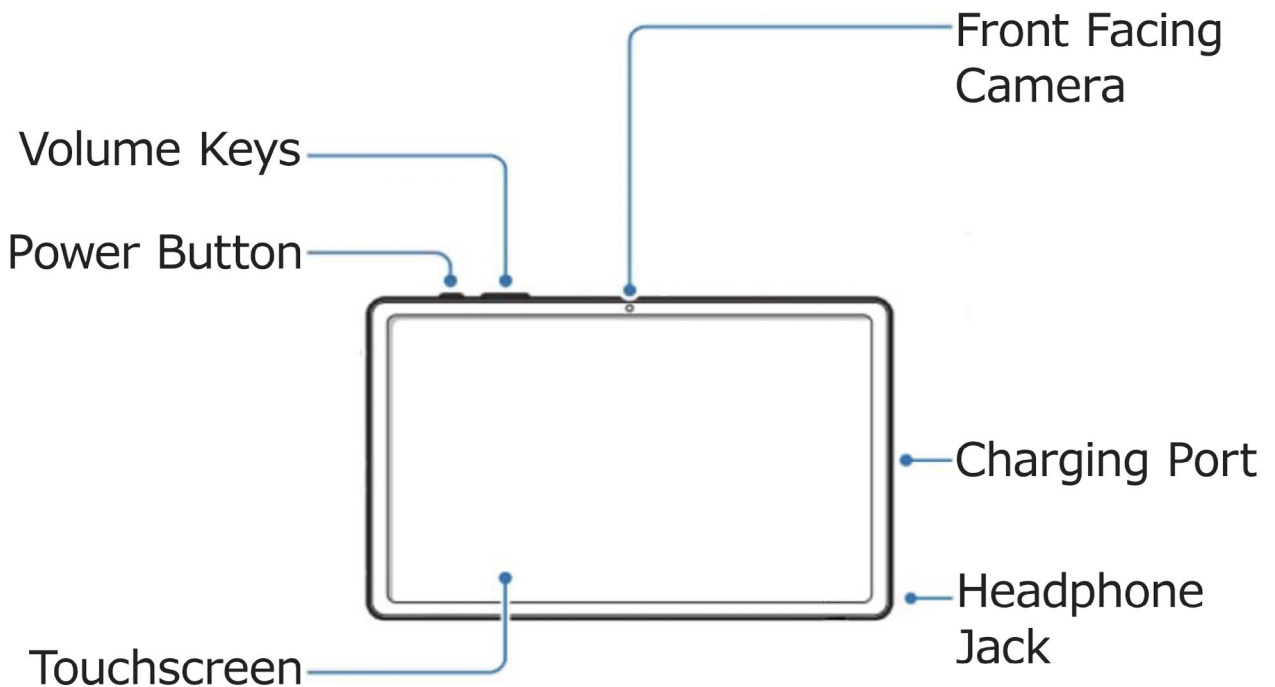# Illinois CARE Connections Android Instructions

This program is funded by the Illinois Department on Aging.

This publication was made possible by the U.S. Department of Health and Human Services, Administration for Community Living (HHS/ACL). IATP also receives grants from the U.S. Social Security Administration (SSA), Illinois Department of Human Services, Division of Rehabilitation Services (DHS/DRS), the Illinois State Board of Education (ISBE). Its contents are solely the responsibility of the authors and do not necessarily represent the official views of the above entities.
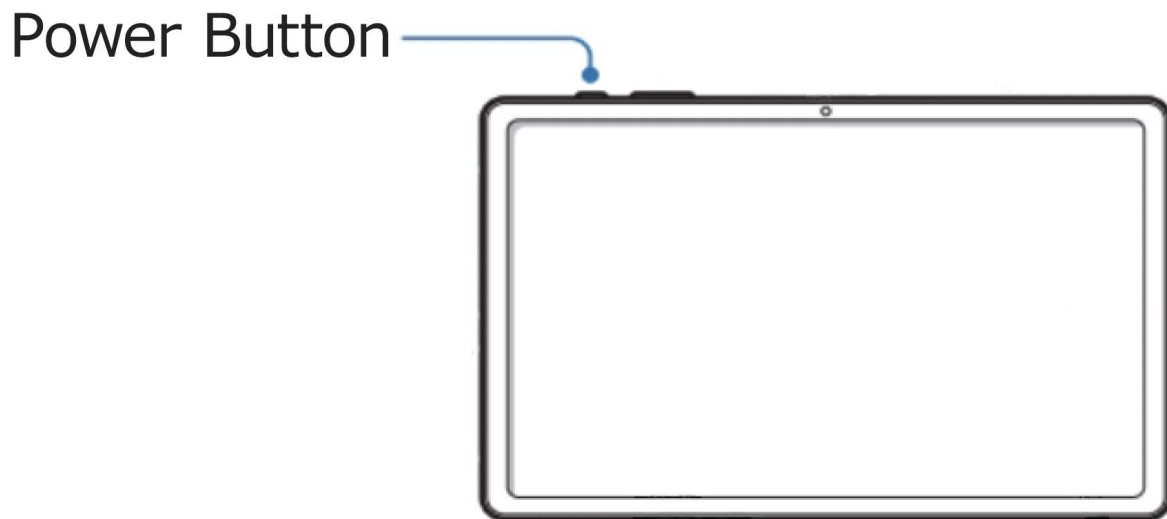
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Orientation of the Samsung Tab A9+

Front Facing Camera

Volume Keys

Power Button

Charging Port

Headphone Jack

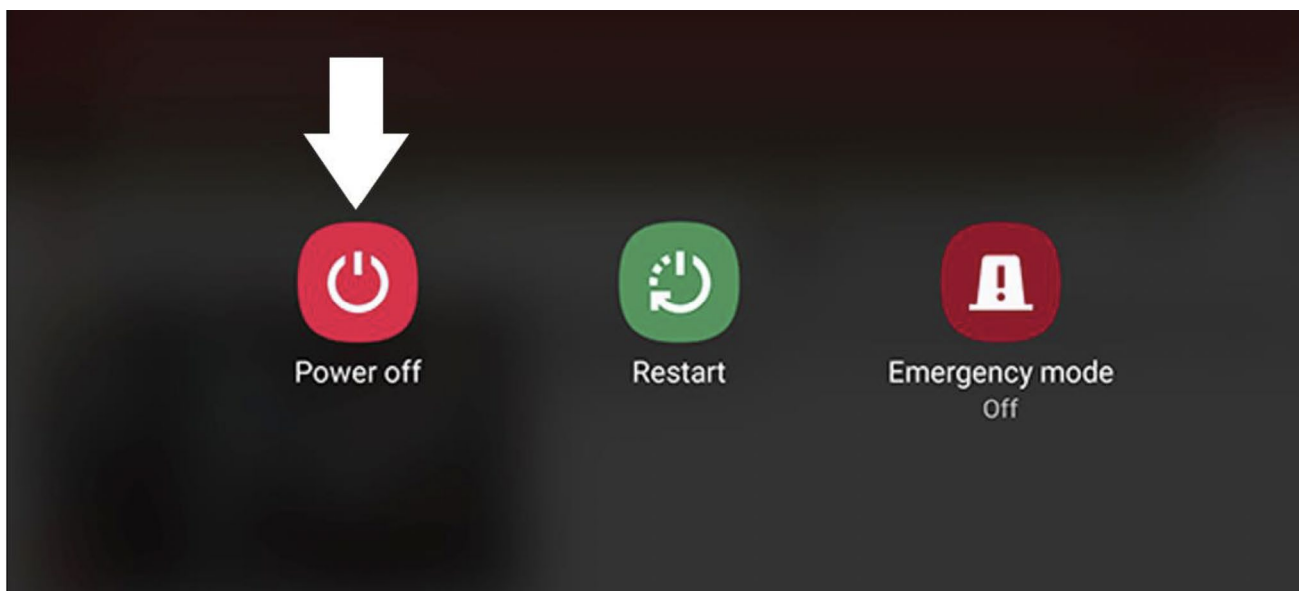Touchscreen

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How to turn the Samsung Tab A9+ on and off.

Hold down the **Power Button**.

Power Button

Tap **Power off** to turn off the Tablet.

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Overview of Apps – Android

ConnectWise Control

ConnectWise Control allows individuals to connect, view, and control machines and devices with the ConnectWise Control Android app. Allowing them to lead end users through troubleshooting, technical support and more.

Google Meet

Google Meet allows users to start or participate in video calls on the android platform over Wi-Fi. To complete Google Meet video calls, you call another user with Google Meet.
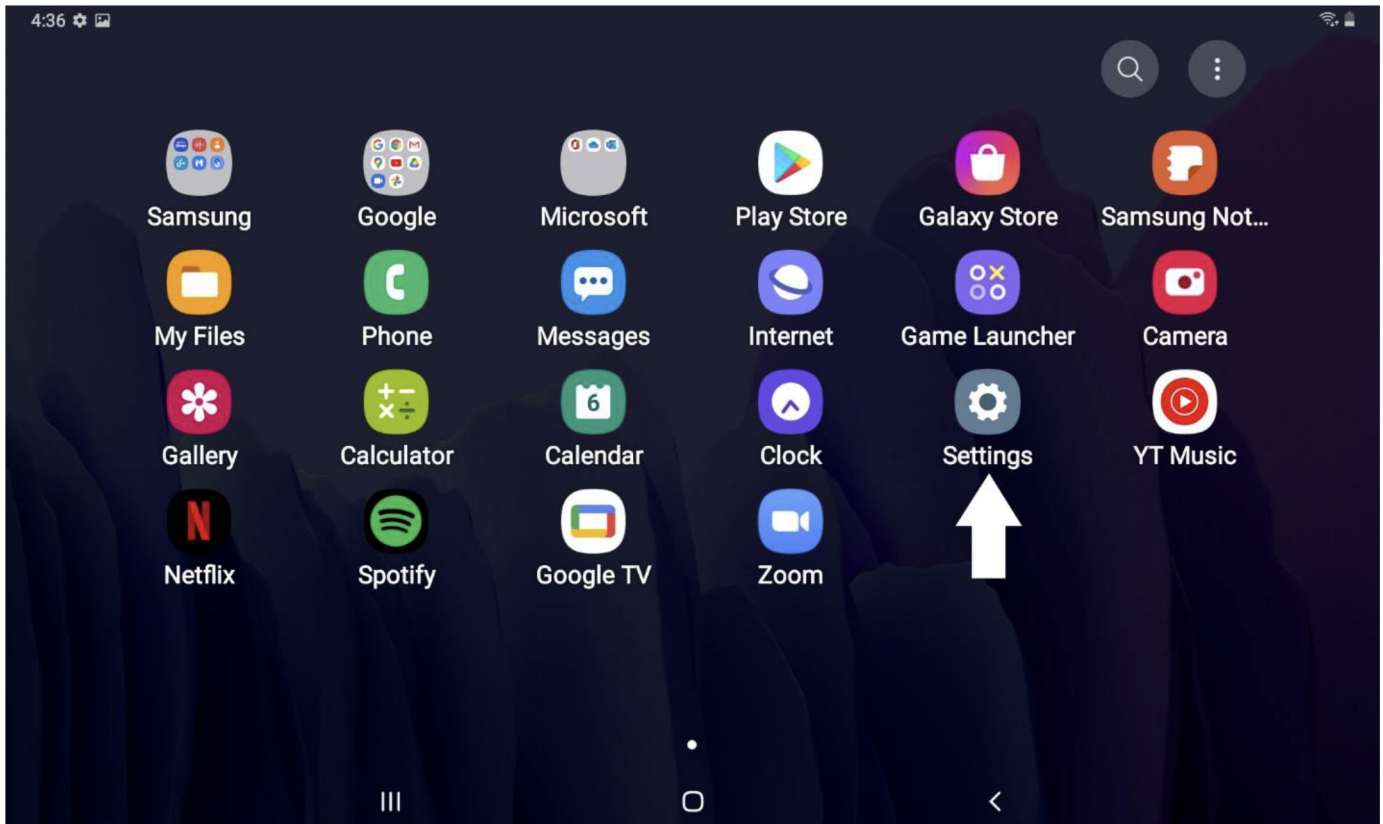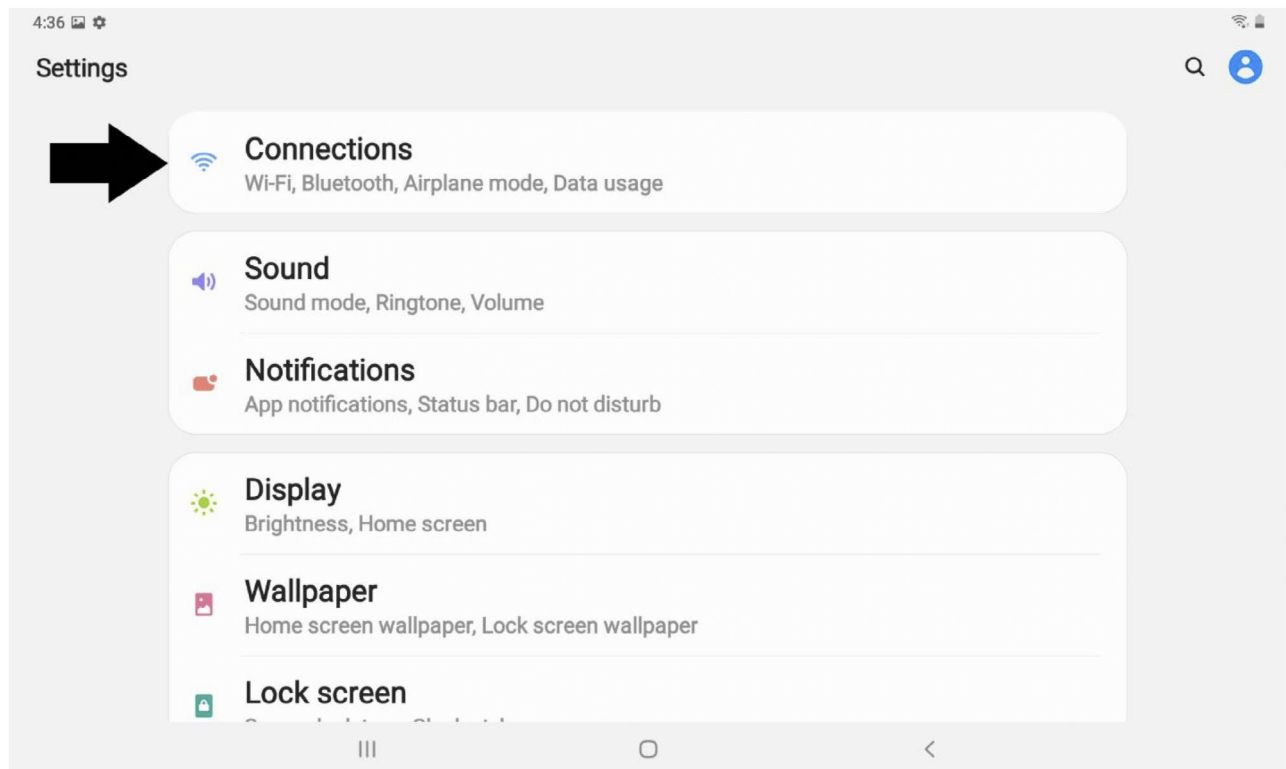
Zoom Cloud Meeting Free

ZOOM Cloud Meetings is a free iOS app that is a meeting platform app. ZOOM Cloud Meetings is a free app that will allow two parties to video chat and provides the ability to screen share. ZOOM Meetings with more than 3 participants are limited to 40-minute sessions.
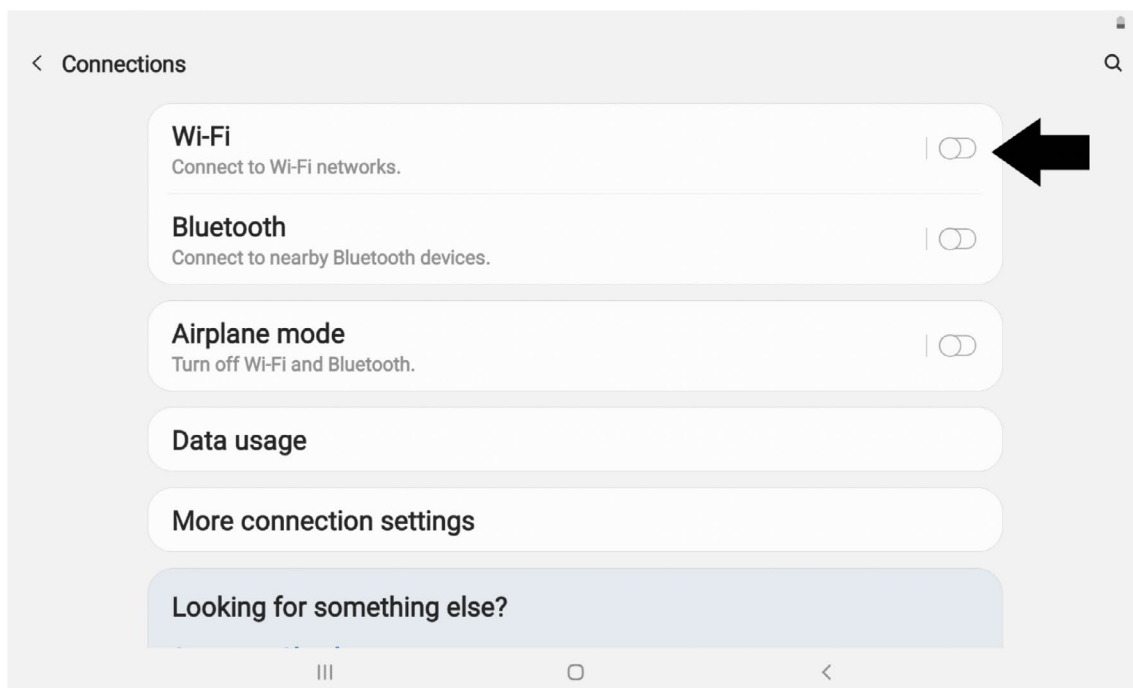
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Setting Up Wi- on the Samsung Tablet

Tap the **Settings Icon**.

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The Settings Menu will open. Tap **Connections**.

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Slide **Connect to Wi-Fi networks** button to the right.

Tap **Off** button to turn on Wi-Fi.

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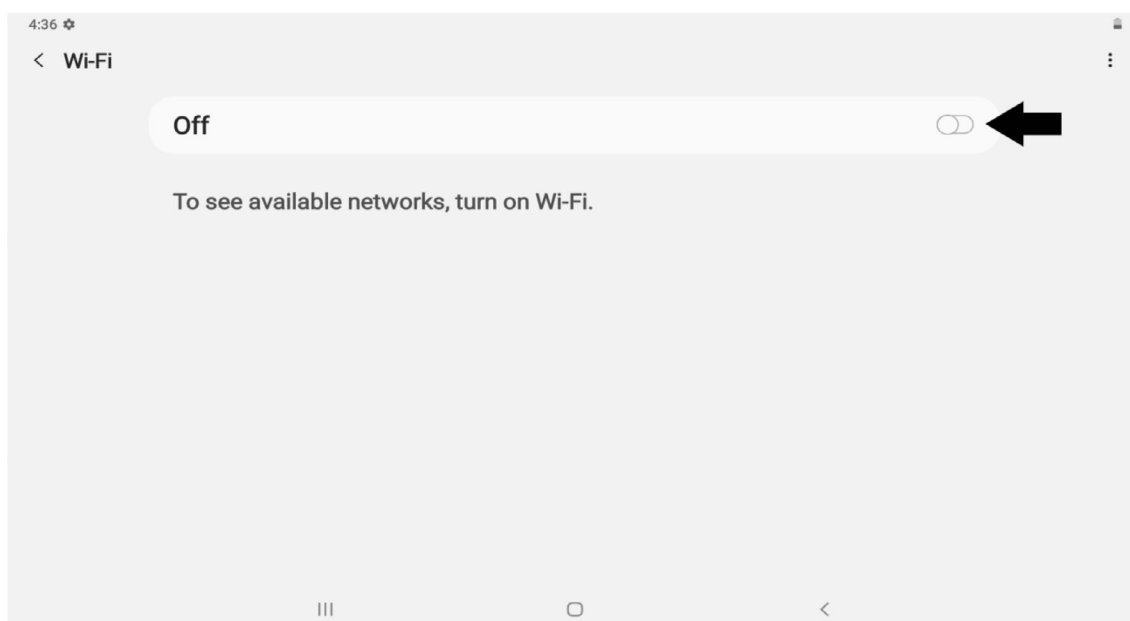
Tap the Wi-Fi **Available network** you want to use.
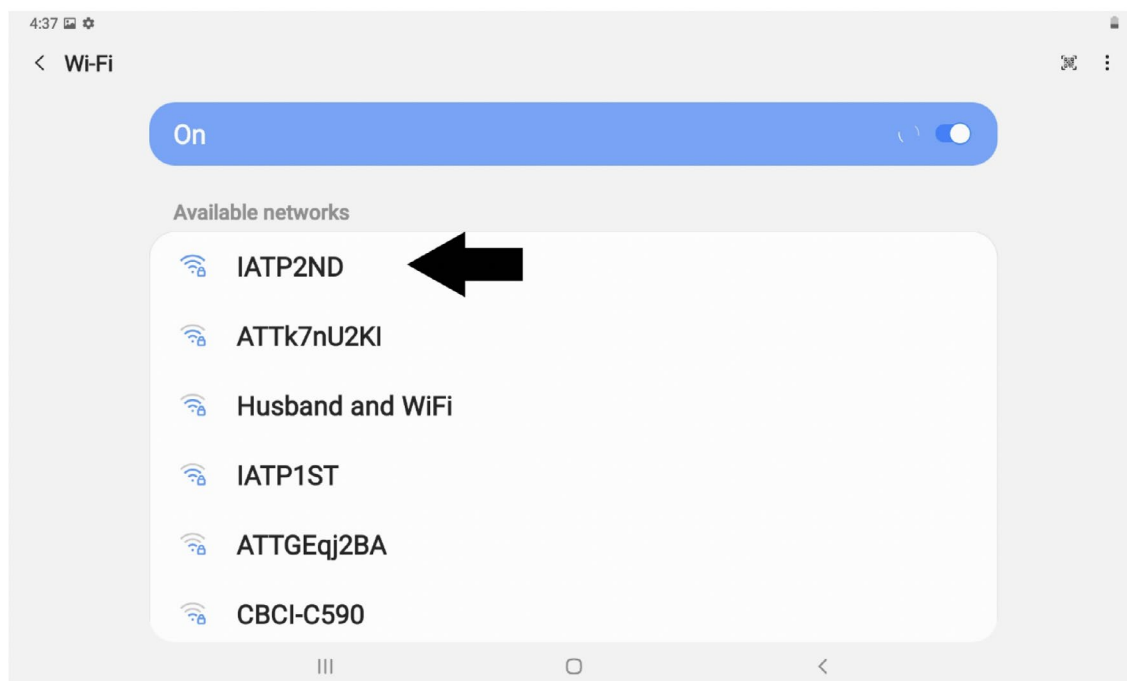
Enter the Wi-Fi network **Password**.

