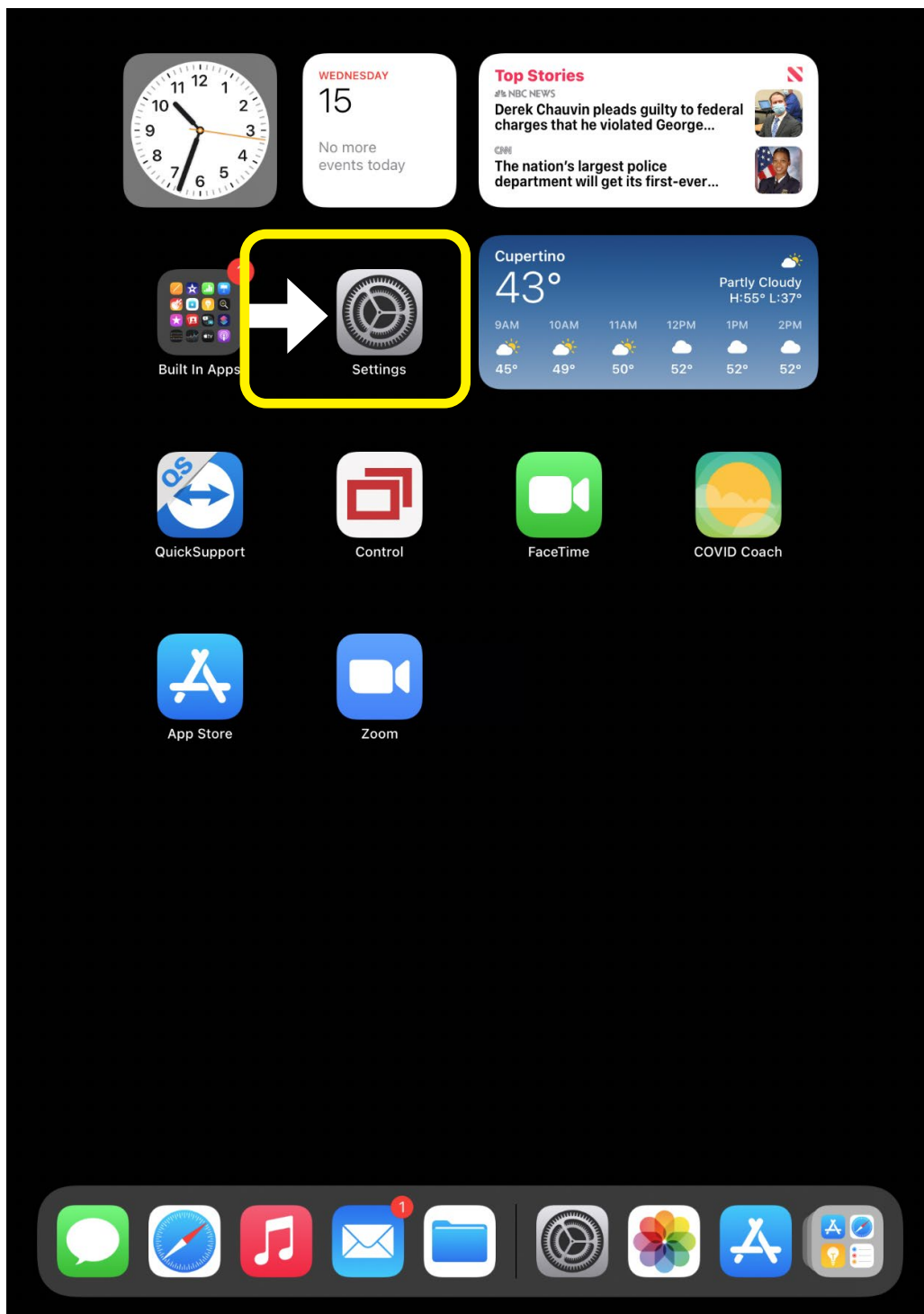
Tap **Join** after Wi-Fi Password entered.



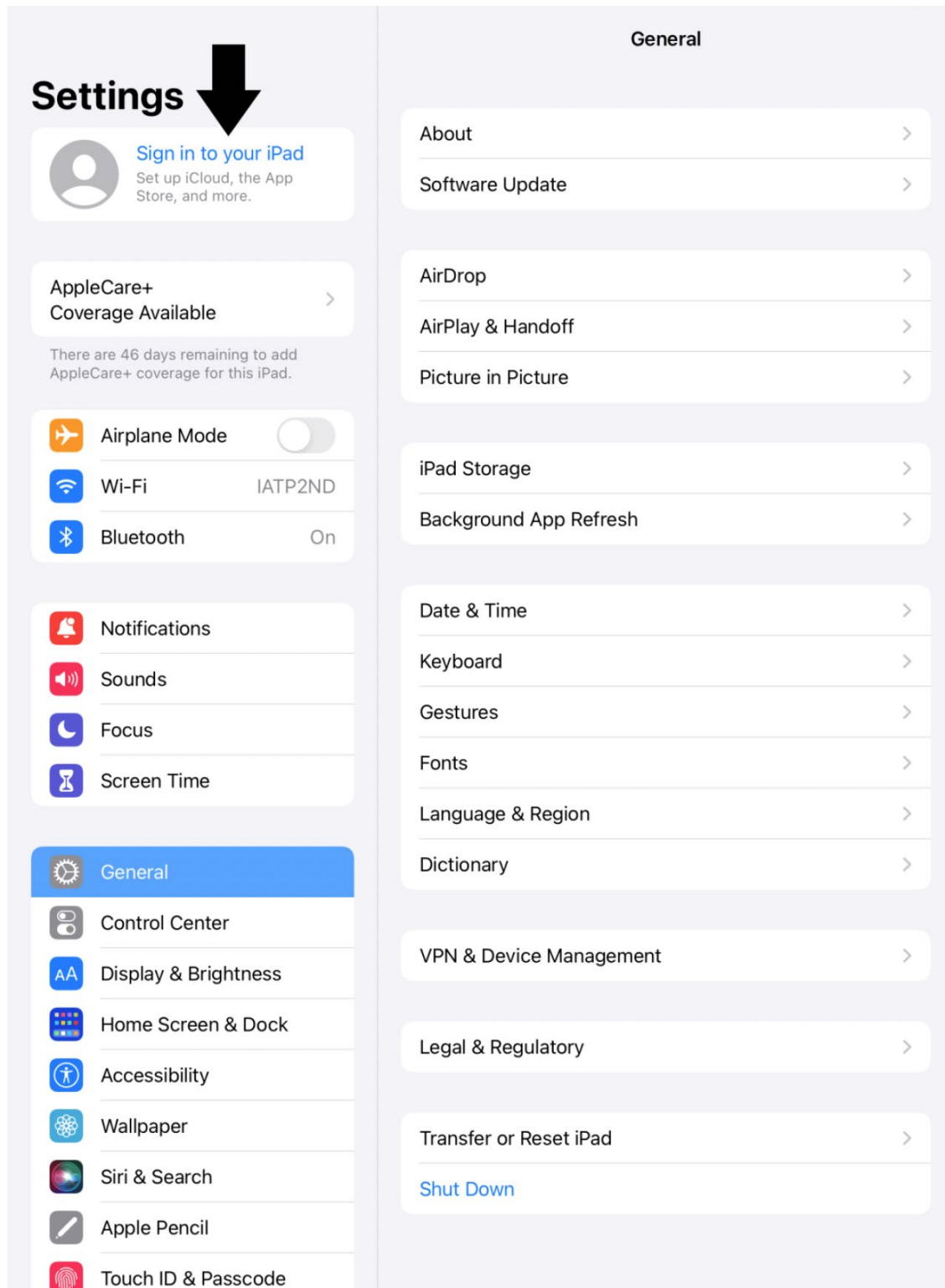
Press the **Home Button** to return to the home screen.

How to Set Up an Apple ID

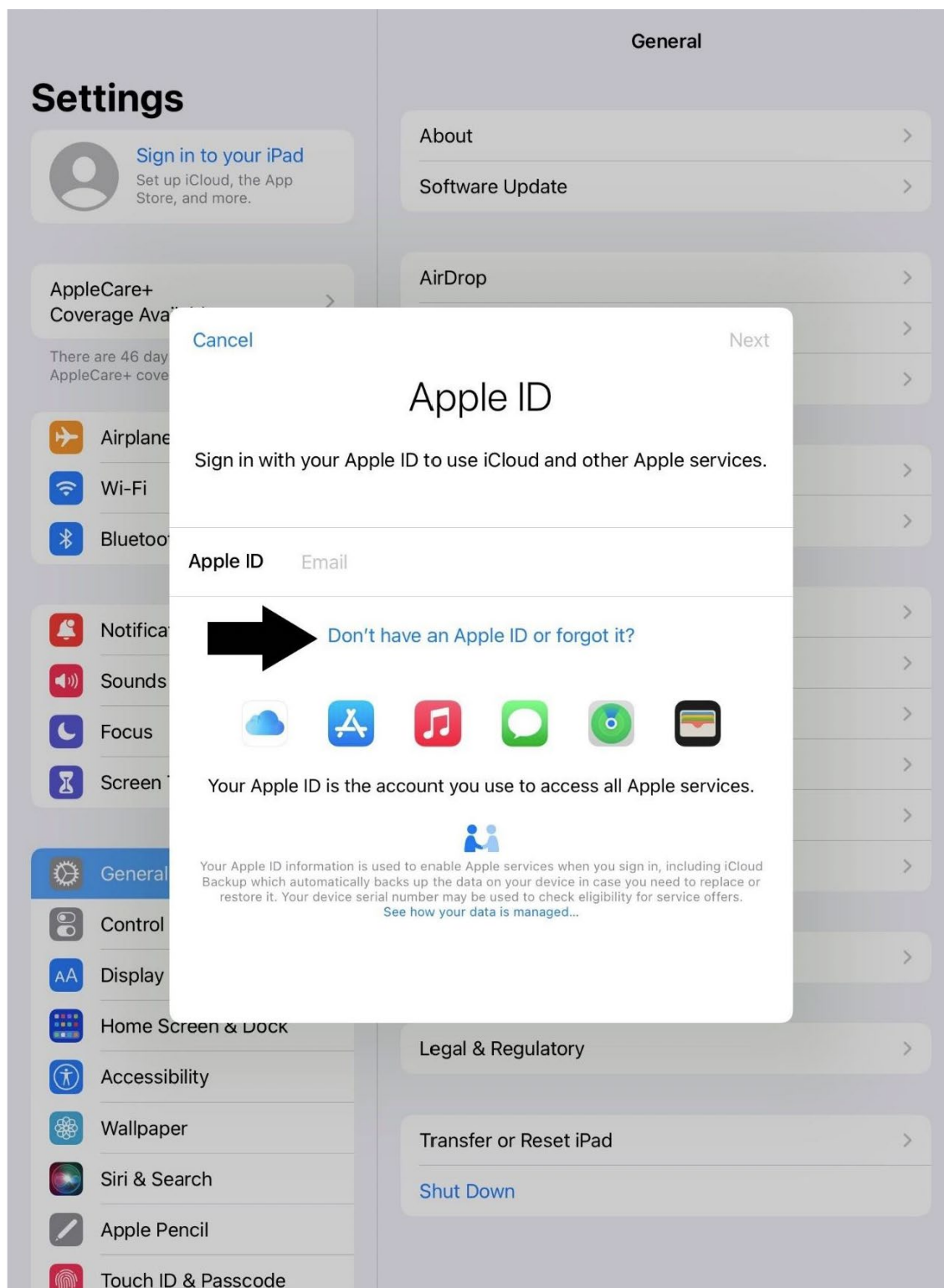
Tap the **Settings** Icon.



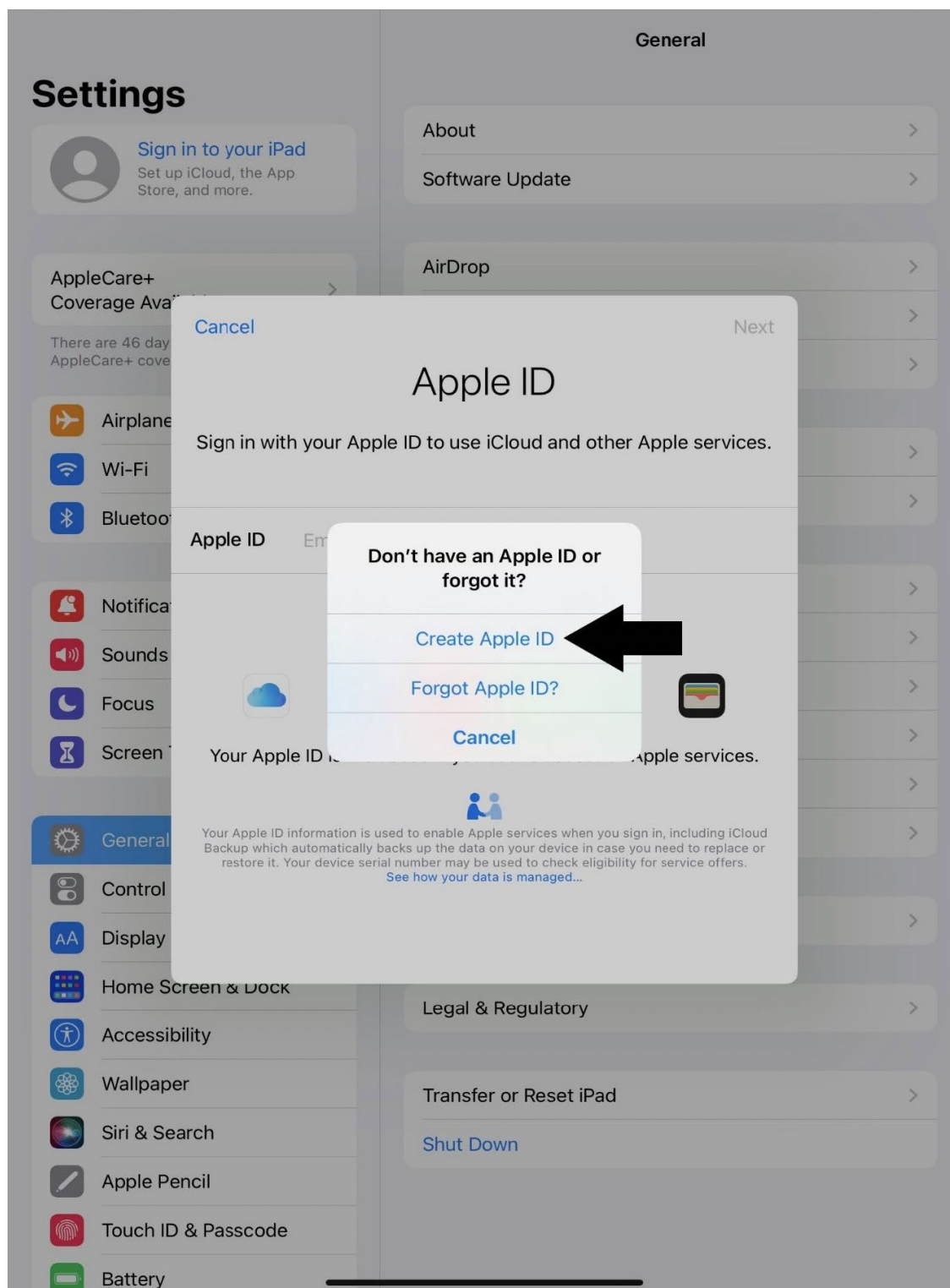
Tap **Sign in to your iPad.**



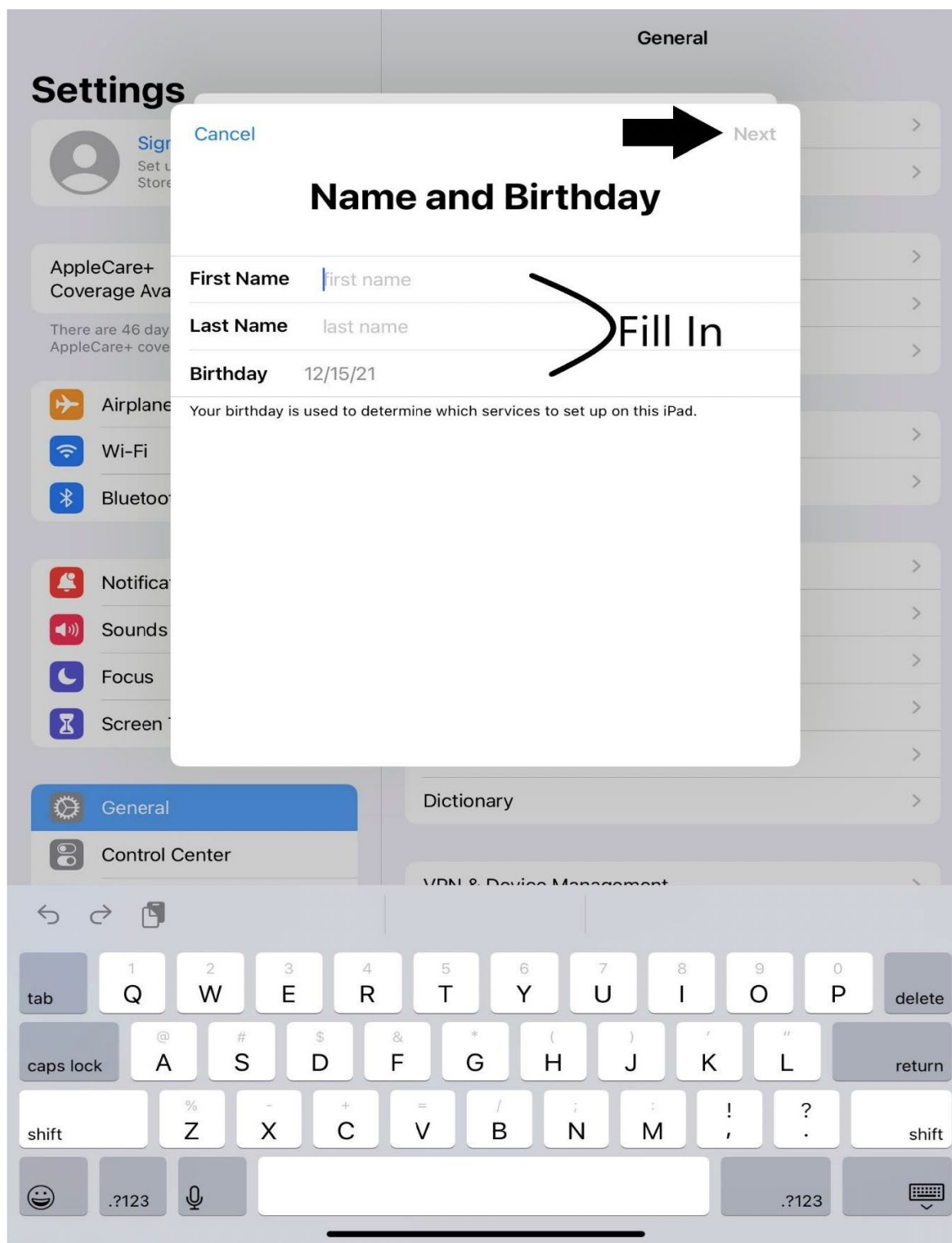
Tap **Don't have an Apple ID or forgot it?**



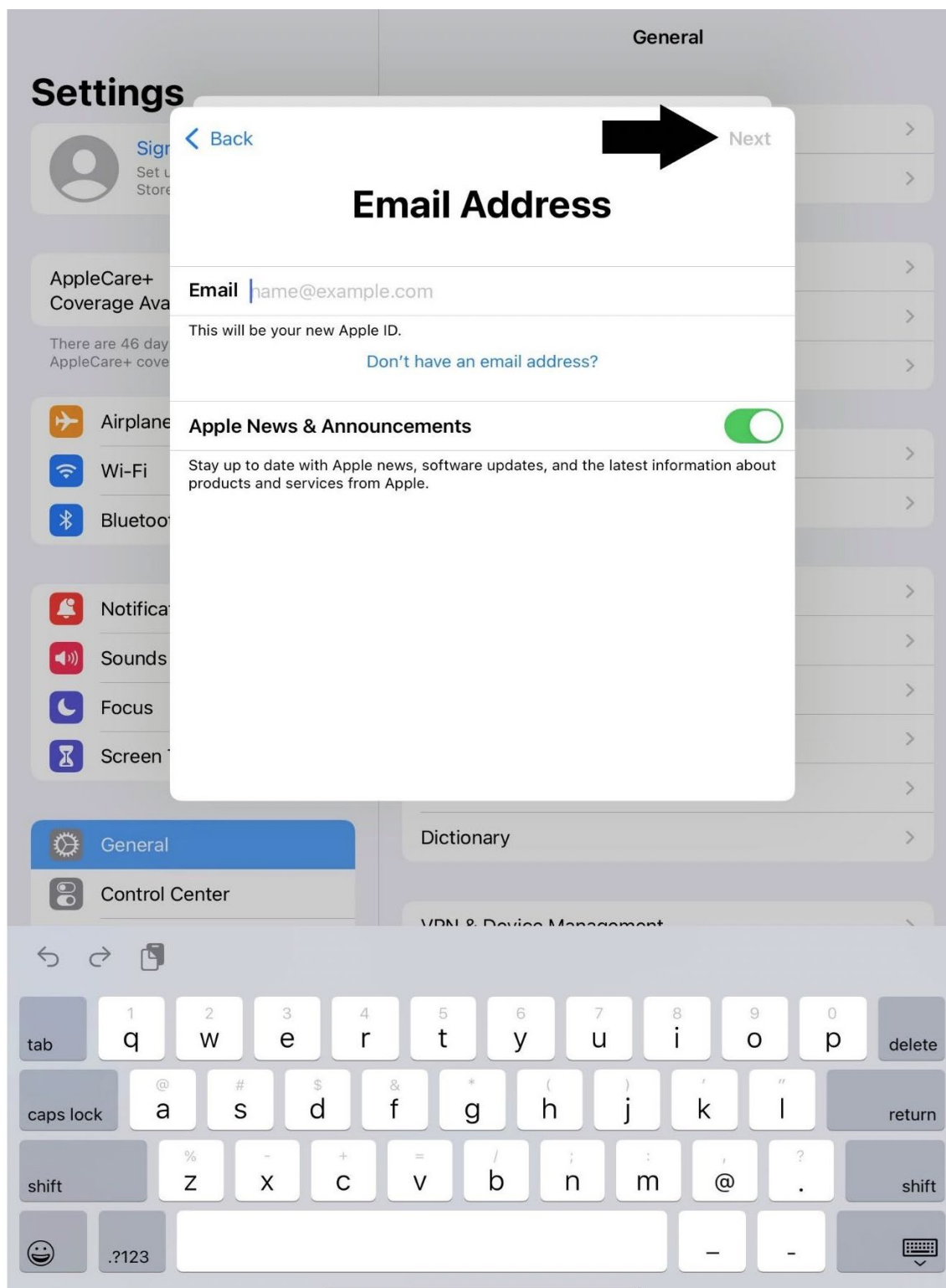
Tap **Create Apple ID**.



