Illinois CARE Connections

iPad Instructions

In cooperation with Illinois Department on Aging and Illinois Assistive Technology Program with participation from the Department of Human Services Division of Disability and Division of Rehabilitation Services

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Table of Contents

Illinois CARE Connections ***1***

iPad Instructions ***1***

Orientation of the 7th Generation iPad **3**

Turning on the iPad **4**

Turning off the iPad **5**

Overview of pre-installed Apps – iPad **6**

TeamViewer Quick Support 6

FaceTime 6

Zoom Cloud Meeting 6

COVID Coach 6

Setting up Wi-Fi on the iPad **7**

How to set-up an Apple ID **13**

How to Set up E-mail on the iPad **24**

How to use FaceTime on the iPad **40**

Make a FaceTime Call 40

To Receive a FaceTime Call 45

How to use Zoom on the iPad **46**

Join a Zoom Meeting 46

How to find entertainment Apps on the iPad **58**

Wi-Fi Hotspot **66**

Turning on Hotspot 66

How to find connection info for the Mobile Hotspot 68

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Orientation of the 7th Generation iPad

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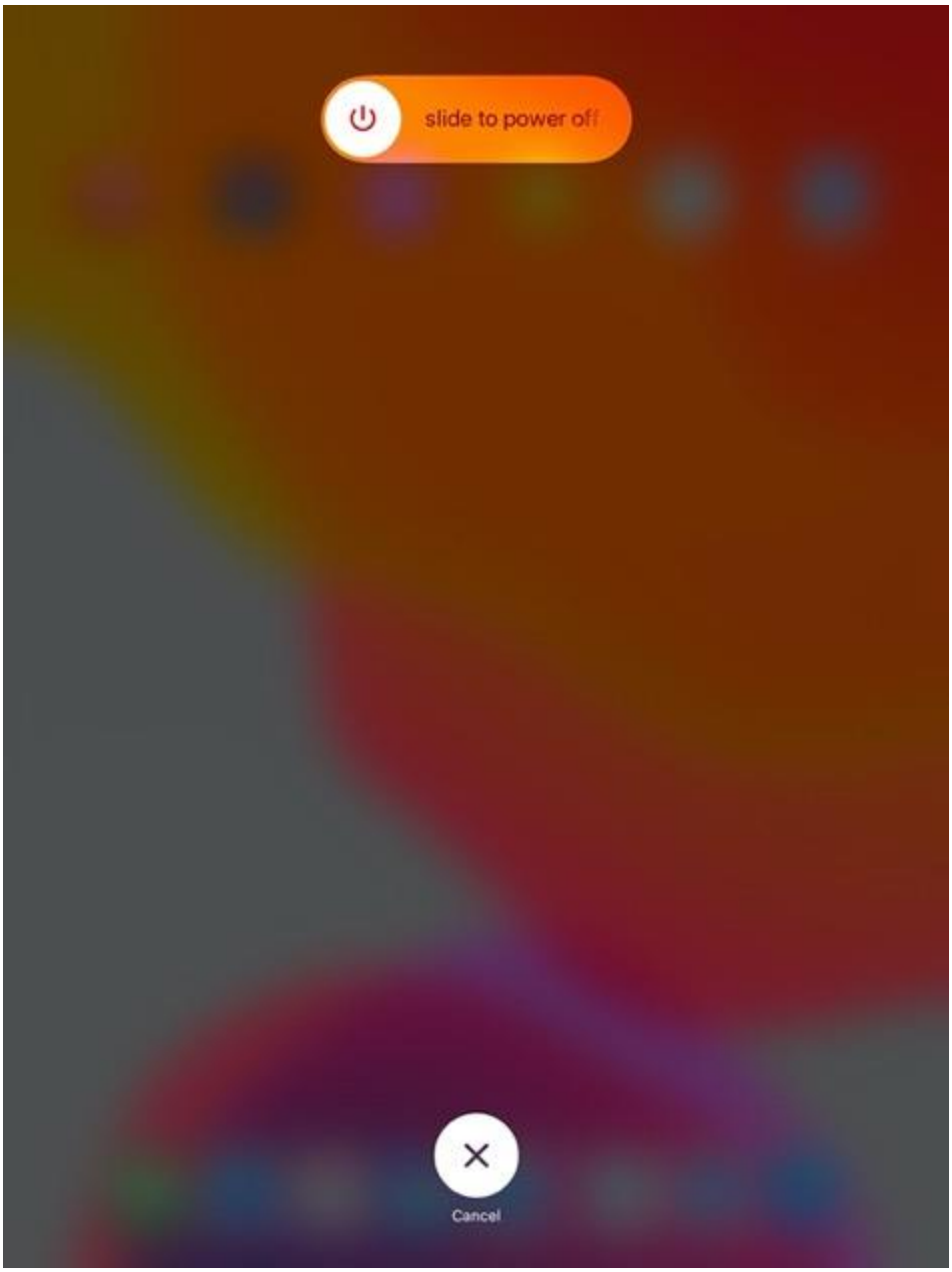
Turning on the iPad

- Hold down the Power button to turn on the iPad
- Press the Home button to open the Home Screen

Turning off the iPad

- Hold down the Power button to turn off the iPad
- Slide the Power to Power Off button



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Overview of pre-installed Apps – iPad

TeamViewer Quick Support
Icon:

TeamViewer Quick Support allows designated individuals to remotely access devices and provide technical support. TeamViewer Quick Support on iOS does have limitations but provides for a technical support representative to make setting changes, take screenshot captures, and other technical support features.

FaceTime
Icon:

FaceTime is a free proprietary iOS app that allows the user to make and receive video calls over Wi-Fi. To complete FaceTime calls, you need to call another user with the FaceTime app.

Zoom Cloud Meeting
Icon:

ZOOM Cloud Meetings is a free iOS app that is a meeting platform app. ZOOM Cloud Meetings is a free app that will allow two parties to video chat and provides the ability to screen share. ZOOM Meetings with more than 3 participants are limited to 40 min sessions.

COVID Coach
Icon:

COVID Coach designed to help you build resilience, manage stress, and increase your well-being during this crisis. It helps connect you to essential resources for coping and adapting during the COVID-19 pandemic.