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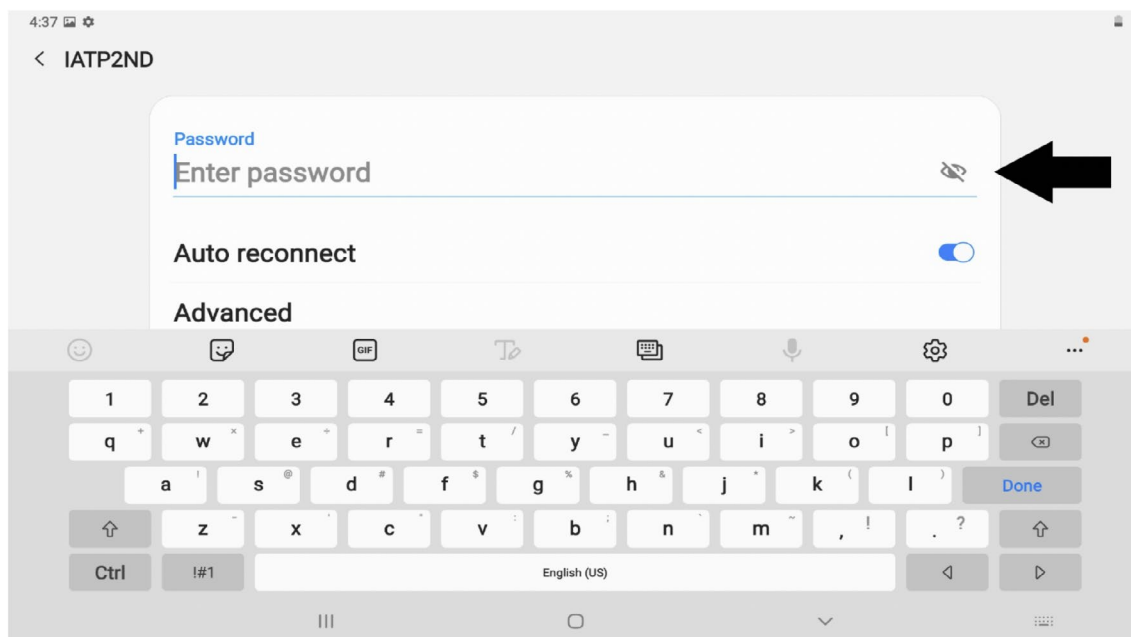
After correct Wi-Fi password is entered, tap **Connect**.
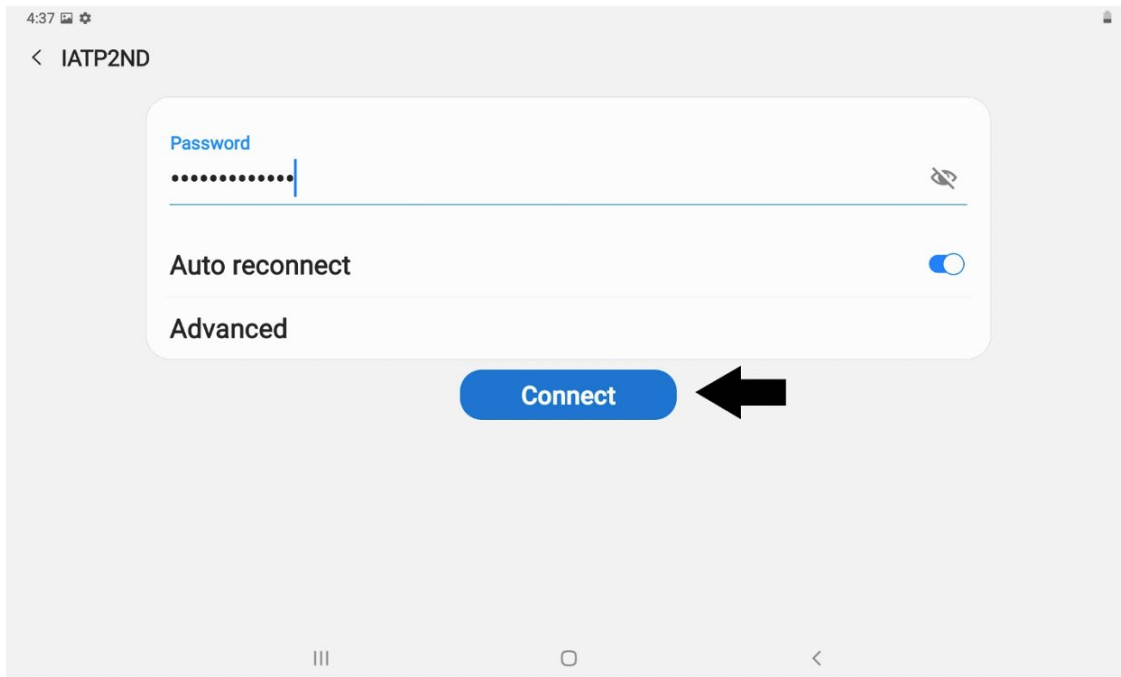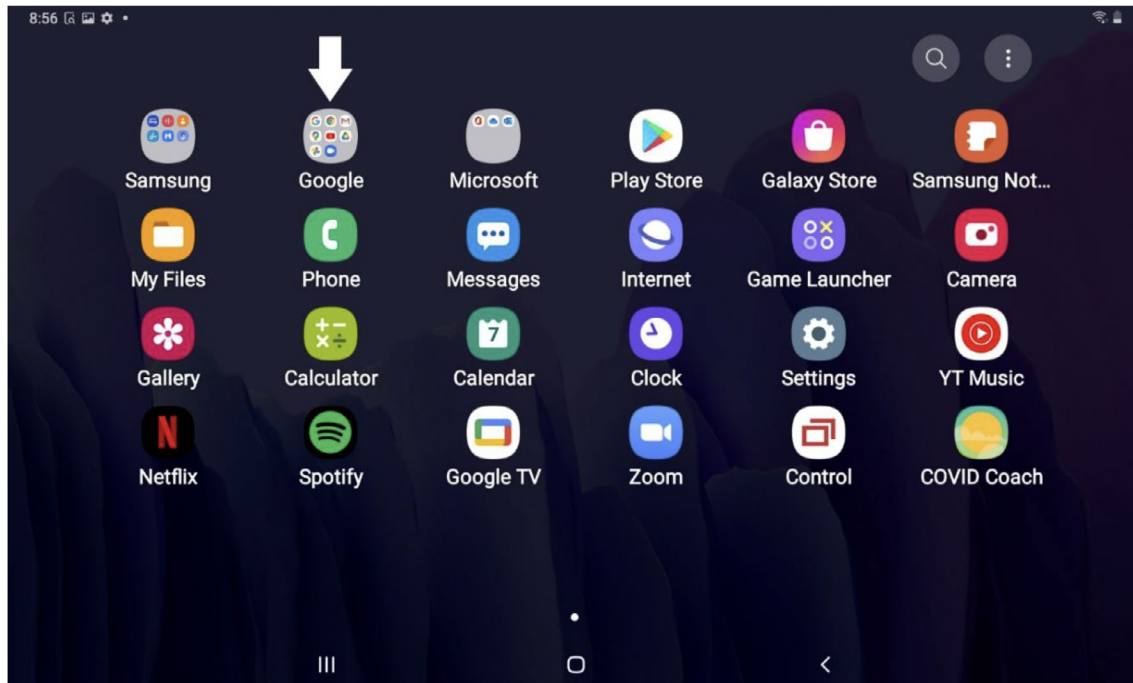

Tap the **Home Button** to return Home Screen.

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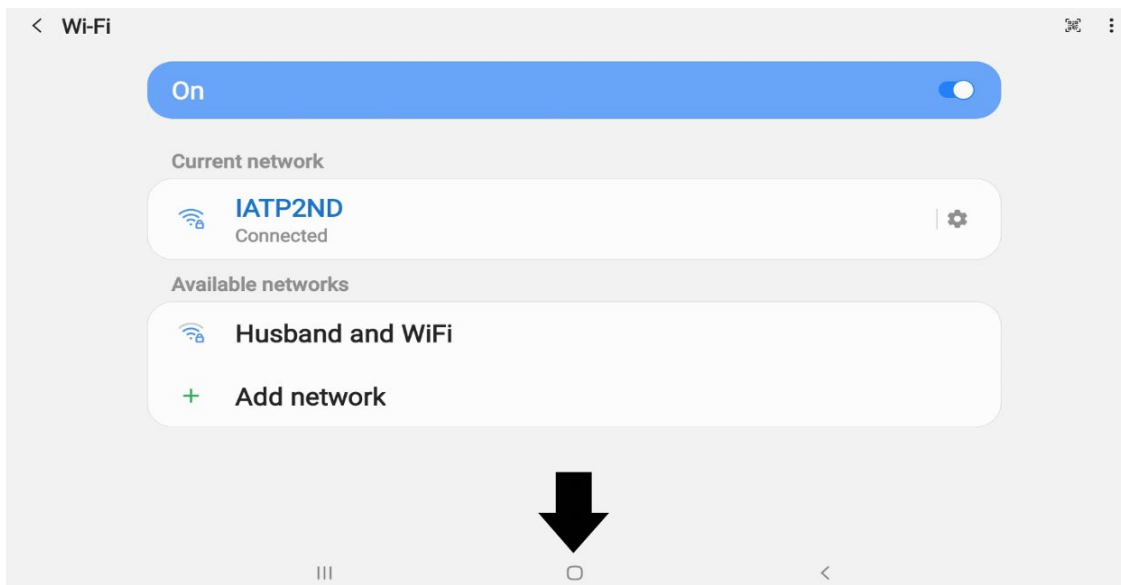
The **Wi-Fi Connection Icon** will show signal strength at the top of the page.
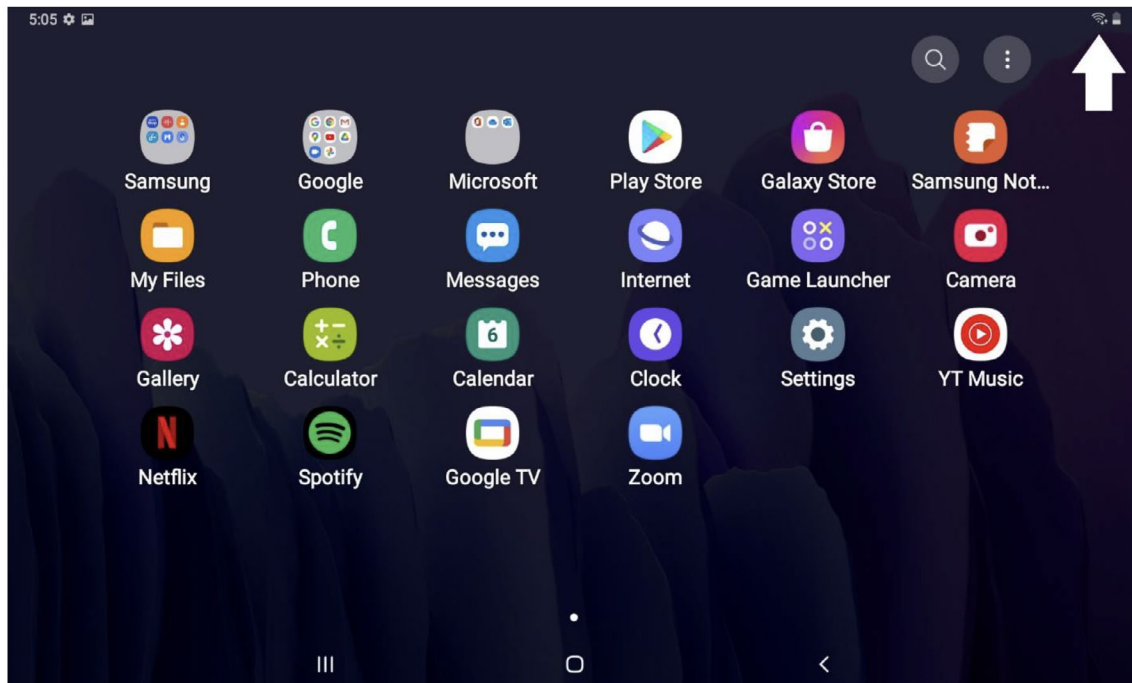
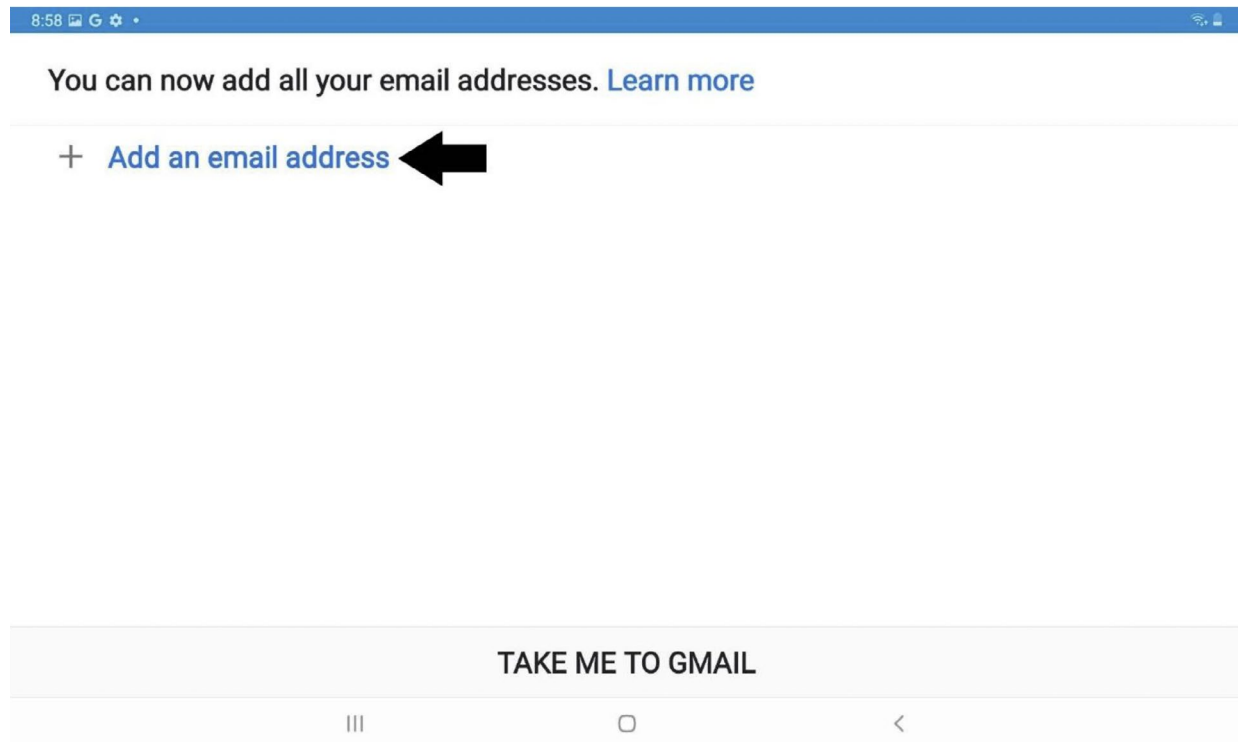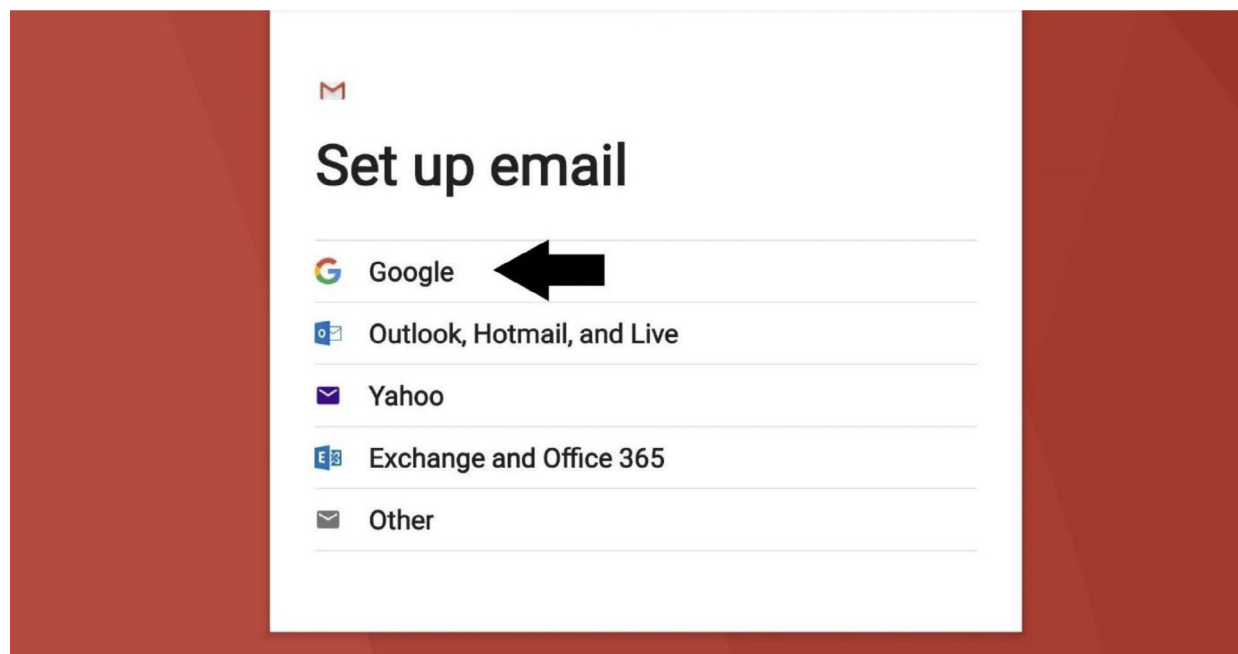# How to Set Up Email on a Samsung Tablet

Tap the **Google Folder Icon**.

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Tap the **Gmail Icon**.
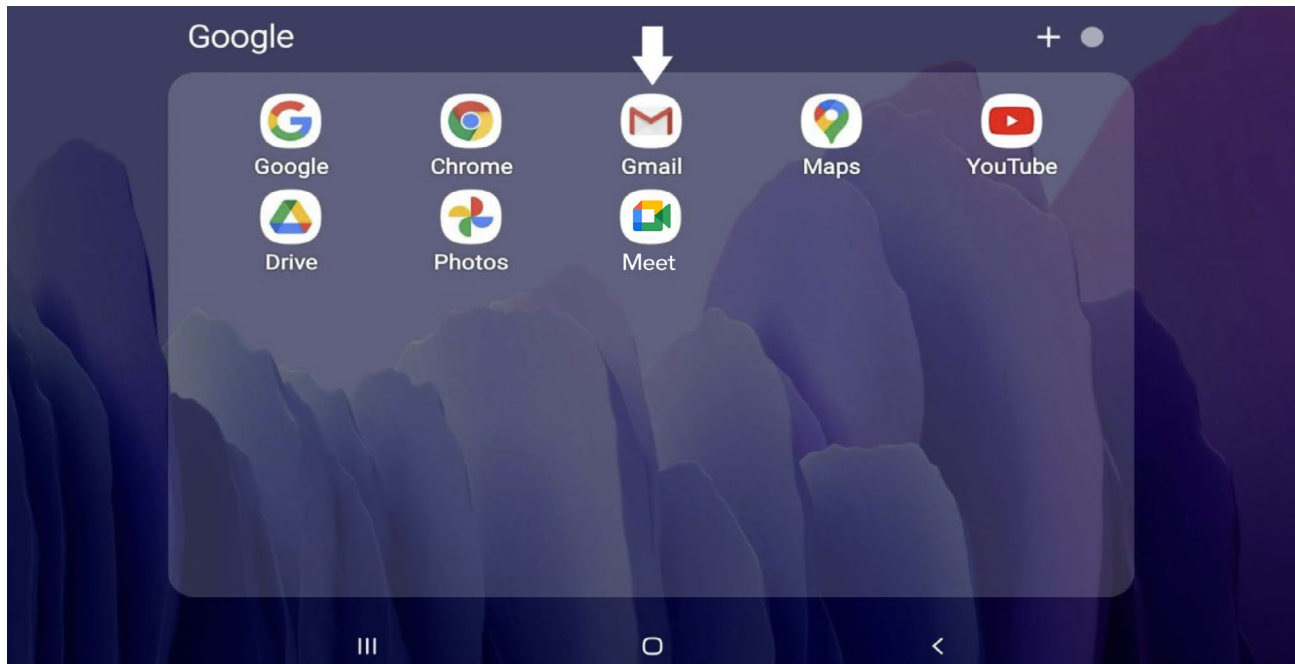
Tap **Skip**.
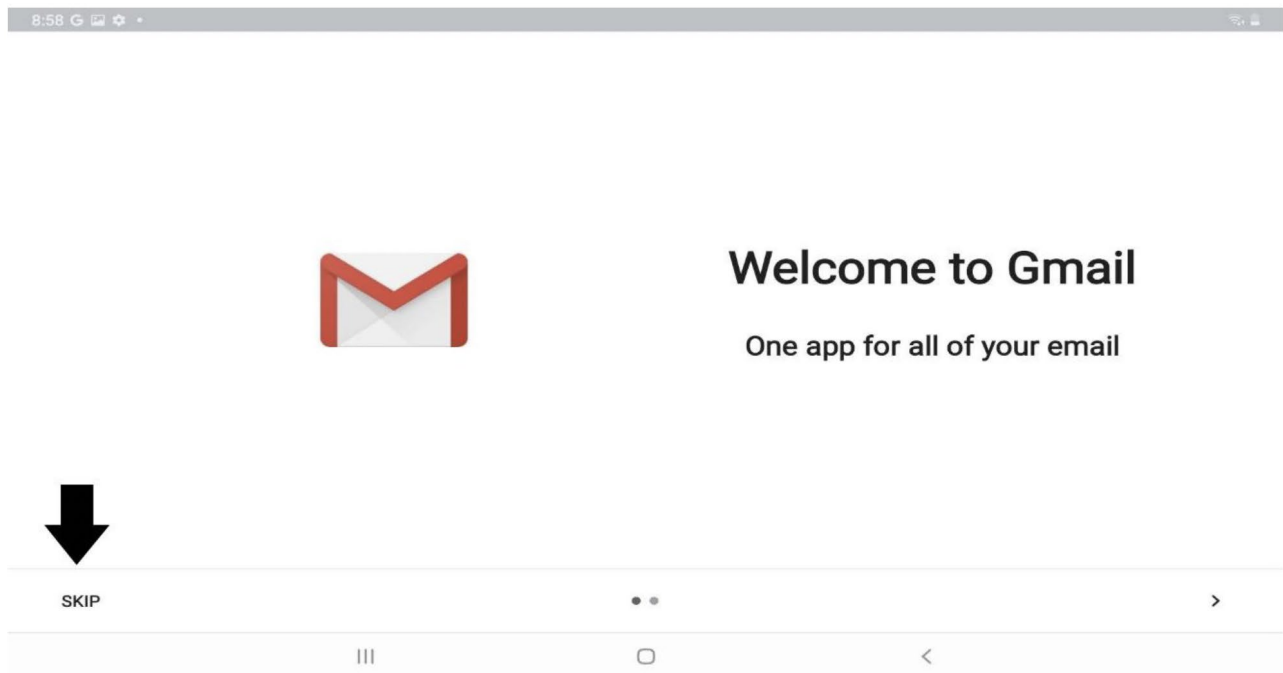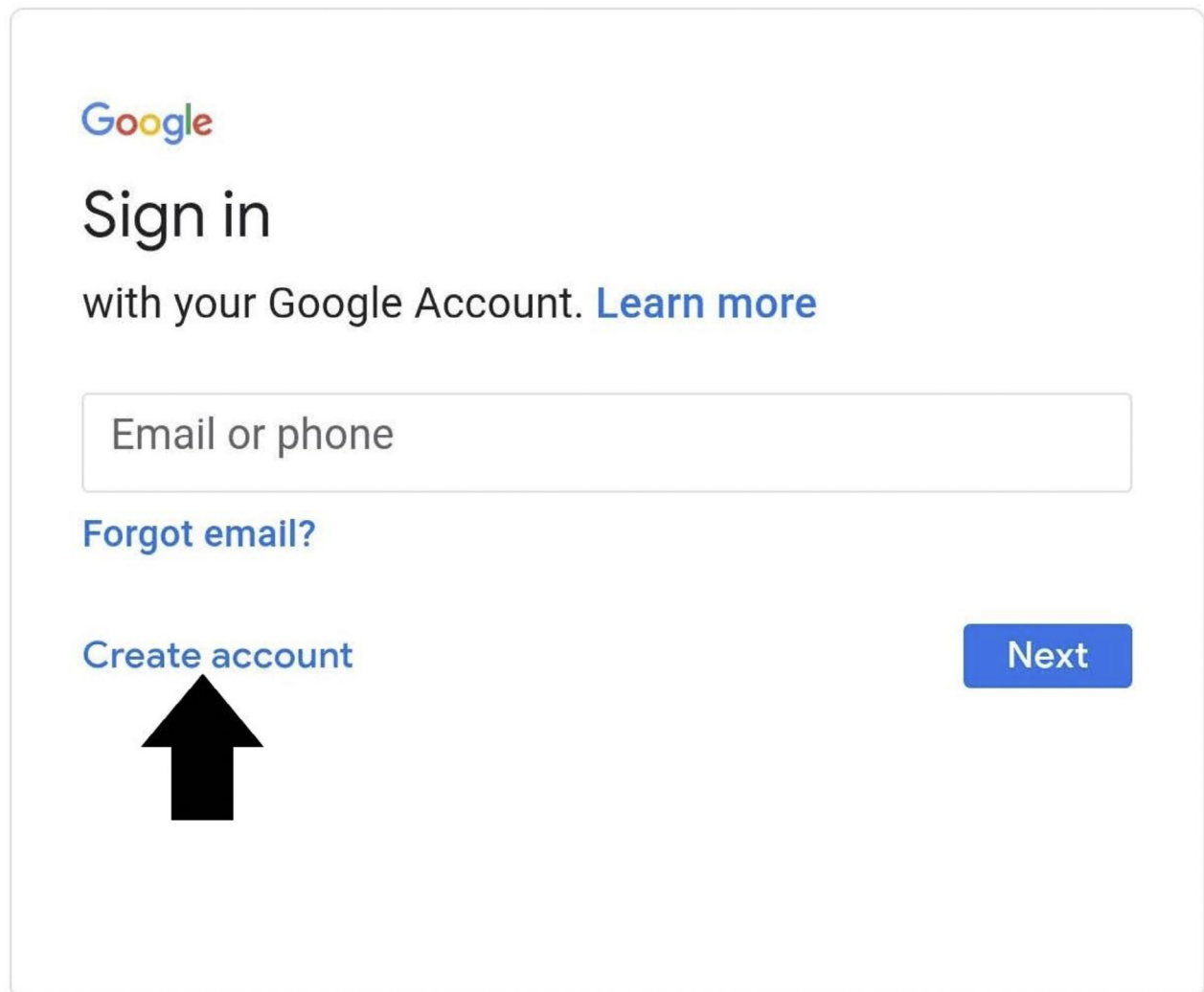
Tap **Add an email address**.