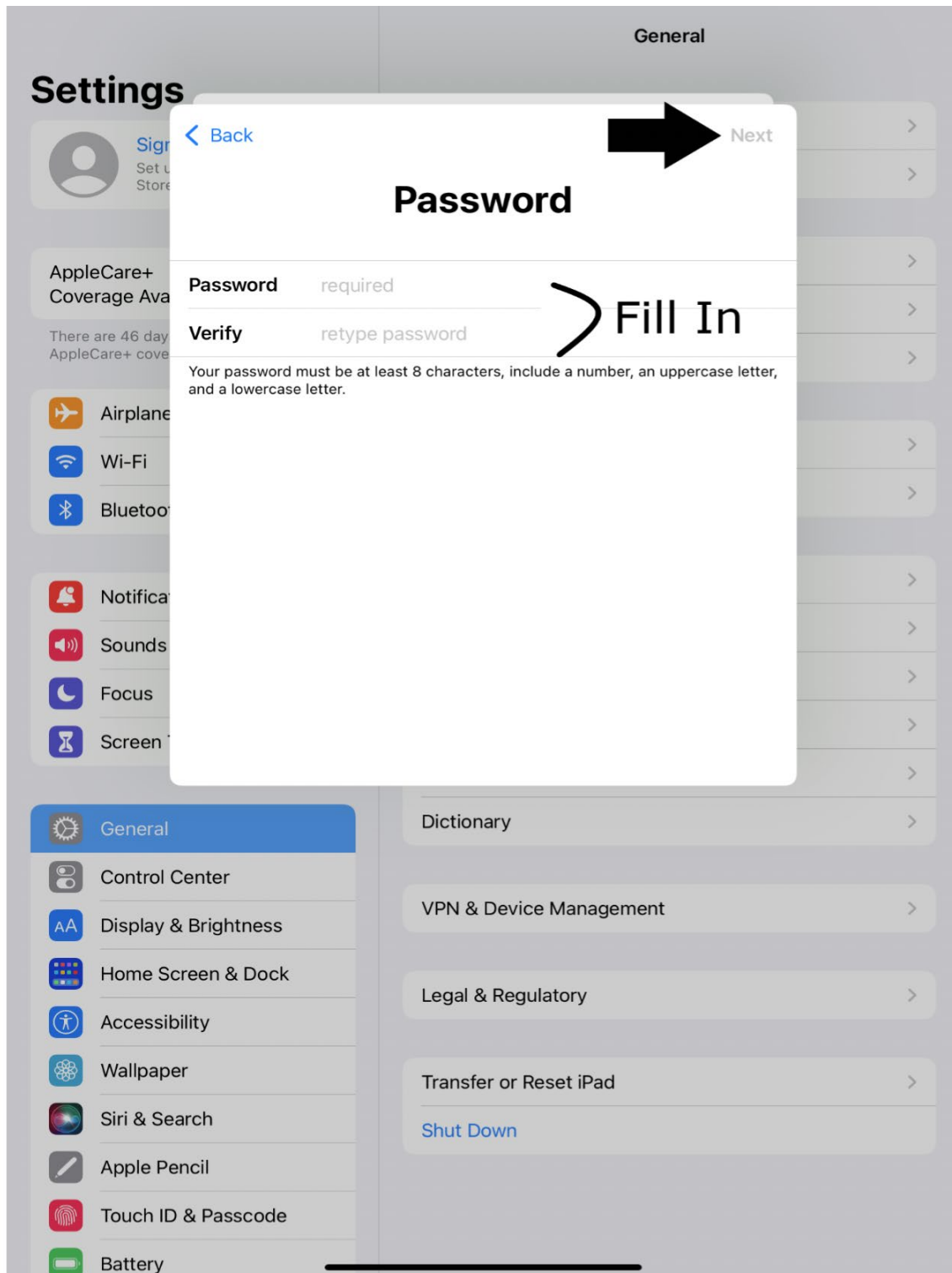
Fill in **First name**, **Last name**, and **Birthdate**, then tap **Next**.



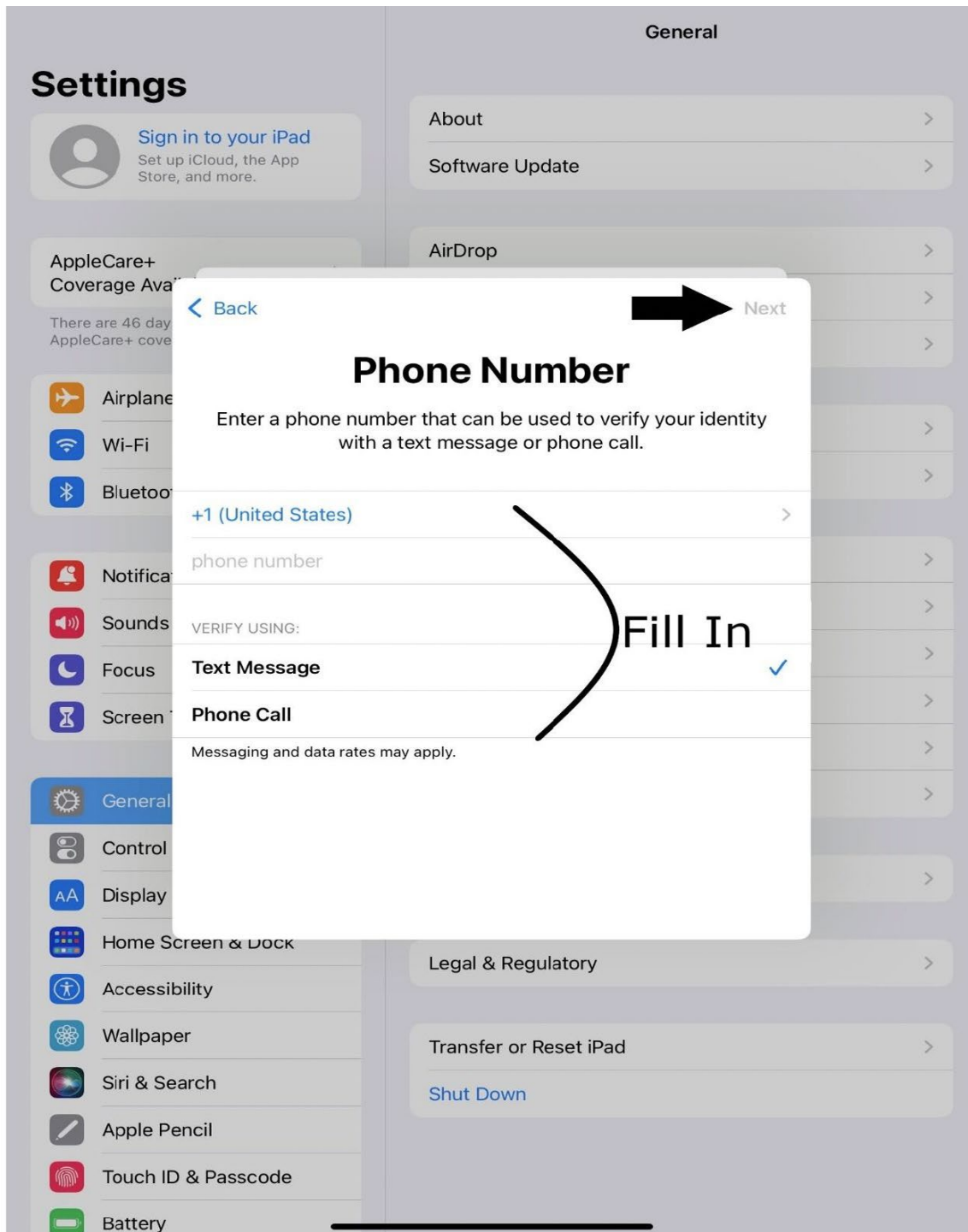
Enter Email and tap **Next**.



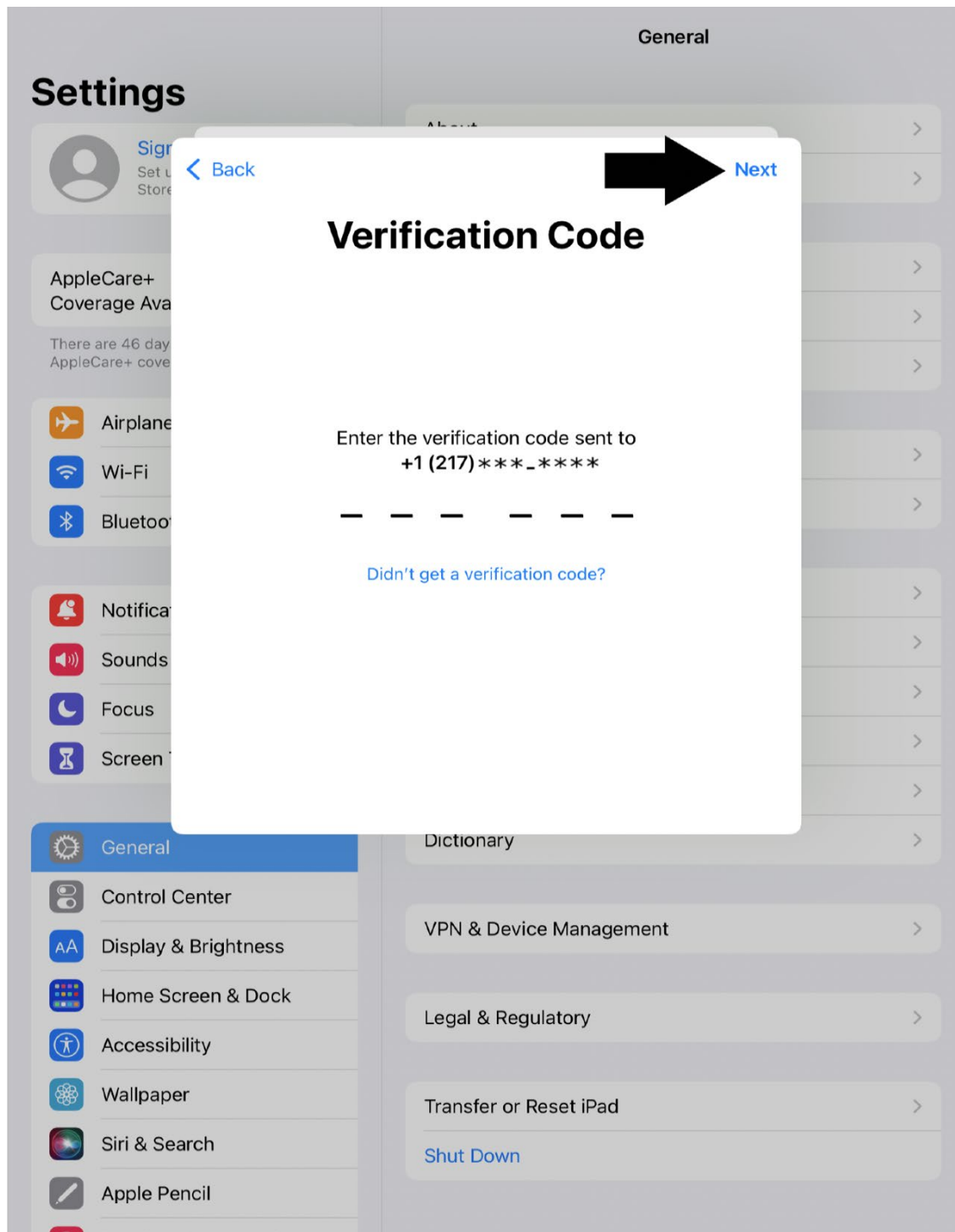
Choose and enter a **Password**, **Verify** password, slide **agree to terms and conditions**, and tap **Next**.



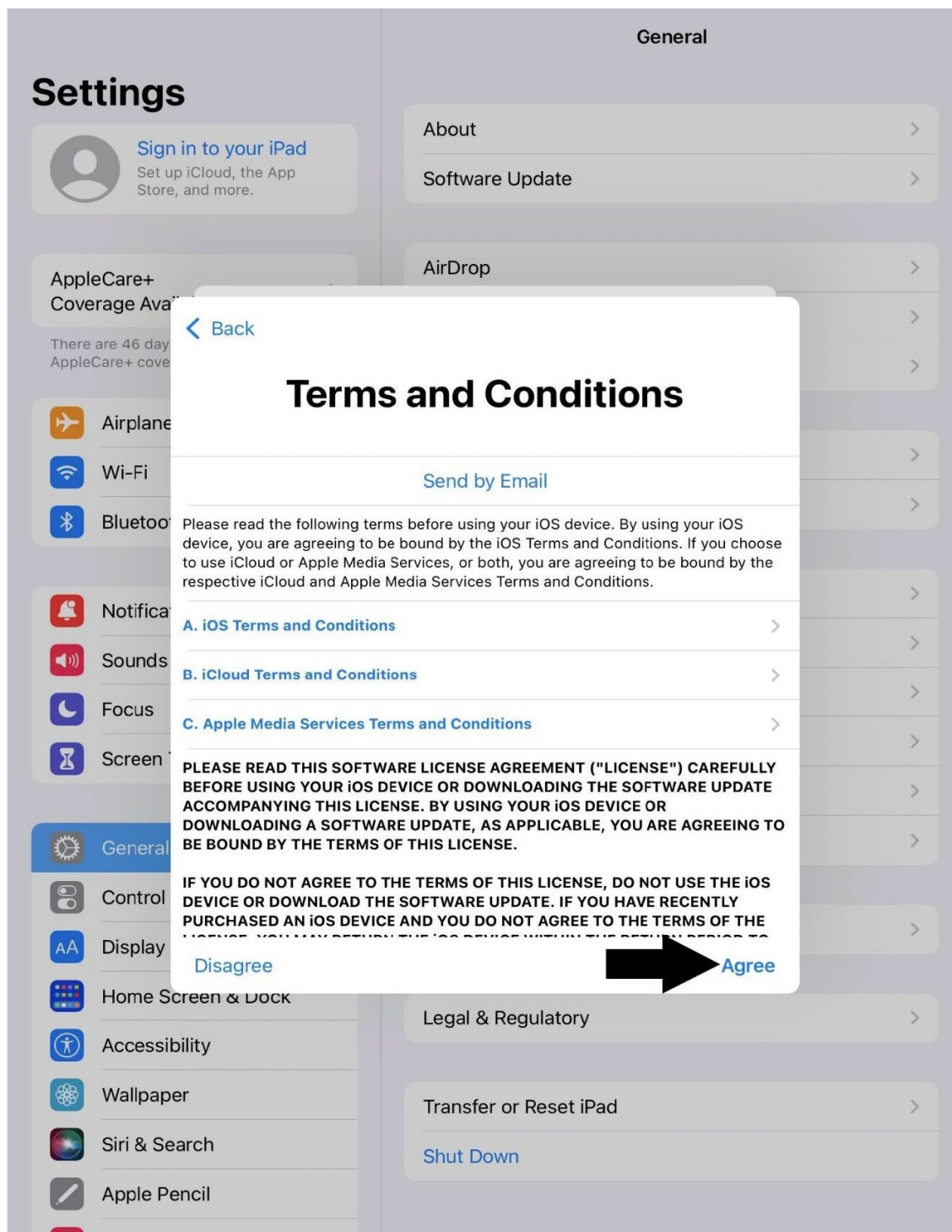
Enter a telephone number that can be used to verify your account. Then tap **Text Message** or **Phone Call** for the code to be sent to you, then tap **Next**.



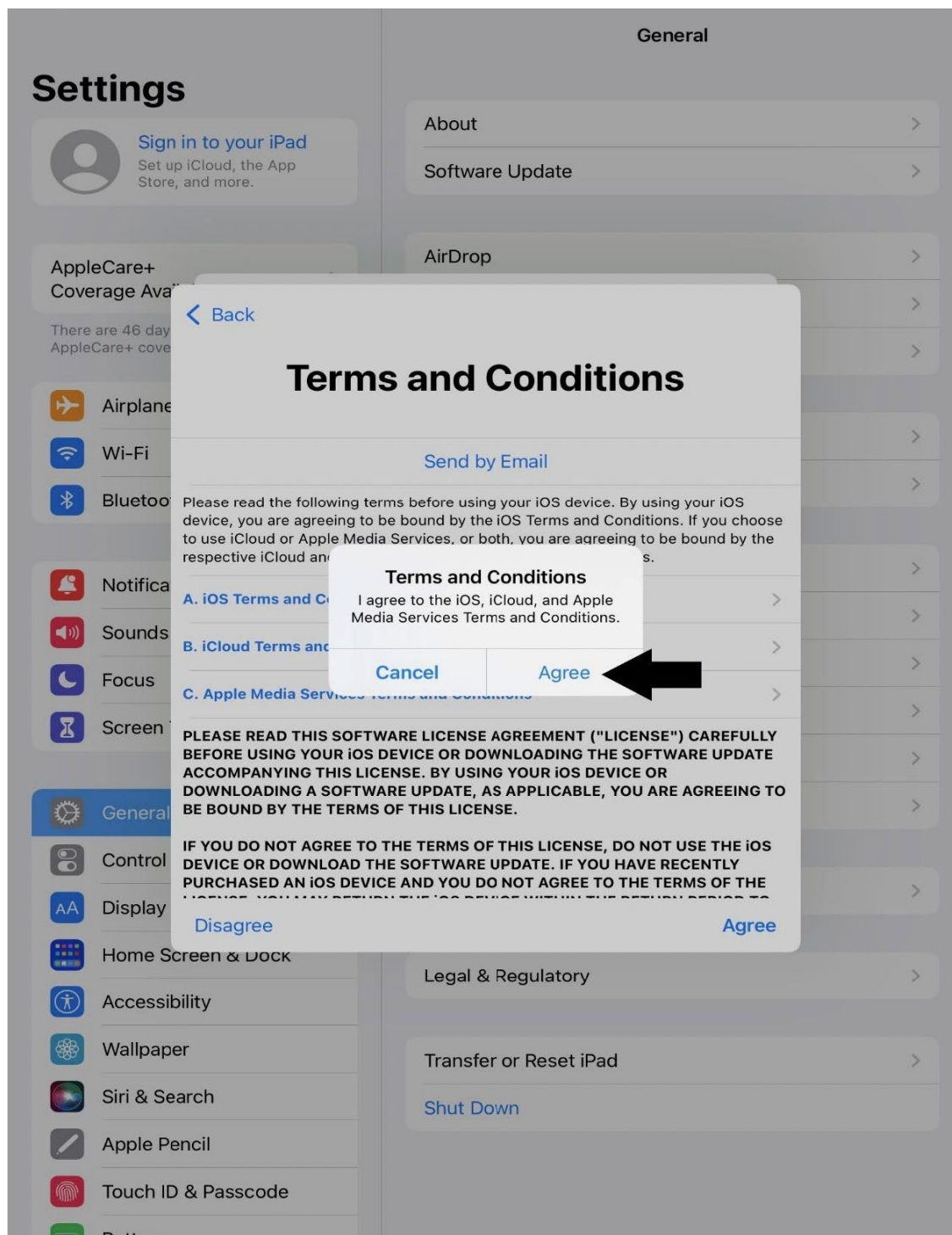
Enter the Code sent to your phone to verify your account, and tap **Next**.



Read the **Terms and Conditions**.