Setting up Wi-Fi on the iPad

- Tap the Settings Icon

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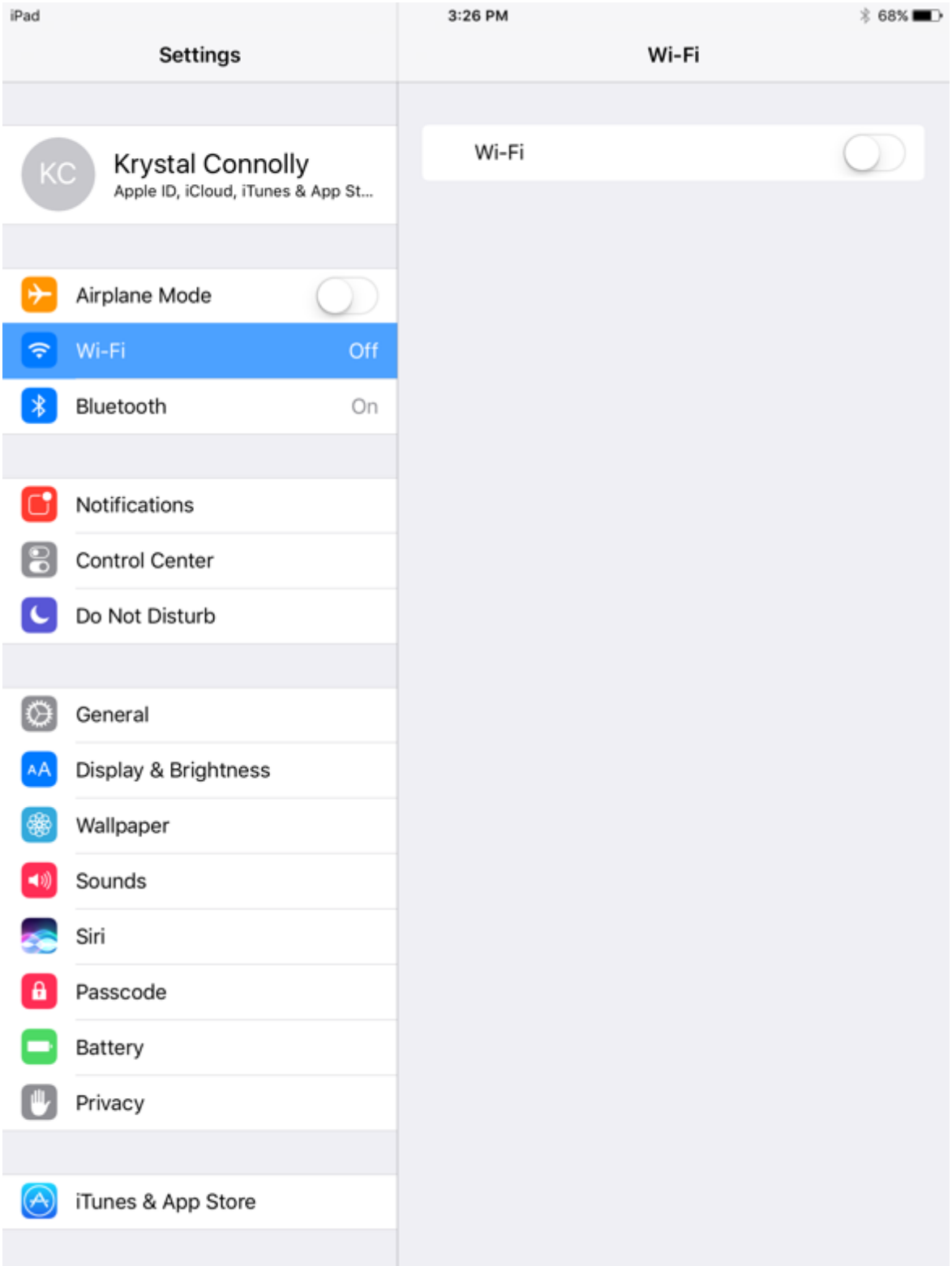
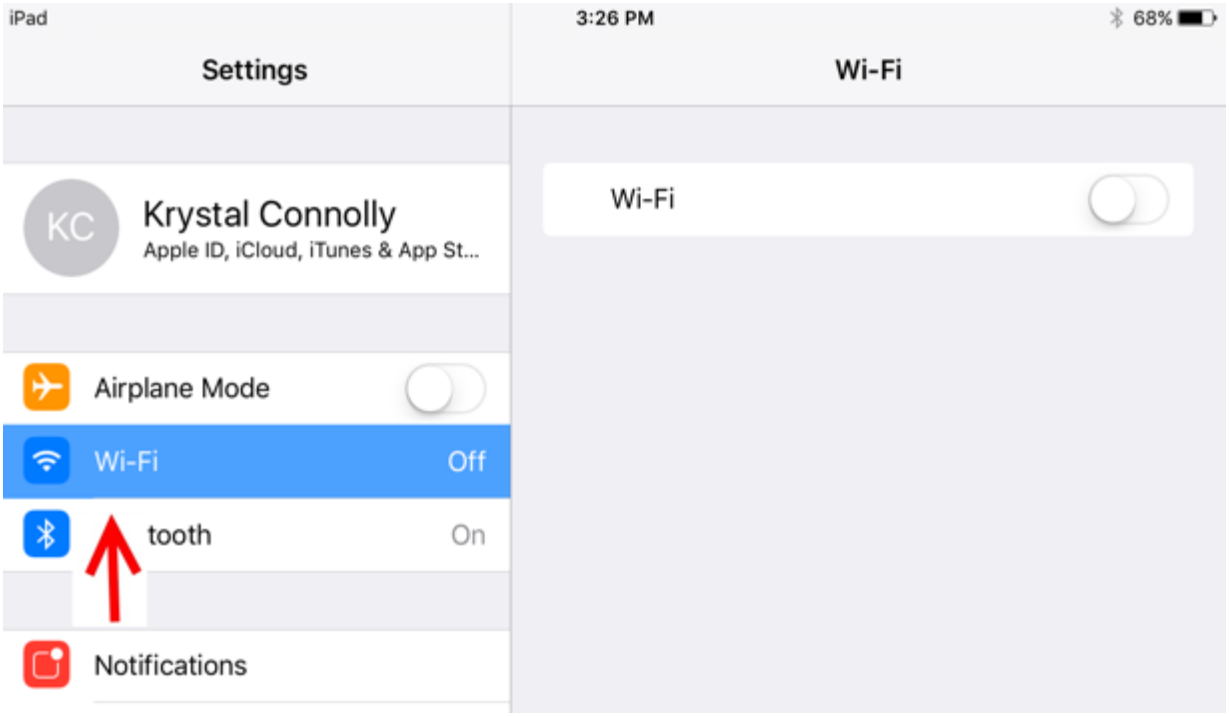
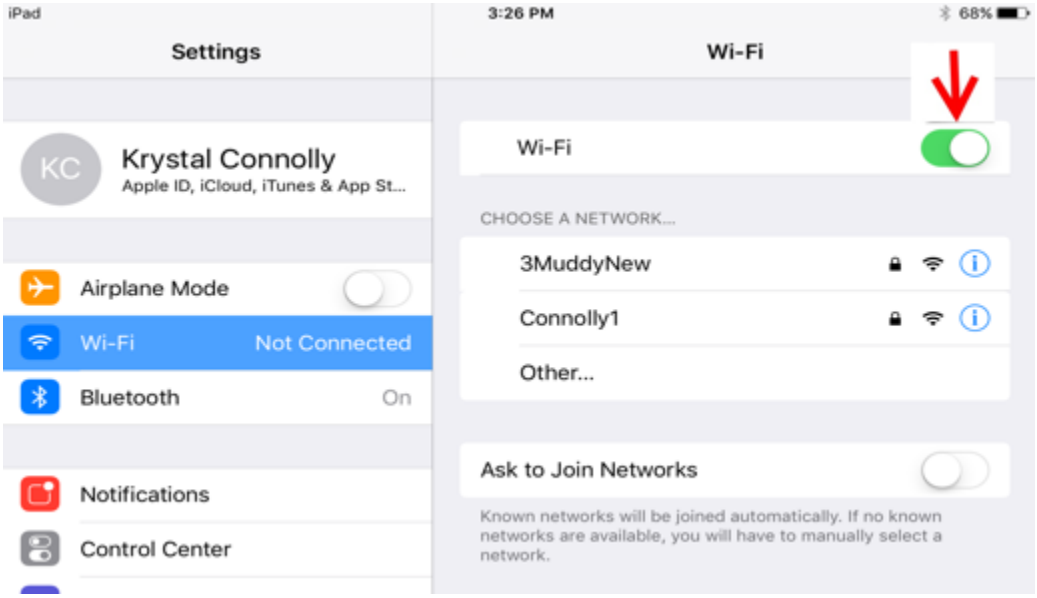
- The Settings Menu will open



