Illinois CARE Connections
iPad Instructions

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Orientation of the 9th Generation iPad

- Headphone Jack
- Front Facing Camera
- Power Button
- Home Button
- Lightning Connector
- Volume Buttons
Turning on the iPad
Hold down the Power button to turn on the iPad
Press the Home button to open the Home Screen
Turning off the iPad
Hold down the Power button to turn off the iPad
Then slide the Power icon to the right
Overview of pre-installed Apps – iPad

TeamViewer Quick Support Icon:

TeamViewer Quick Support allows designated individuals to remotely access devices and provide technical support. TeamViewer Quick Support on iOS does have limitations but provides for a technical support representative to make setting changes, take screenshot captures, and other technical support features.

ConnectWise Control Icon:

ConnectWise Control allows individuals to review the screen of an iOS phone or tablet with the mobile app installed, allowing them to lead end users through troubleshooting, technical support and more.
FaceTime
Icon:

FaceTime is a free proprietary iOS app that allows the user to make and receive video calls over Wi-Fi. To complete FaceTime calls, you need to call another user with the FaceTime app.

Zoom Cloud Meeting
Icon:

ZOOM Cloud Meetings is a free iOS app that is a meeting platform app. ZOOM Cloud Meetings is a free app that will allow two parties to video chat and provides the ability to screen share. ZOOM Meetings with more than 3 participants are limited to 40 min sessions.
COVID Coach

Icon:

COVID Coach designed to help you build resilience, manage stress, and increase your well-being during this crisis. It helps connect you to essential resources for coping and adapting during the COVID-19 pandemic.
Setting up Wi-Fi on the iPad

Tap the Settings Icon
The Settings Menu will open
Tap on Wi-Fi
Turn on Wi-Fi by sliding the circle
Choose the Wi-Fi Network

- IATP1ST
- IATP2ND

Ask to Join Networks

Auto-Join Hotspot
Enter the Network Password

![Password Entry Screen]

You can also access this Wi-Fi network by bringing your iPad near any iPhone, iPad, or Mac which has connected to this network and has you in their contacts.
Tap Join after Wi-Fi Password entered

Press the Home button to go back to the Home screen
How to set-up an Apple ID

Tap the Settings Icon
Tap the Sign in to your iPad
Tap Don’t have an Apple ID or forgot it
Tap Create Apple ID
Fill in First name, Last name, and Birthdate, then Tap Next
Fill in Email and Tap Next
Enter a Password, and verify Password and then slide the agree to terms and conditions button and Tap Next
Enter a telephone number that can be used to verify your account. Then Tap Text Message or Phone Call for the code to be sent to you, then click Next.
Enter Code that was texted or called to verify your account, then Tap Next
Read the Terms and Conditions, Tap Agree
Press the Home button to return to the Home Screen

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How to Set up E-mail on the iPad

Tap on the Settings icon
Scroll down and Tap Passwords
Tap Add Account
Tap Google

Settings
- Bluetooth: On
- Notifications
- Sounds
- Focus
- Screen Time

General
- Control Center
- Display & Brightness
- Home Screen & Dock
- Accessibility
- Wallpaper
- Siri & Search
- Apple Pencil
- Touch ID & Passcode
- Battery
- Privacy

App Store
- Wallet & Apple Pay

Passwords
- Mail
- Contacts
- Calendar
Tap Continue
Tap Create Account
Enter First and Last Name and Tap Next
Enter Date of Birth and Gender then Tap Next
Pick a Gmail Address or create your own, Tap Next
Create Password type in Password Box, Tap Next
You do not have to enter a phone number you can scroll down in the box and Tap Skip or you can enter a Phone Number and Tap “Yes, I’m in” They will send you a Verification text to certify the account if you say I’m in
How it works

To make sure this number is yours, Google will send you an SMS with a 6-digit verification code (charges may apply)

You’re in control

You can always change your number, control how it’s used, or remove it in your Google Account (account.google.com/phone)

More options

Skip  

Yes, I’m in
Review your email address and Tap Next
Read the Gmail Account Settings and Tap/
I agree
Tap Save
Tap the mail app icon to open your Gmail account in the Mail app
Your Gmail will open
How to use FaceTime on the iPad

Make a FaceTime Call
Tap the FaceTime Icon
Tap on New FaceTime
Enter the phone number or email you are wanting to call
After entering the phone number or email address, tap the video camera FaceTime icon to make the call.
This will be what the screen looks like while it is ringing.
When the FaceTime is answered

To end the FaceTime, Tap the End icon
To Receive a FaceTime Call
When the iPad is asleep
Slide right the slide to answer button

- To receive a FaceTime when the iPad is awake/in use, Tap Accept or Decline
How to use Zoom on the iPad

Tap the Zoom Icon
Tap Join a Meeting

Start or join a meeting

Join Meeting

Sign Up

Sign In
Enter the Meeting ID Provided to you
Tap “Join” after Meeting ID entered
Enter Passcode you are provided with for the meeting, Tap Continue
Tap OK to allow Zoom to have access to your devices on your local network

“Zoom” would like to find and connect to devices on your local network. This app will be able to discover and connect to devices on the networks you use.

Don’t Allow  OK

Tap OK to allow Zoom to use your Microphone

“Zoom” Would Like to Access the Microphone
For people to hear you during meetings, Zoom needs access to your microphone.

Don’t Allow  OK
Tap OK to Allow Zoom to Send Your Notifications

“Zoom” Would Like to Send You Notifications
Notifications may include alerts, sounds, and icon badges. These can be configured in Settings.

Don’t Allow  Allow

Tap WiFi to hear others please join audio

To hear others please join audio

Wifi
Dial in
No Audio

Tap OK to Allow Zoom to use your Camera

“Zoom” Would Like to Access the Camera
For people to see you during meetings, Zoom needs access to your camera.

Don’t Allow  OK
Zoom Meeting will look like the Screen Below
Tap leave meeting when ready to end
How to find entertainment Apps
Tap on the Apps Store Icon
Tap continue

What’s New on the App Store

In-App Events
Discover and enjoy timely events within apps and games.

App Store Widget
Get daily stories from our editors right on your Home Screen.

Safari Extensions on iOS
Find helpful browser extensions in the new Safari Extensions category.

Your searches, browsing, purchases, device trust score, and Apple Arcade gaming activity may be used to personalize your experience, send you notifications, provide and improve the store and Apple Arcade, and prevent fraud. Your device serial number may be used to check eligibility for service offers. See how your data is managed...

Continue
Tap Search at the bottom of the screen
Type the name of the game you are searching for
After you have typed what kind of game you are looking for, Tap on the one you want from the drop-down list.
After the one you want is shown Tap on the word GET
Then Tap Install
Enter your Apple ID Password, then Tap Sign in
Tap to choose Require password After 15 minutes or Always Require for additional purchases.
Go to the Home Screen, then Tap the Icon to open the game