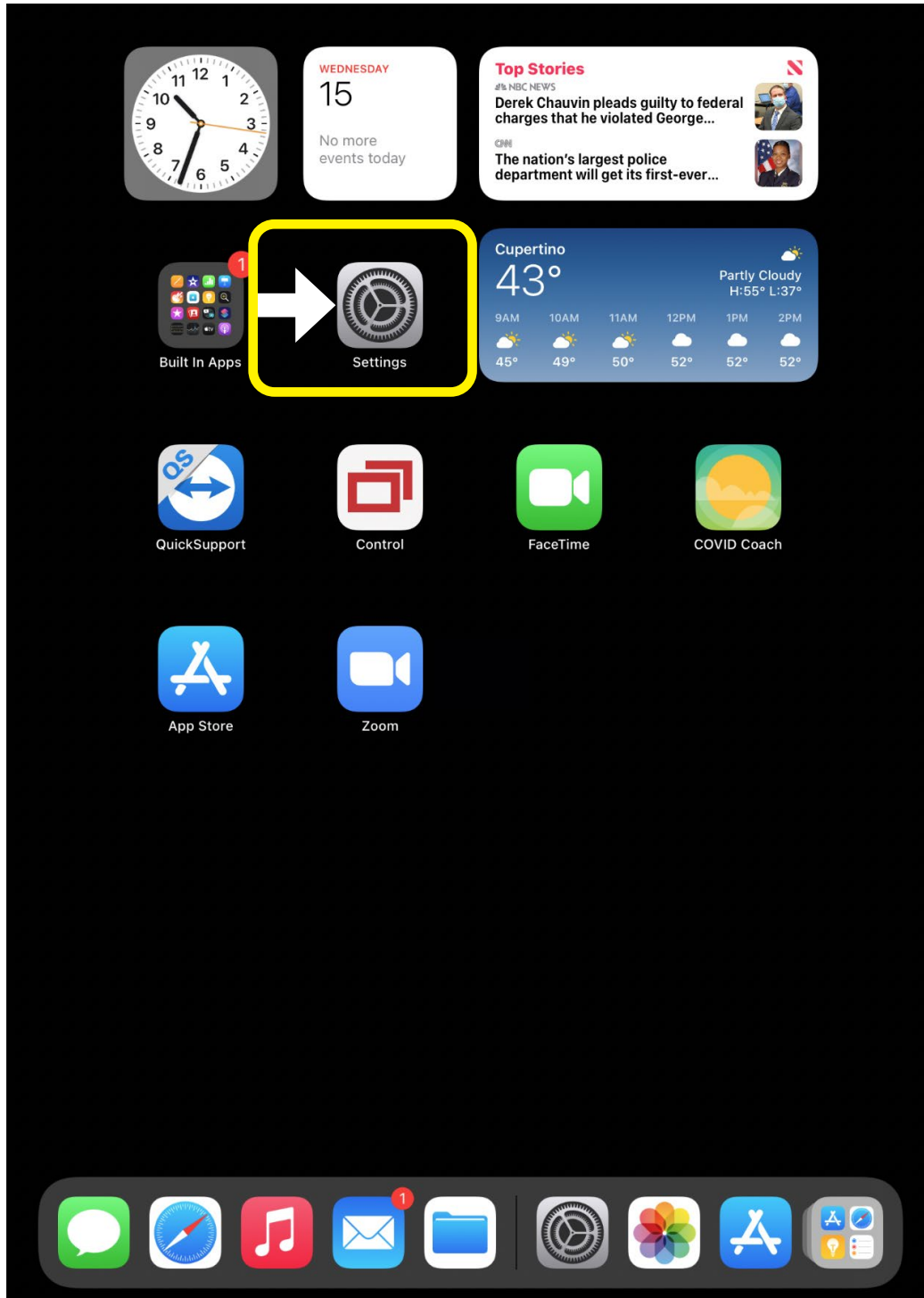


Tap **Agree**.

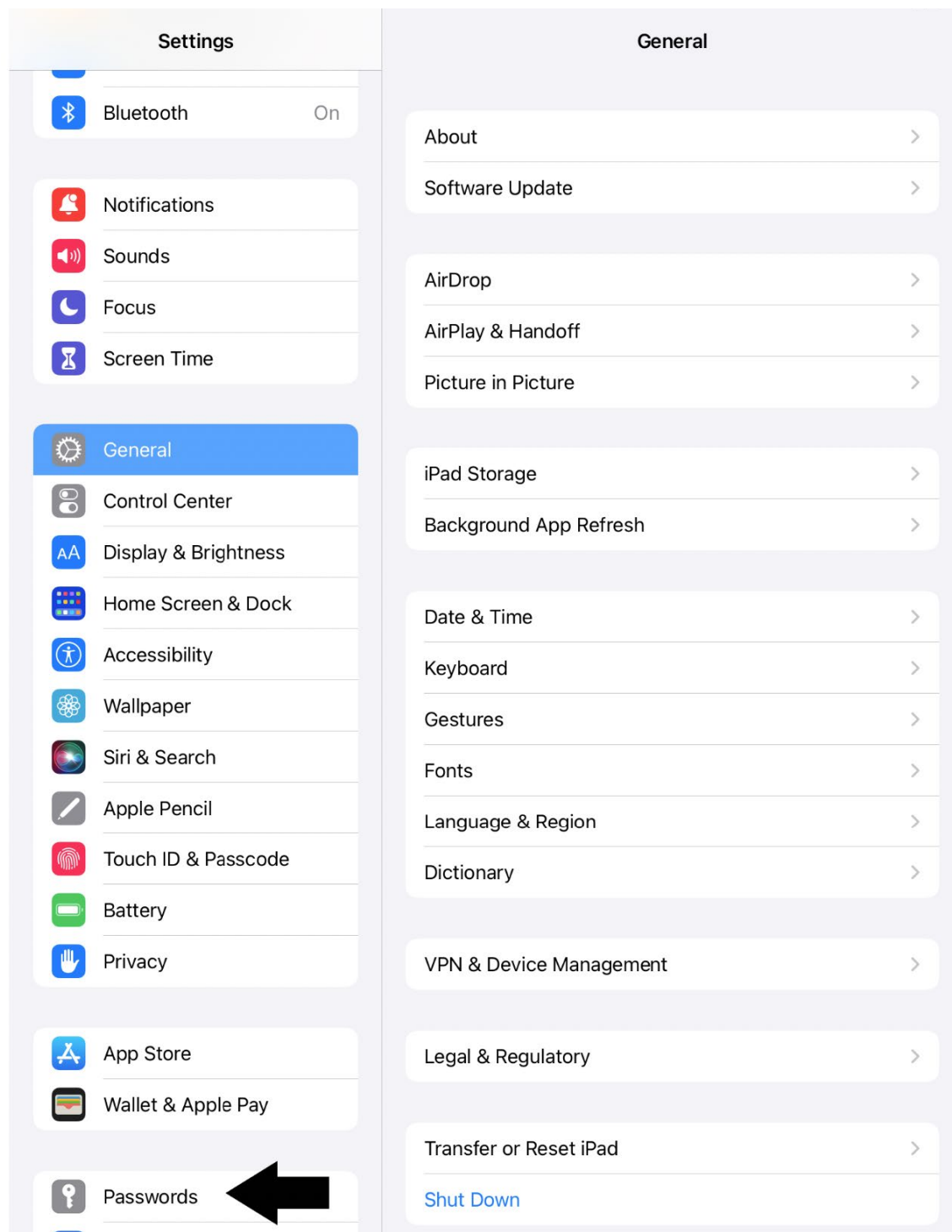


How to Set Up E-mail on the iPad

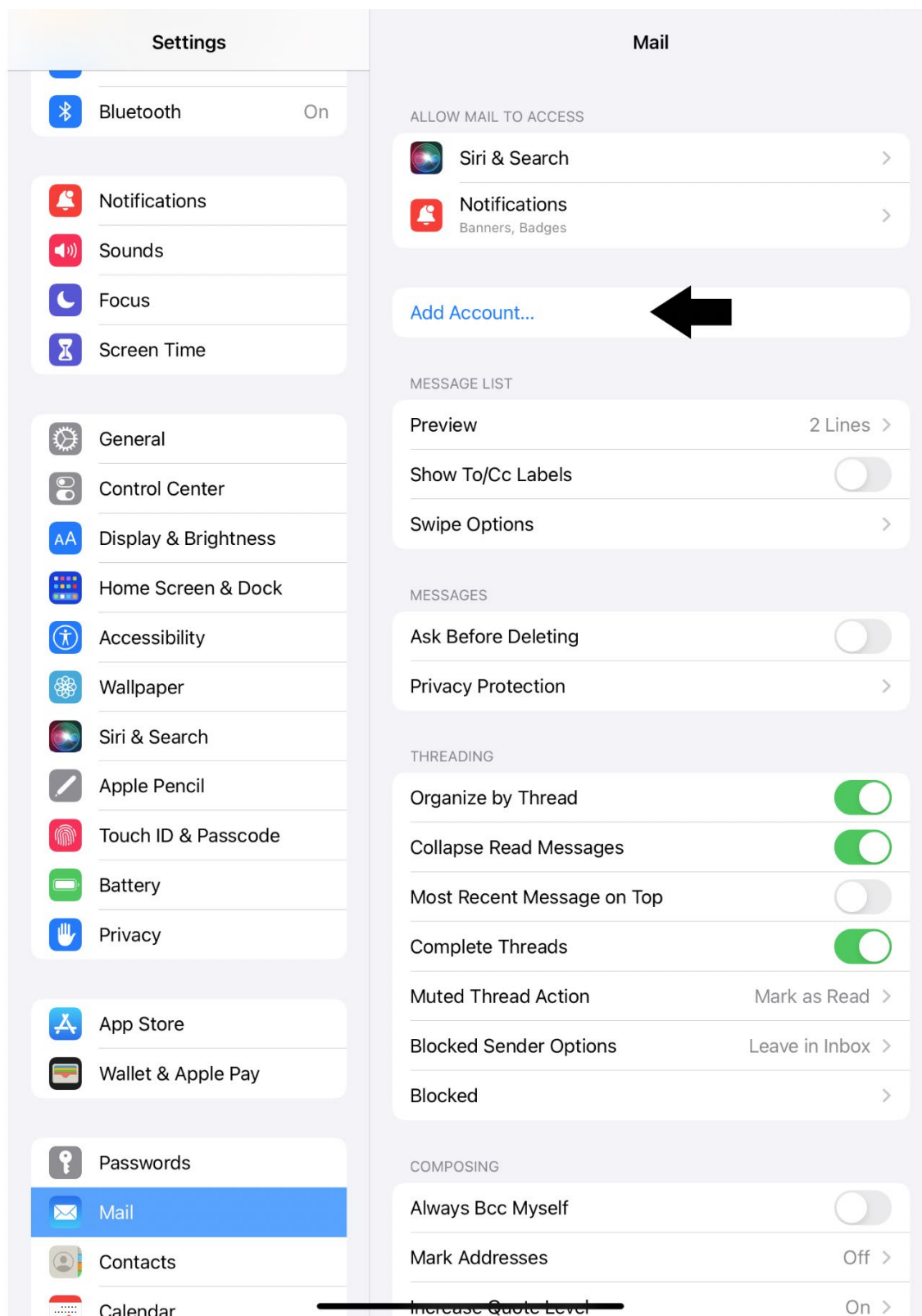
Tap the **Settings** Icon.



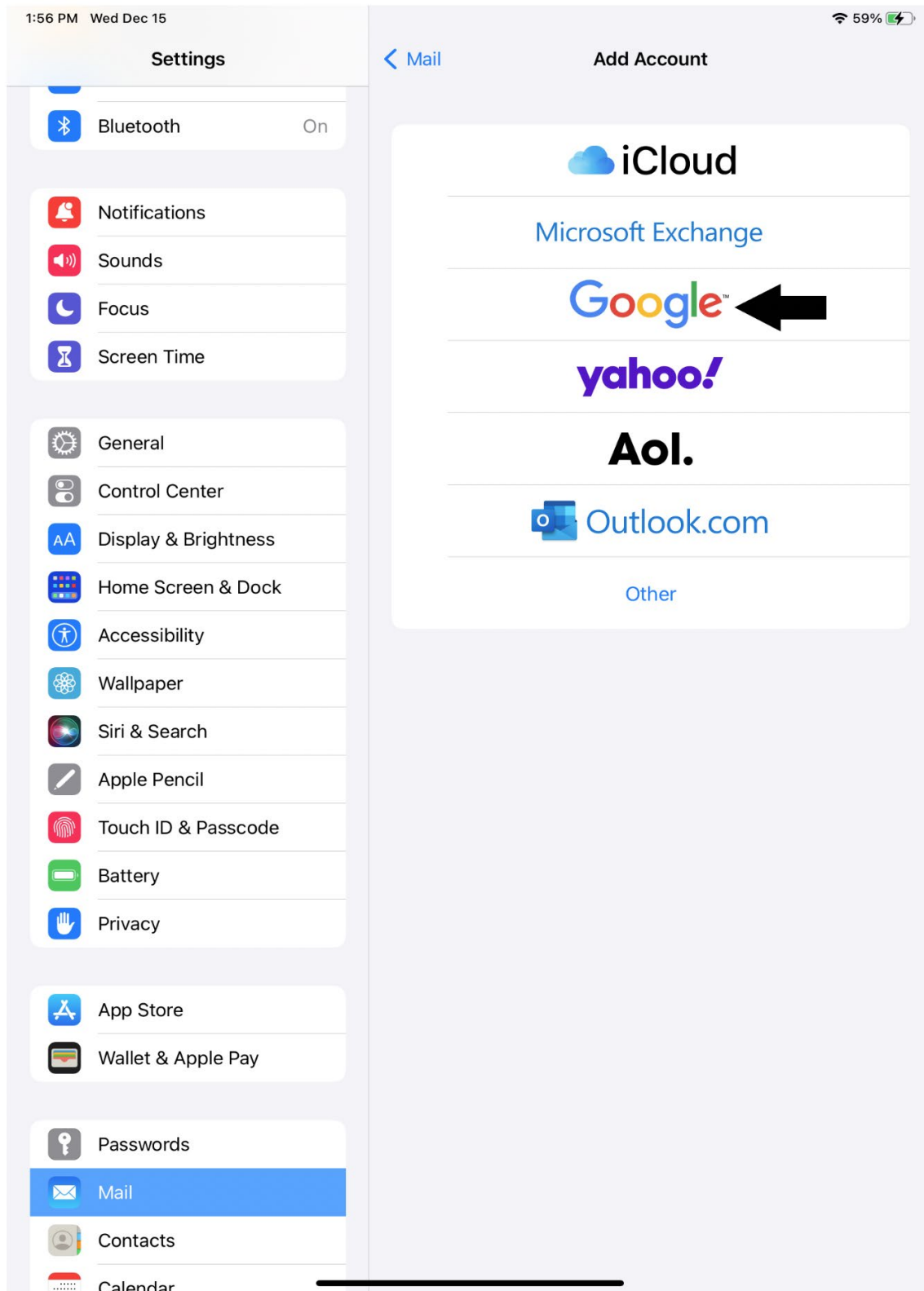
Scroll down and tap **Passwords**.



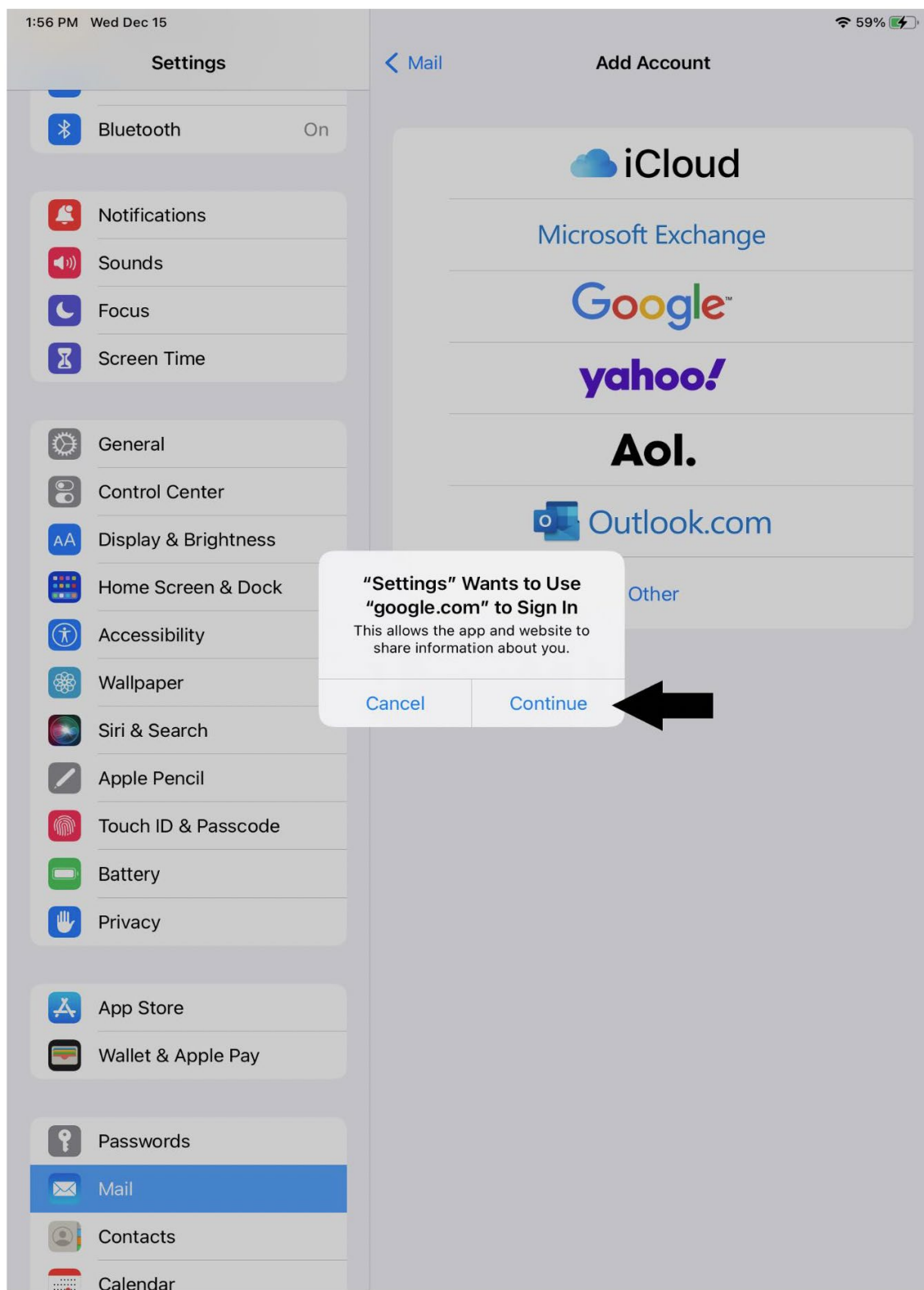
Tap **Add Account.**



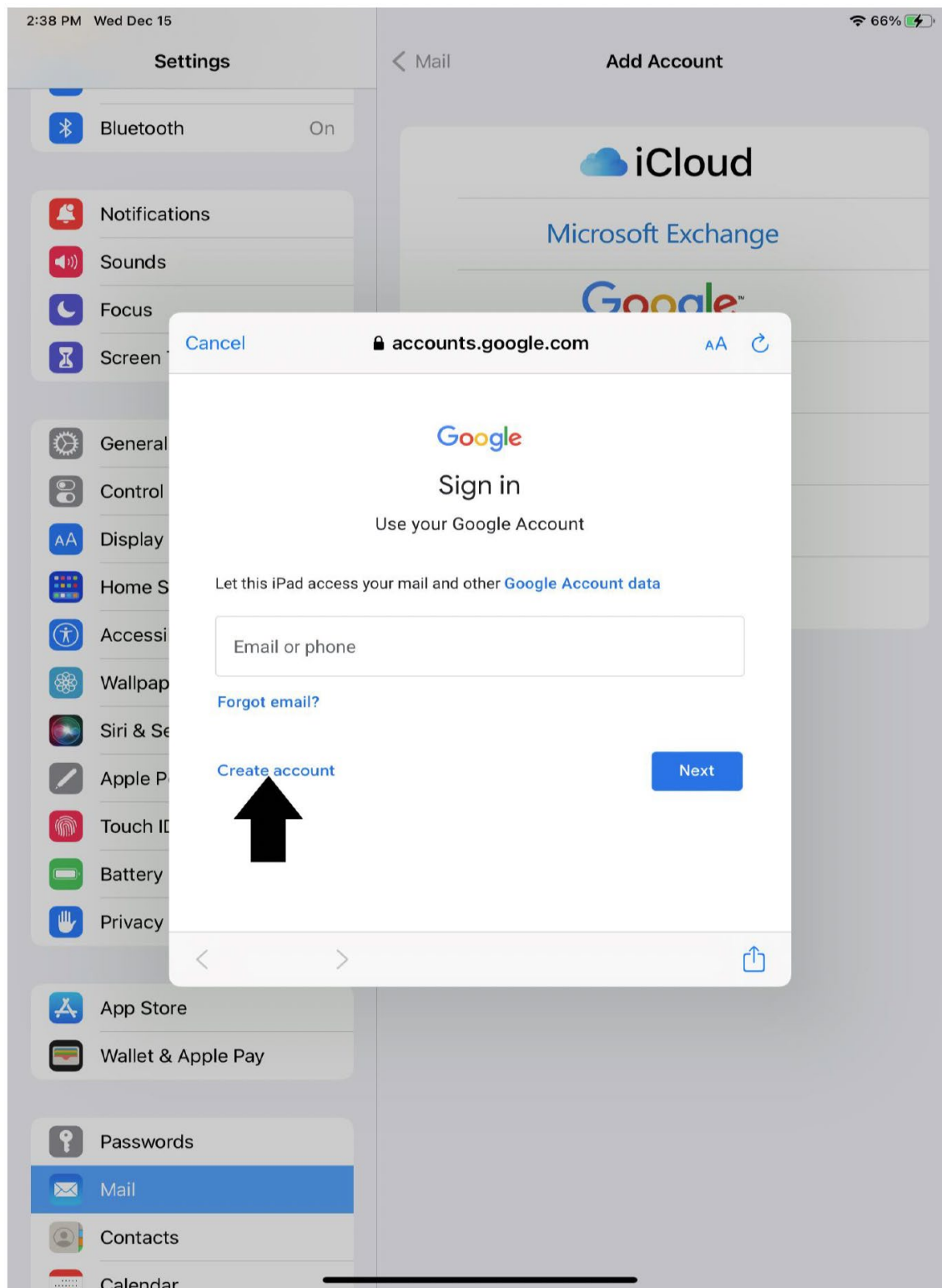
Tap **Google**.