Tap **Google**.

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Tap **Create account**.

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Tap **For my personal use** then tap **Next.**

Enter **First name** and **Last name** and tap **Next.**

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Enter **Birthday** and **Gender** then tap **Next**.

Choose your Gmail account name and tap **Next**.

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Enter a **Password** in the field below. Tap **Go.**

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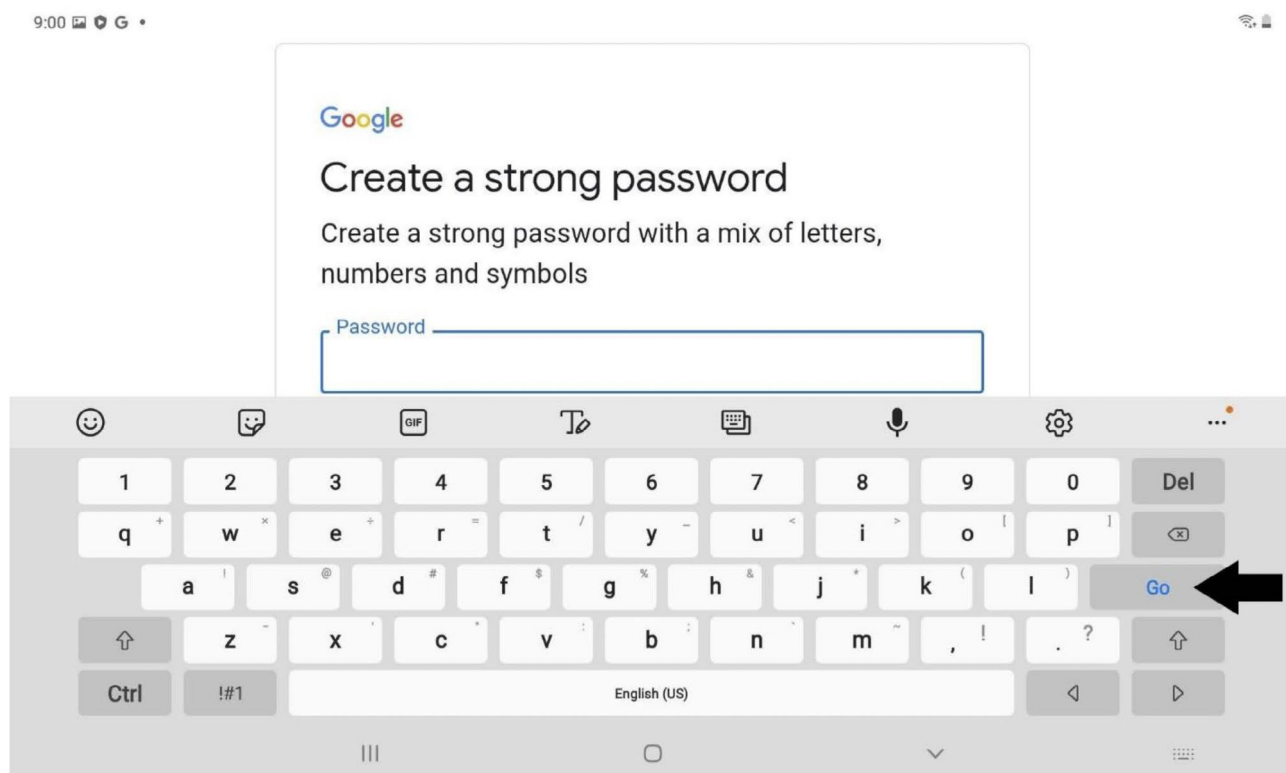
Entering a phone number is optional. Scroll down in the box and tap **Skip** or you can add a phone number and tap **"Yes, I'm in."** A verification code will be sent to your phone to verify the account if you choose "Yes, I'm in."
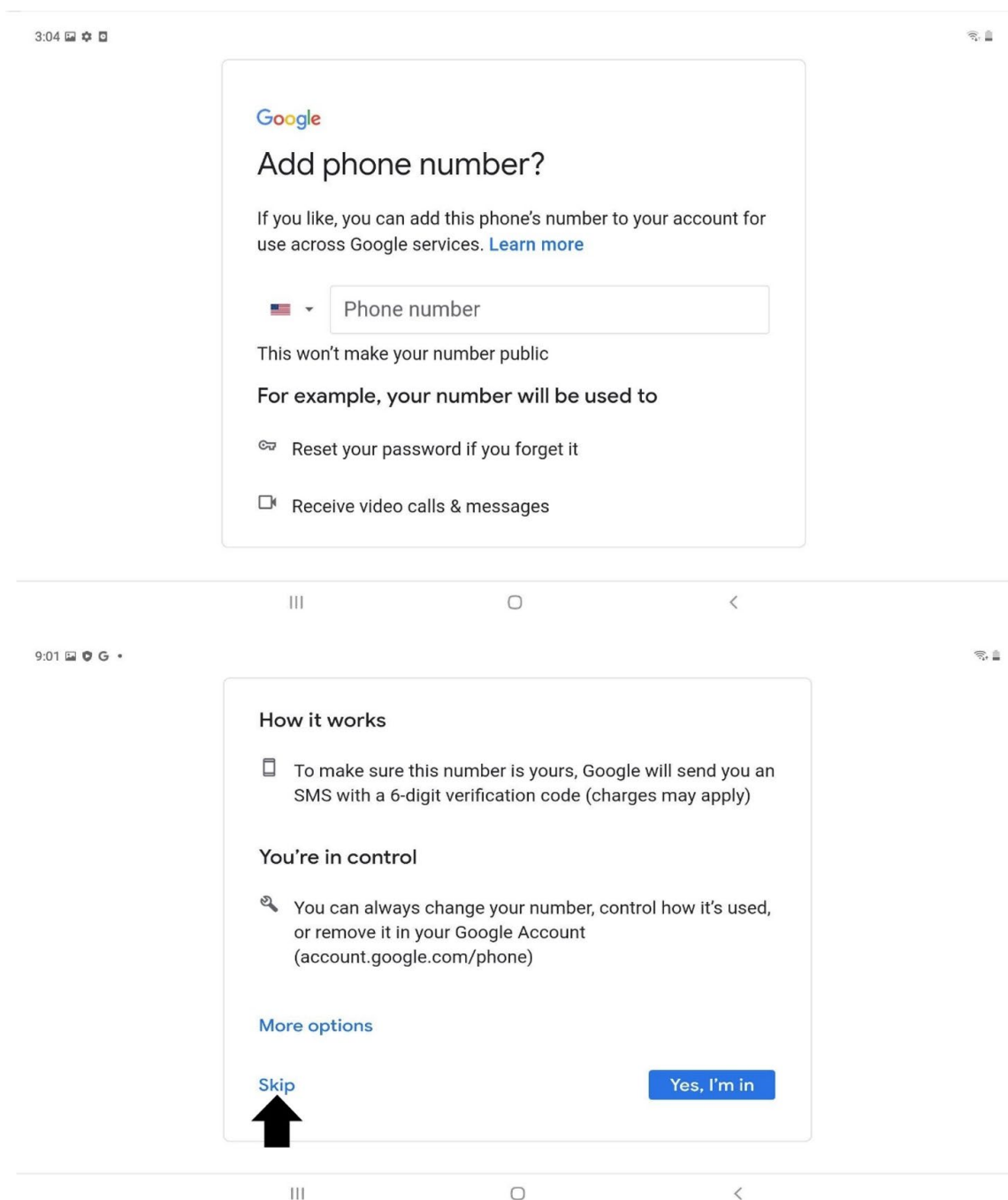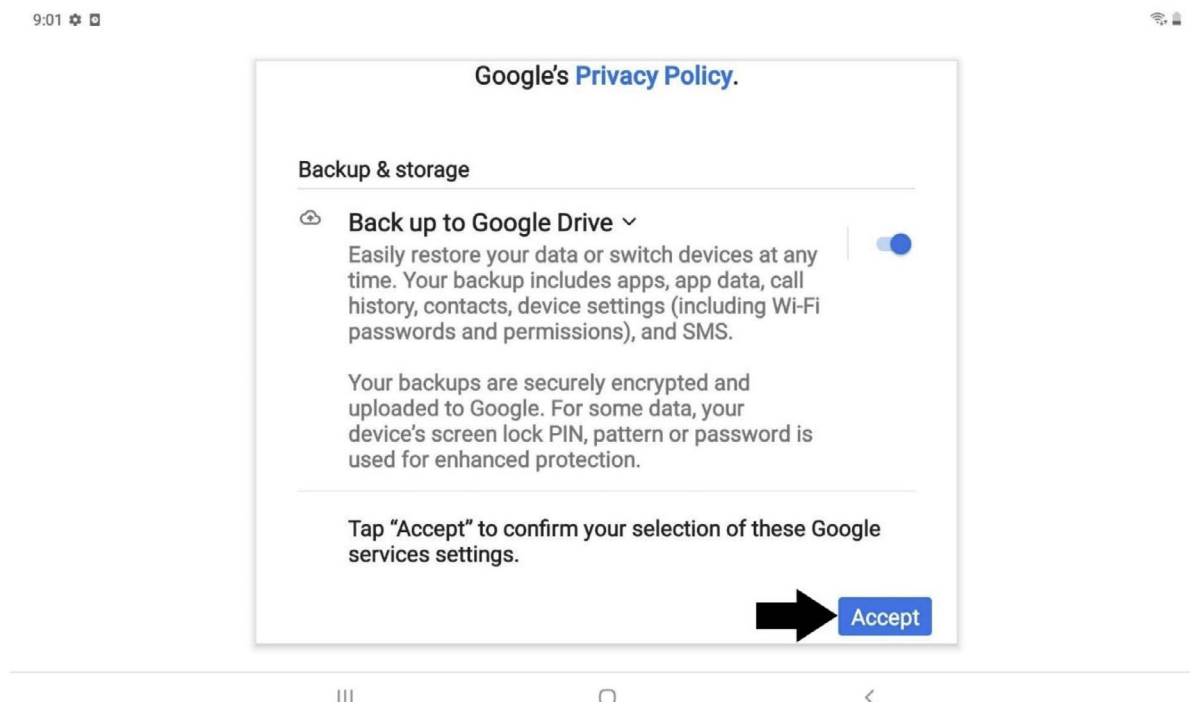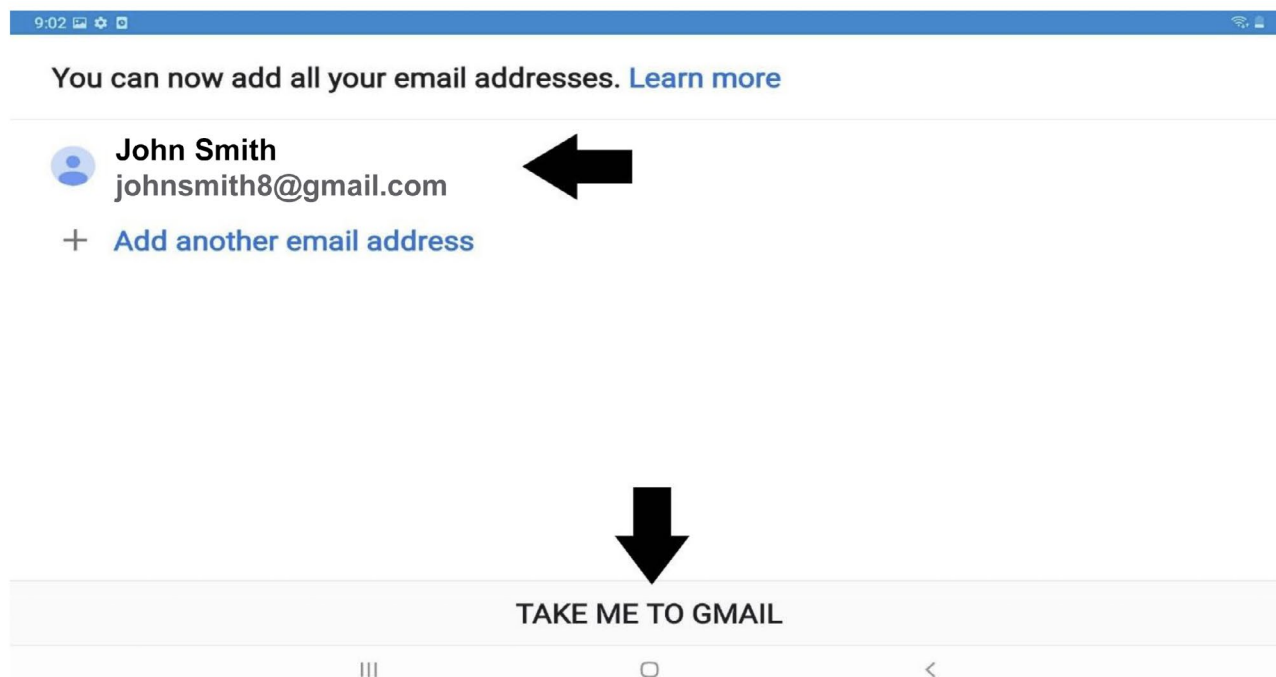
Verify your email address and tap **Next**.
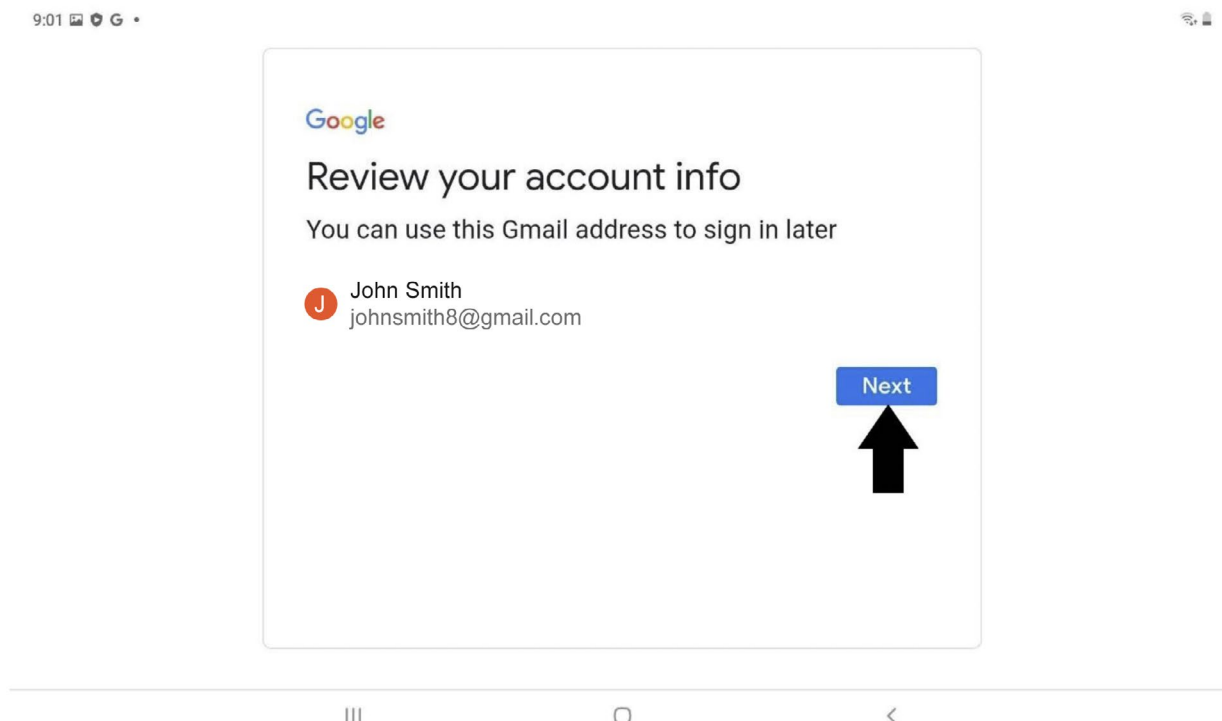
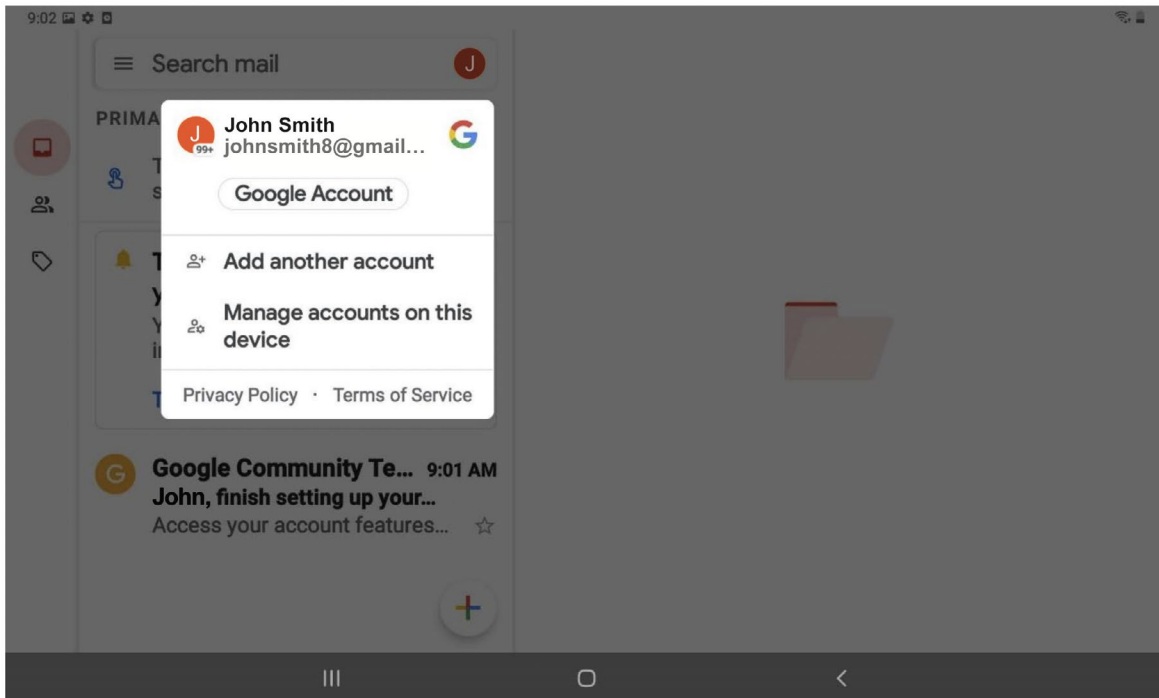**Read** the Gmail Account Settings and tap **I agree**.

Developed By:
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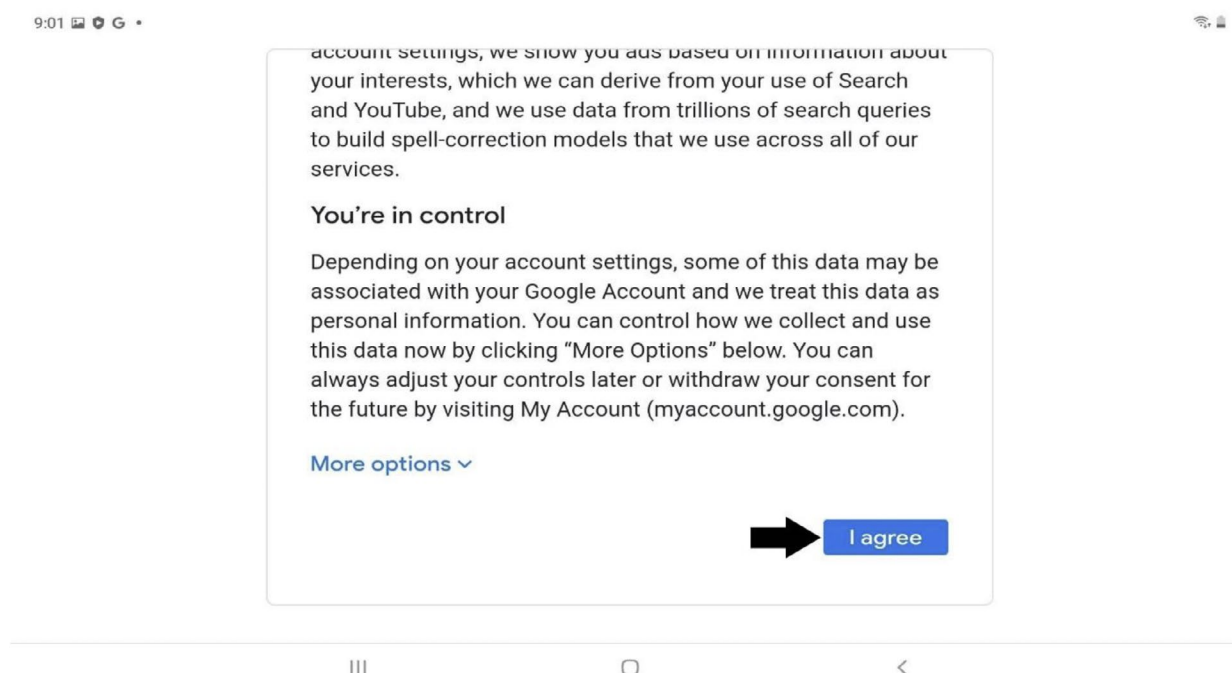
Tap **Accept** to approve Google's Privacy Policy.