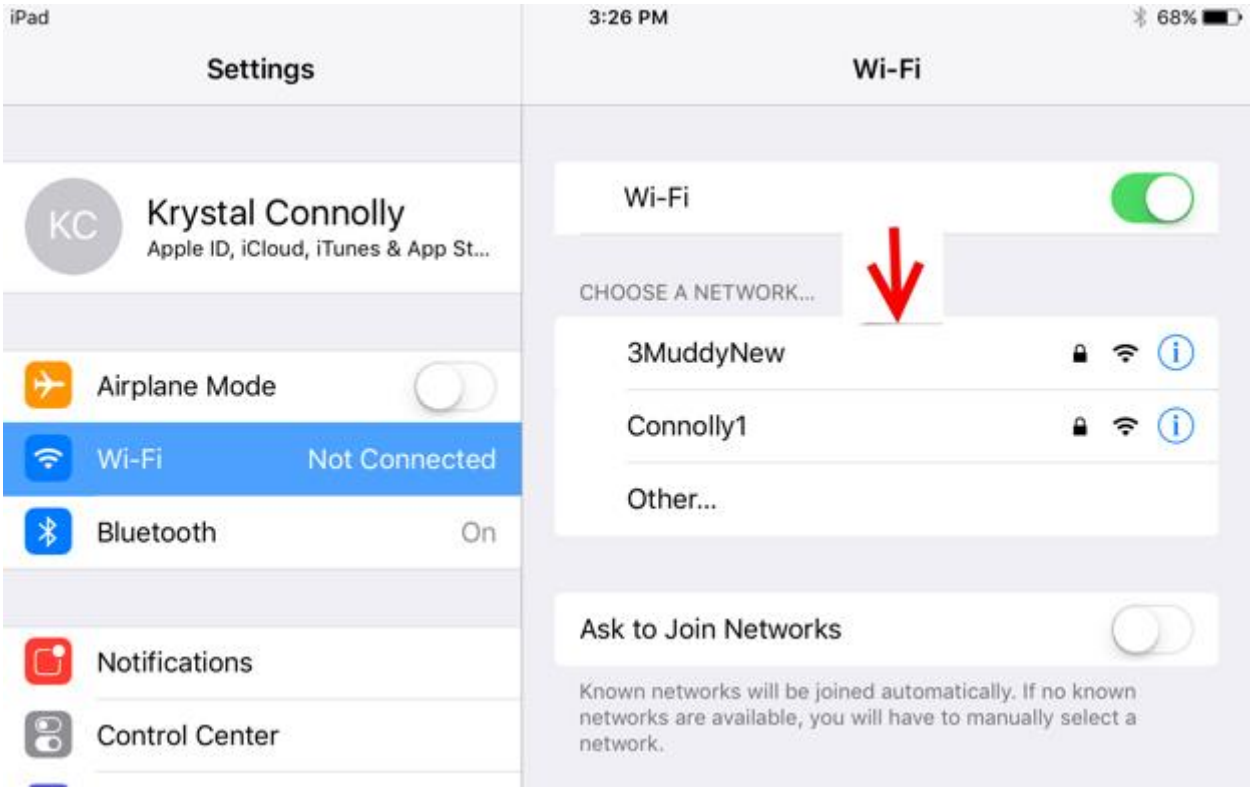
- Tap on Wi-Fi



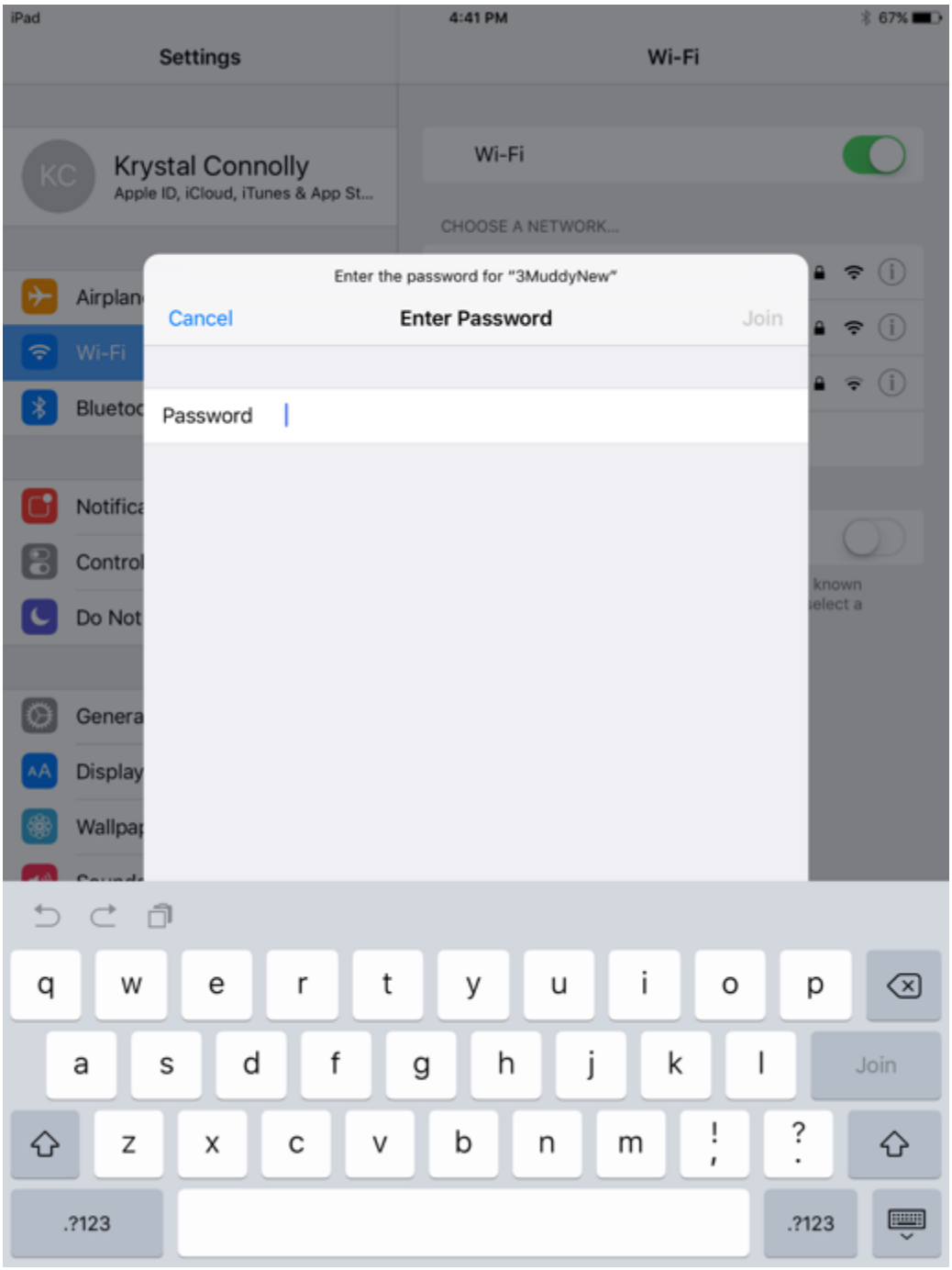
- Turn on Wi-Fi by sliding the circle



- Choose the Wi-Fi Network



- Enter the Network Password



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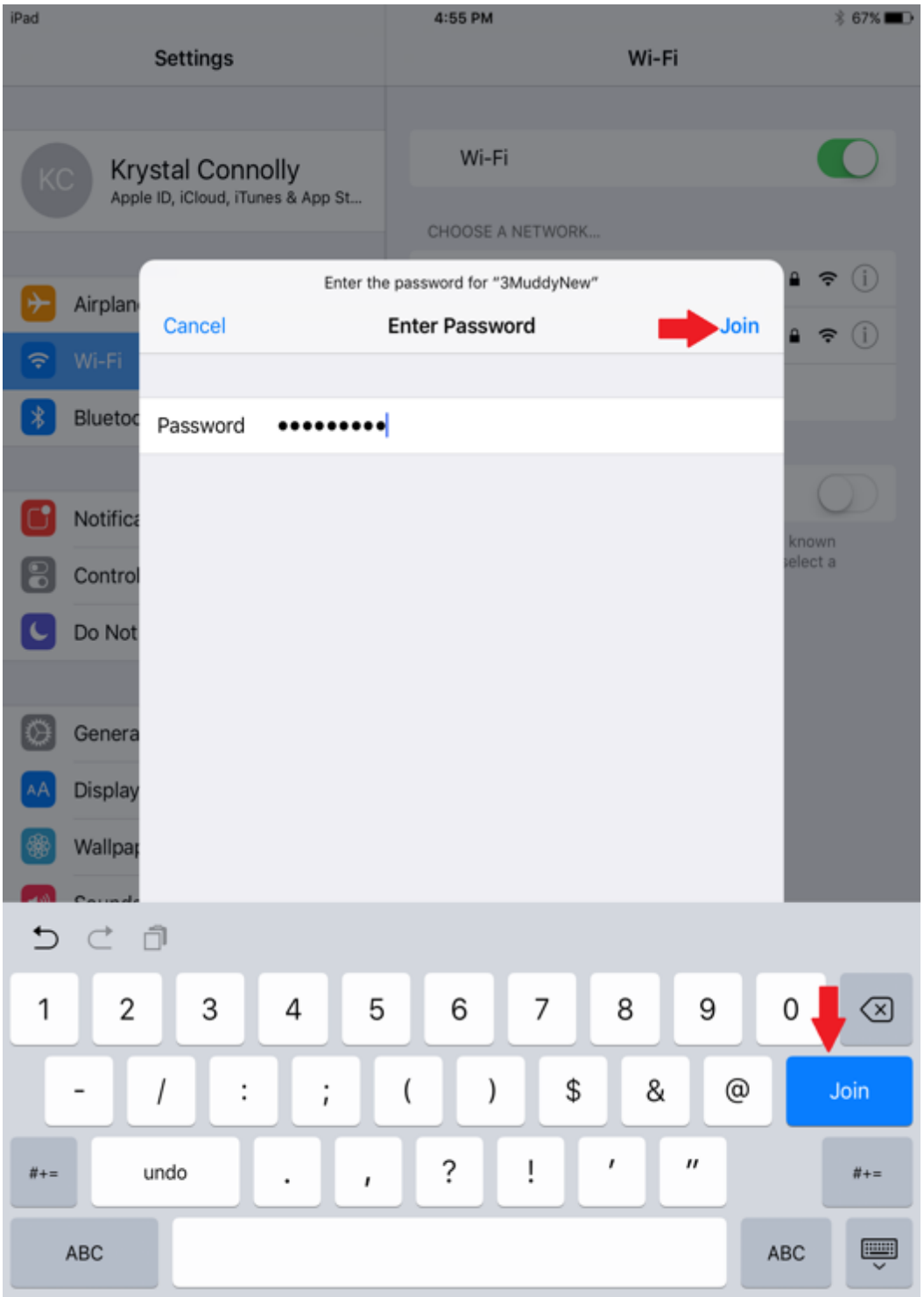
- Tap Join after Wi-Fi Password entered