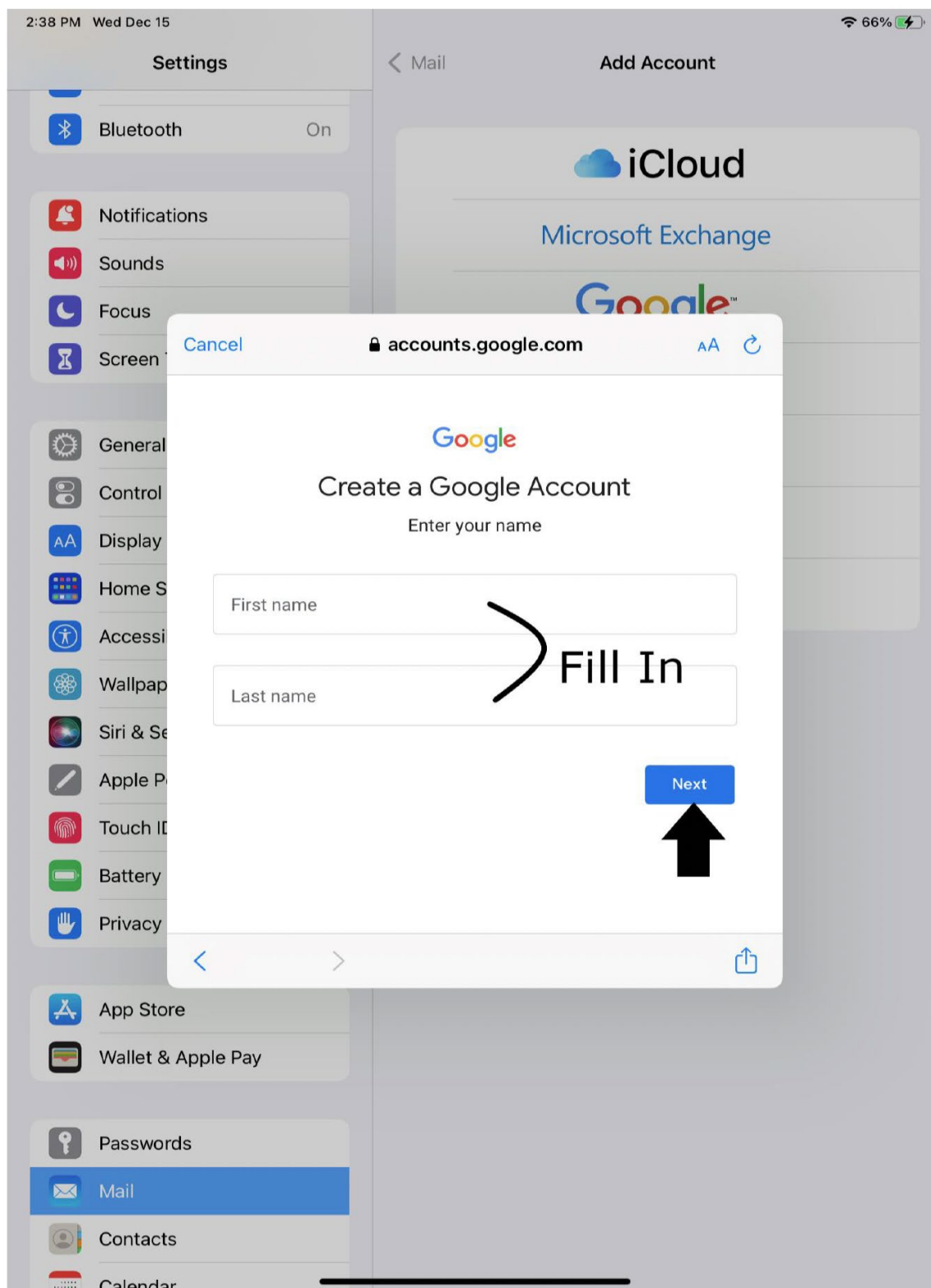
Tap **Continue**.



Tap **Create Account**.



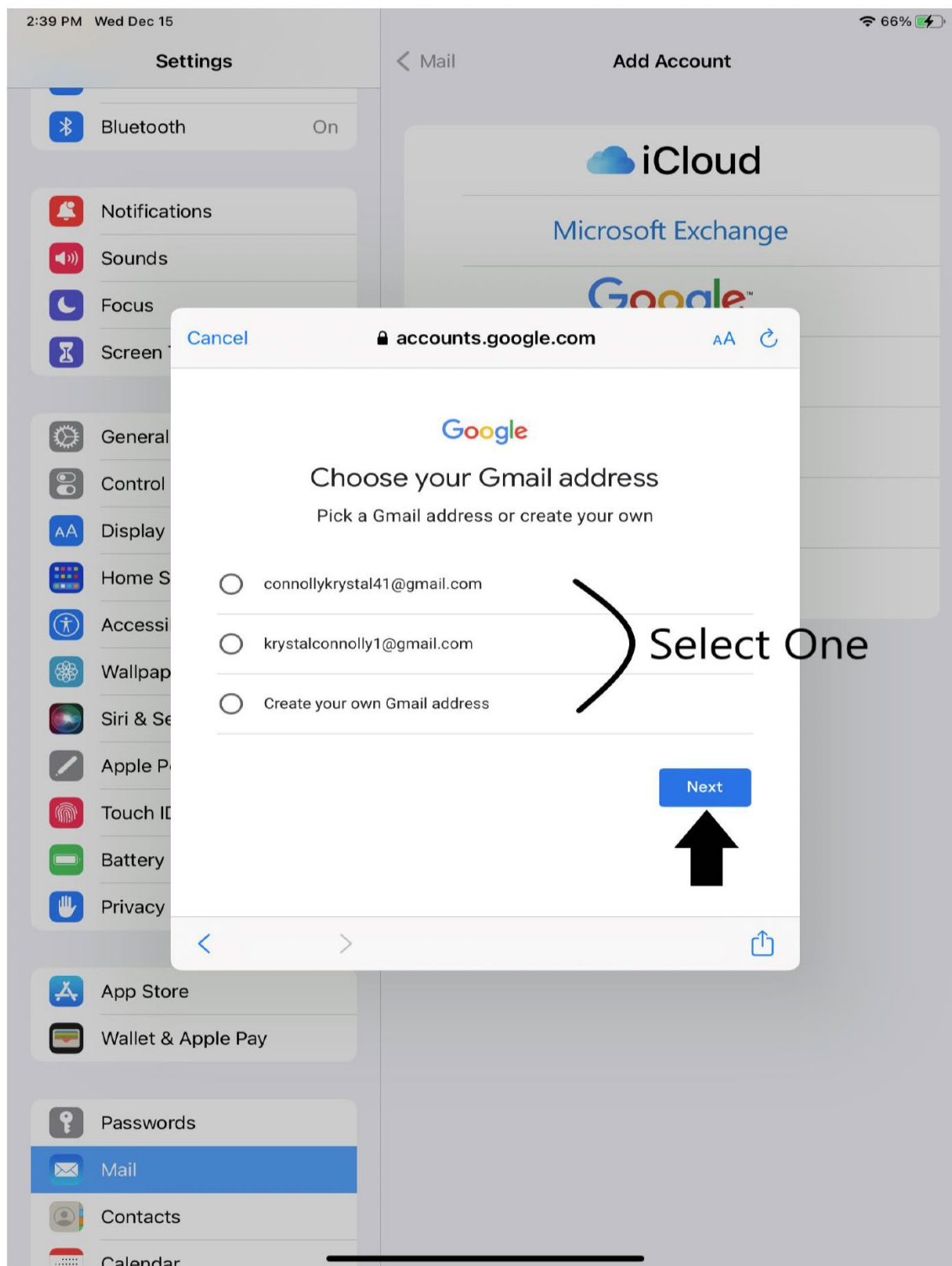
Enter **First name** and **Last Name** and tap **Next**.



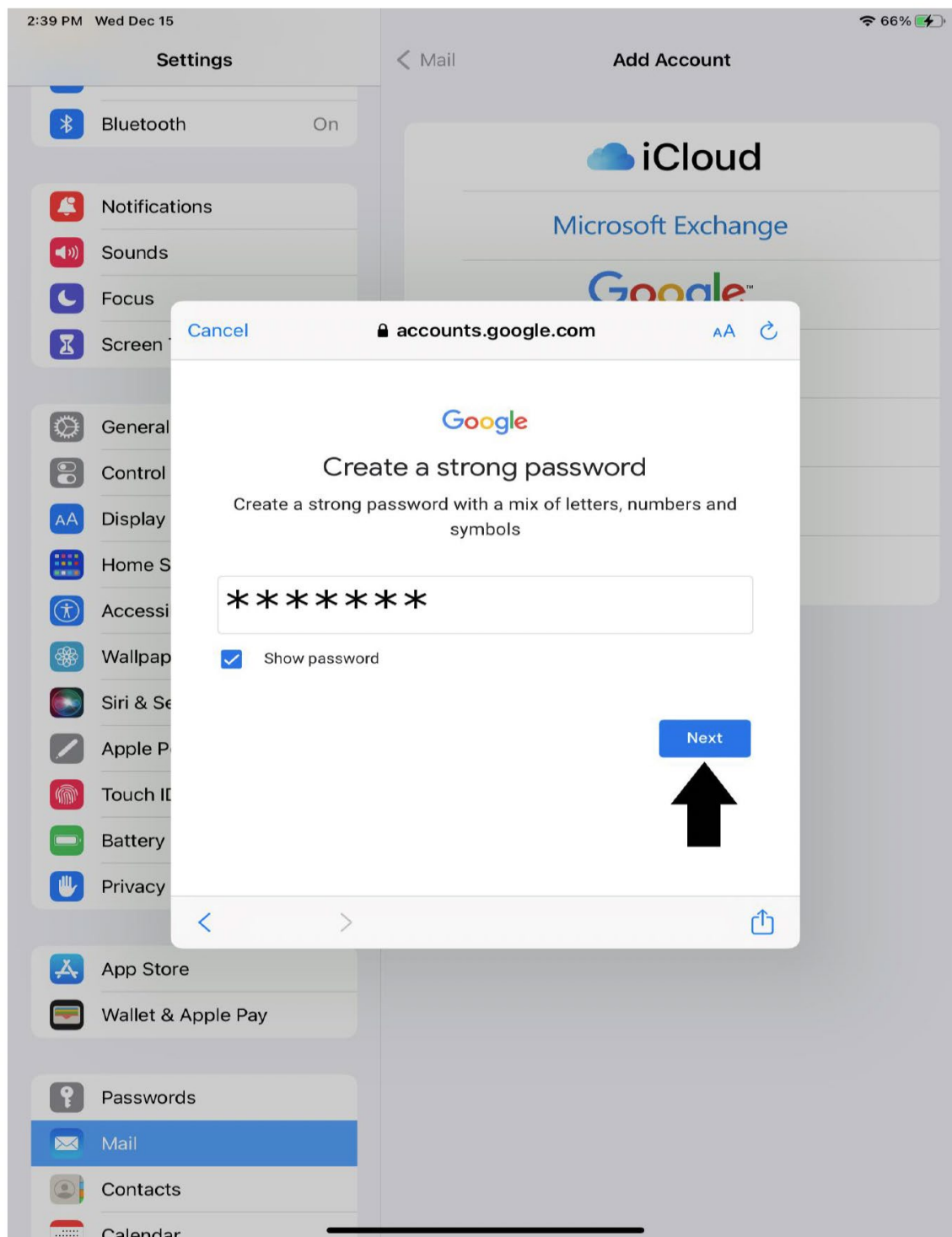
Enter **Date of Birth** and **Gender** and tap **Next**.

The screenshot shows an iPhone screen with the 'Add Account' screen for Google. A modal window titled 'Basic information' is overlaid, asking for 'Enter your birthday and gender'. The modal contains input fields for 'Month', 'Day', 'Year', and 'Gender'. A blue 'Next' button is at the bottom right of the modal. A black arrow points to the 'Next' button, and a bracket labeled 'Fill In' points to the date and gender fields.

Select **Choose your Gmail Address** or **Create your own Gmail address**. Tap **Next**.



Create a strong password by entering chosen password into the password box. Tap **Next**.



Add phone number? Adding a phone number is optional. Scroll down and tap **Skip** or you can enter a Phone Number and tap **Yes, I'm in**.

A **verification text** will be sent to your phone to confirm your phone number if you choose to enter it.

Cancel accounts.google.com AA ↻

Google

Add phone number?

If you like, you can add this phone's number to your account for use across Google services. [Learn more](#)

Phone number


This won't make your number public


For example, your number will be used to

- Reset your password if you forget it
- Receive video calls & messages
- Make Google services, including ads, more relevant to you


< >

[Cancel](#)


 **accounts.google.com**

[AA](#) 

How it works

 To make sure this number is yours, Google will send you an SMS with a 6-digit verification code (charges may apply)

You're in control

 You can always change your number, control how it's used, or remove it in your Google Account (account.google.com/phone)


[More options](#)

[Skip](#)

[Yes, I'm in](#)

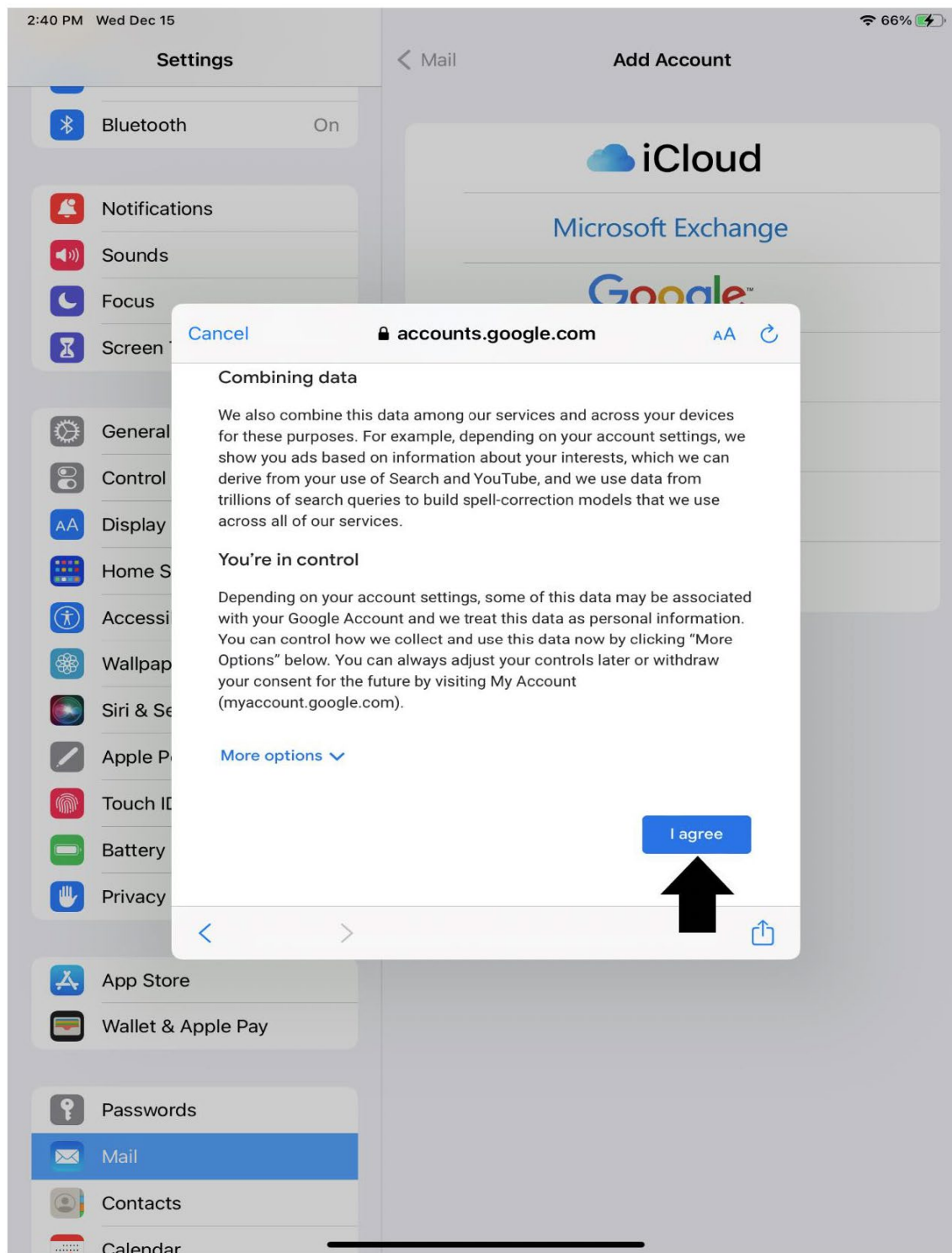
[←](#)

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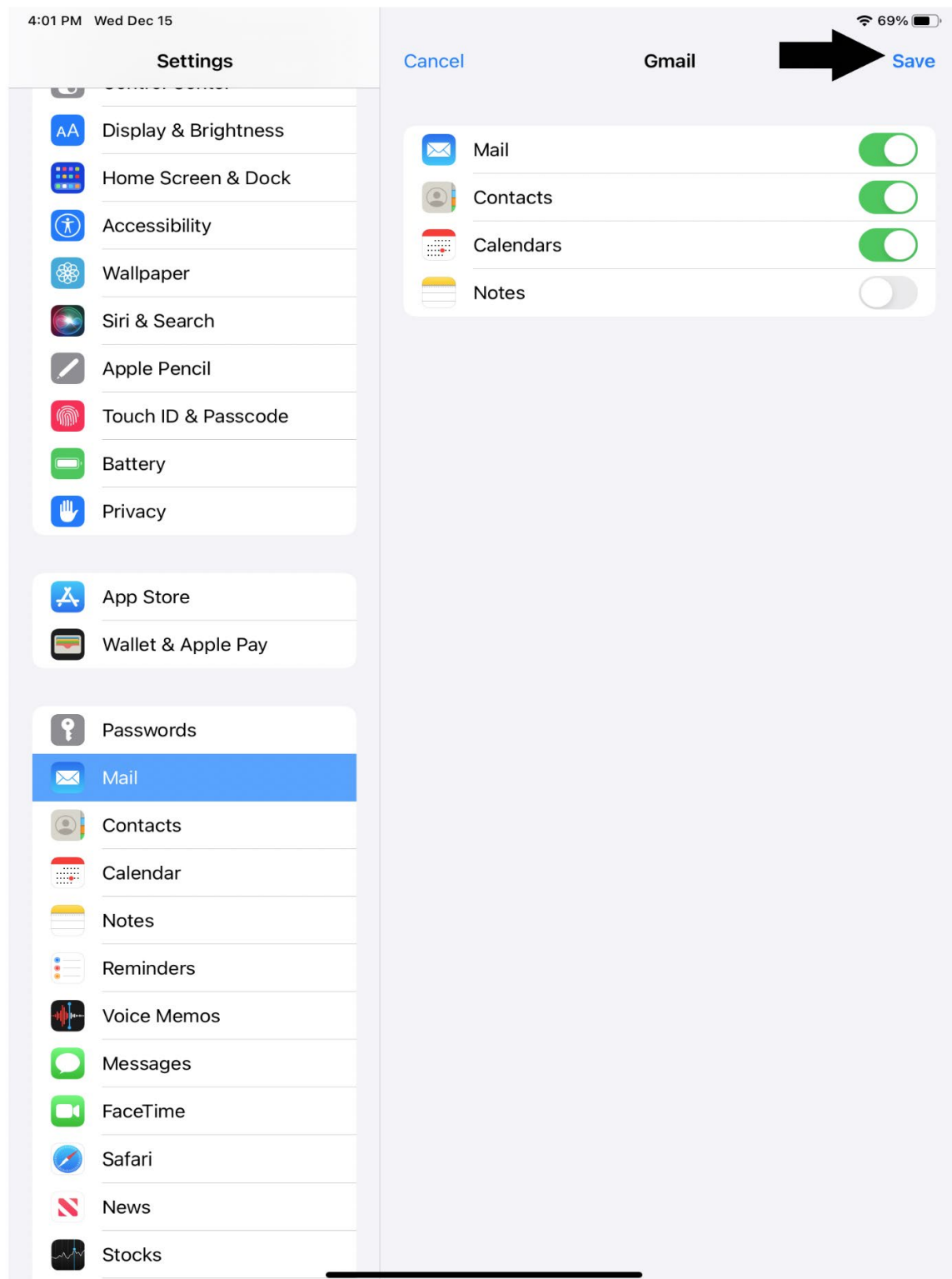


Review your email address and tap **Next**.