Tap **email address** and tap **Take Me to Gmail**.

Developed By:
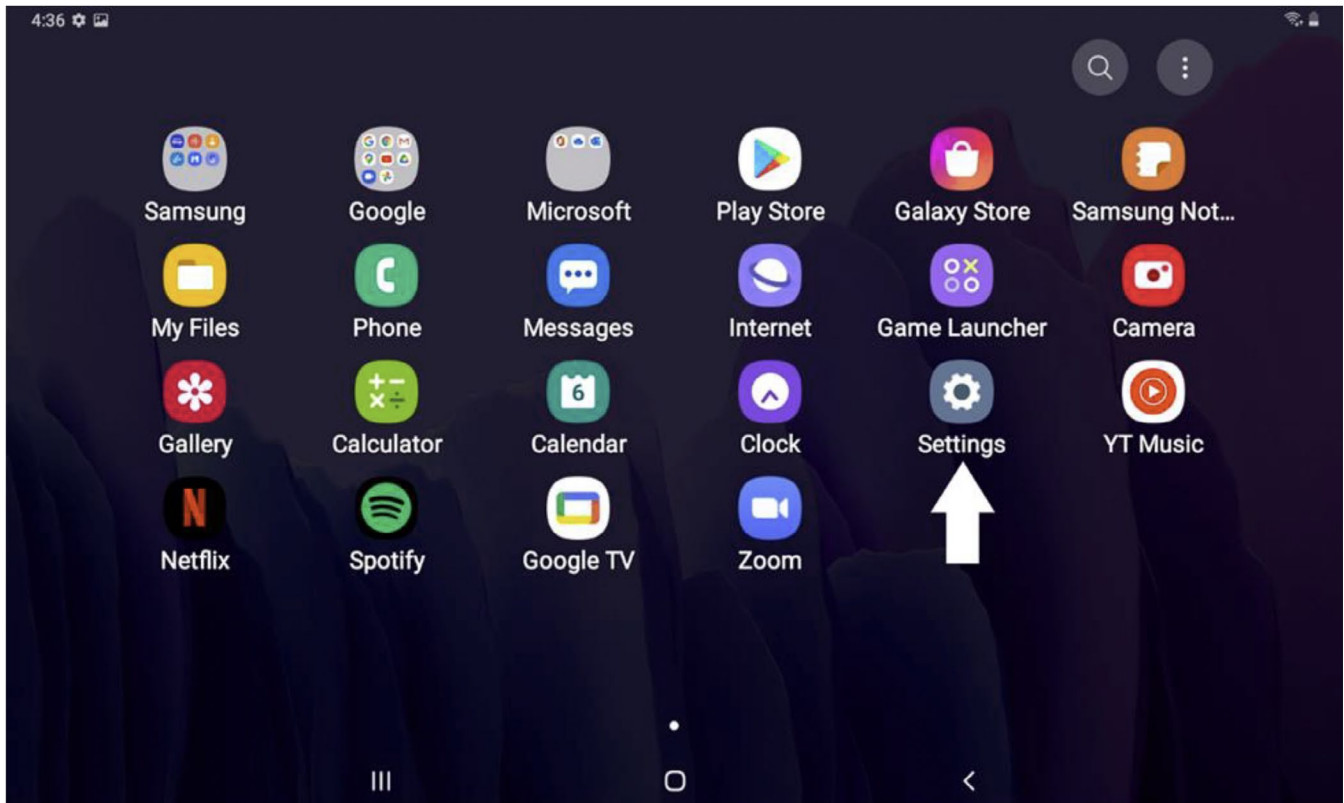**Illinois Assistive Technology Program**

Your **New Gmail mailbox** will open.

To open your Email later, tap the **Gmail Icon**.

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Illinois Assistive Technology Program
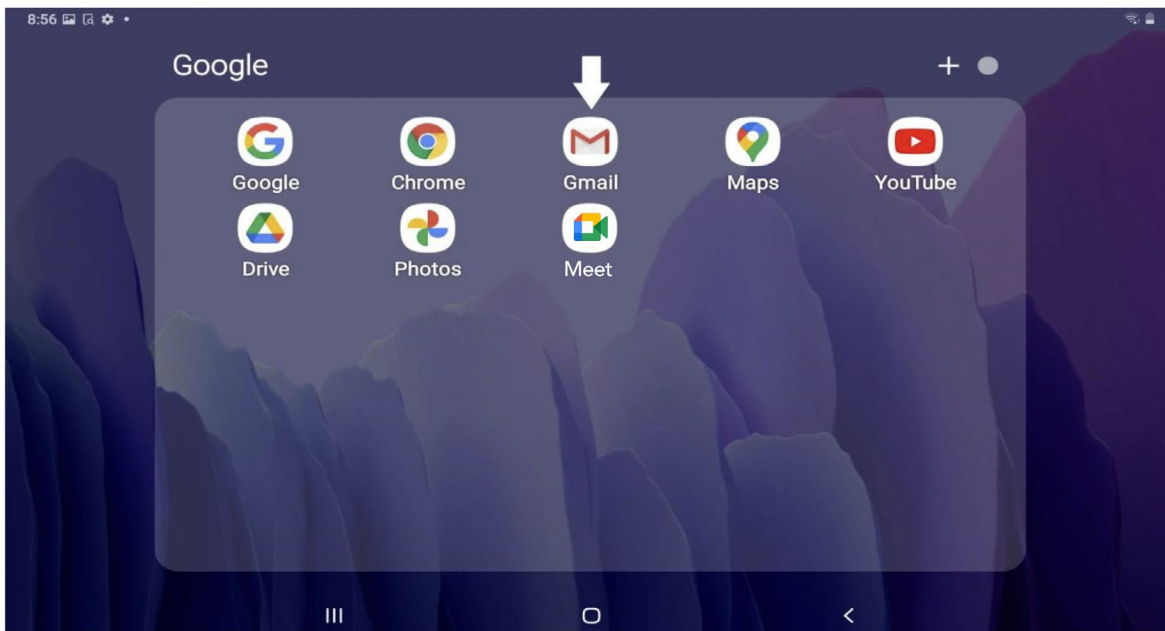
How to Set Up a Samsung Account

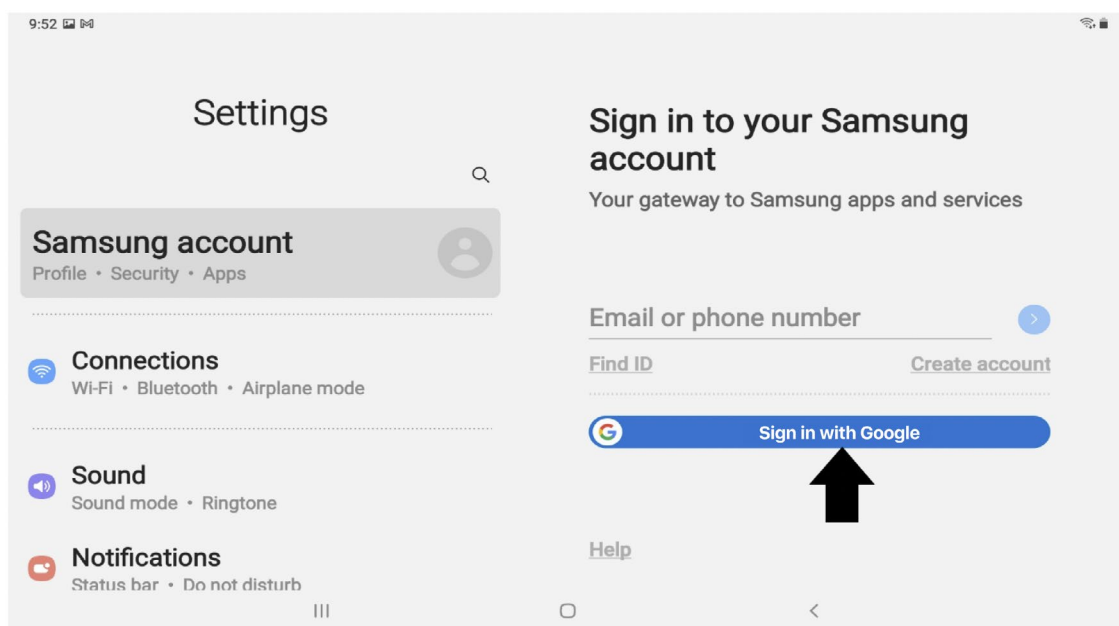Tap the **Settings Icon**.

Developed By:
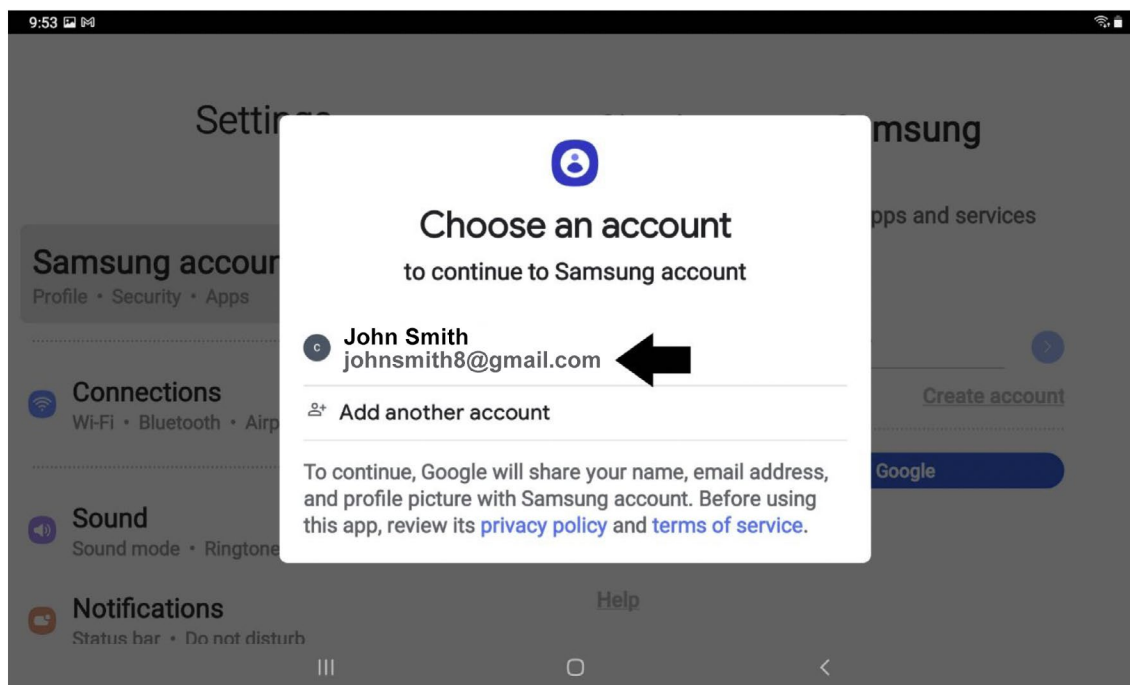**Illinois Assistive Technology Program**

Tap **Samsung Account**.
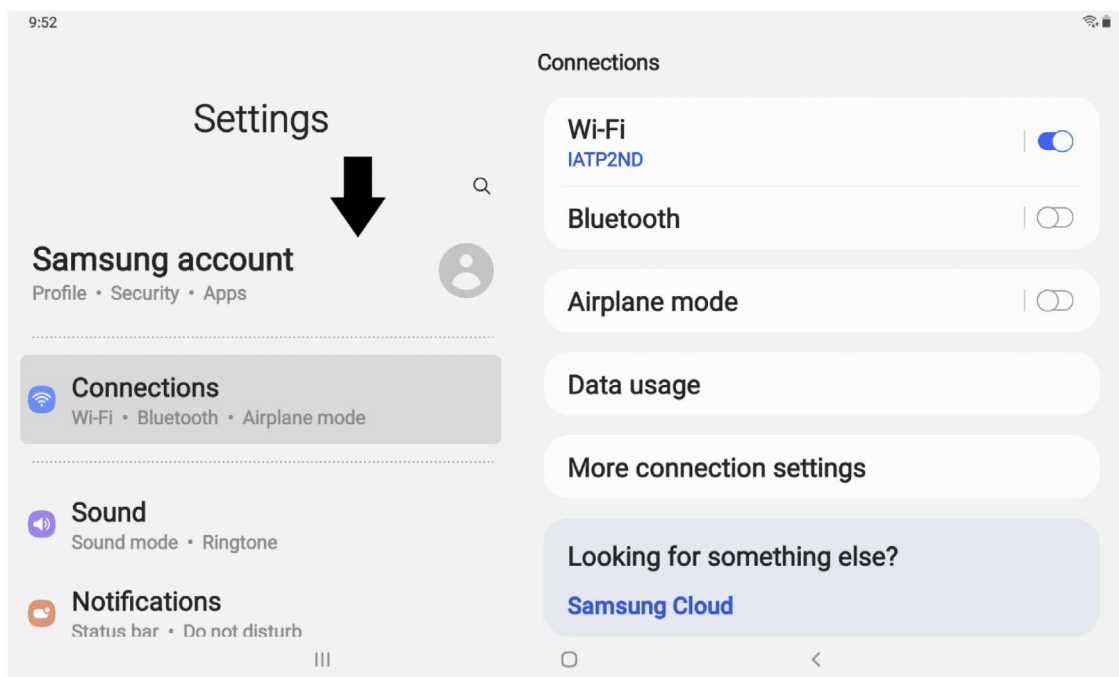
Tap **Sign in with Google**.

Tap the **Gmail address** that appears.

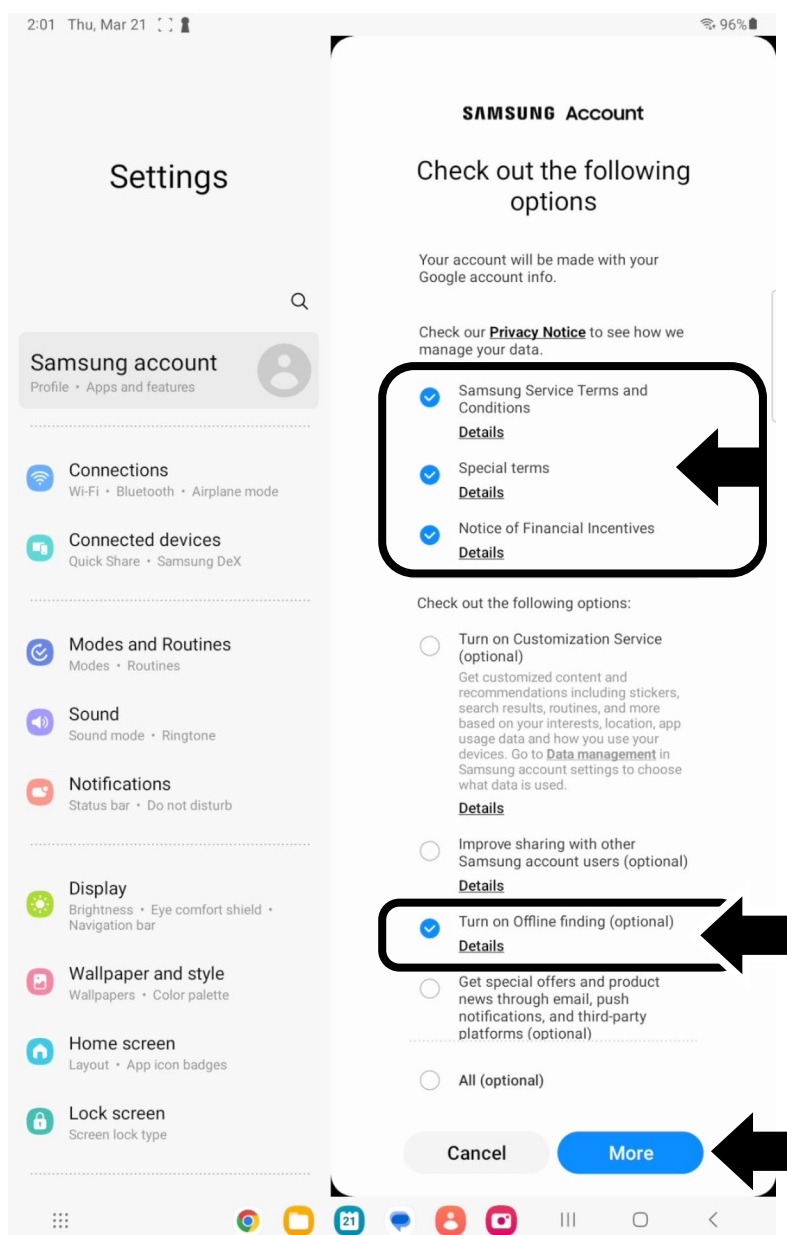Scroll down and tap **Allow**.

Developed By:
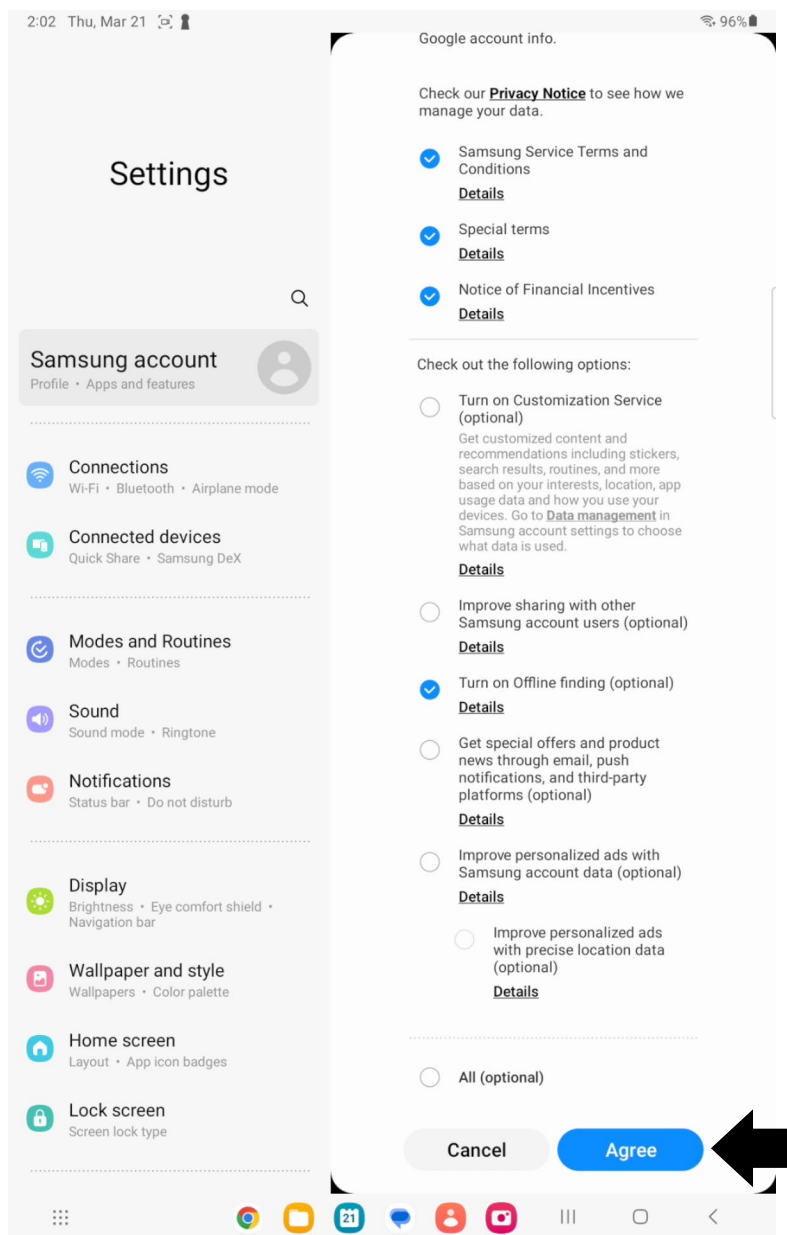**Illinois Assistive Technology Program**
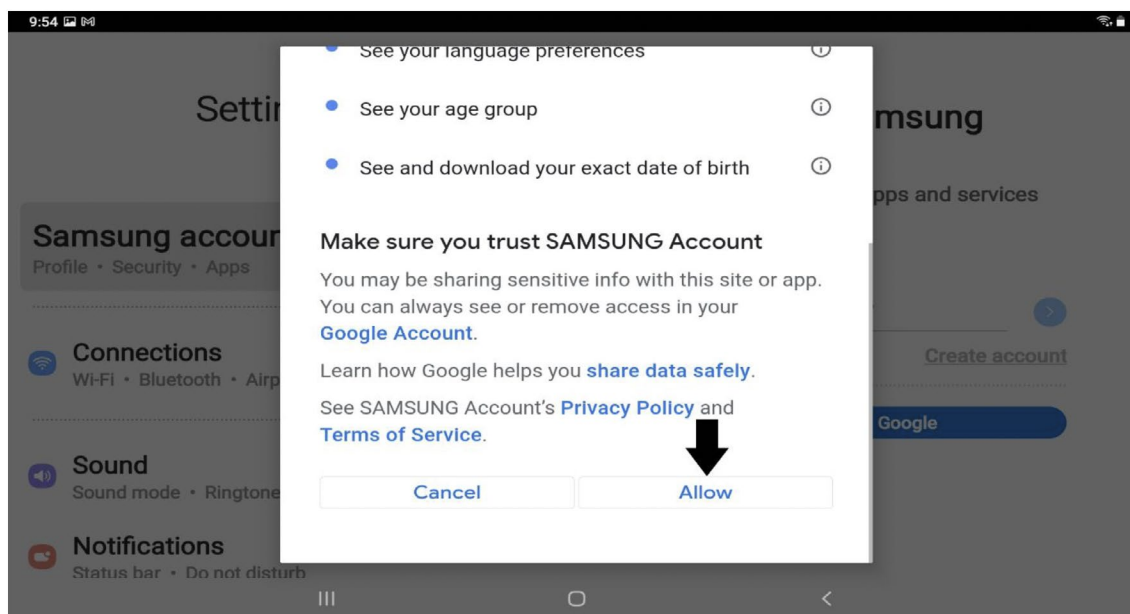
Tap **Samsung Service Terms and Conditions**, tap **Special Terms**, and tap **Notice of Financial Incentives**.