- Press the Home button to go back to the Home screen

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How to set-up an Apple ID

- Tap the App Store Icon

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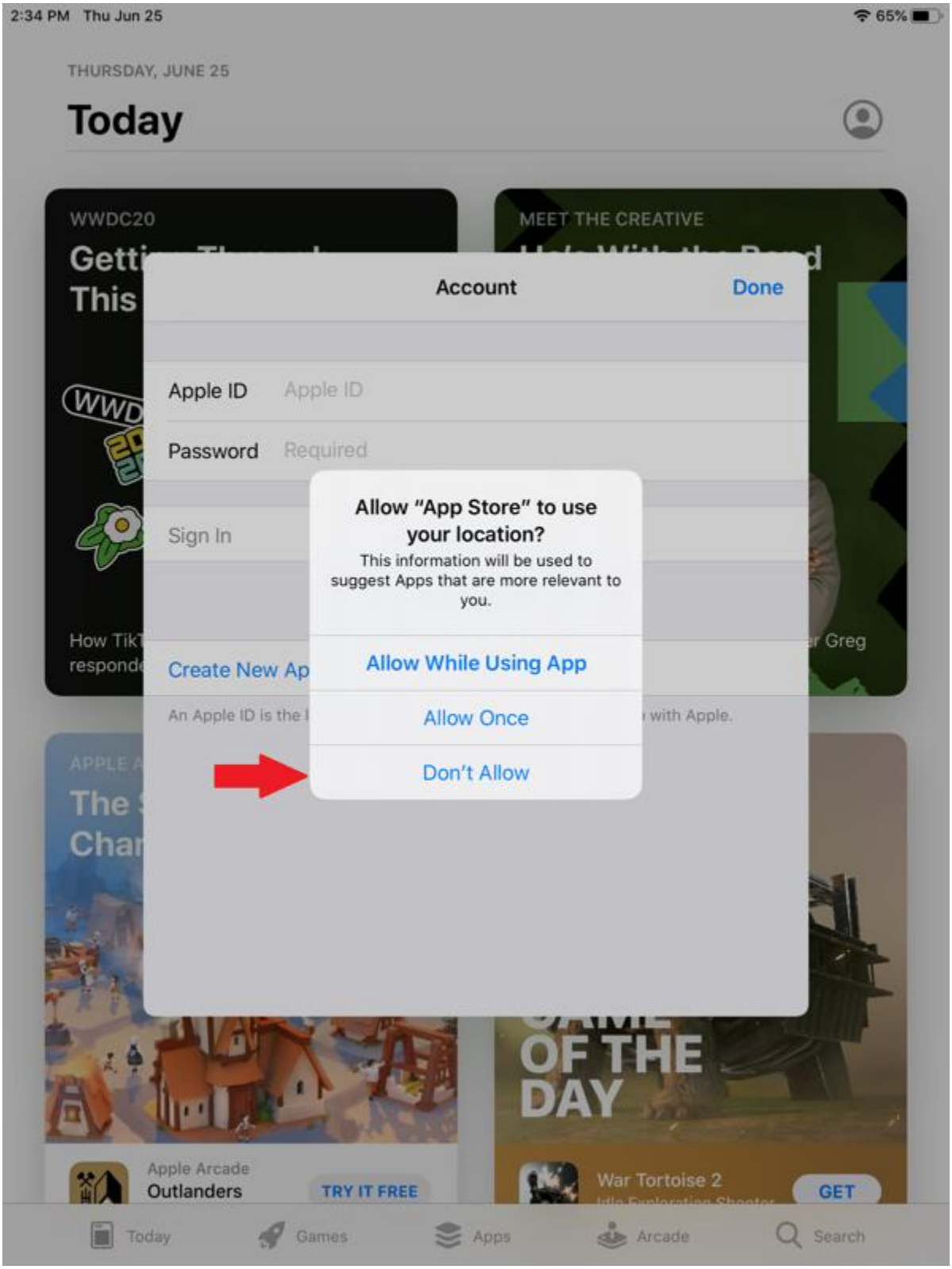
- Tap don’t allow to App store to use your location



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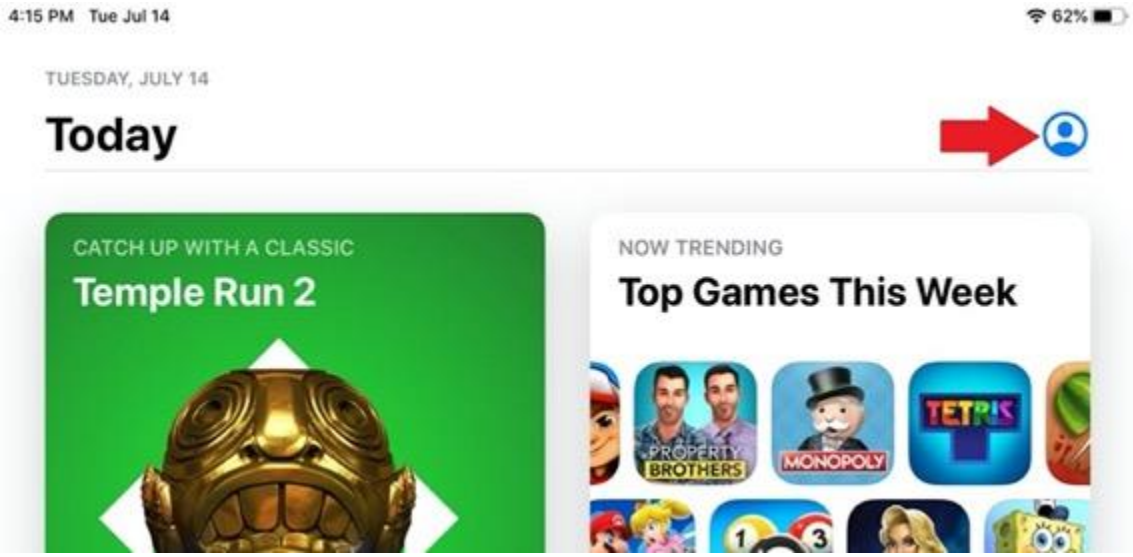
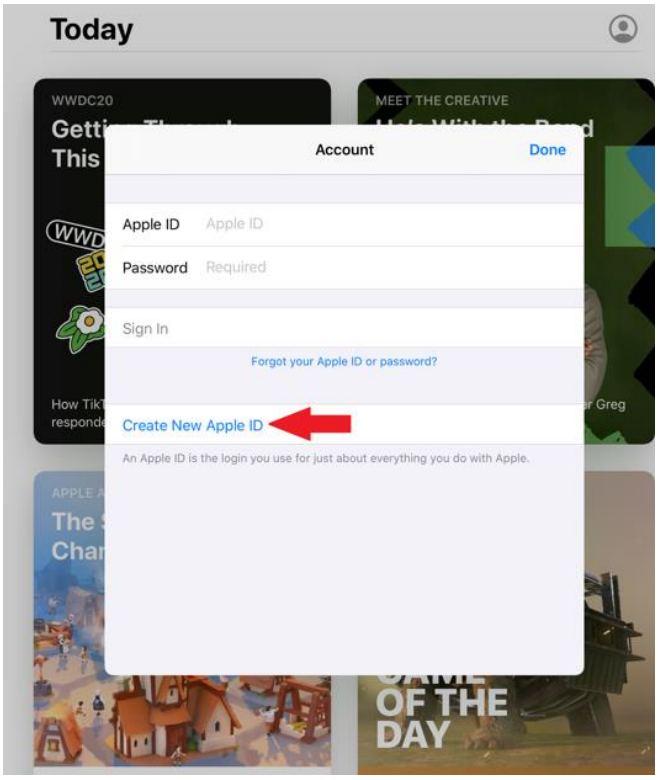
- Tap the Blue Circle with the head in it