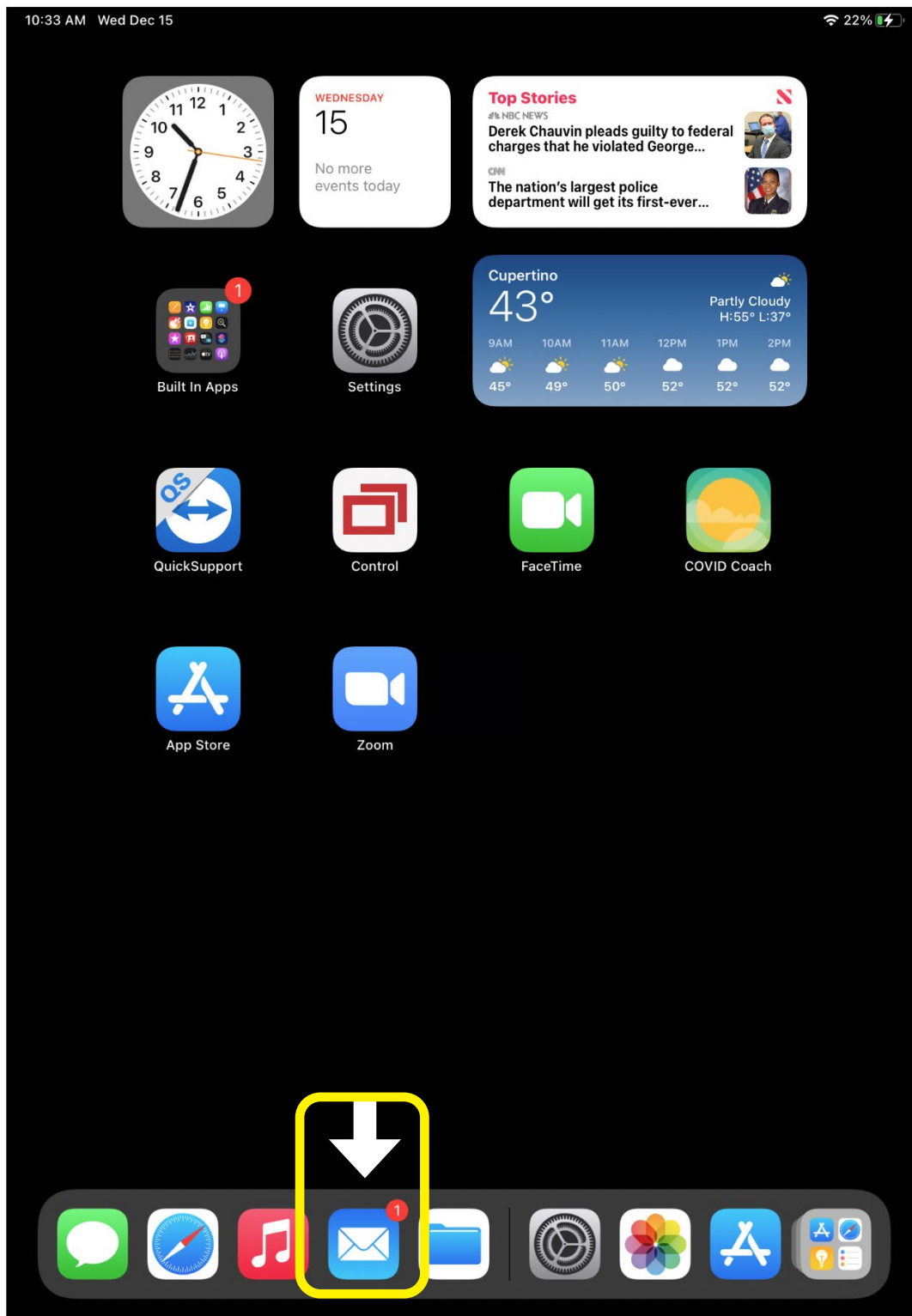
Read the **Gmail Account Settings** and tap **I agree**.



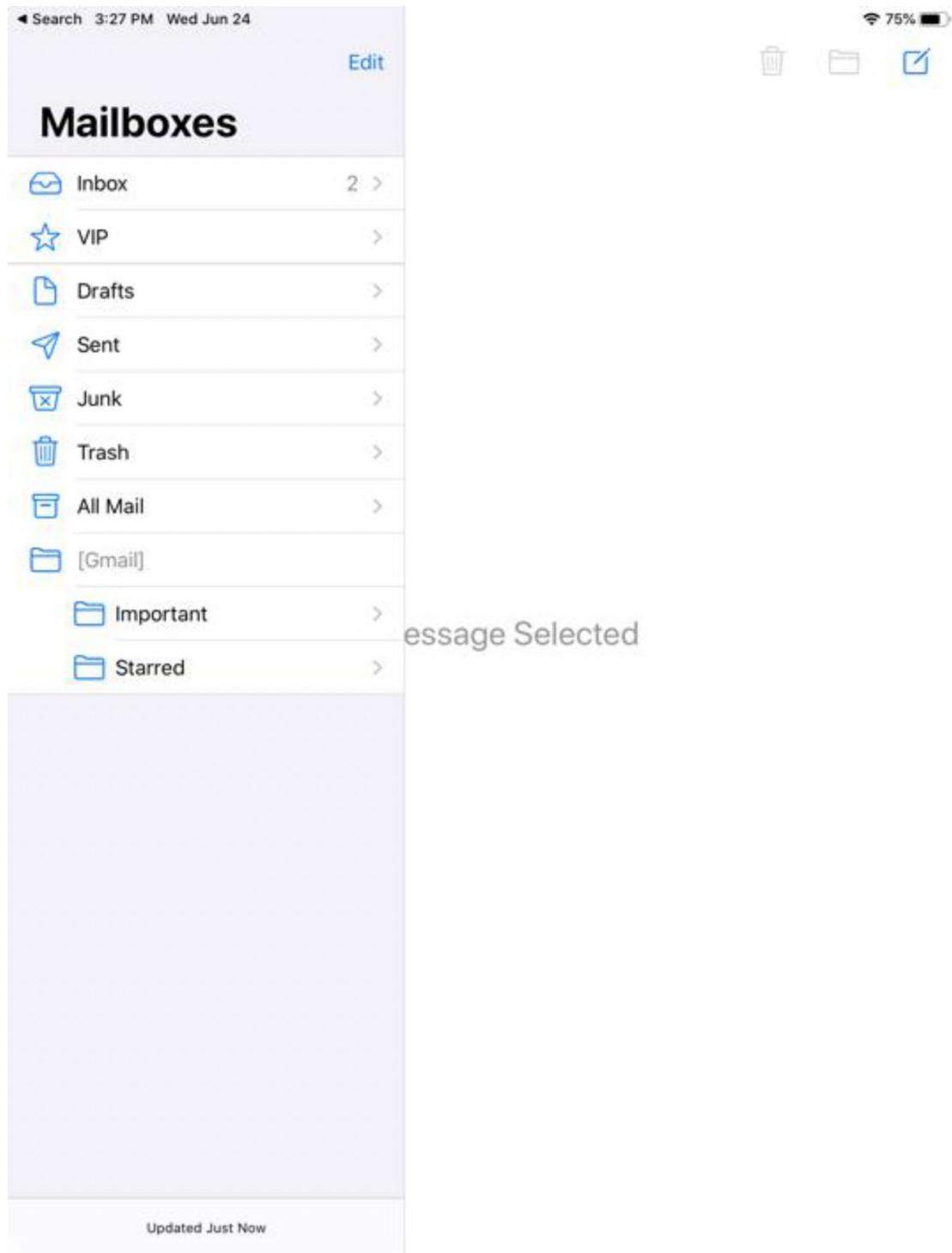
Tap **Save**.



Tap the **Mail App Icon** to **open your Gmail** account in the Mail app.



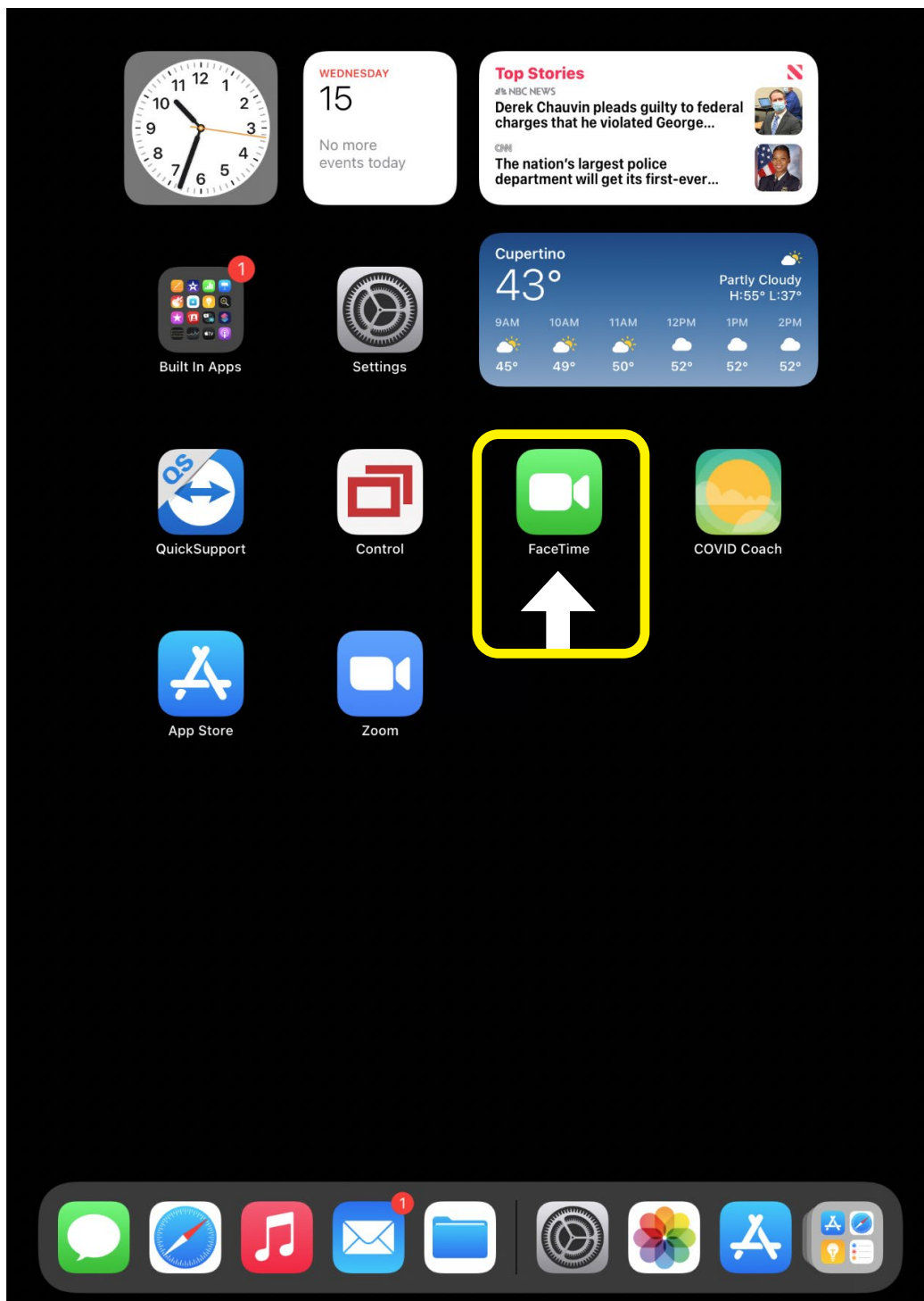
Your **Gmail** will open.



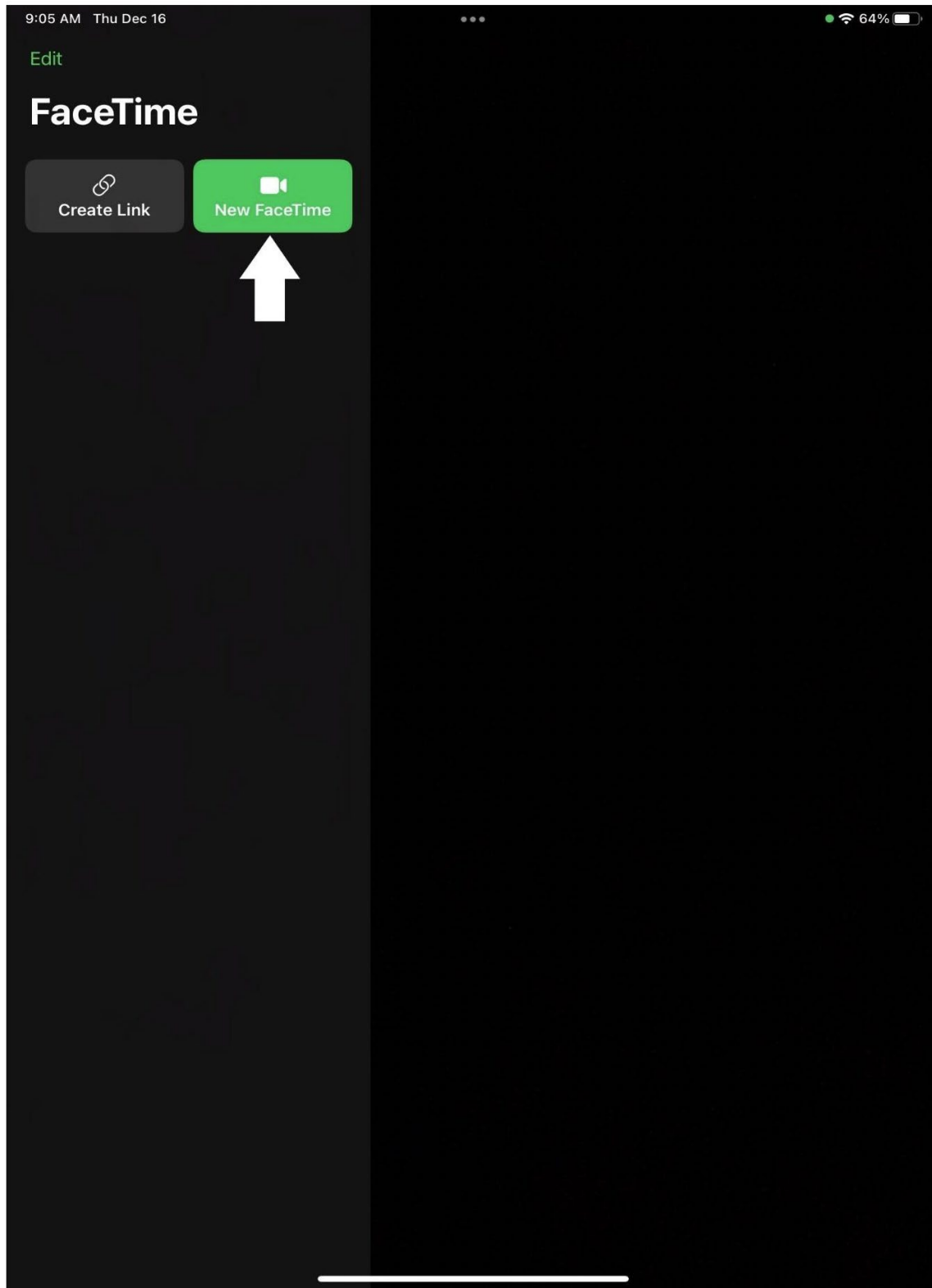
How to Use FaceTime on the iPad

Make a FaceTime Call

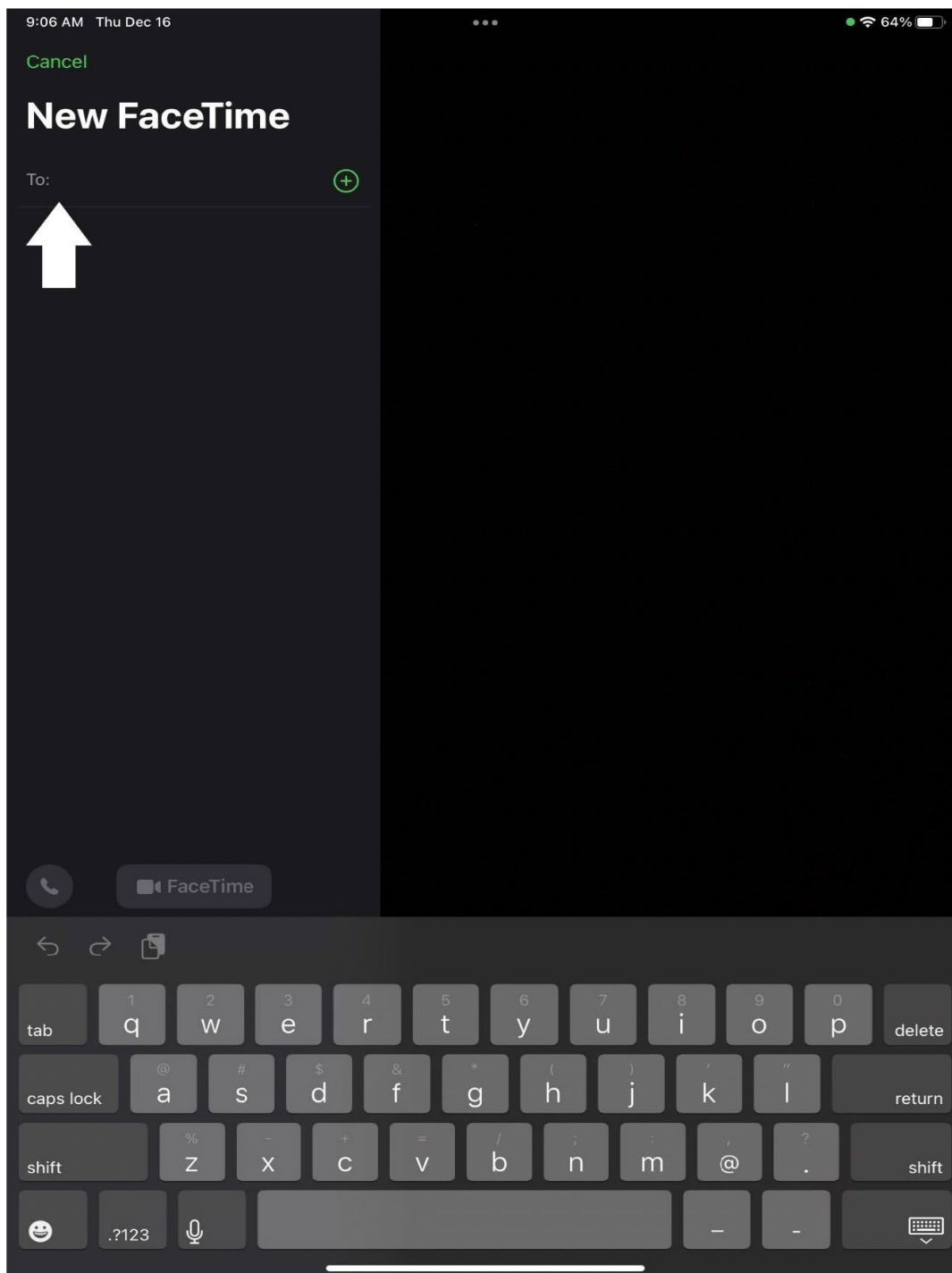
Tap the **FaceTime** Icon.



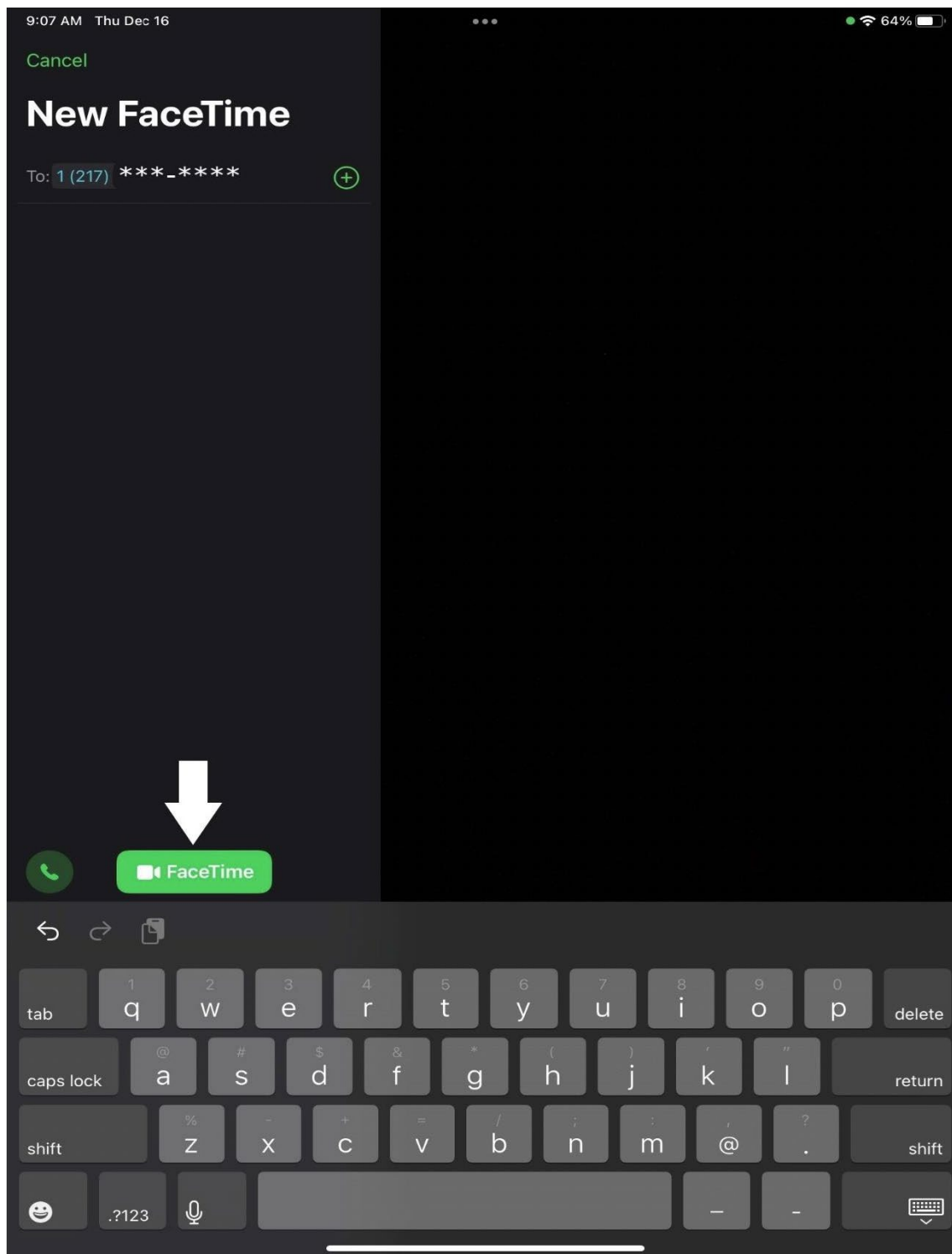
Tap on **New FaceTime**.