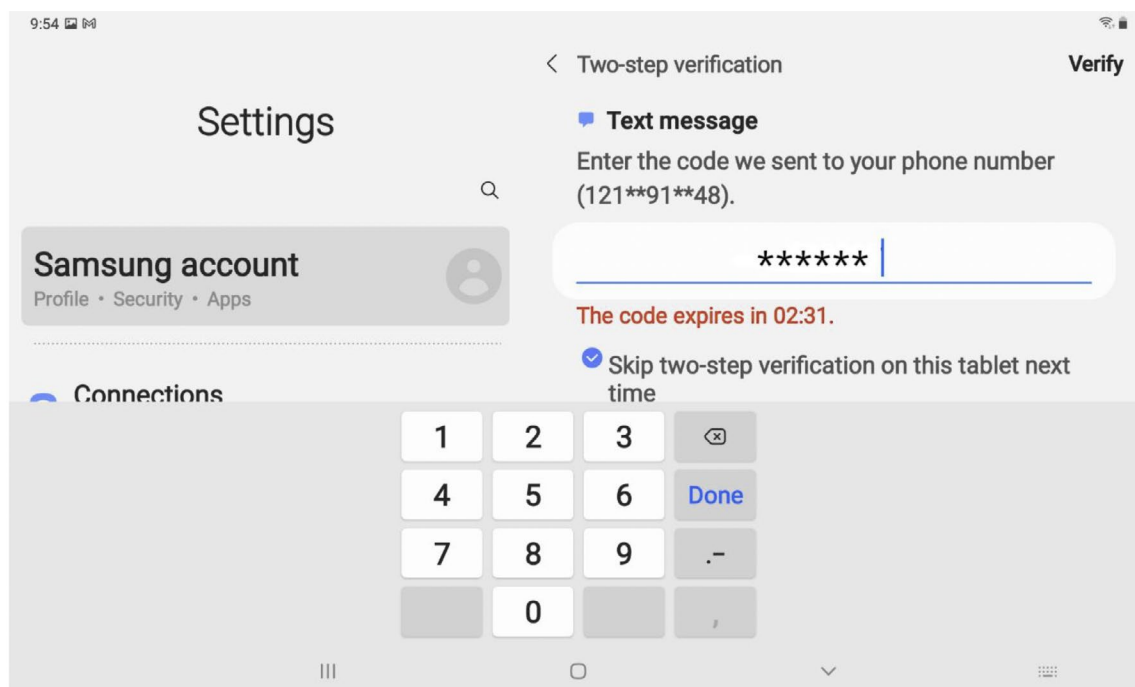Optional, but recommended, tap **Turn on Offline finding**.

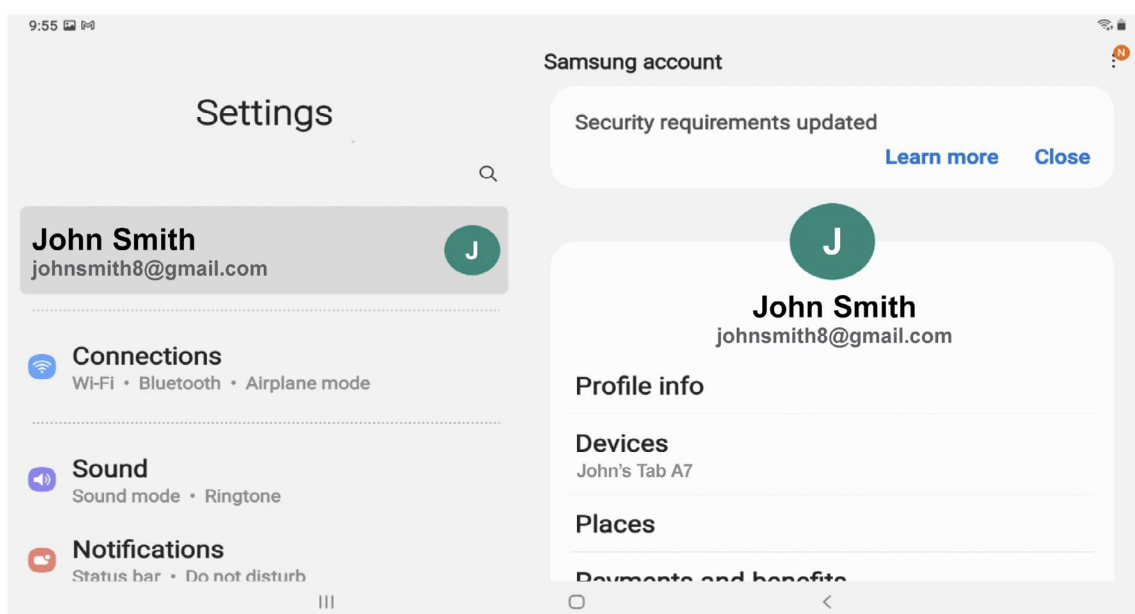Tap **More** to scroll down to bottom of the page.

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Tap on **Agree**.

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Enter the **code** that is sent to your cell phone number attached to your Gmail account.
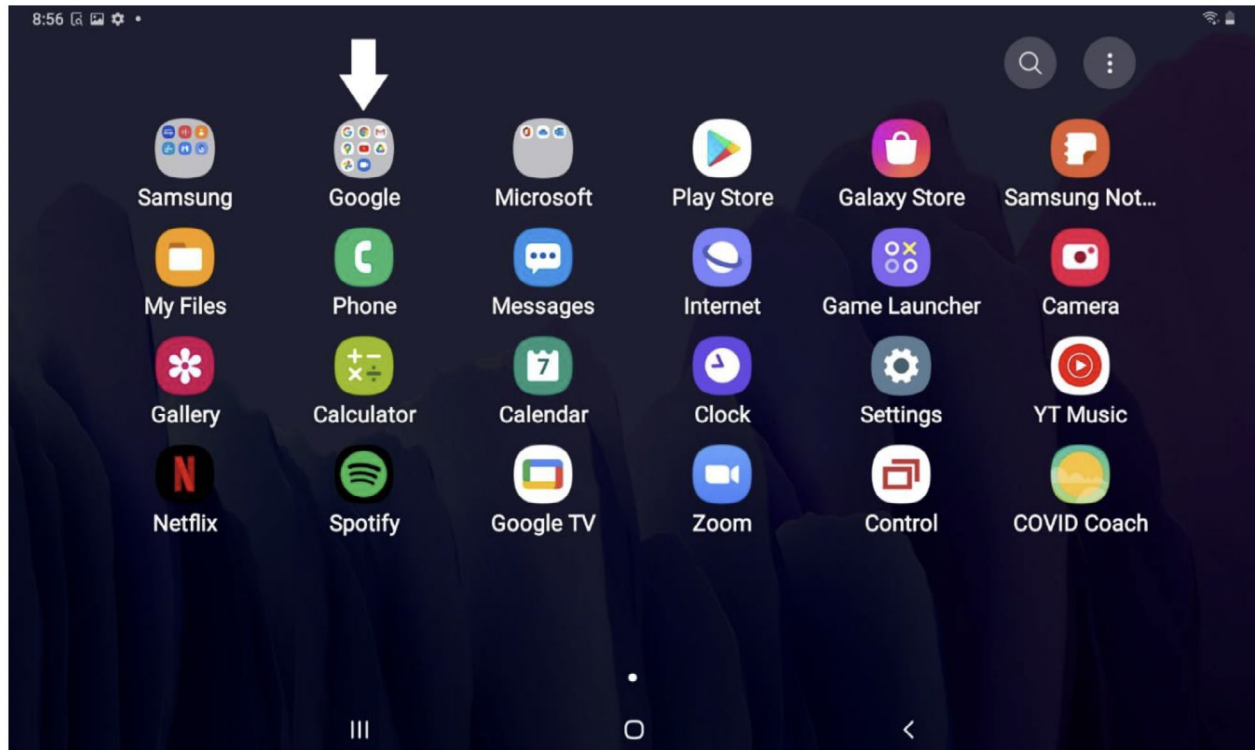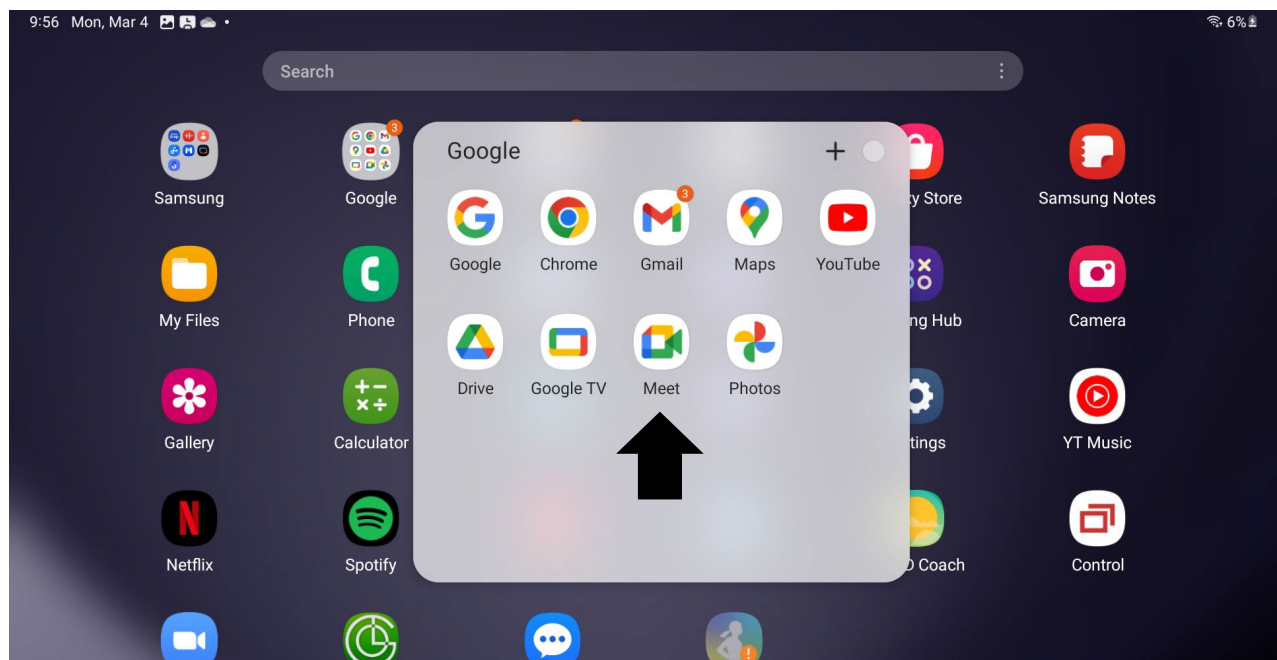

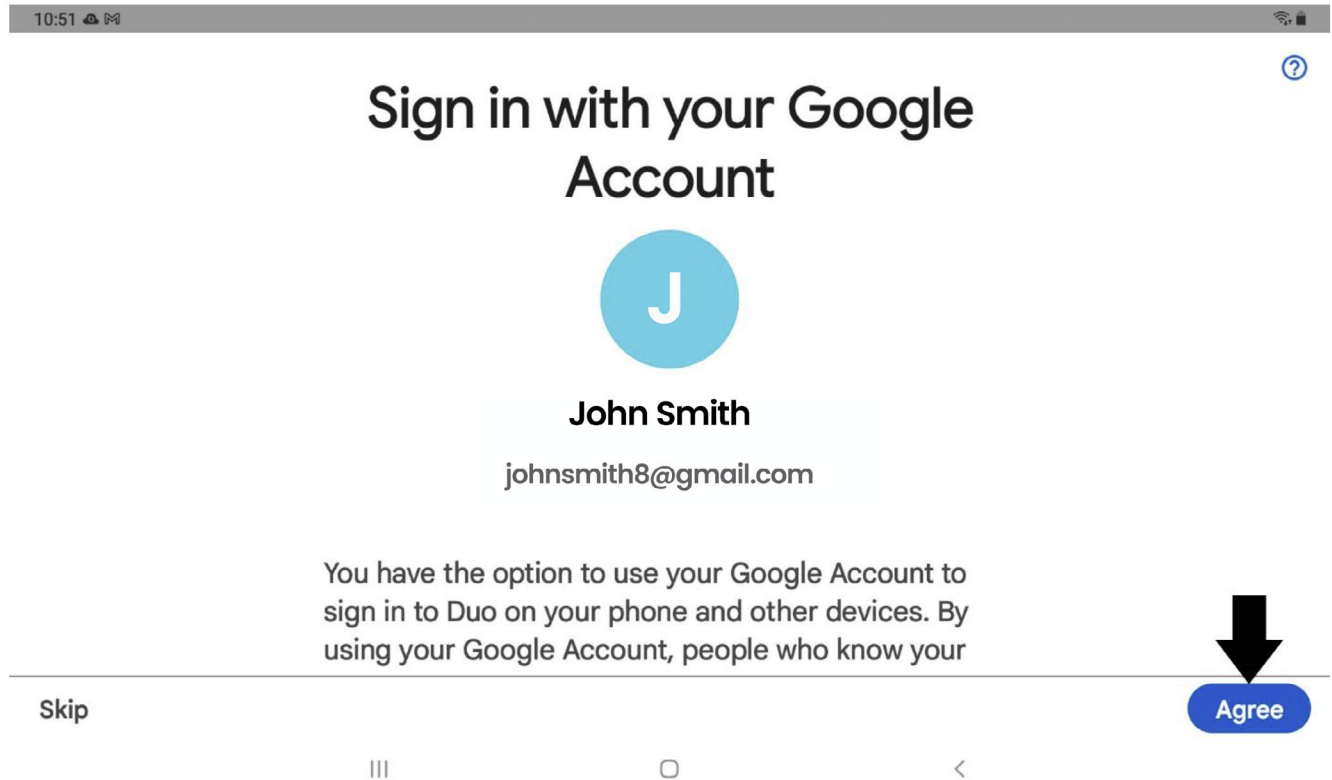**Samsung Account** has been created.

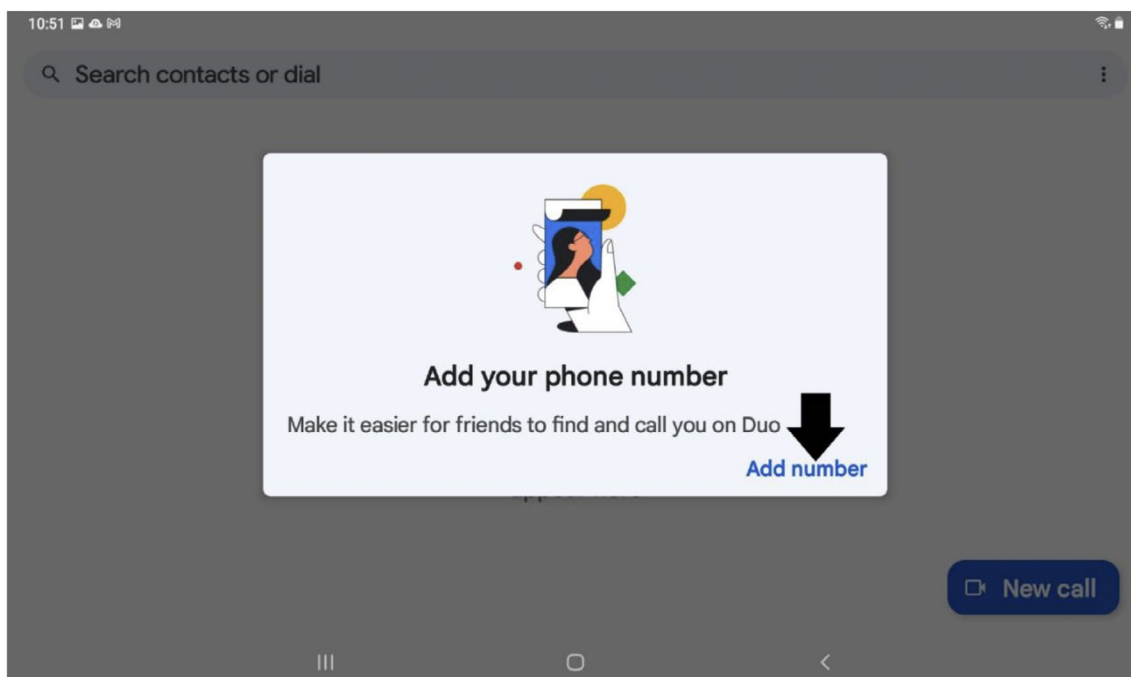# How to Use Google Meet

Tap **Google Folder Icon**.

Tap the **Meet App Icon**.

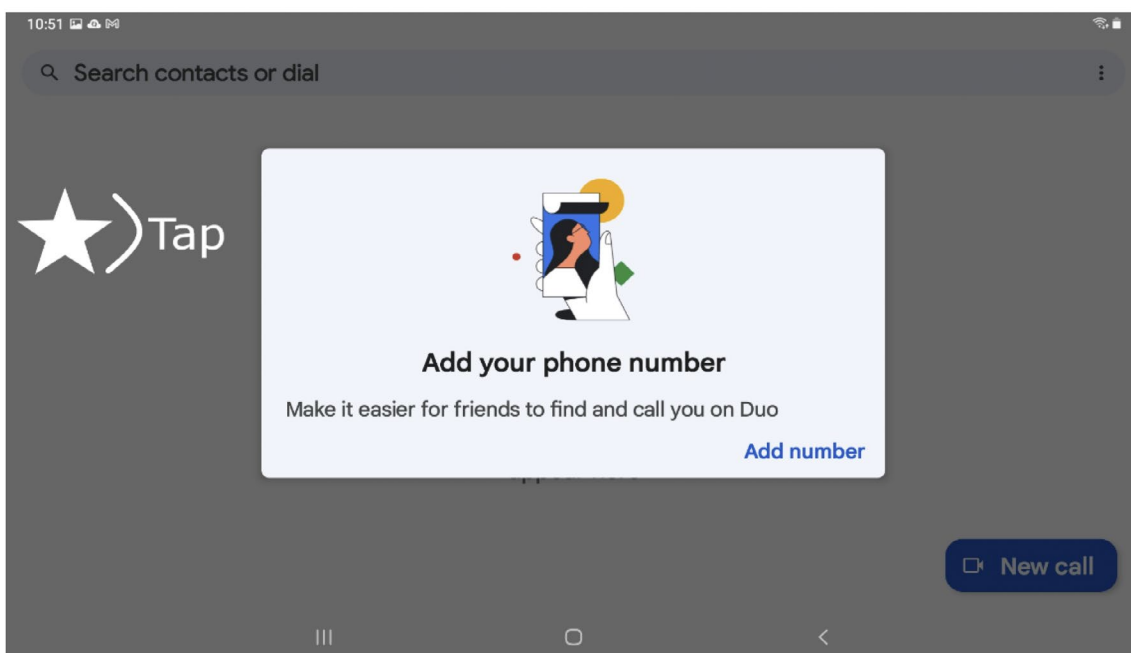**Developed By:**
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Tap **Agree** to sign in with your Google Account to make Meet calls.

If you want to add your cell phone number to your Meet account, tap **Add number**.

If you don't want to add your phone number, tap the blank area outside of the pop up.

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Type in **Your Phone Number** and tap **Agree**.

Enter **Verification code** sent to your phone and tap **Done**.

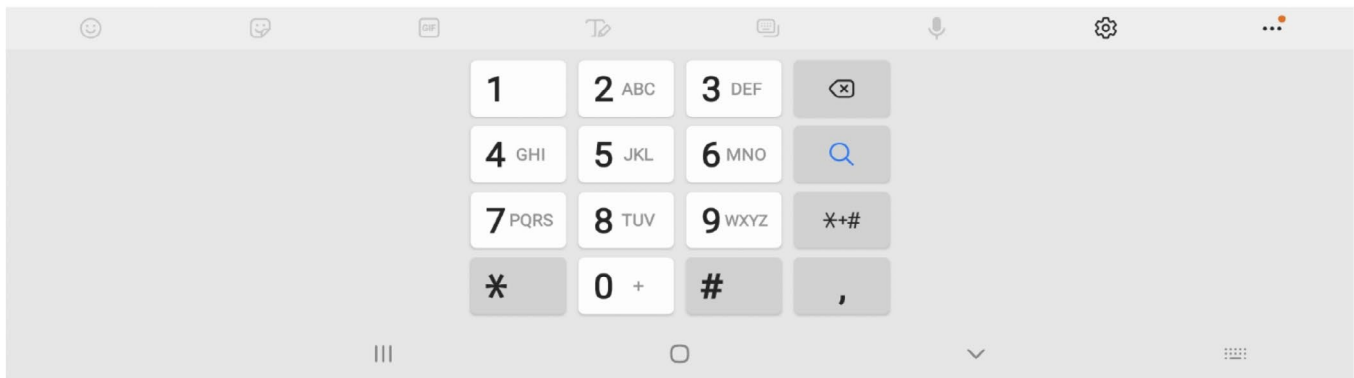**Developed By:**
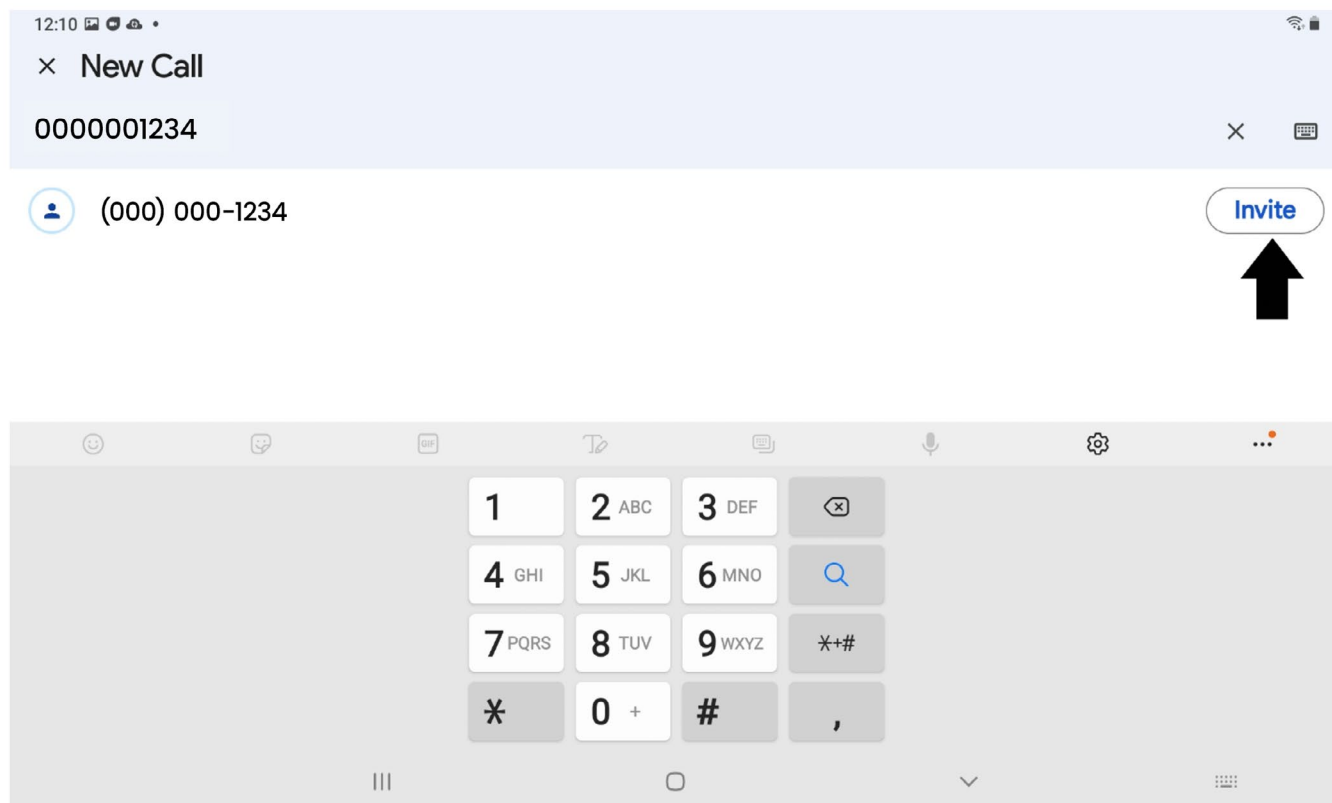**Illinois Assistive Technology Program**

Search for contacts with the keyboard.