- Tap Create New Apple ID



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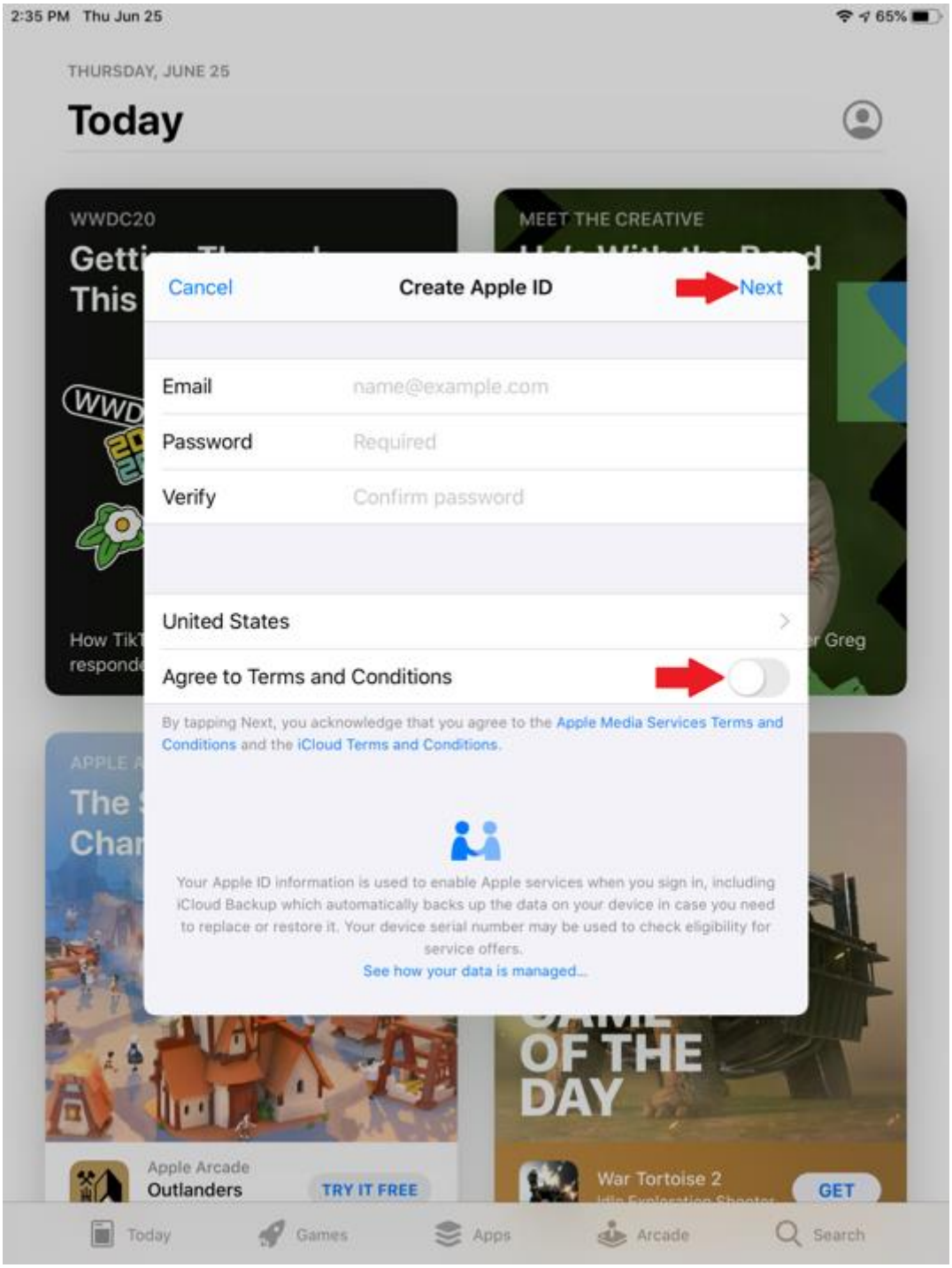
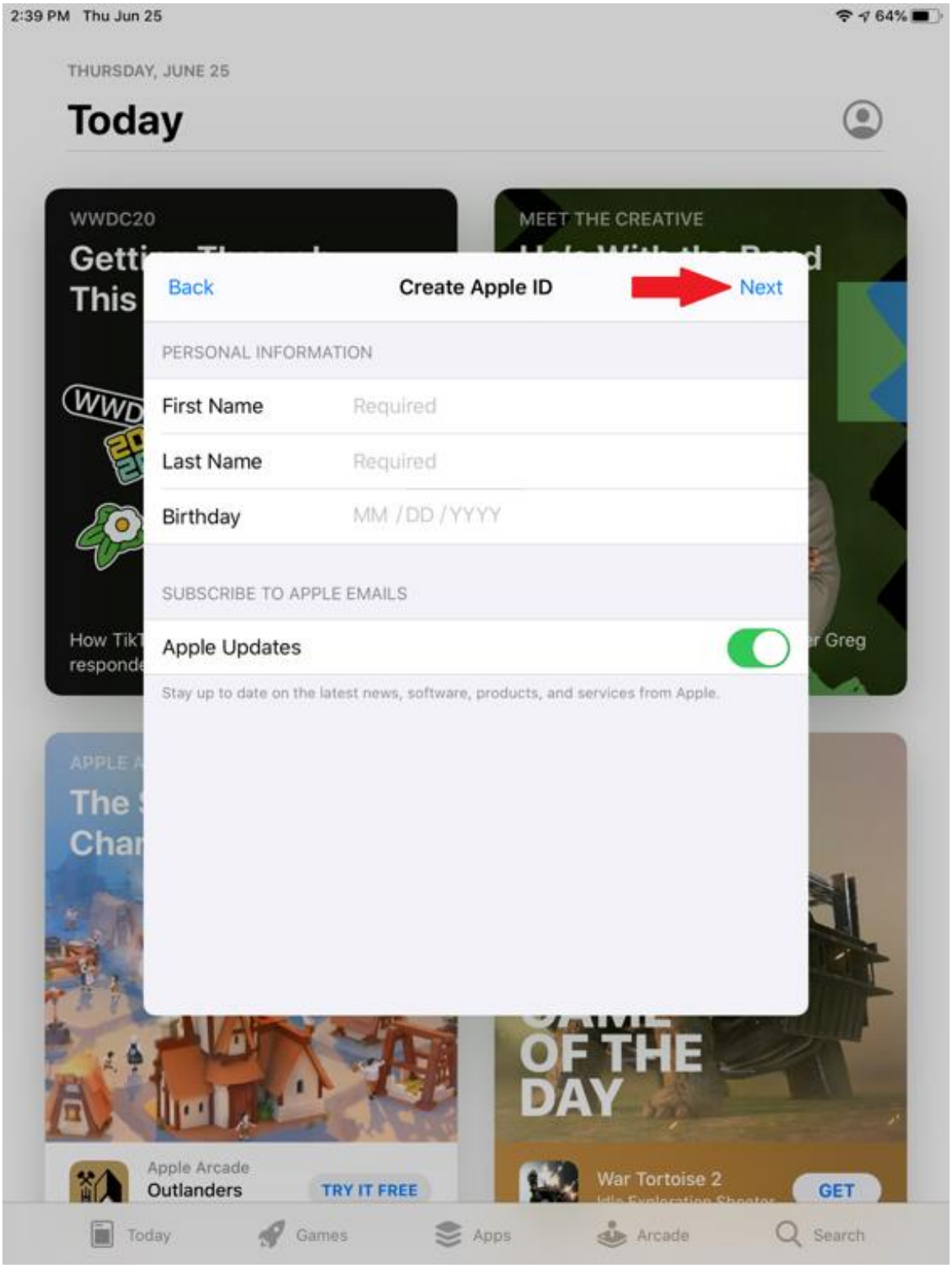
- Fill in Email, Password, and verify Password and then slide the agree to terms and conditions button and Tap Next