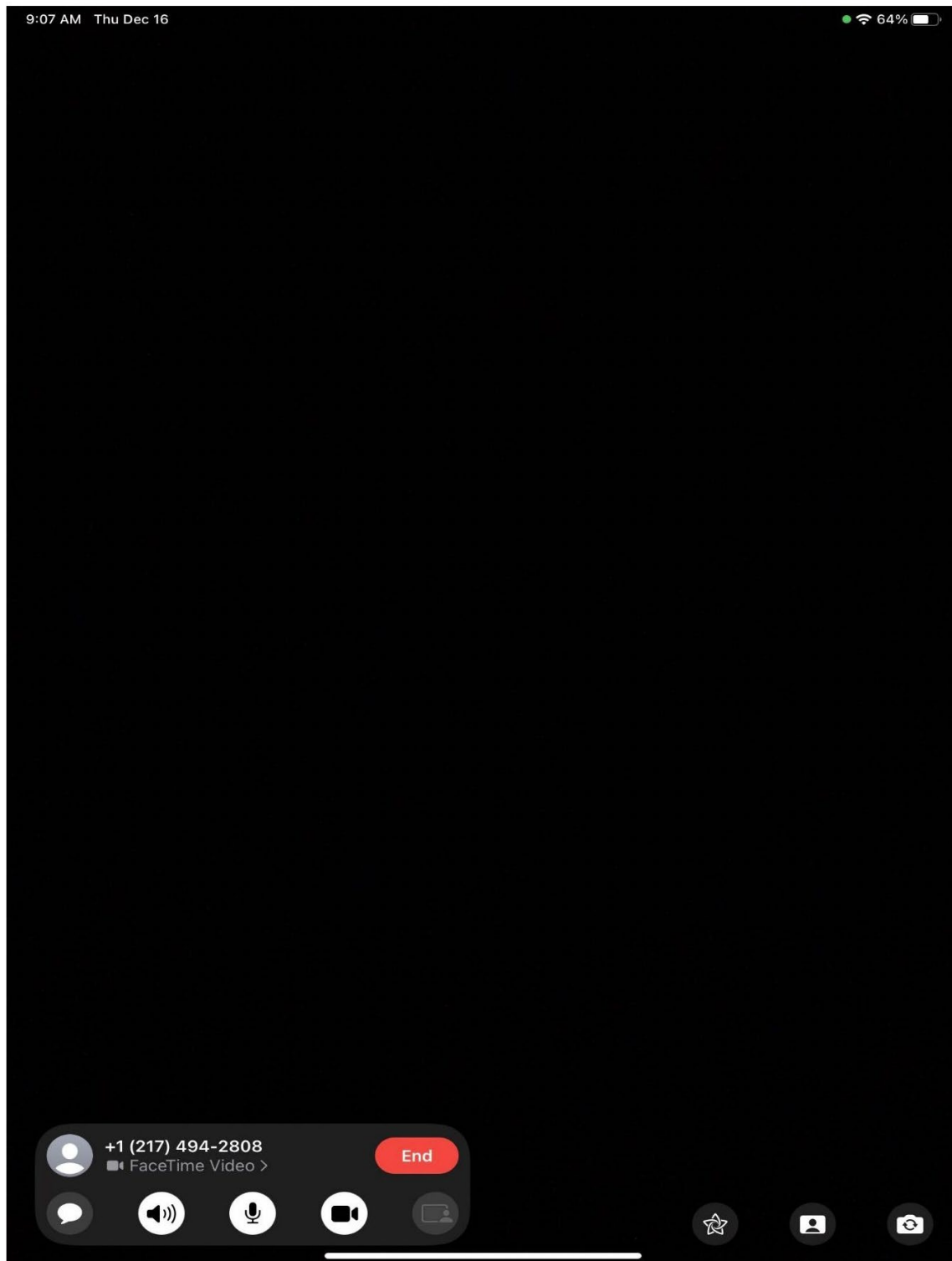
Enter the phone number or email you are calling.
Connecting by email will only work if that contact's phone number is stored in connection with the email.



After entering the phone number or email address, tap the **video camera FaceTime Icon** to make the call.



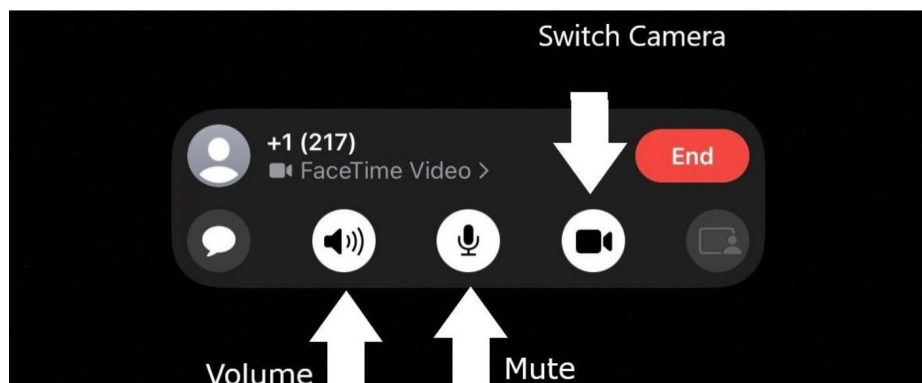
This will be what the screen looks like while it is **ringing**...



... and when the FaceTime is **answered**.

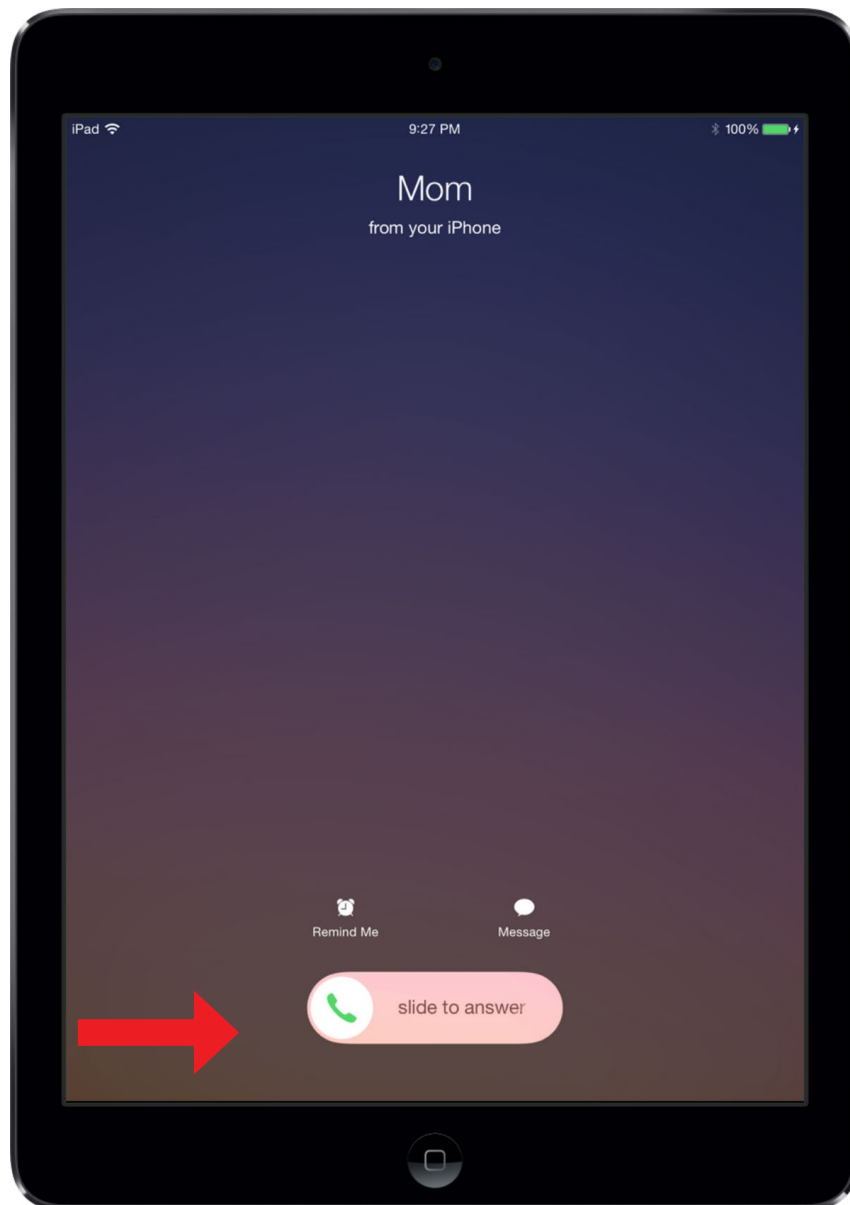


To end the FaceTime, tap the **End Icon**.



Receive a FaceTime Call

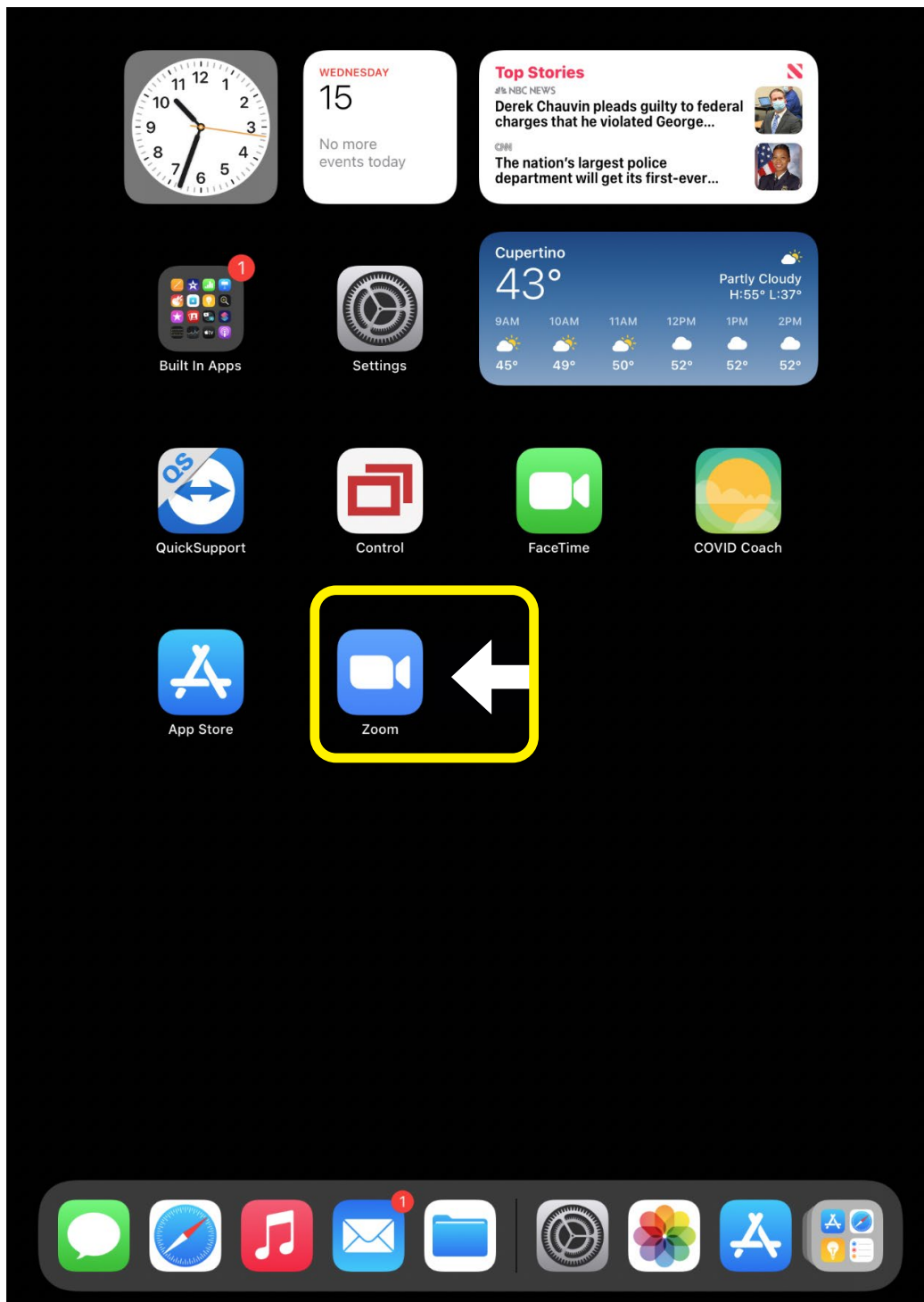
To receive a FaceTime call when the iPad is asleep, slide **slide to answer** to the right.



To receive a FaceTime when the iPad is awake/in use, tap **Accept** or **Decline**.

How to Use Zoom on the iPad

Tap the **Zoom Icon**.



Tap **Join a Meeting.**

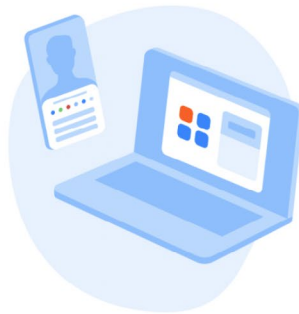
4:03 PM Thu Dec 16

...

54% 



Start or join a meeting



...

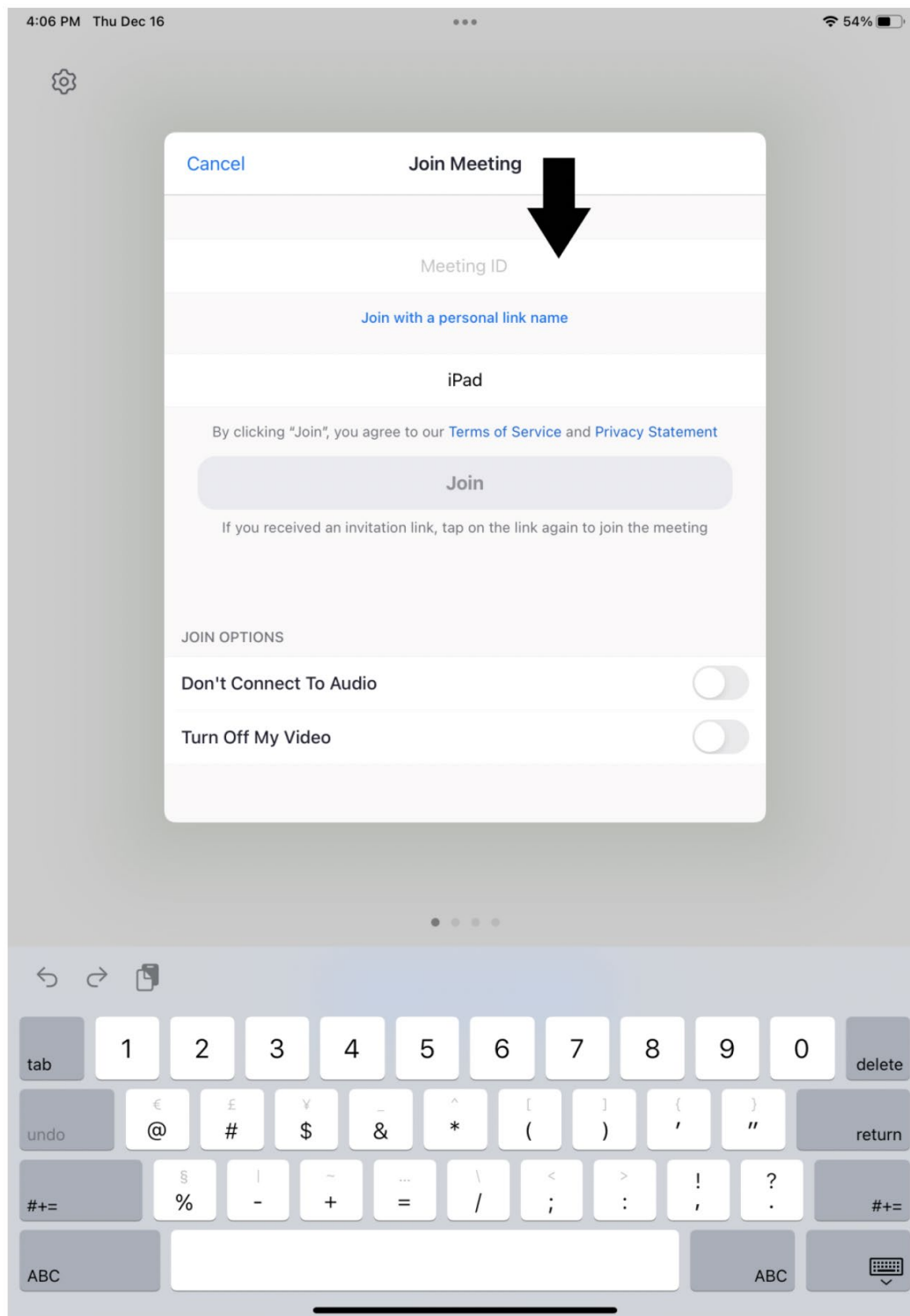
Join Meeting



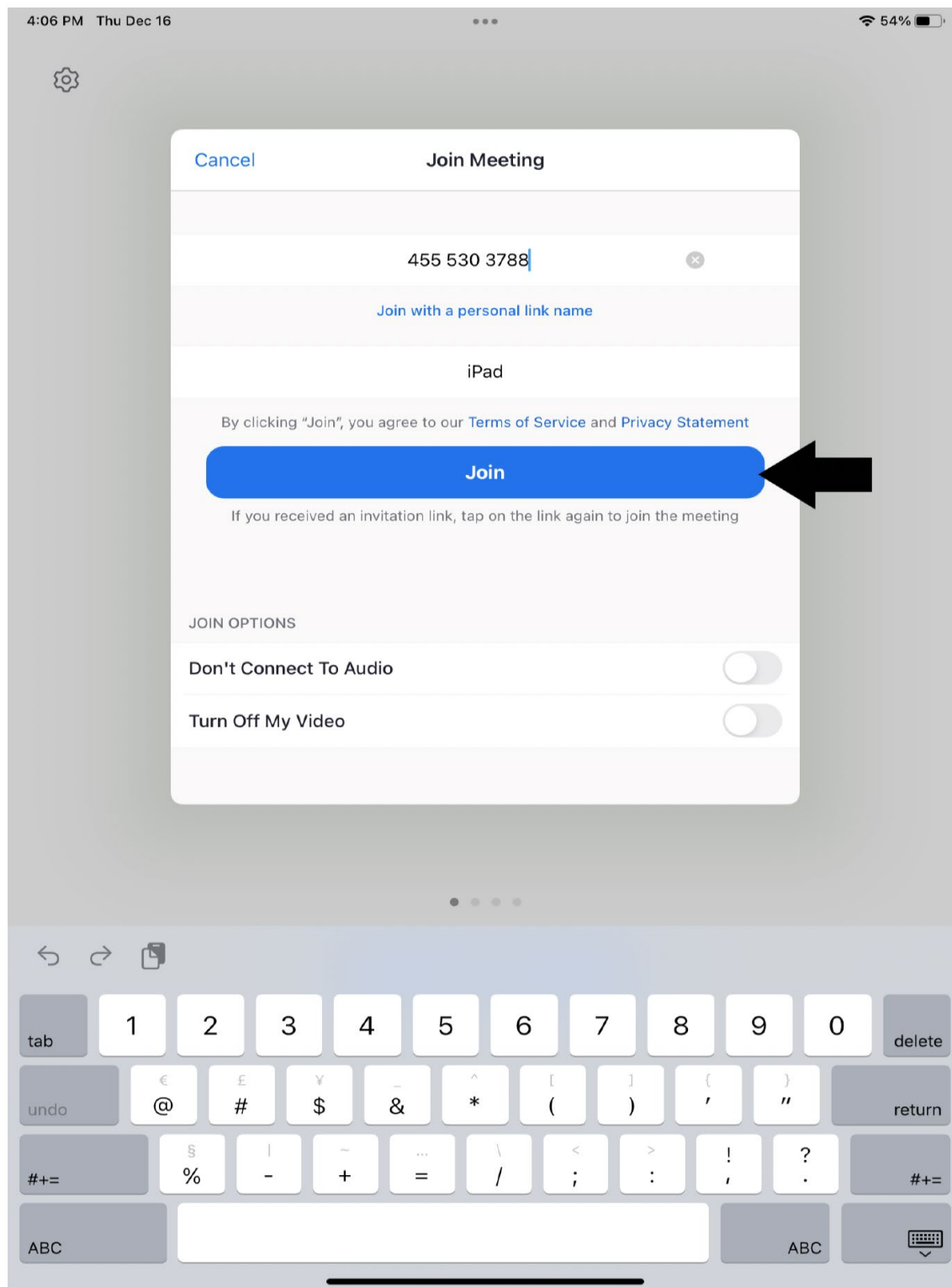
[Sign Up](#)

[Sign In](#)

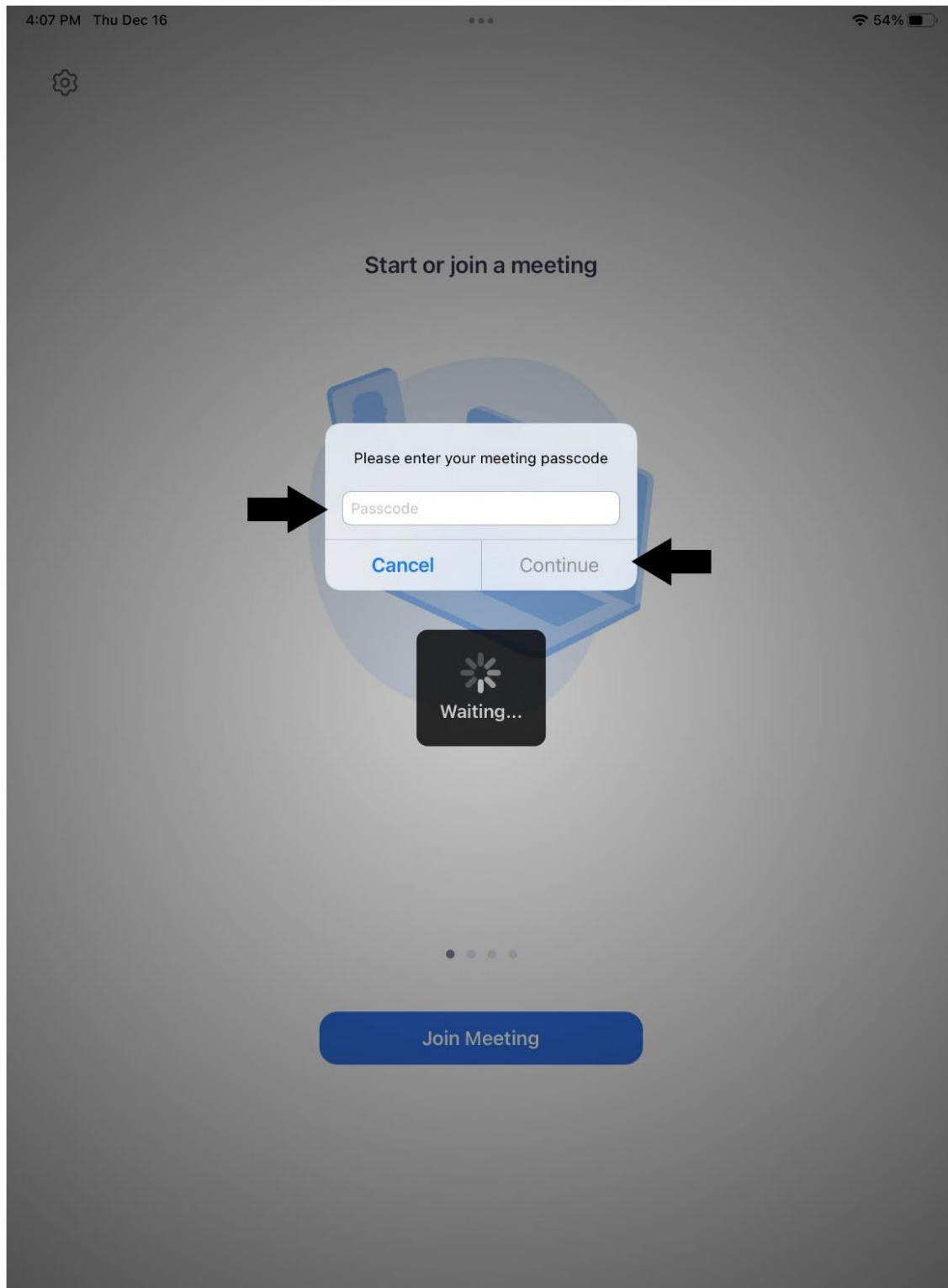
Enter the **Meeting ID** provided to you.