If you added contacts, they will show up on this page and you can enter their number next to the red arrow to call.
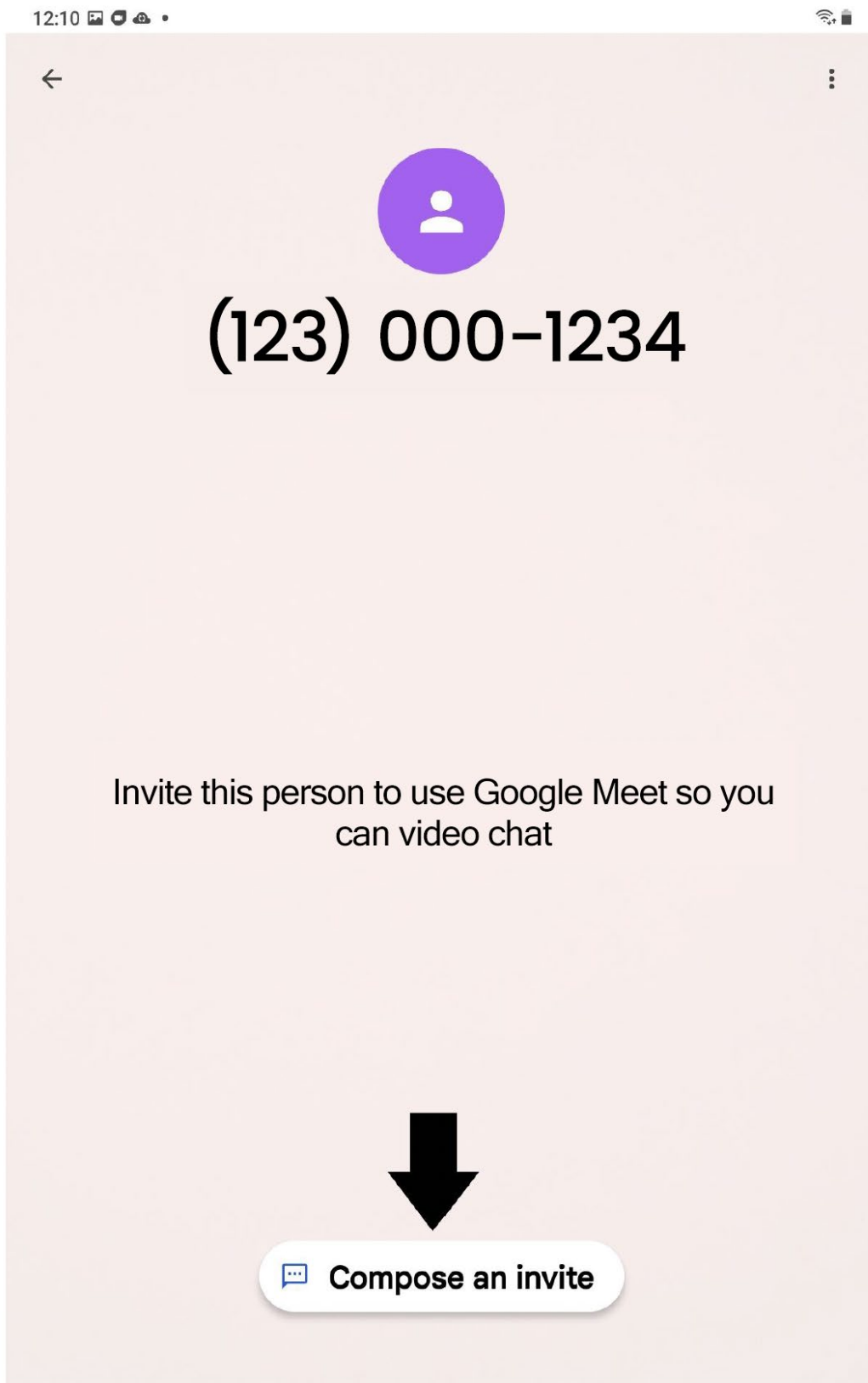
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Or tap the top left icon to change it to the number pad to **Search for contacts or dial**.

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Enter the email or phone number you want to call. If they don't have Meet, tap **Invite**.

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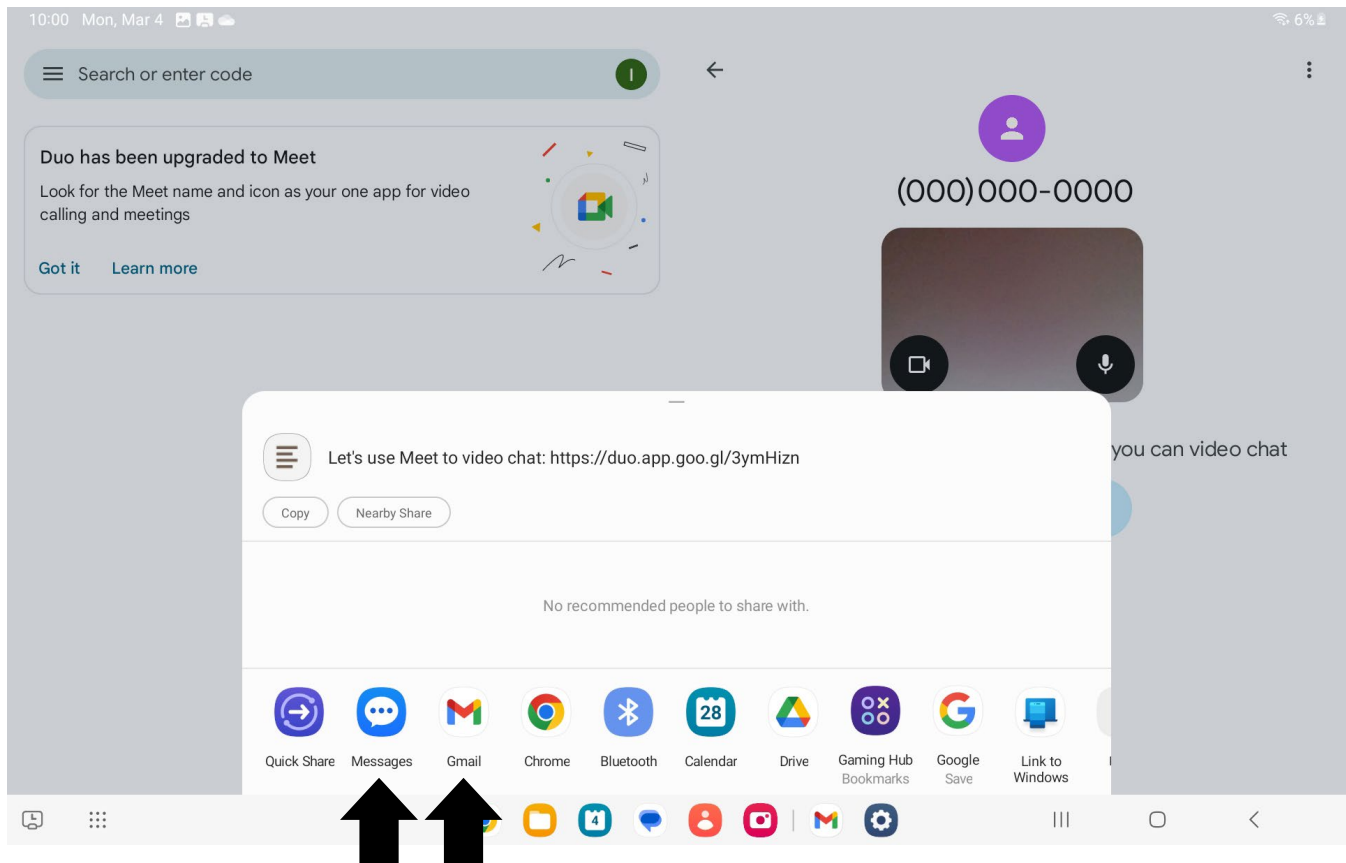Tap **Compose an Invite** to send a link.

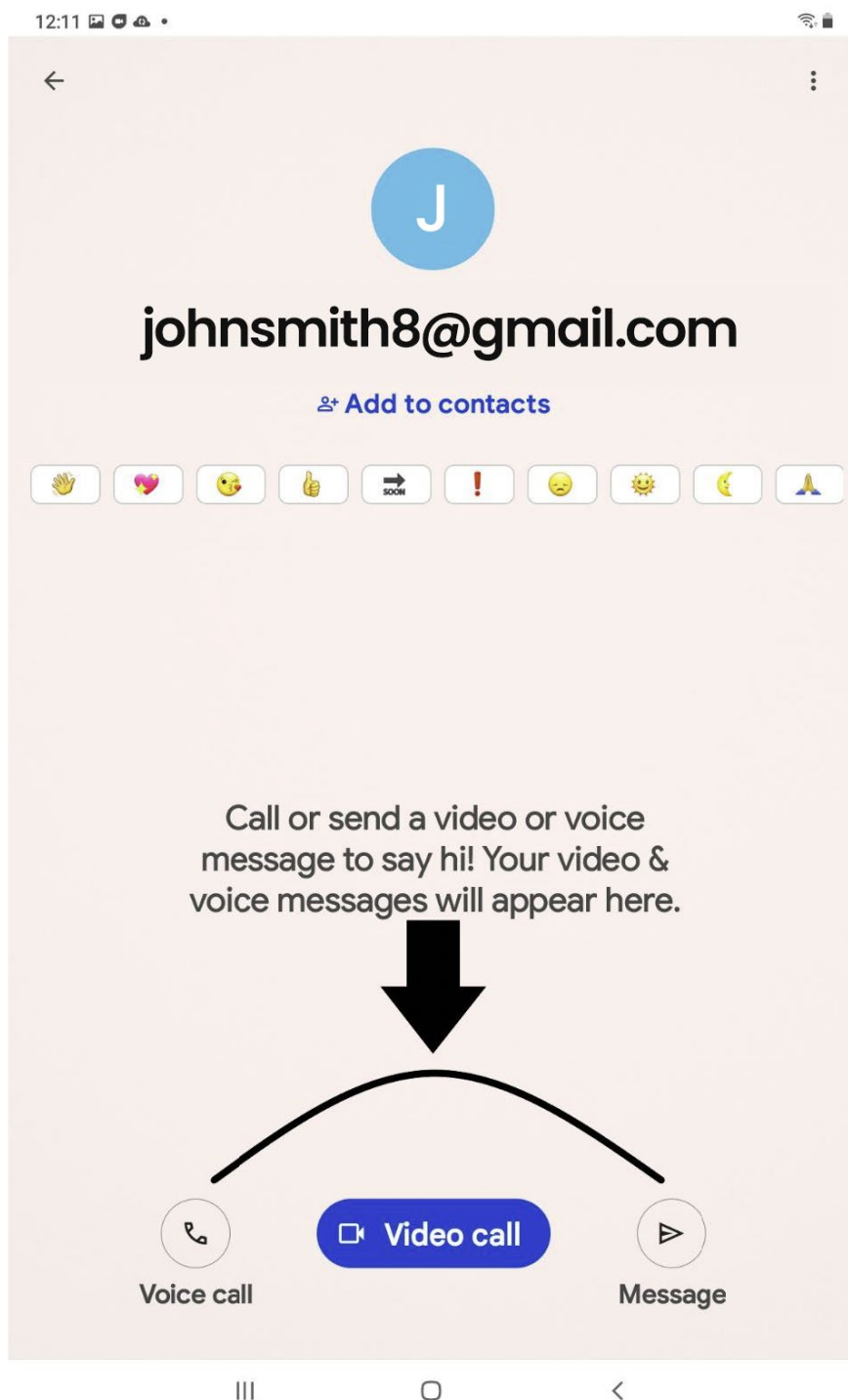**Developed By:**
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Email or text the Meet Invite to the other party by sending them the link below.
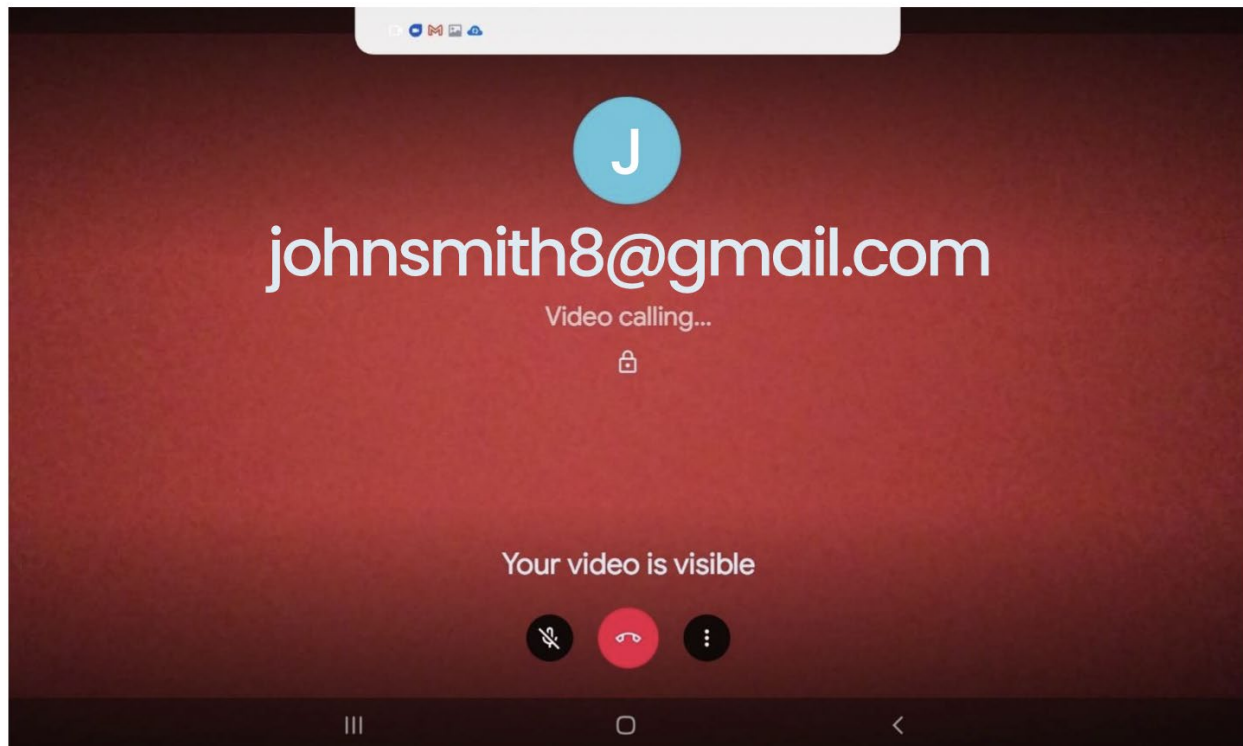
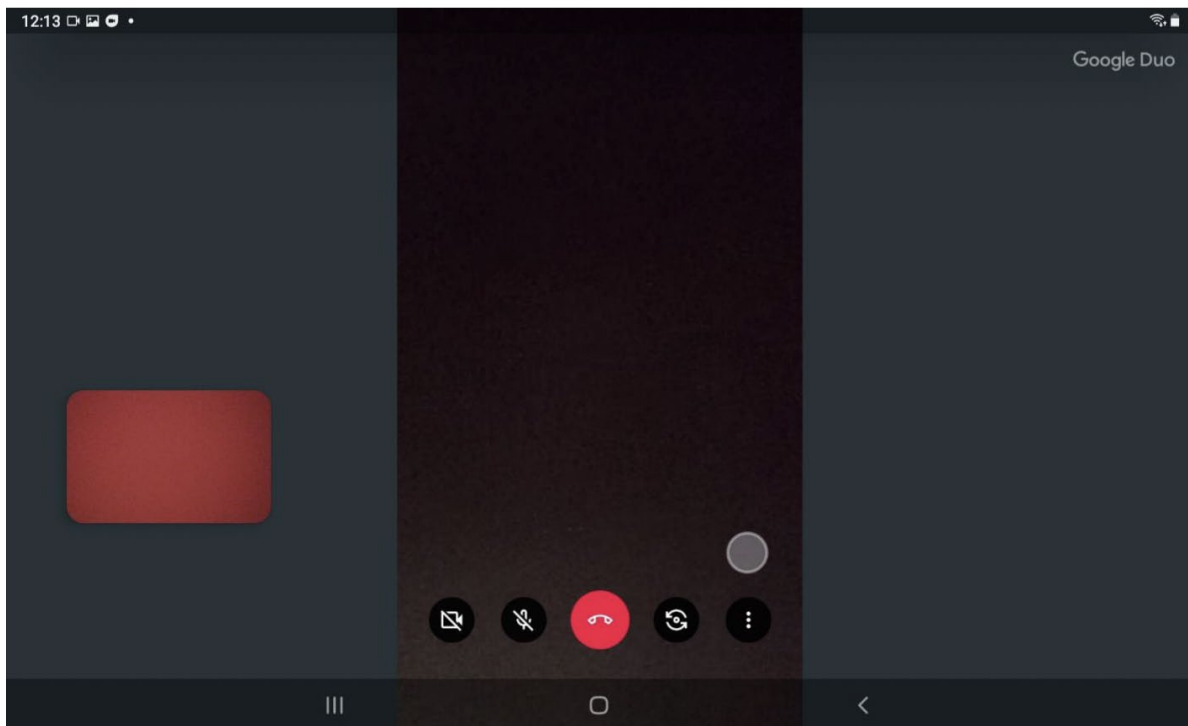Tap **Gmail** or **Messages** as appropriate.

When you choose your contact, the screen will have their phone number or email on it. Tap **Voice Call**, **Video Call**, or **Message** to contact.

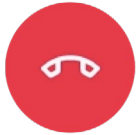How the screen will look while the call is ringing.

What the screen will look like when the other party answers the call.

 Tap **Video Camera Icon** to turn the video camera on and off.

 Tap **Microphone Icon** to turn the microphone on and off.

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Tap **End Call Icon** to end the call.
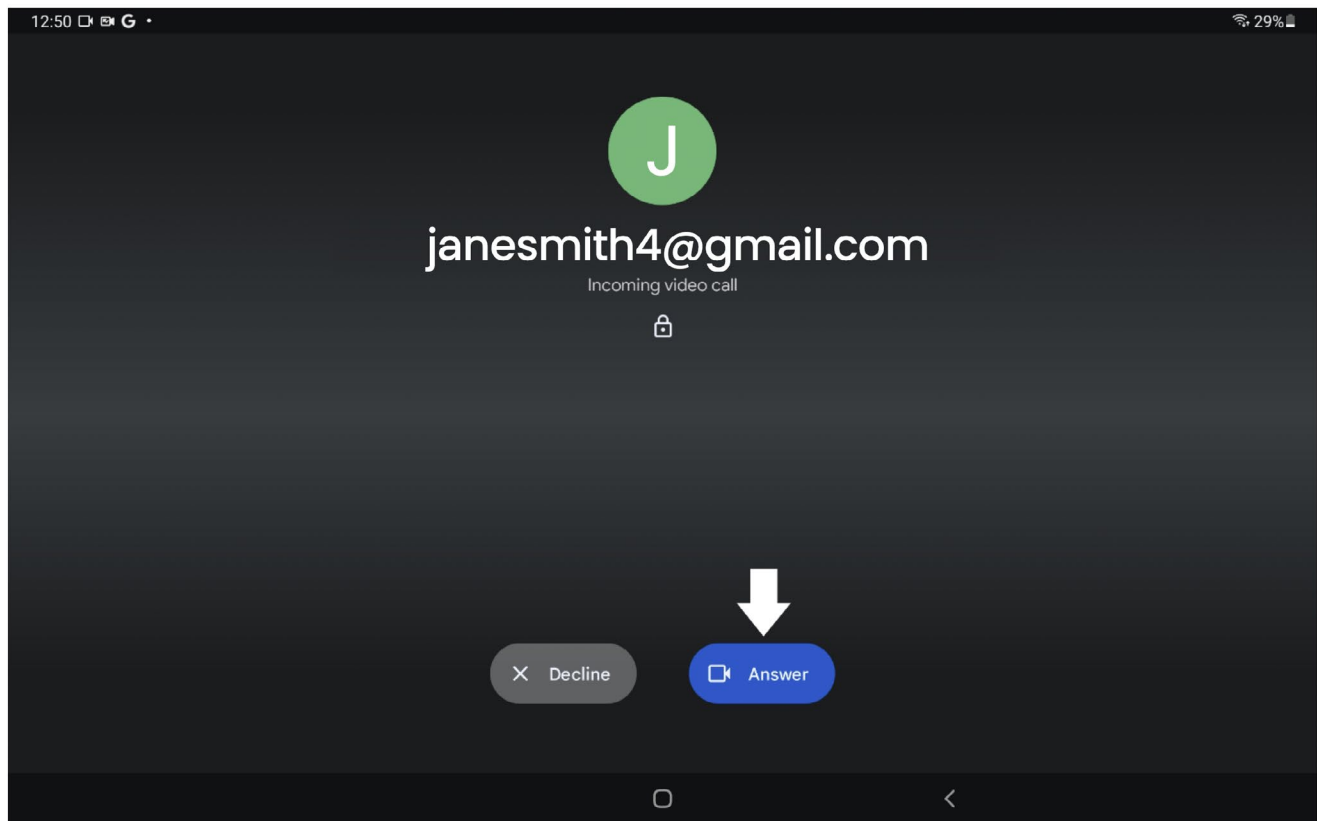
Tap **Flip Camera Icon** to switch camera from front-facing to rear-facing.