- Fill in First name, Last name, and Birthdate, then Tap Next



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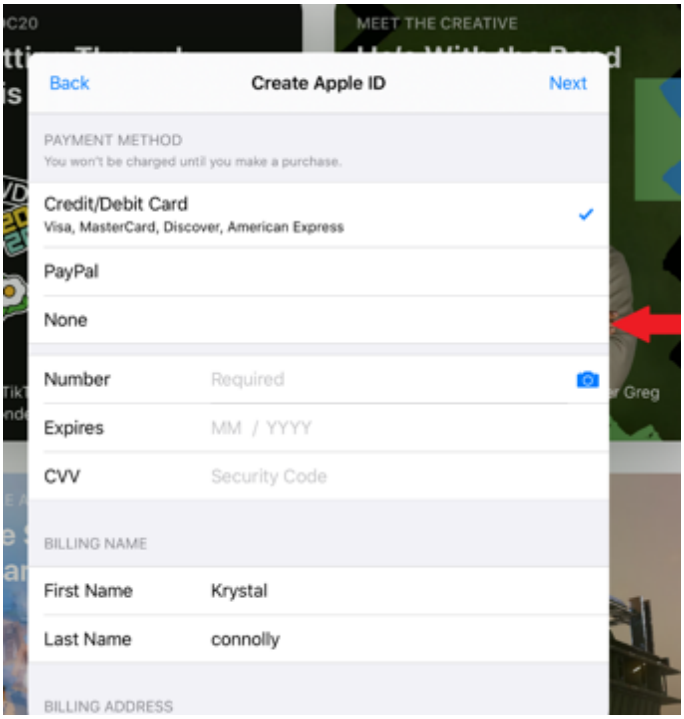
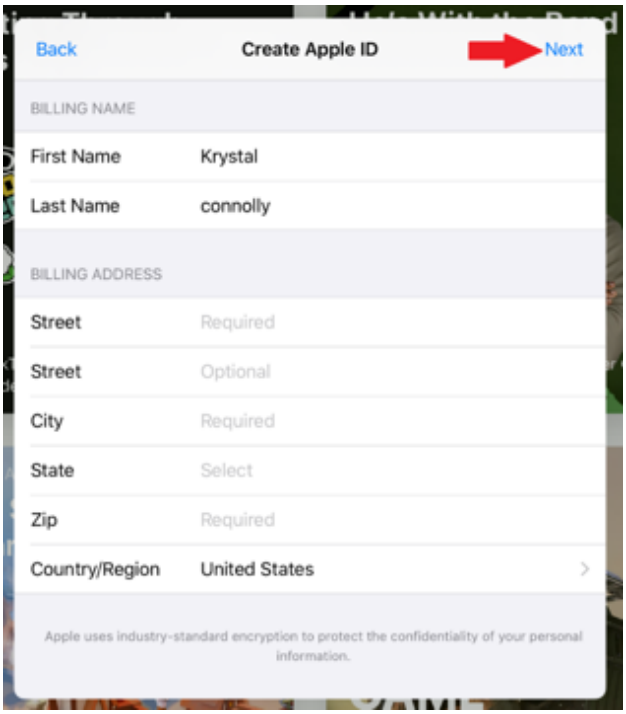
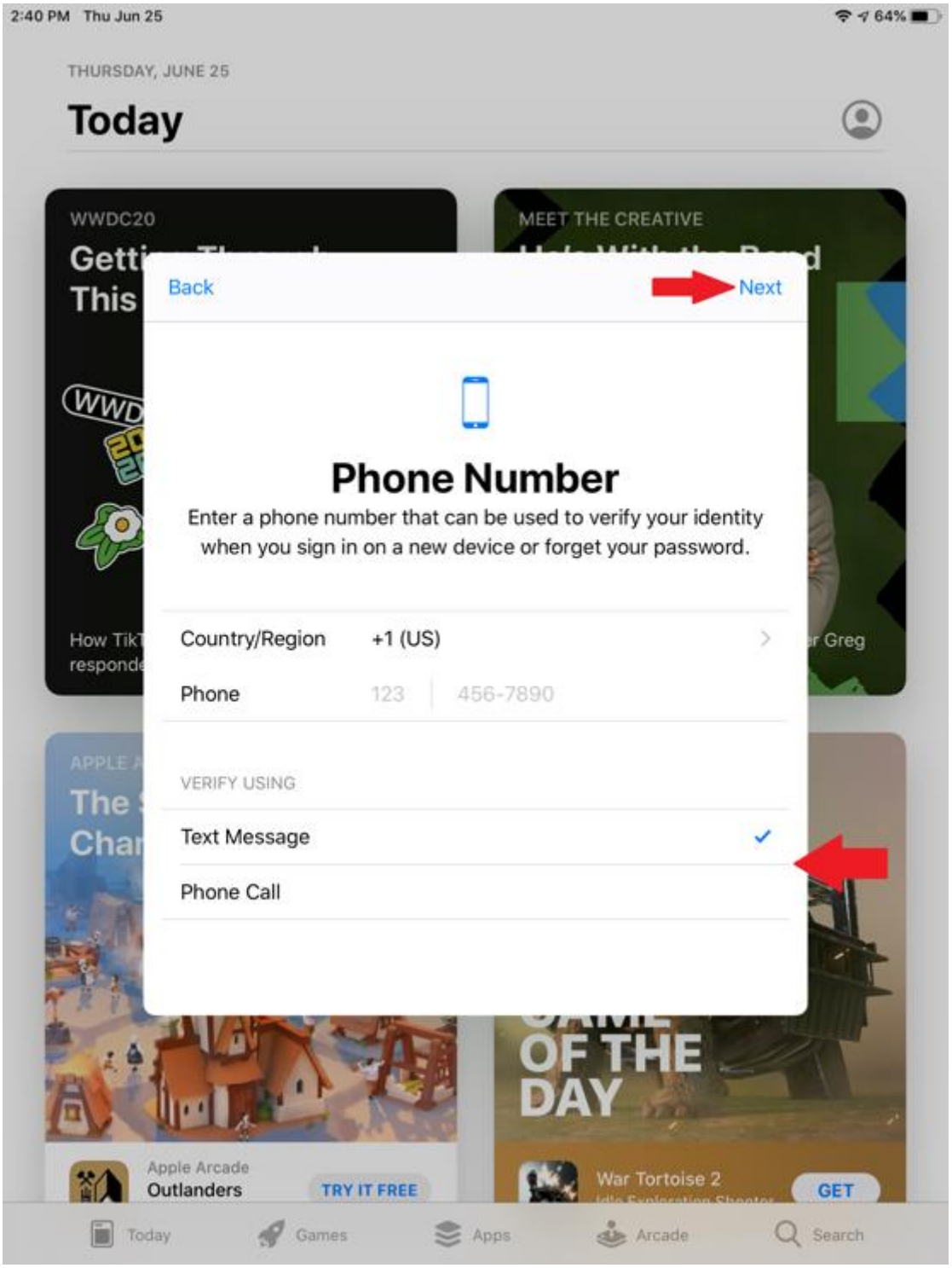
- Billing Information; Tap None if you do not want to keep a credit card on file. (Reminder- to purchase pay apps you will need a credit card)