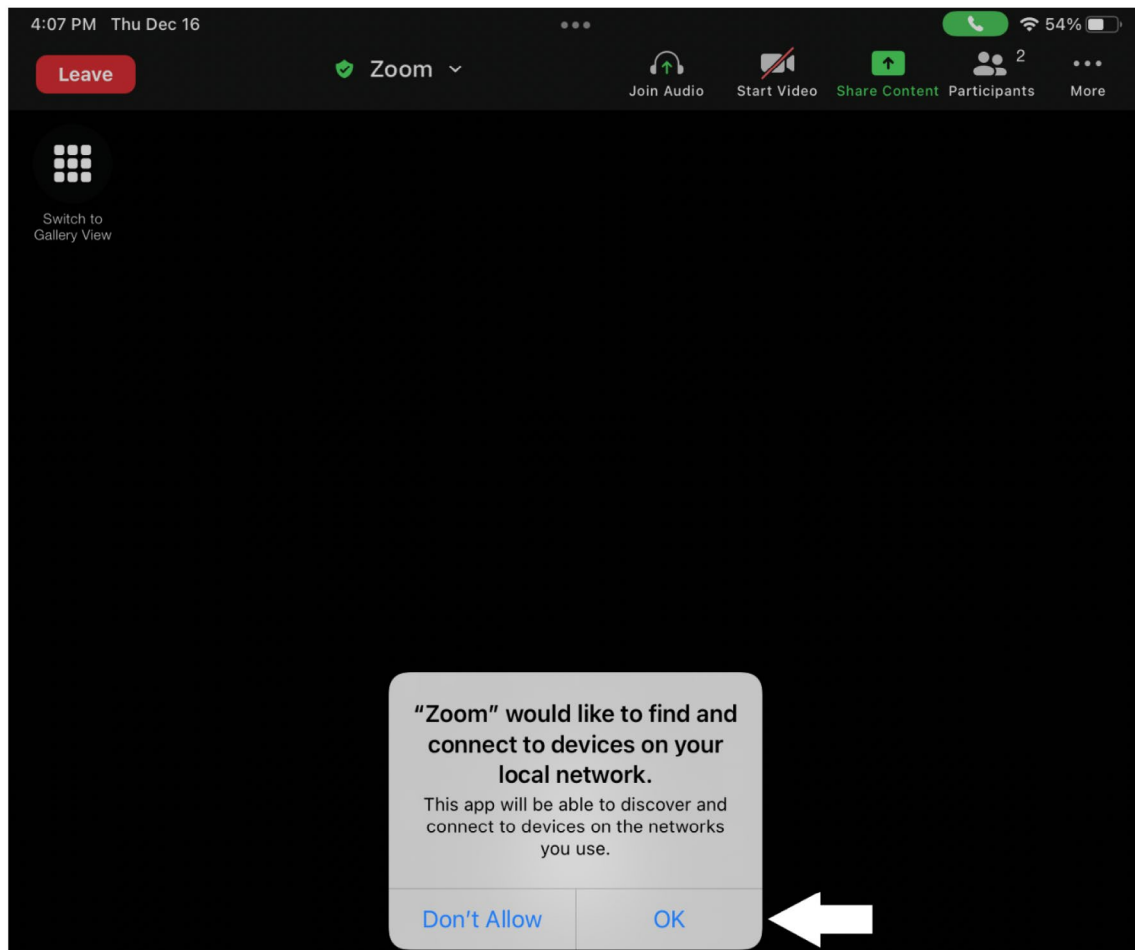
After Meeting ID is entered, tap **Join**.



Enter Passcode you are provided with for the meeting, and tap **Continue**.



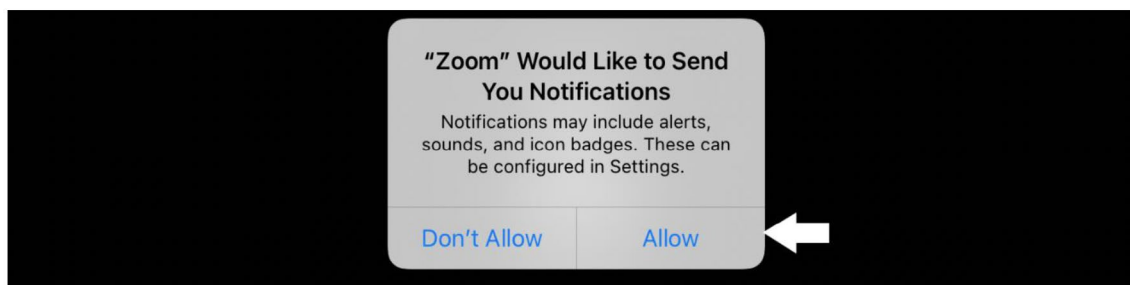
Tap **OK** to allow Zoom to have access to your devices on your local network.



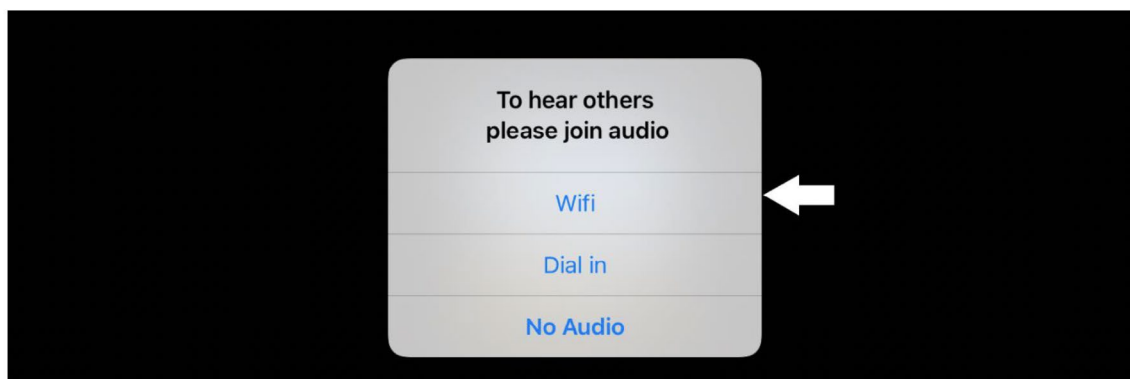
Tap **OK** to allow Zoom to **Access your microphone**.



Tap **OK** to allow Zoom to **Send Your Notifications**.



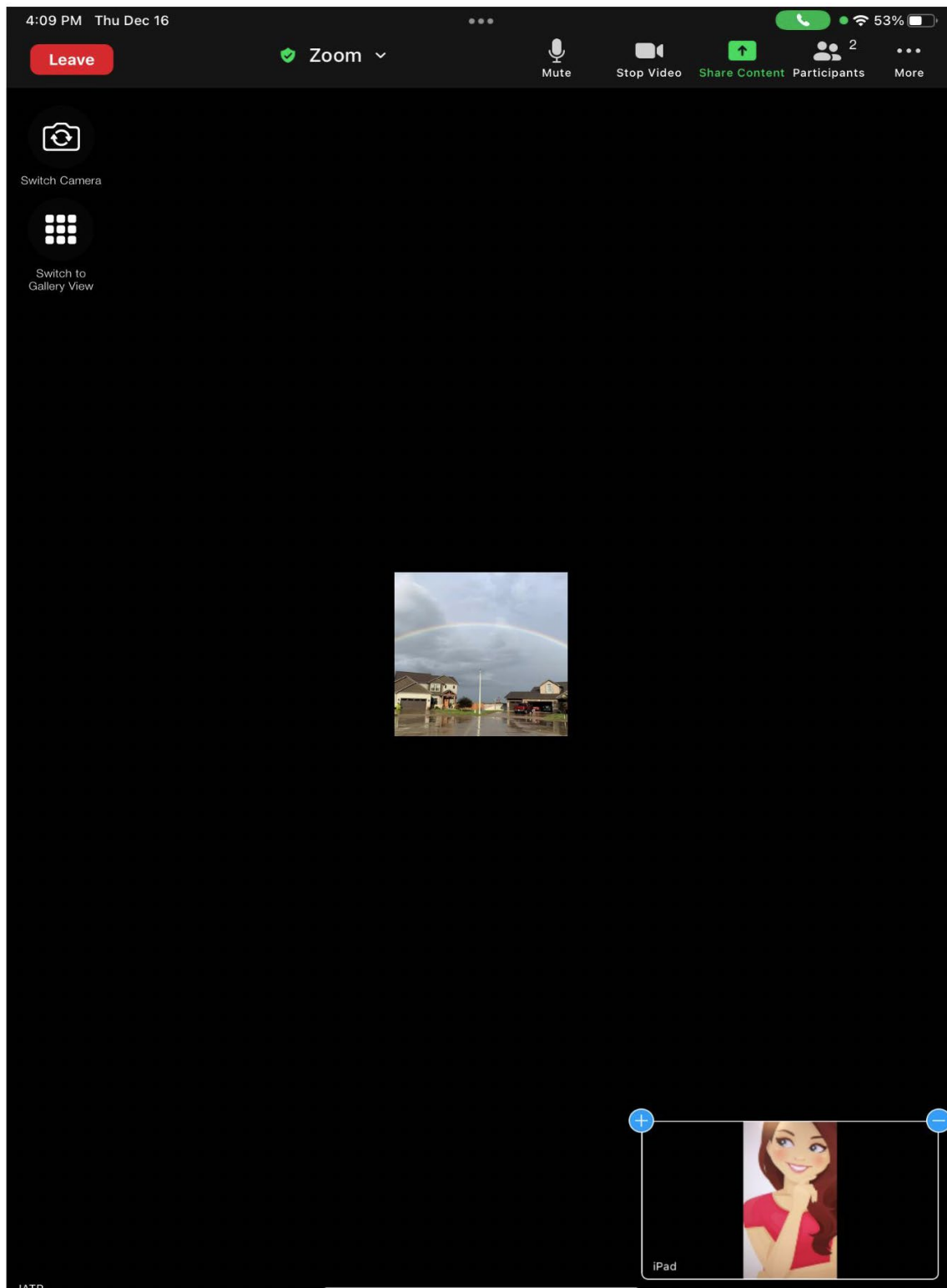
Tap **WiFi** to hear others please join **audio**.



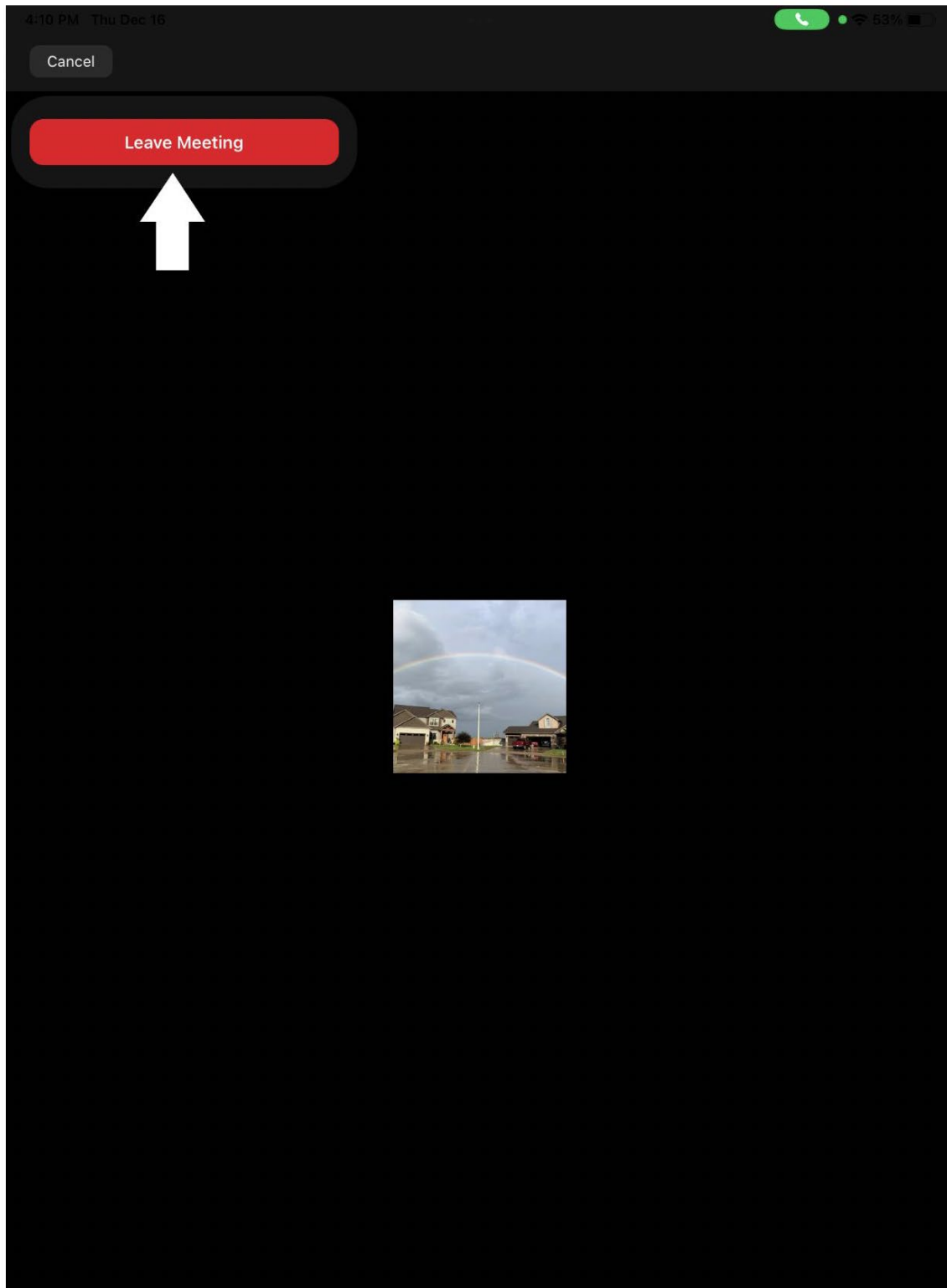
Tap **OK** to allow Zoom to use your **camera**.



Zoom Meeting will look like the screen below.

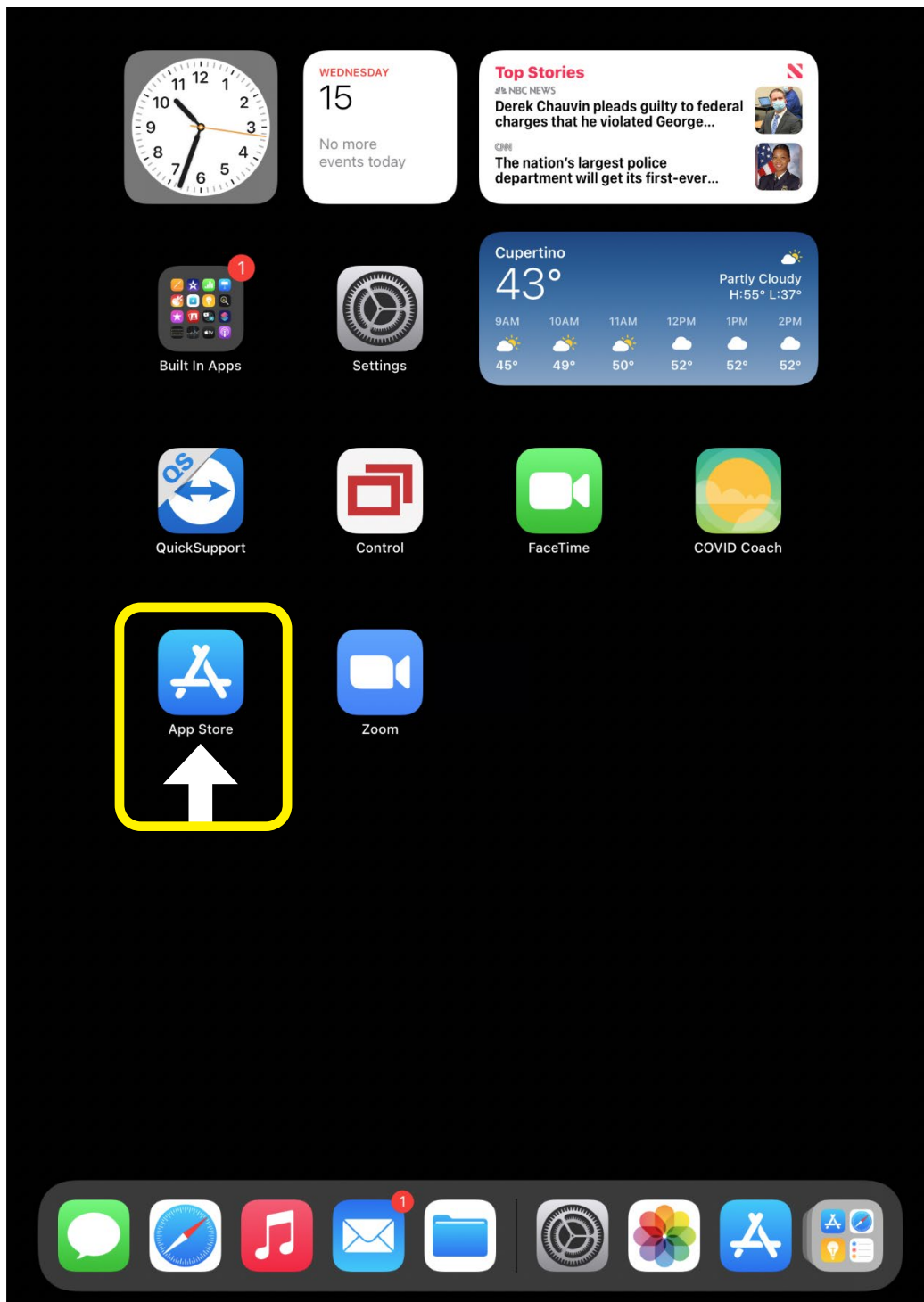


Tap **Leave Meeting** to end your participation in meeting.