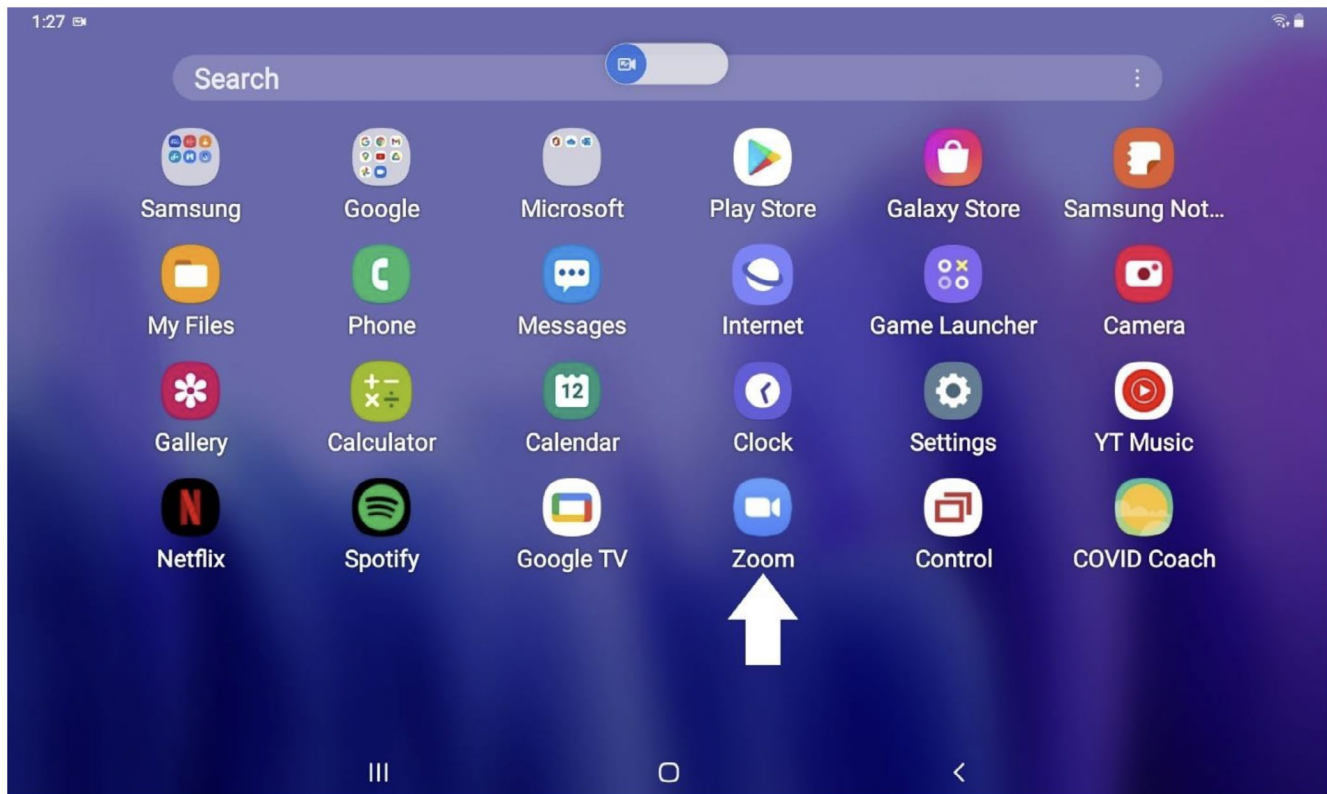Tap **Menu Icon** to make changes on the settings menu.

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Tap **Answer** to accept a Meet video call.

How to Use Zoom on a Samsung Tablet

Join a Zoom Meeting

To join a Zoom Meeting, tap the **Zoom Icon**.
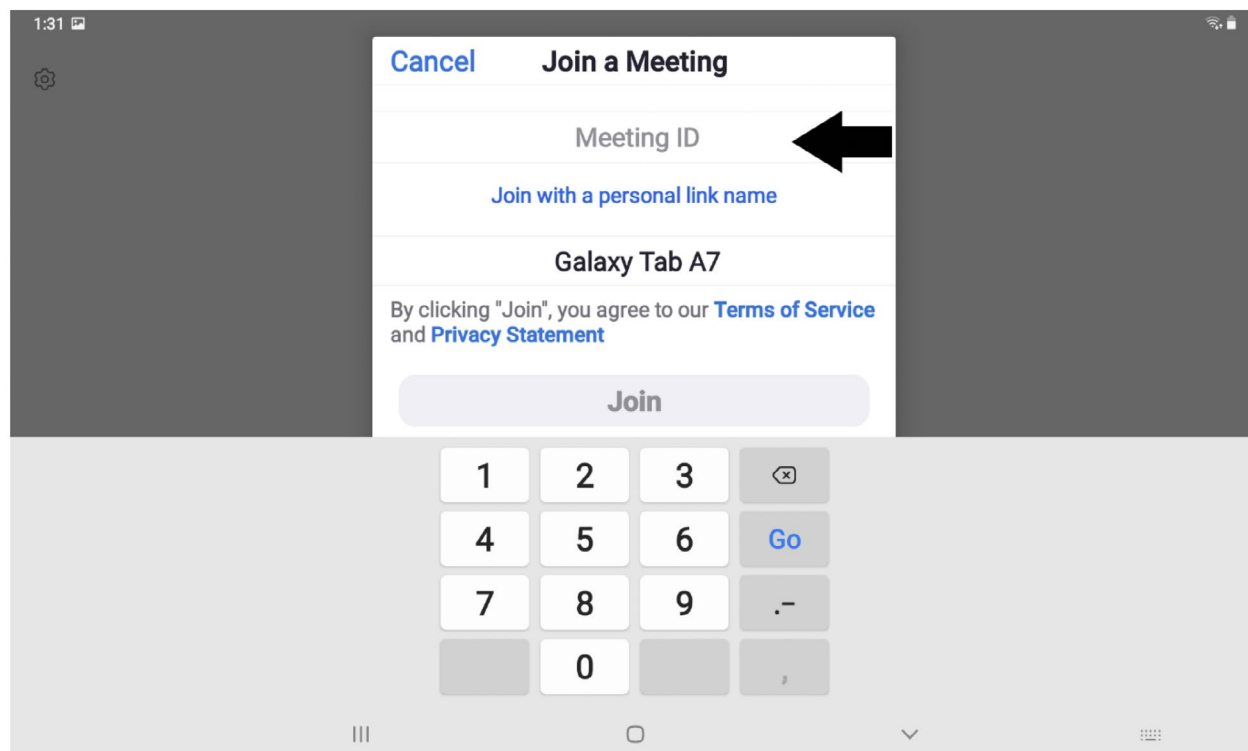
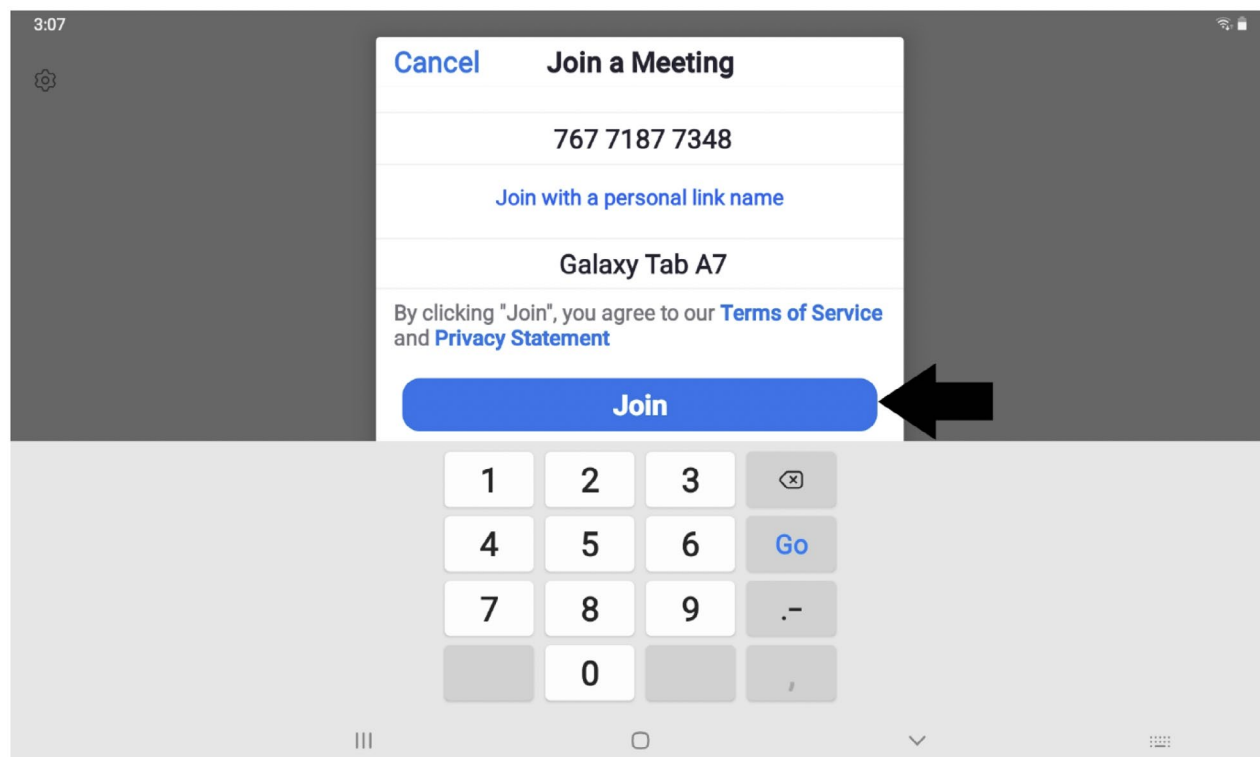IATP
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Tap **Join a Meeting**.

Enter **Meeting ID** provided to you.

Tap **Join** after Meeting ID is entered.

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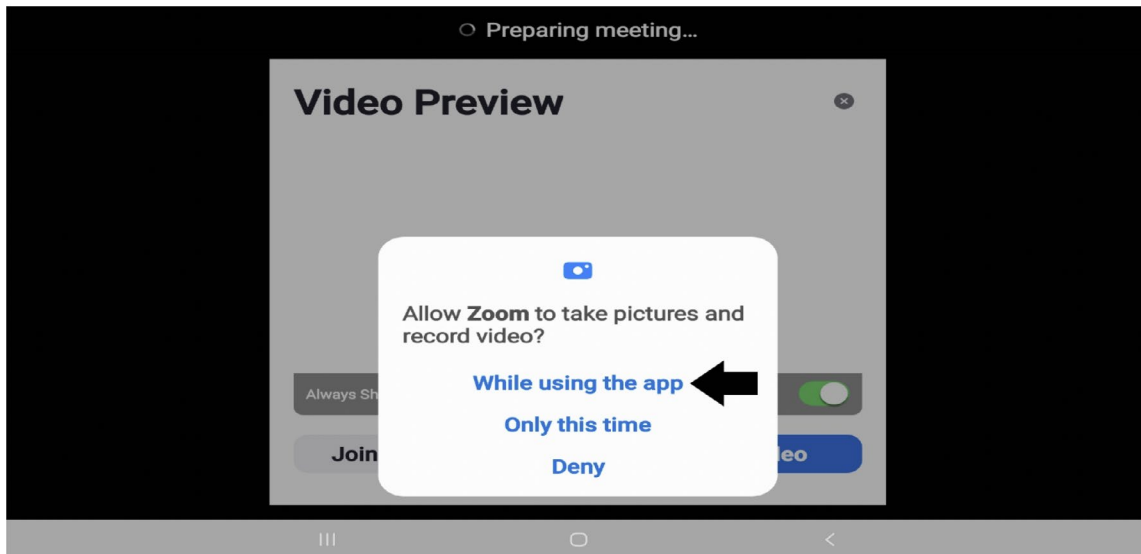
Enter **Passcode** provided to you. Tap **OK**.
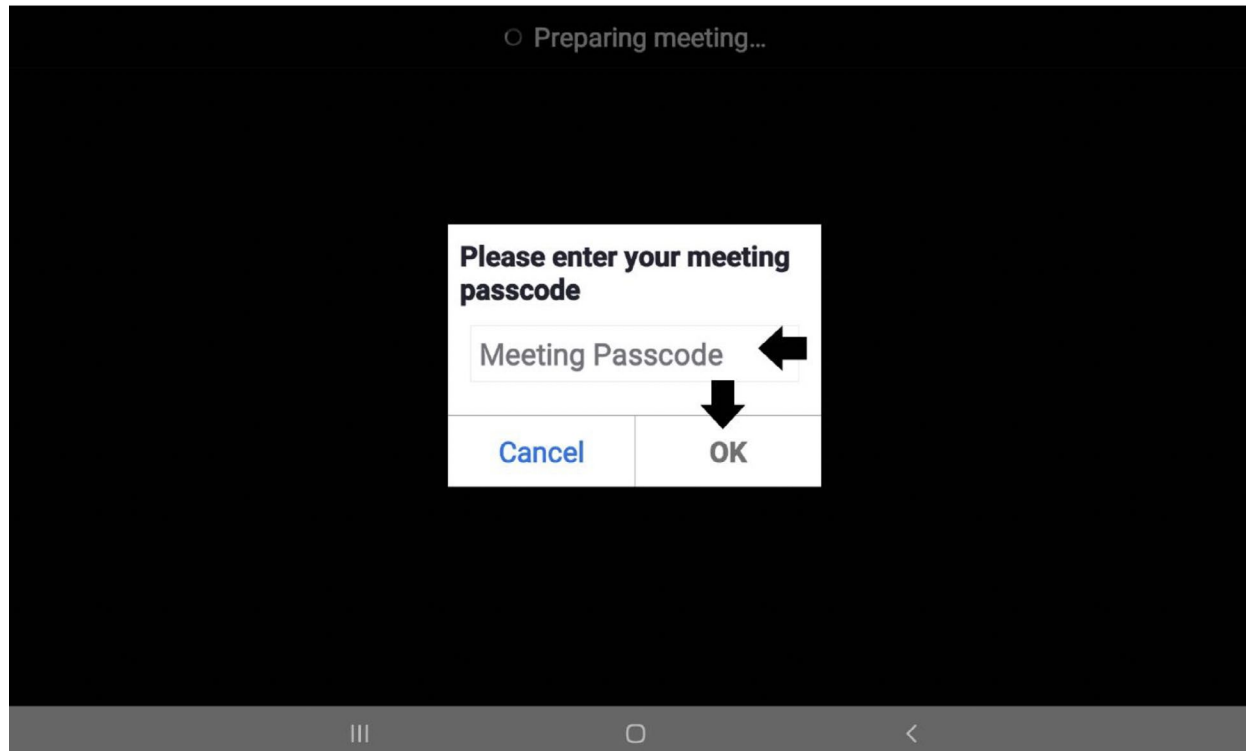
Tap **Got it** to allow Zoom to access your tablet.

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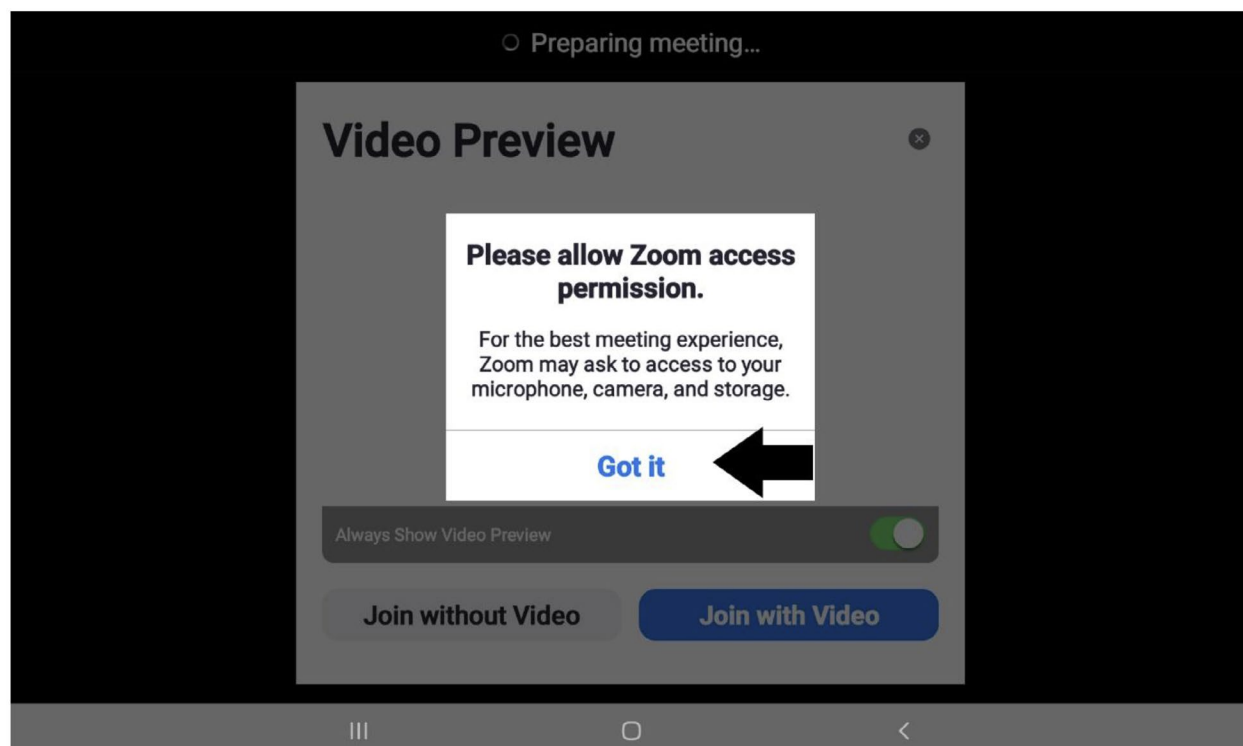
To choose camera and video options, select the **Allow Zoom to take pictures and record video** of your choice.
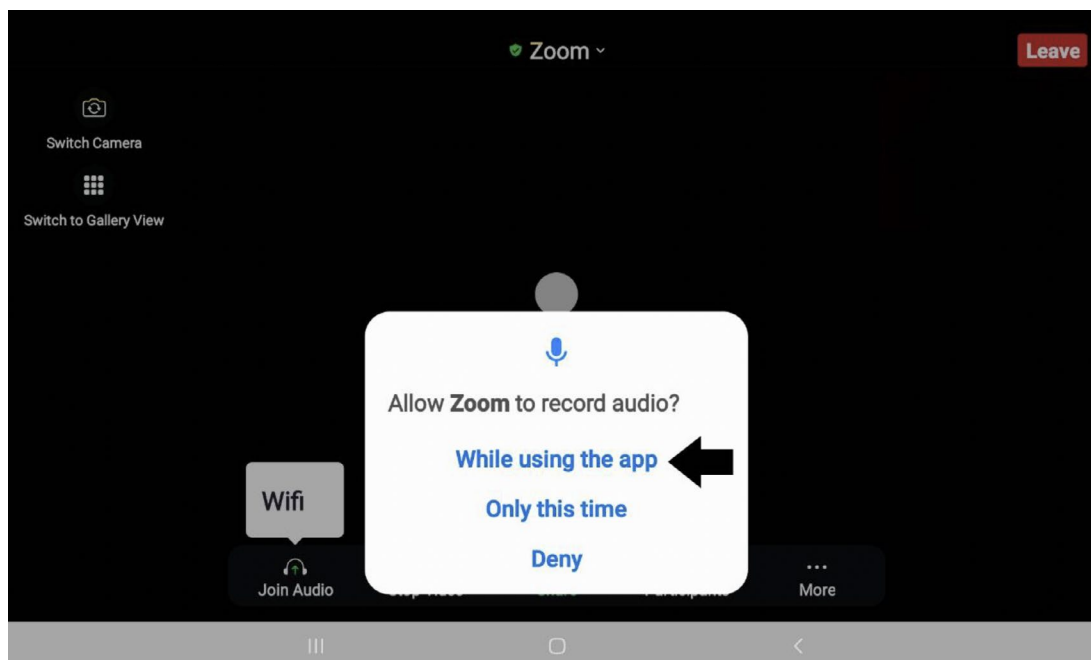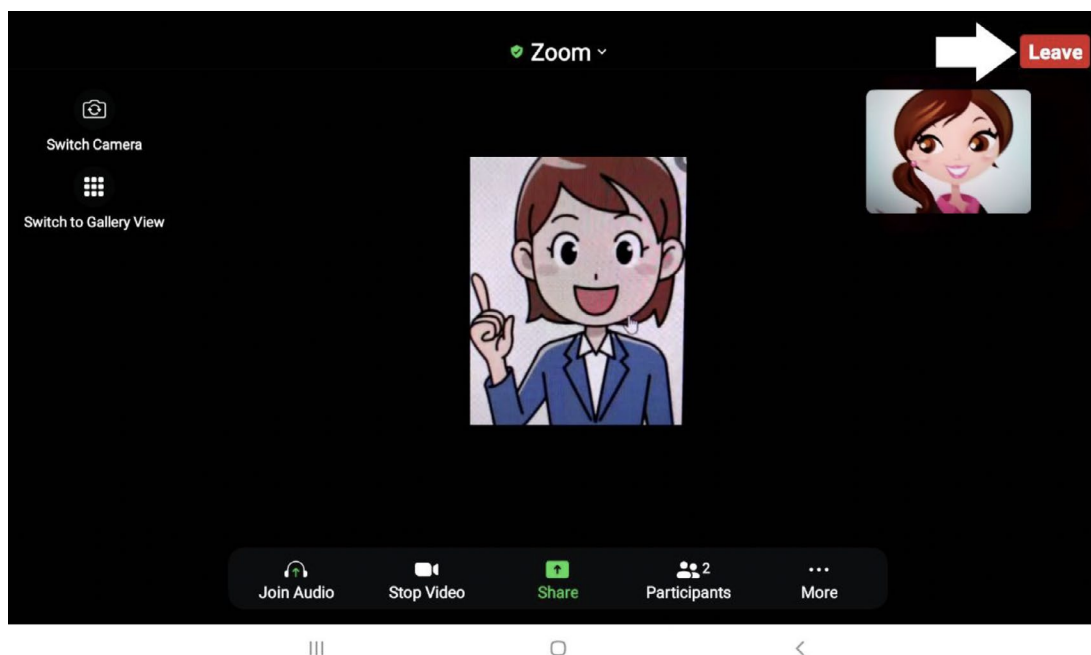

Tap **Join with Video**.
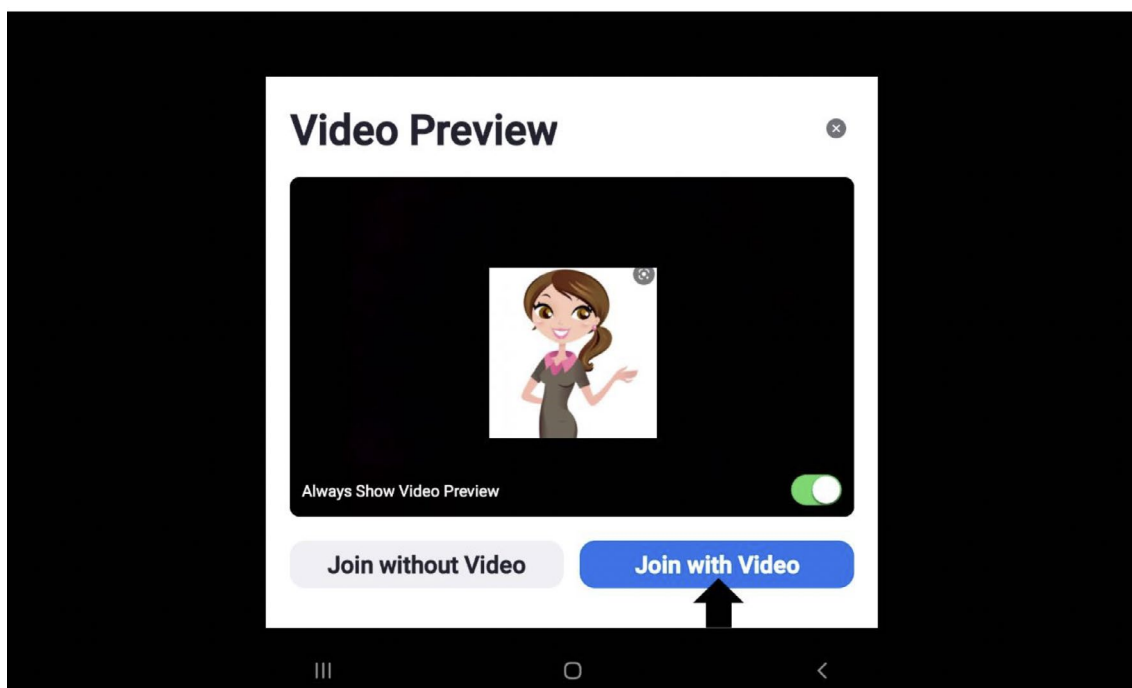
Tap **Join Audio**.