- Scroll down the page, fill in the required field and Tap next



- Enter a telephone number that can be used to verify your account. Then Tap Text Message or Phone Call for the code to be sent to you, then click Next



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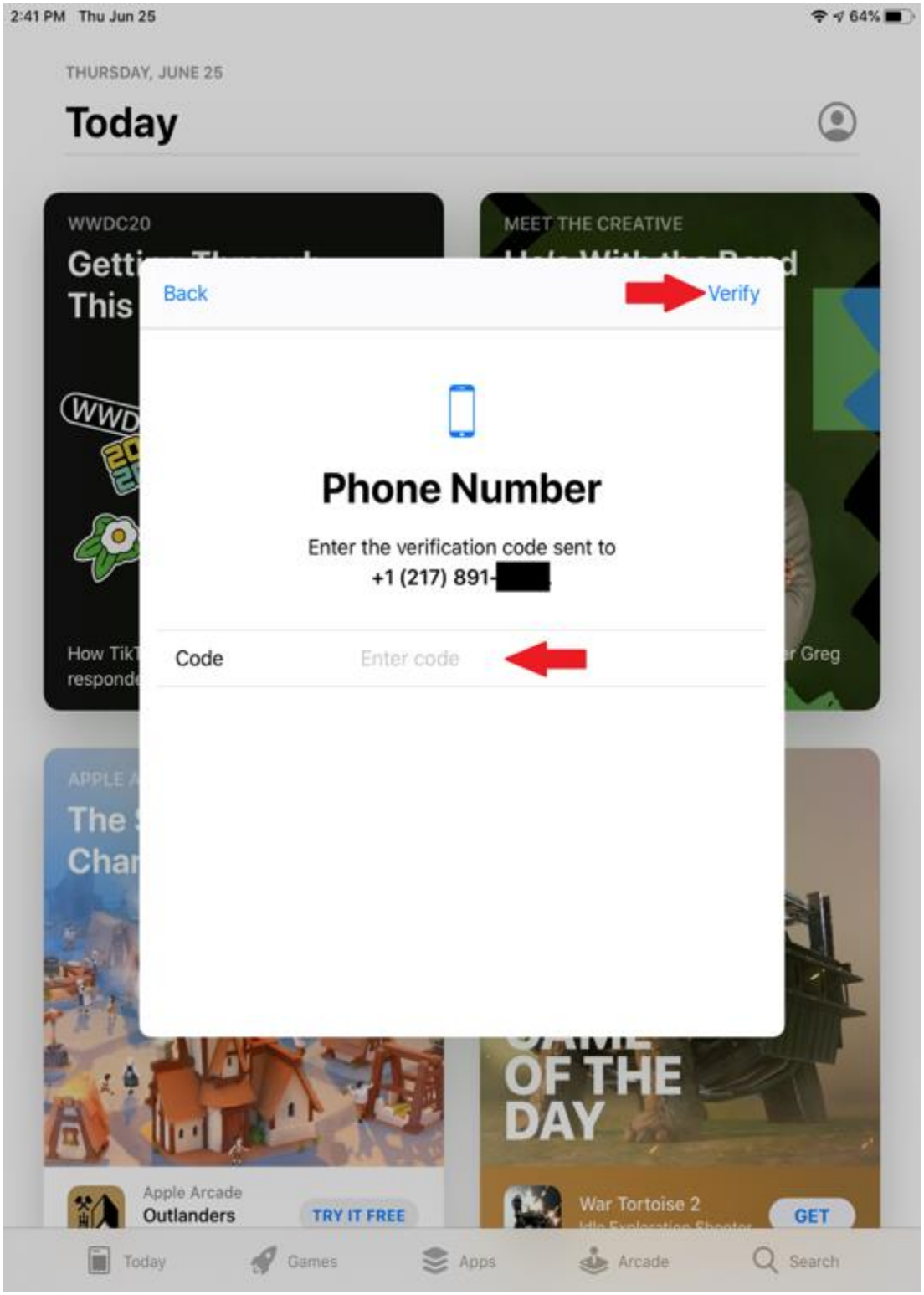
- Enter Code that was texted or called to verify your account, then Tap Verify



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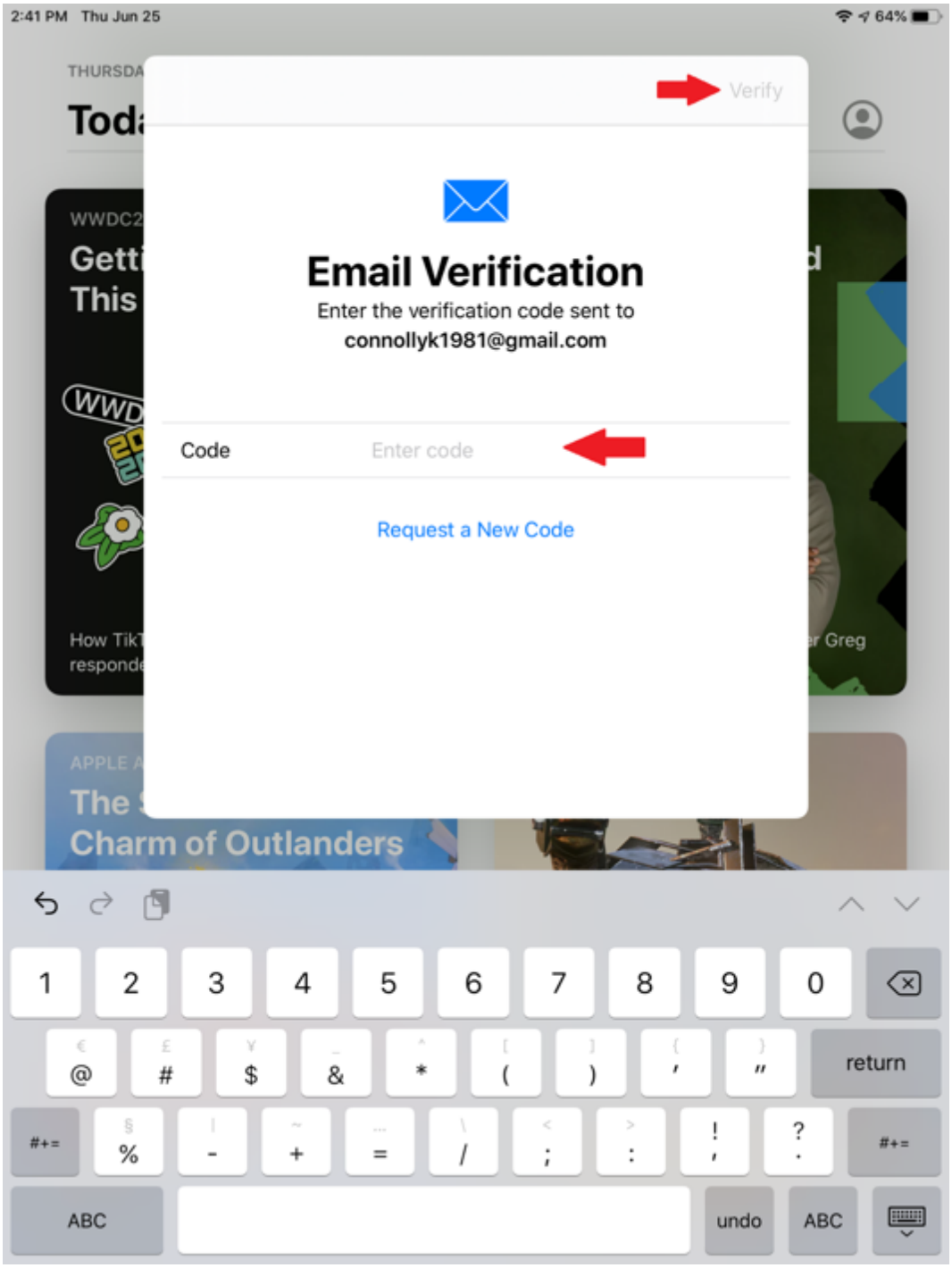
- Enter the code that was sent to the email account you used, then Tap Verify