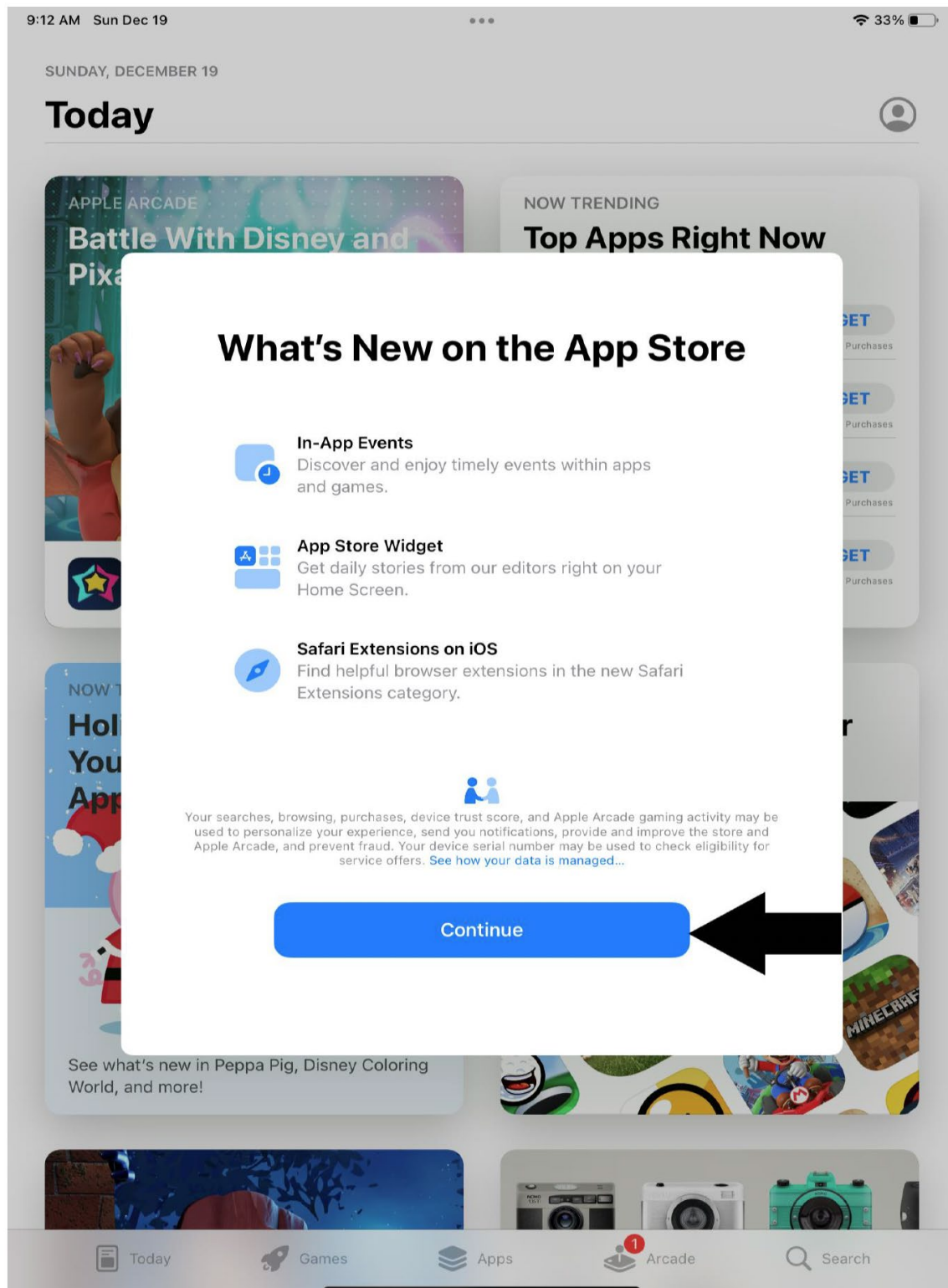


How to Find Entertainment Apps

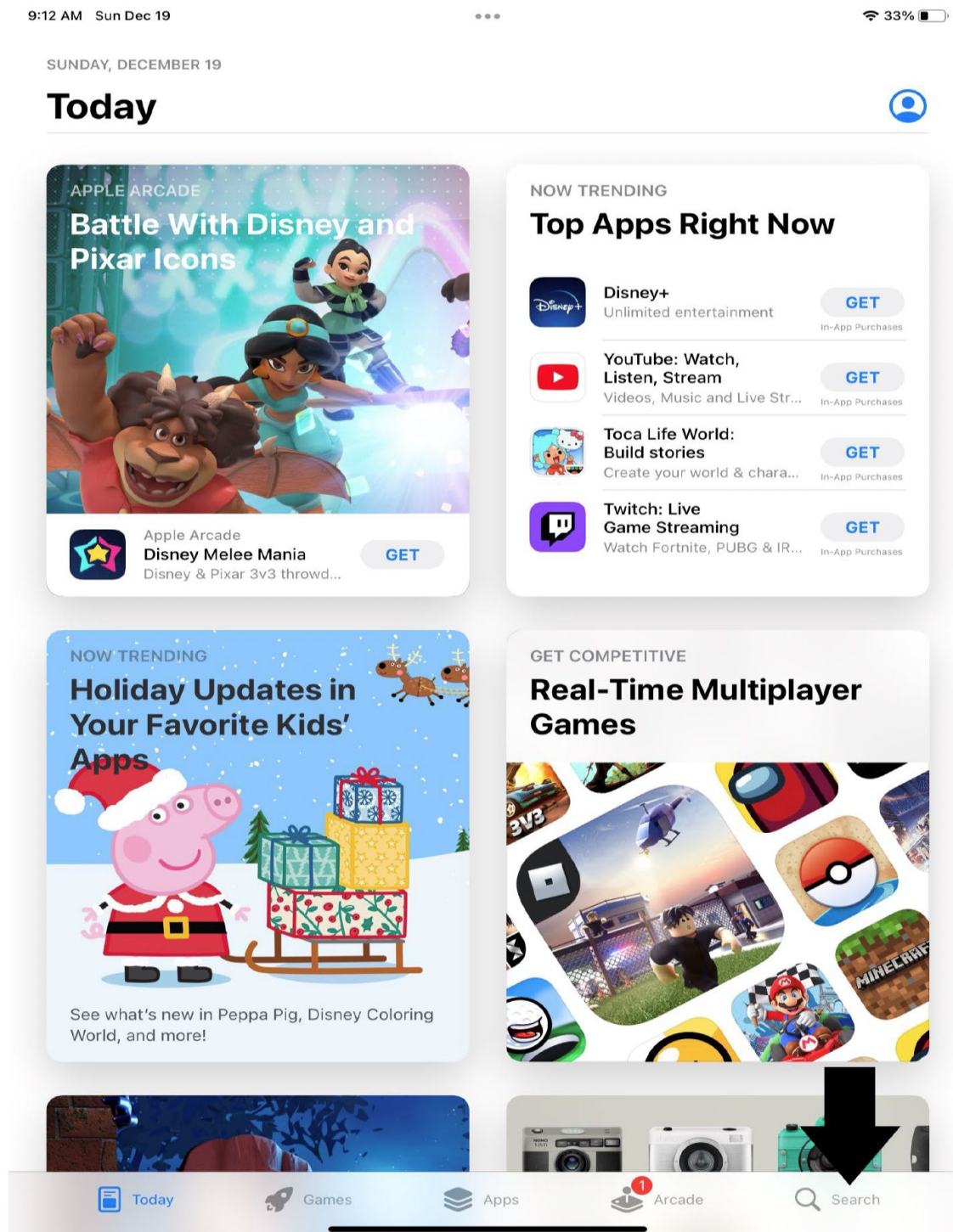
Tap on the **Apps Icon**.



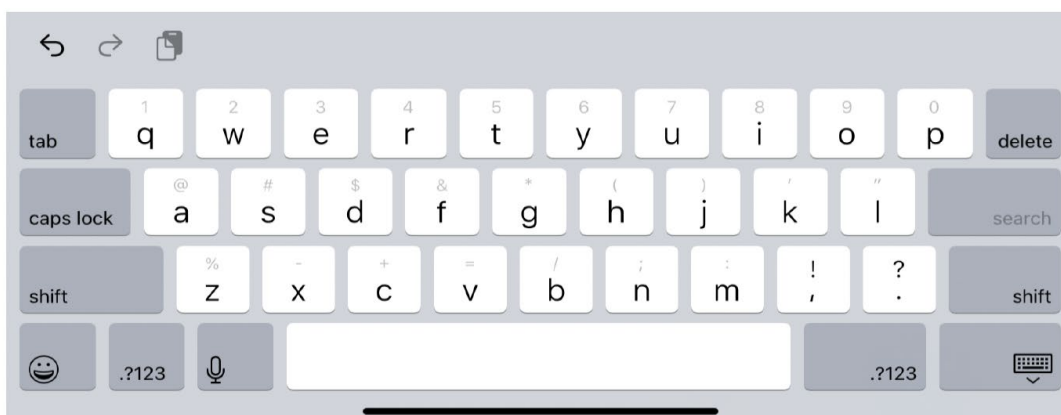
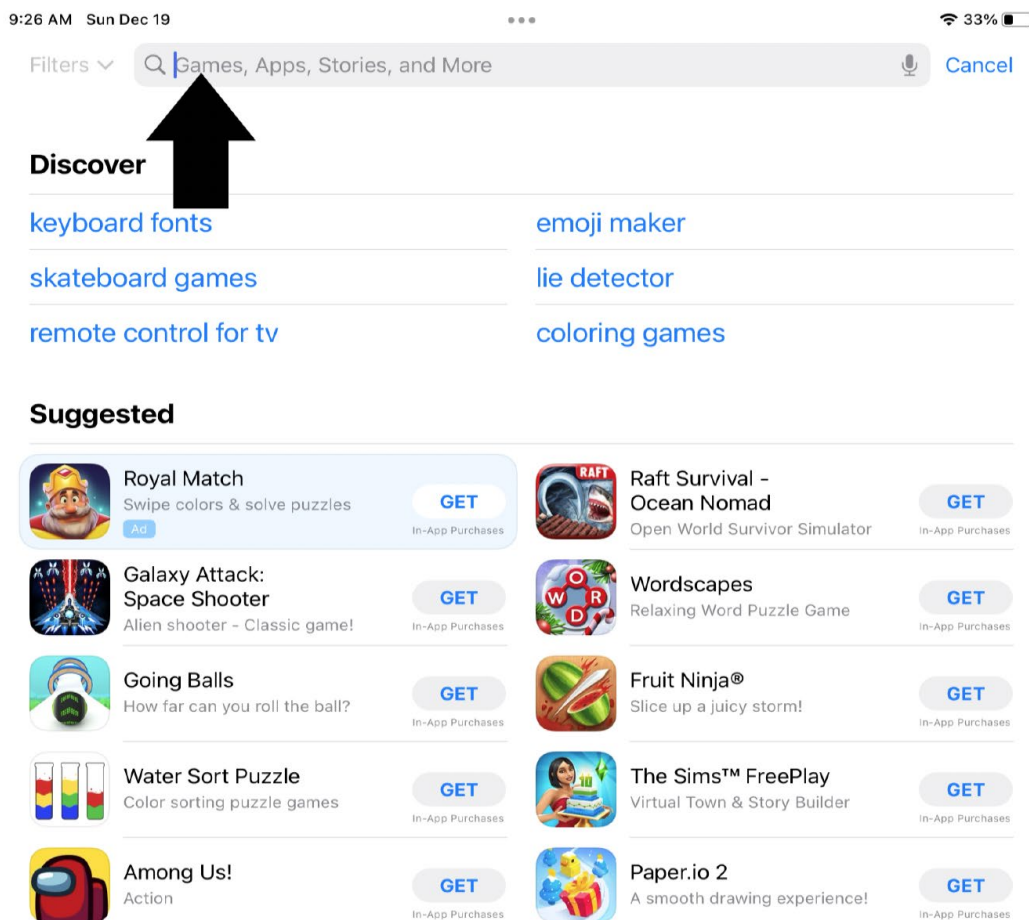
Tap **Continue**.



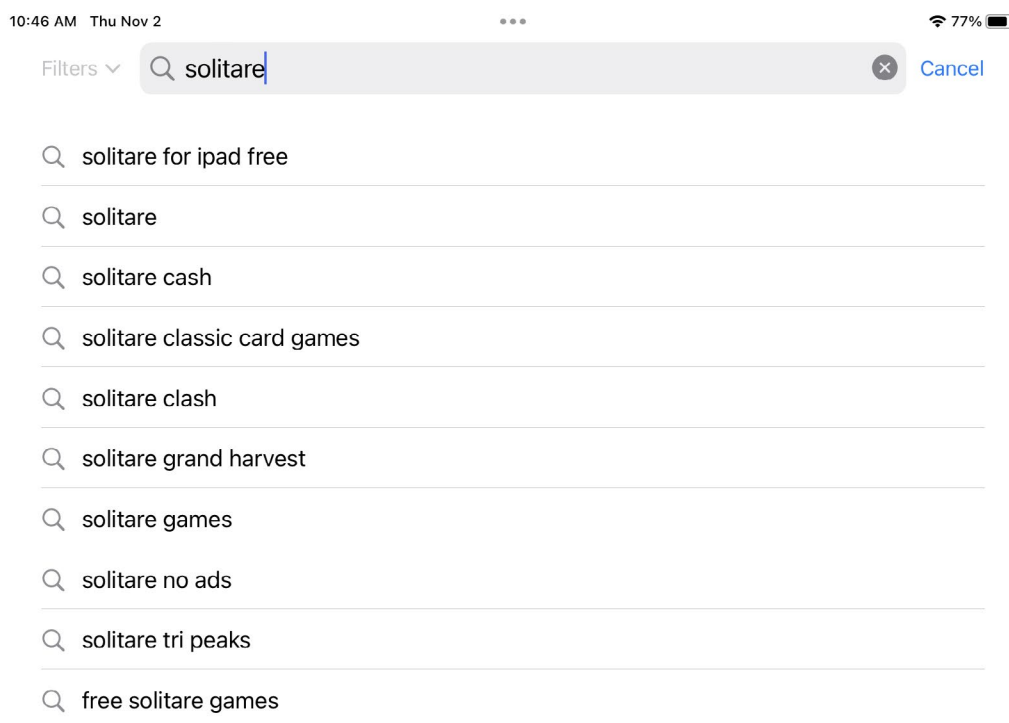
Tap **Search** at the bottom of the screen.



Enter the name or type of the game for which you are searching.



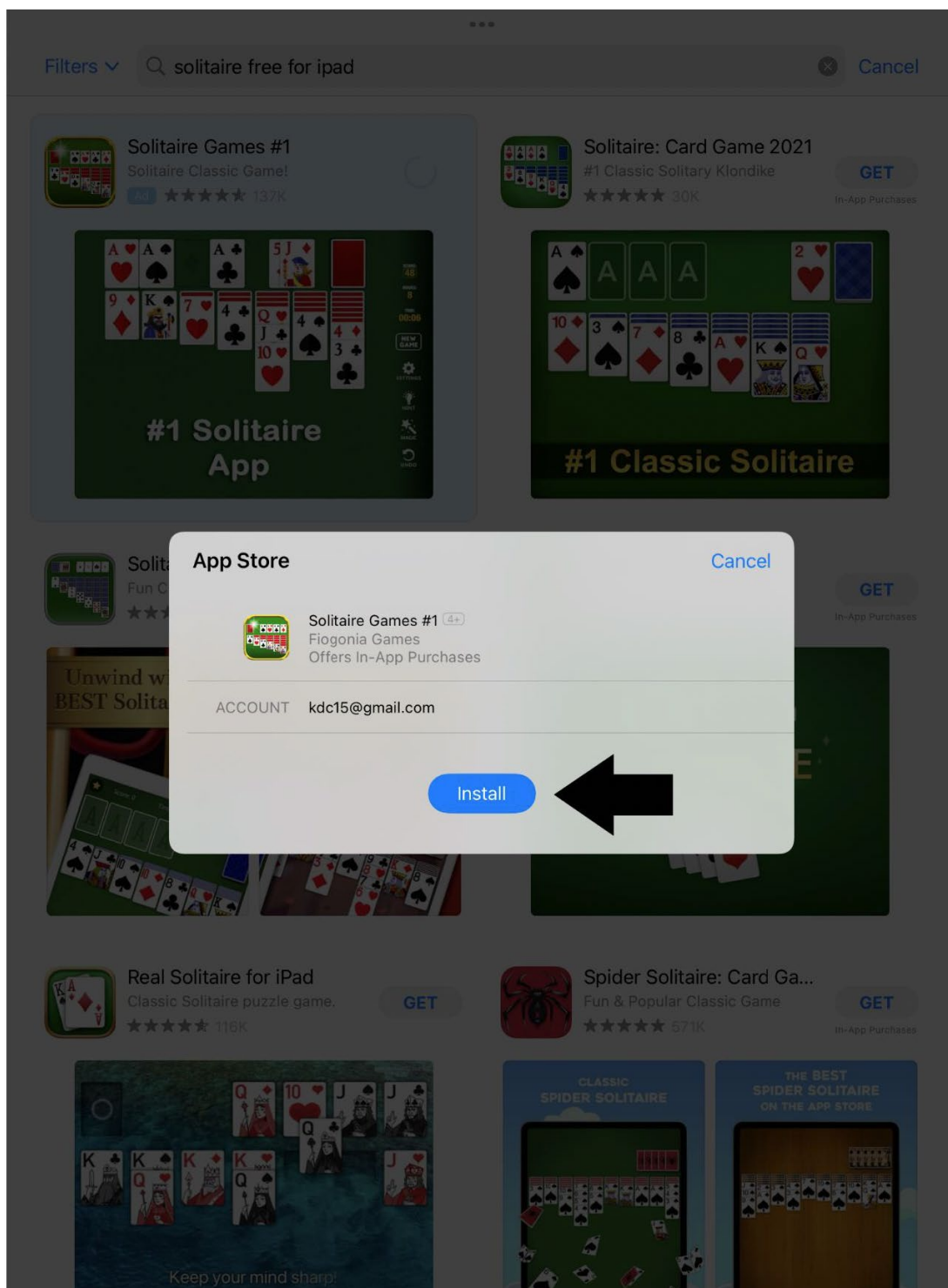
After you have typed name or what kind of game you are looking for, tap on the one you want to try from the drop-down list.



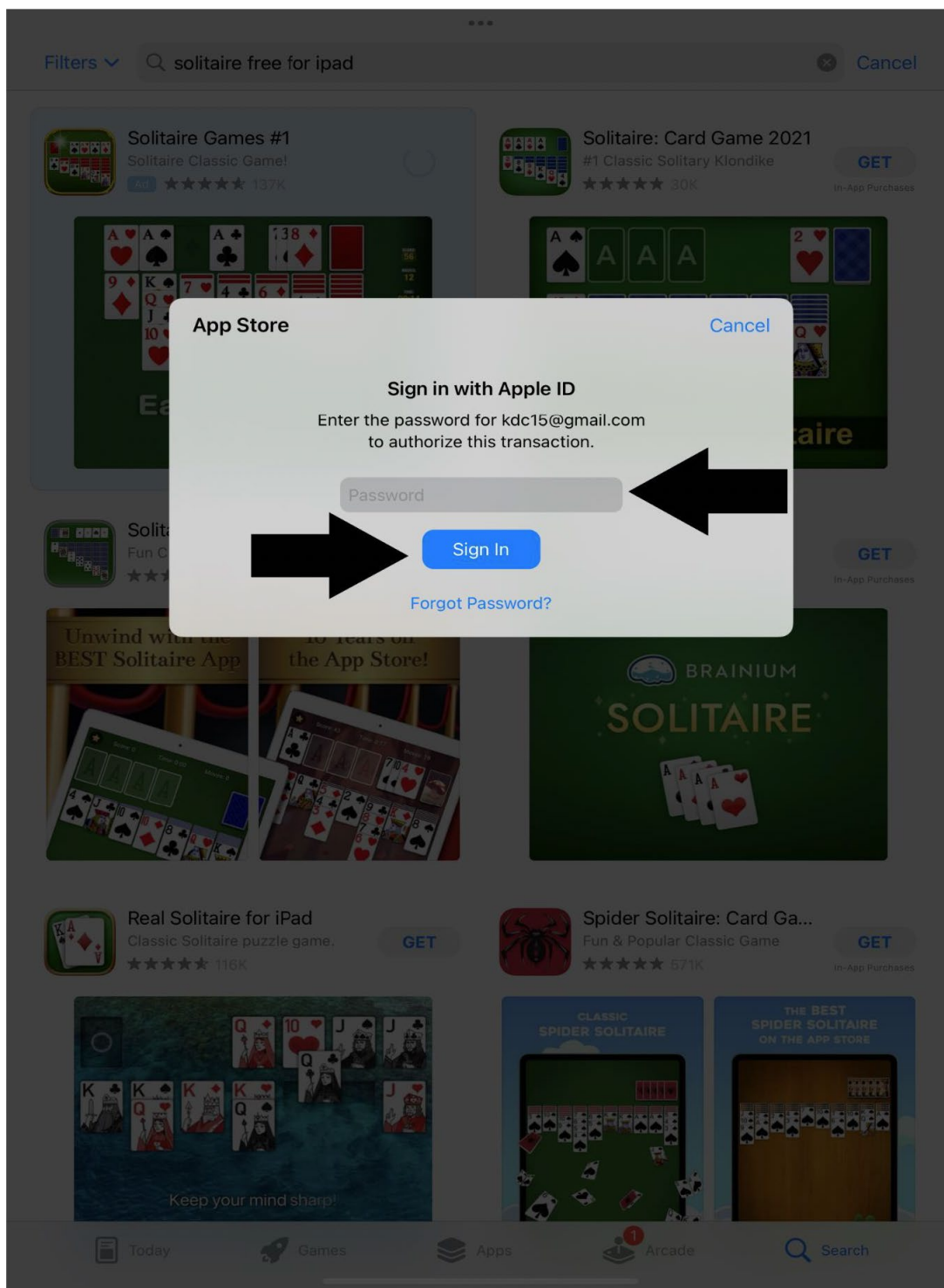
Choose the games you want, and tap on the word **GET**.



Tap **Install**.



Enter your **Apple ID Password**. Tap **Sign In**.



Tap to choose **Require password After 15 minutes** or **Always Require** for additional purchases.



To **open the game**, go to the home screen and tap the game's Icon.