Then tap **Allow Zoom to record Audio selection of your choice**.

When ready to leave Zoom Call, tap **Leave**.

Developed By:
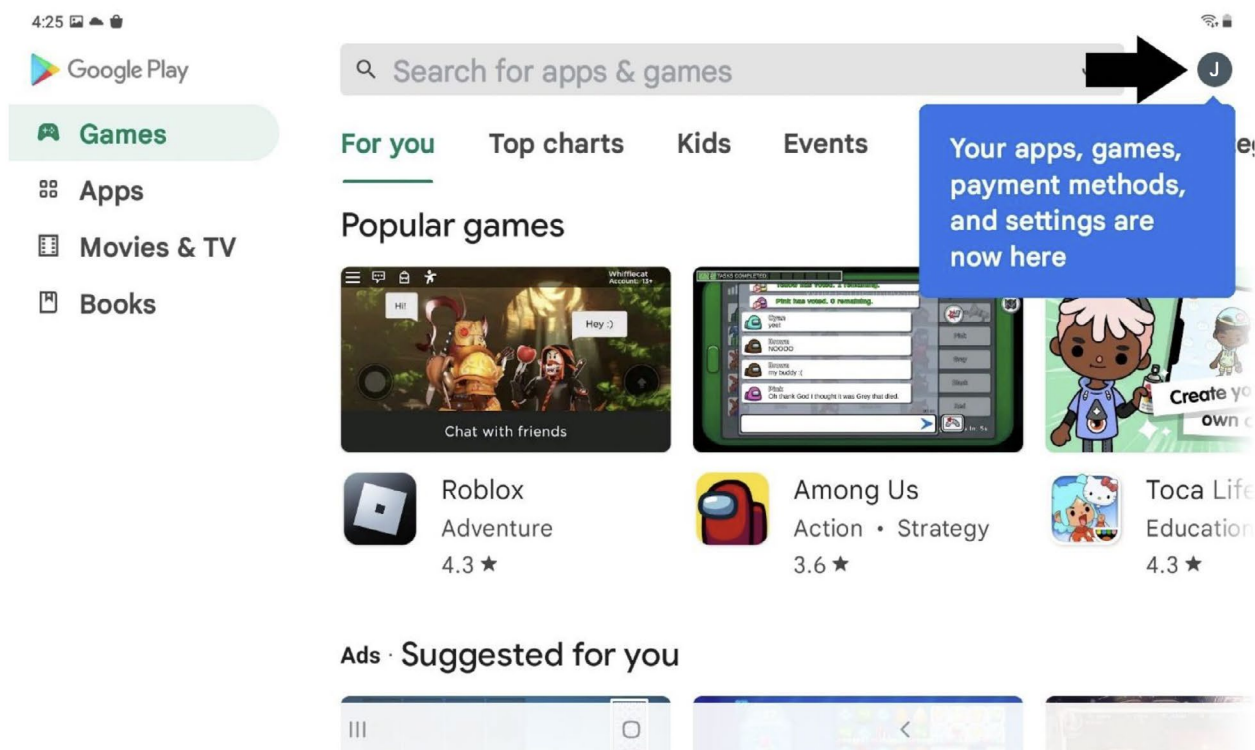**Illinois Assistive Technology Program**

How to Find Entertainment Apps on the Samsung Tablet

In order to have access to the Google Play Store you will need to have a Google Account. If you do not already have one, you can see the instructions on how to set up a Google/Samsung Account.
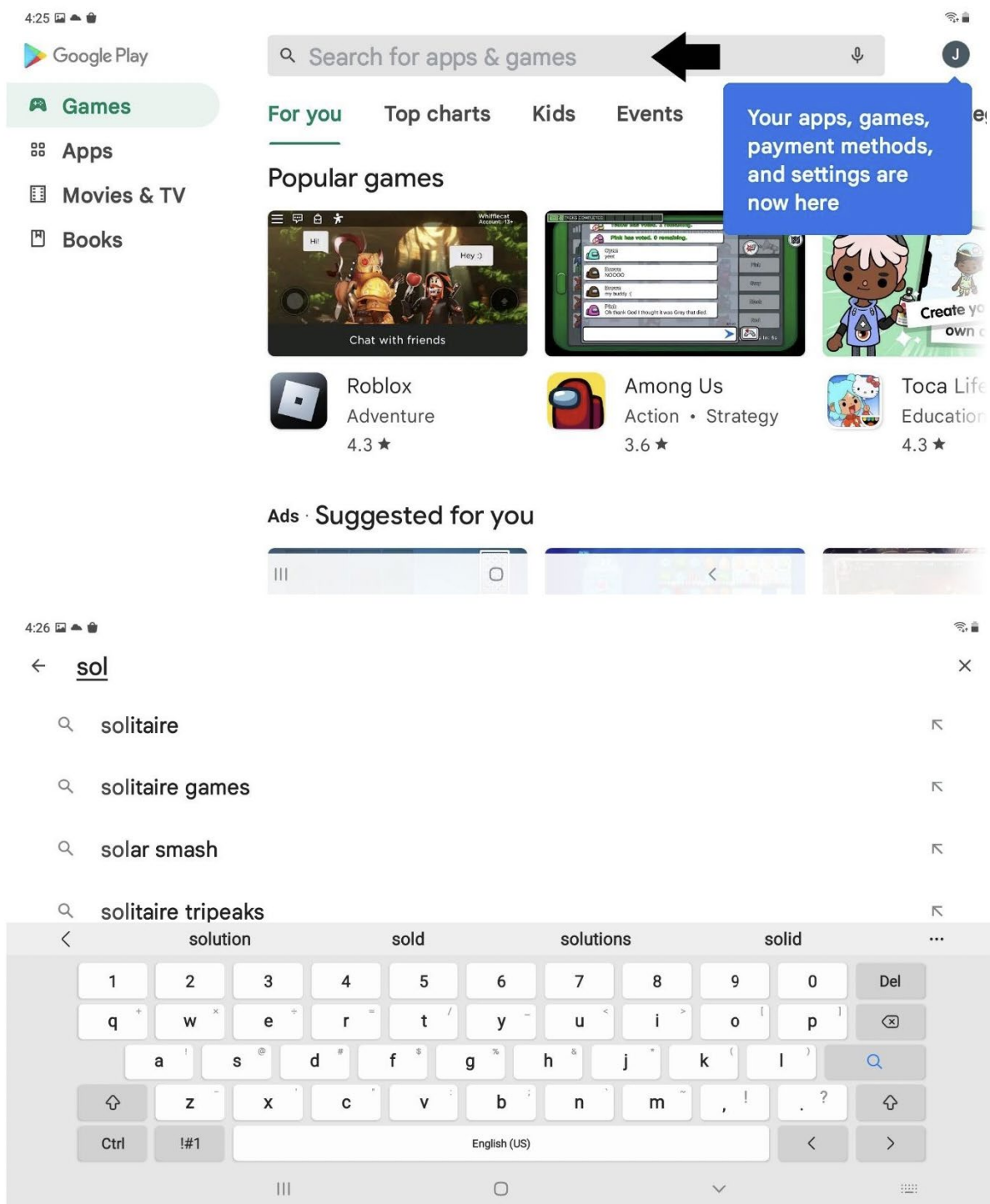
Tap the **Play Store Icon**.

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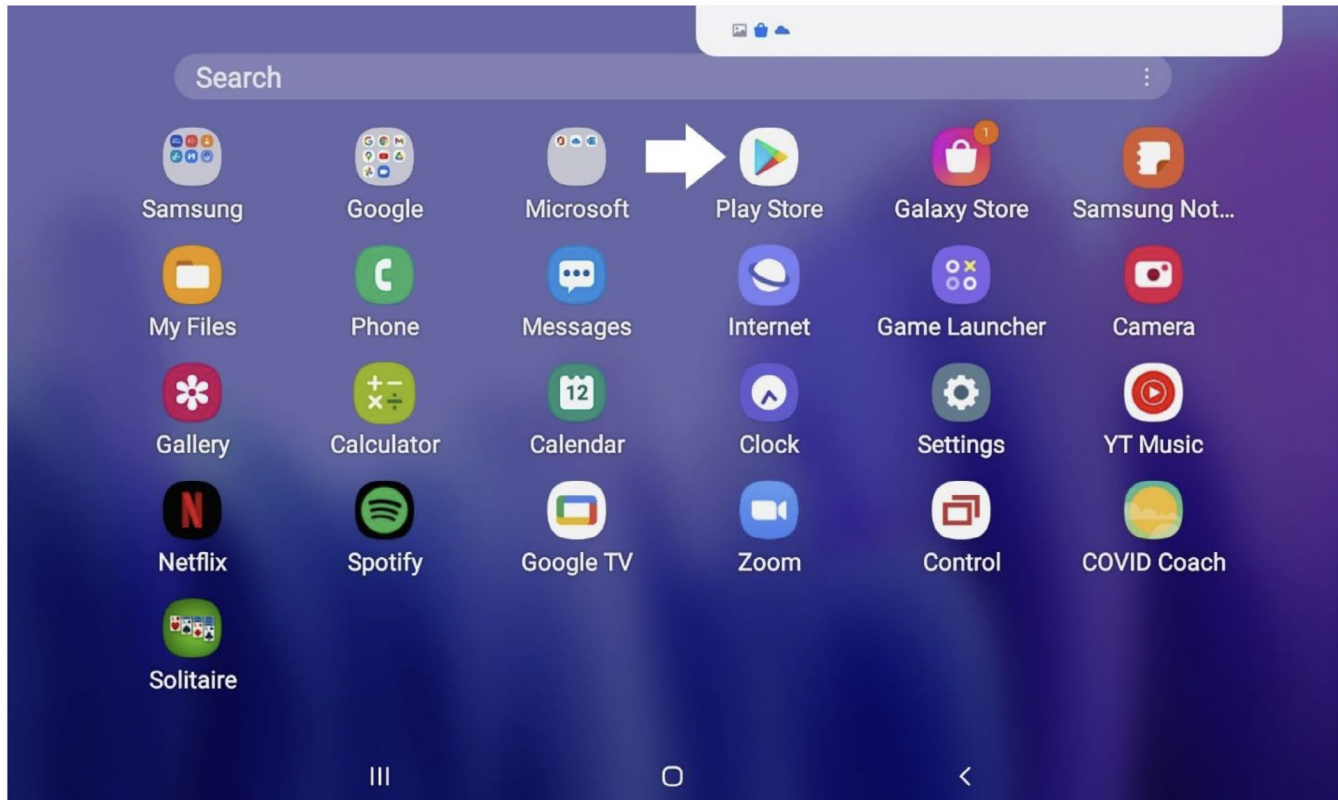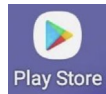
Tap the **Circle** next to the black arrow on the top right side of the screen to Manage your Google Account.

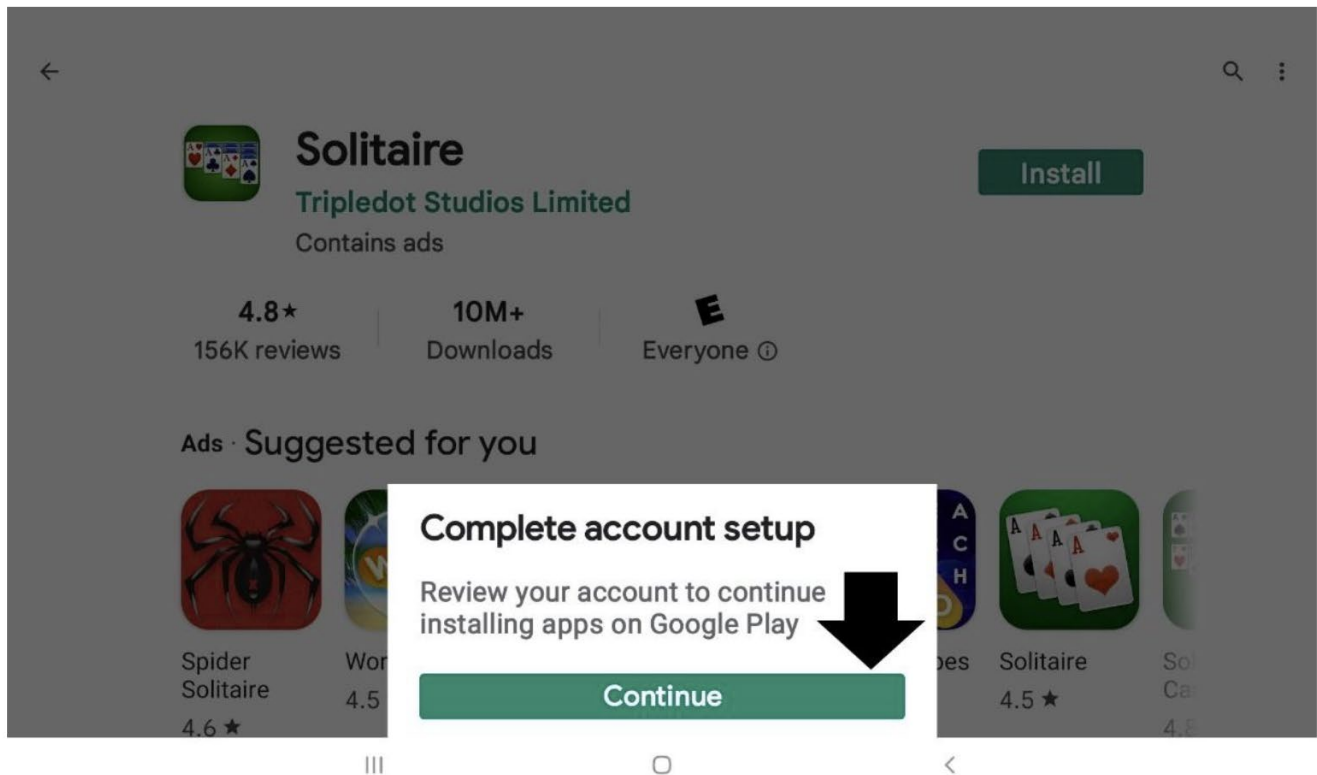Use search bar to **Type in Games** you are interested in playing.

Developed By:
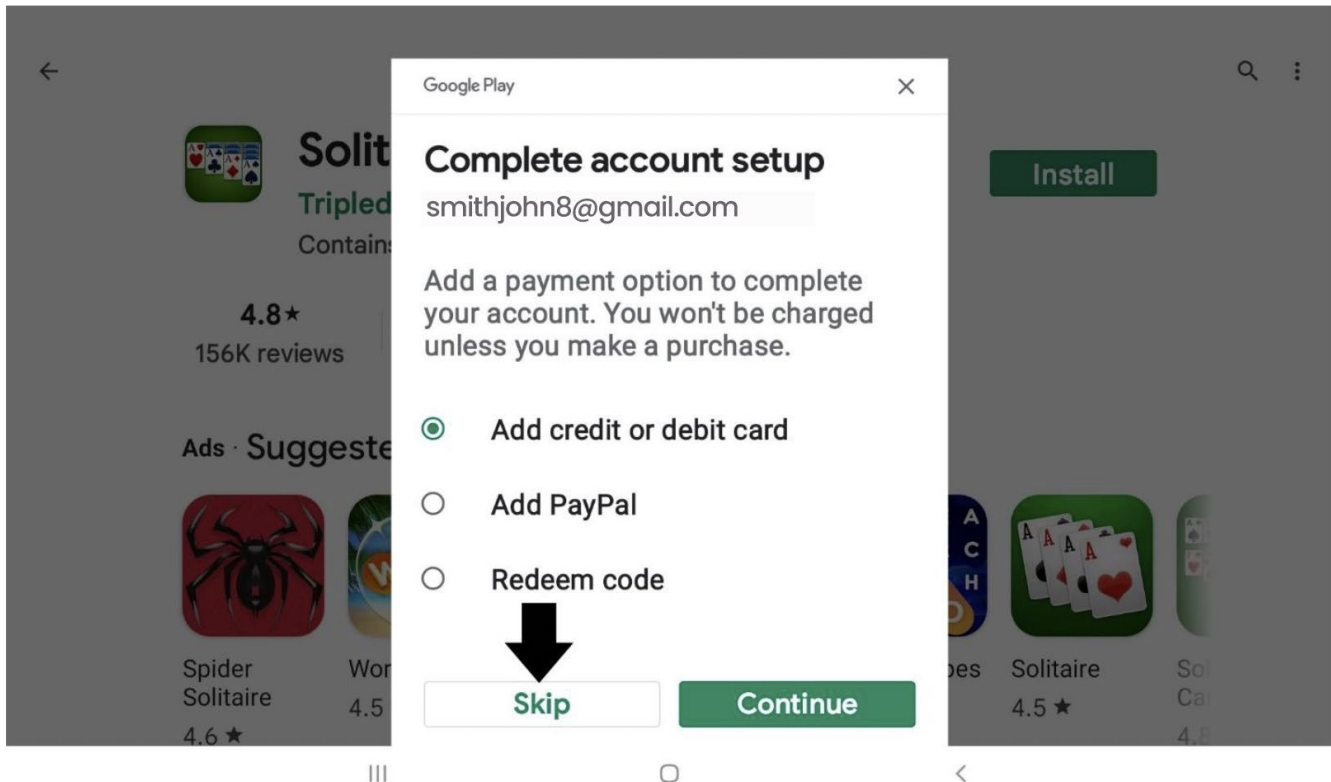**Illinois Assistive Technology Program**

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After you have searched the game a list of options for that game appear, choose the one you want to install.

Developed By:
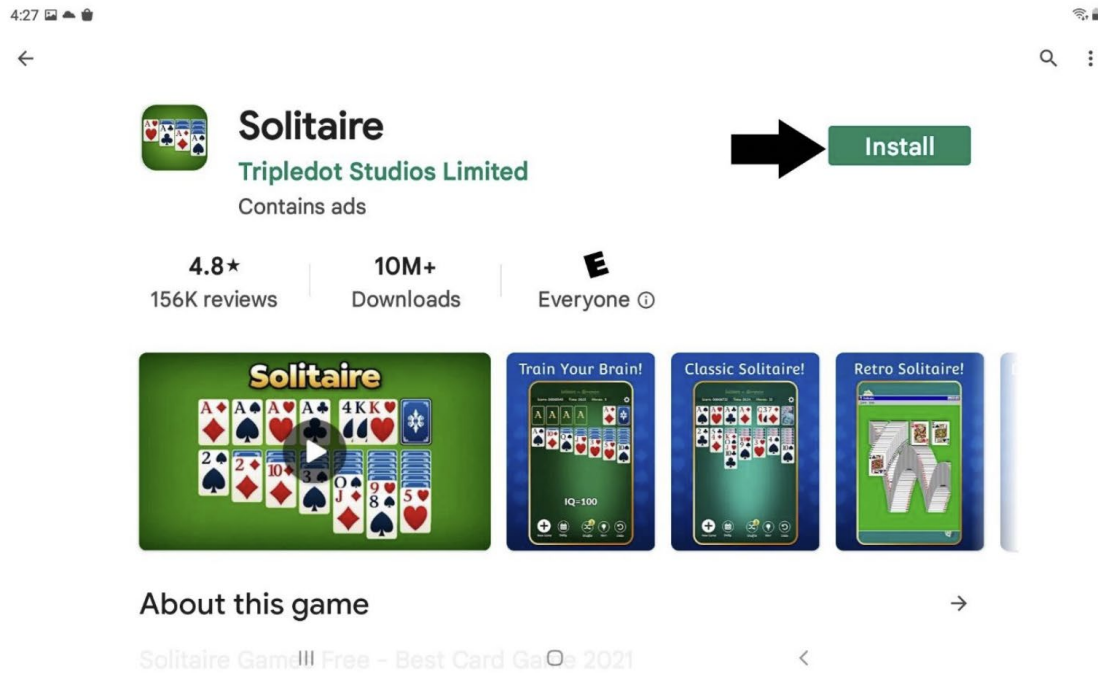**Illinois Assistive Technology Program**
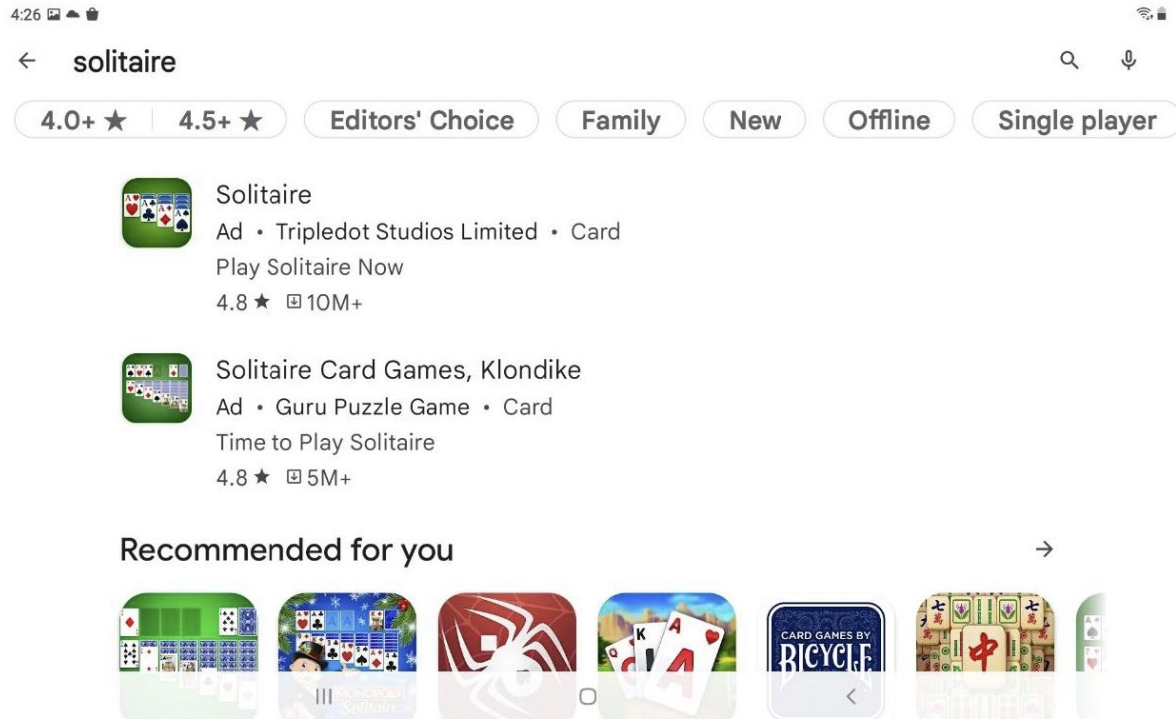
Tap **Continue** to Complete account setup.

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Tap **Skip** unless you want to add a credit card to your Google Account.

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Tap **Install** to download the game.

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After download is complete, open the game from the Home Screen.

Tap on the **Games Icon**.