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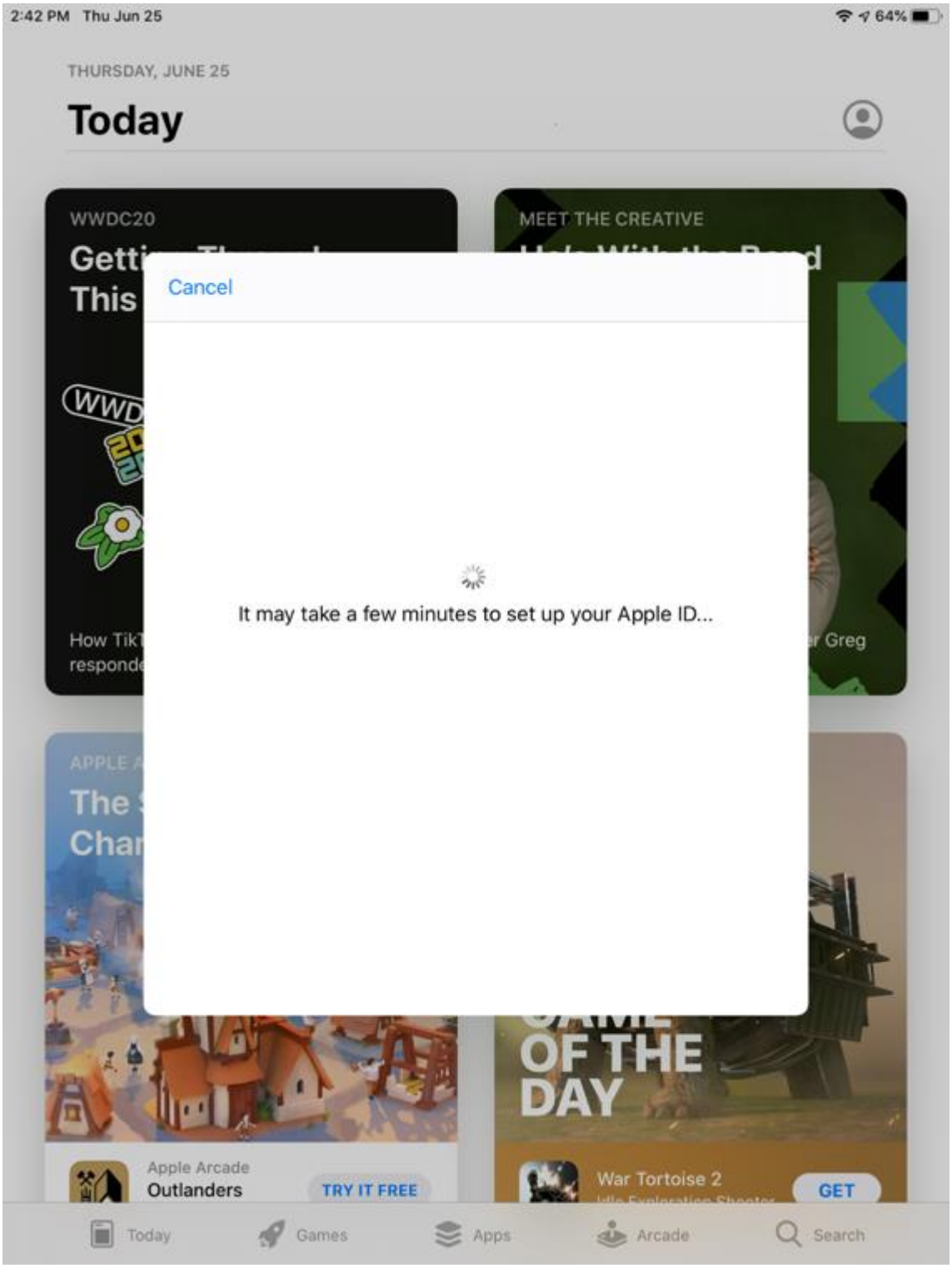
- It may take a few minutes to setup your Apple ID…



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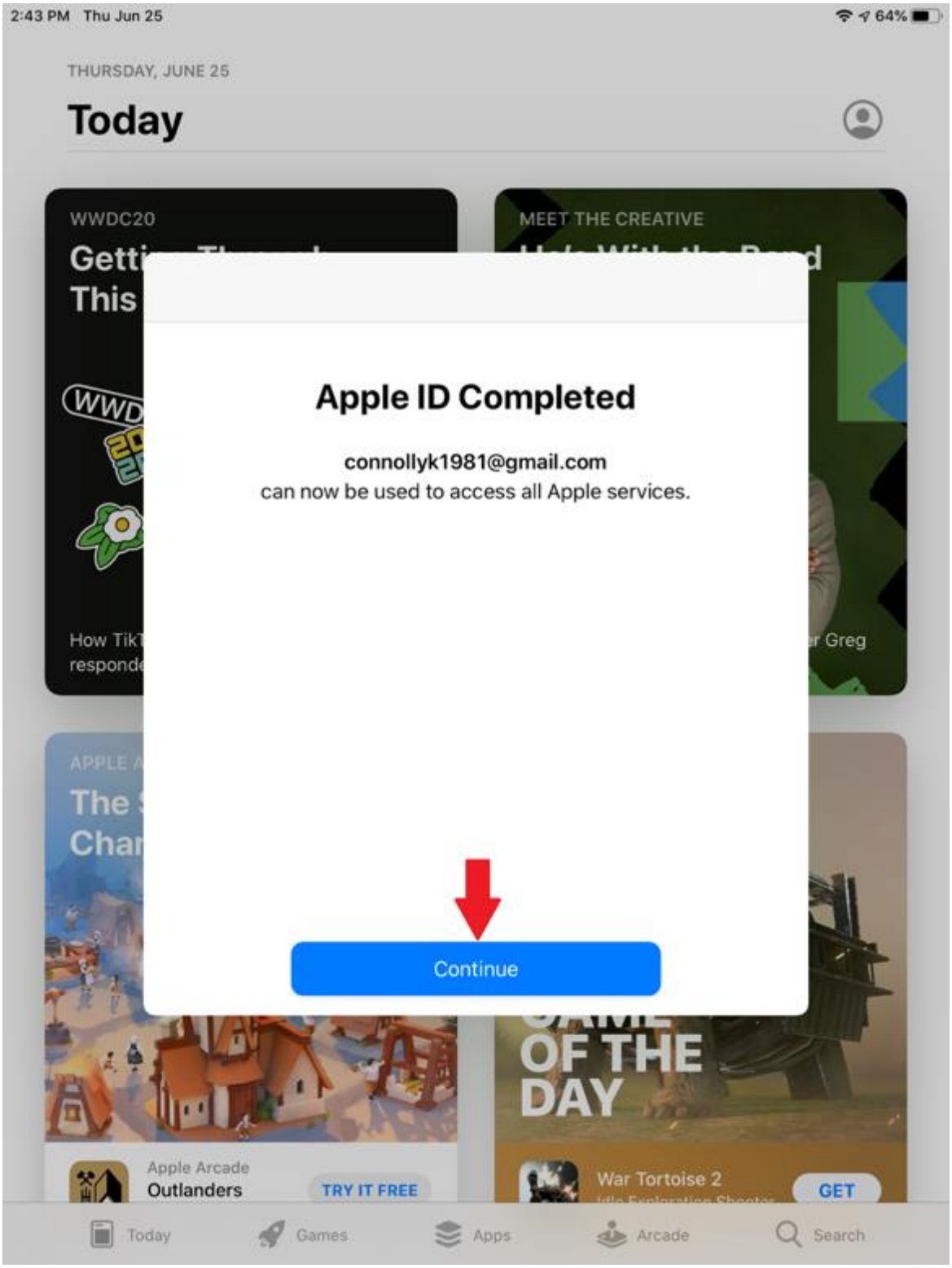
- Tap Continue



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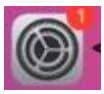
How to Set up E-mail on the iPad

- Tap on the  Settings icon

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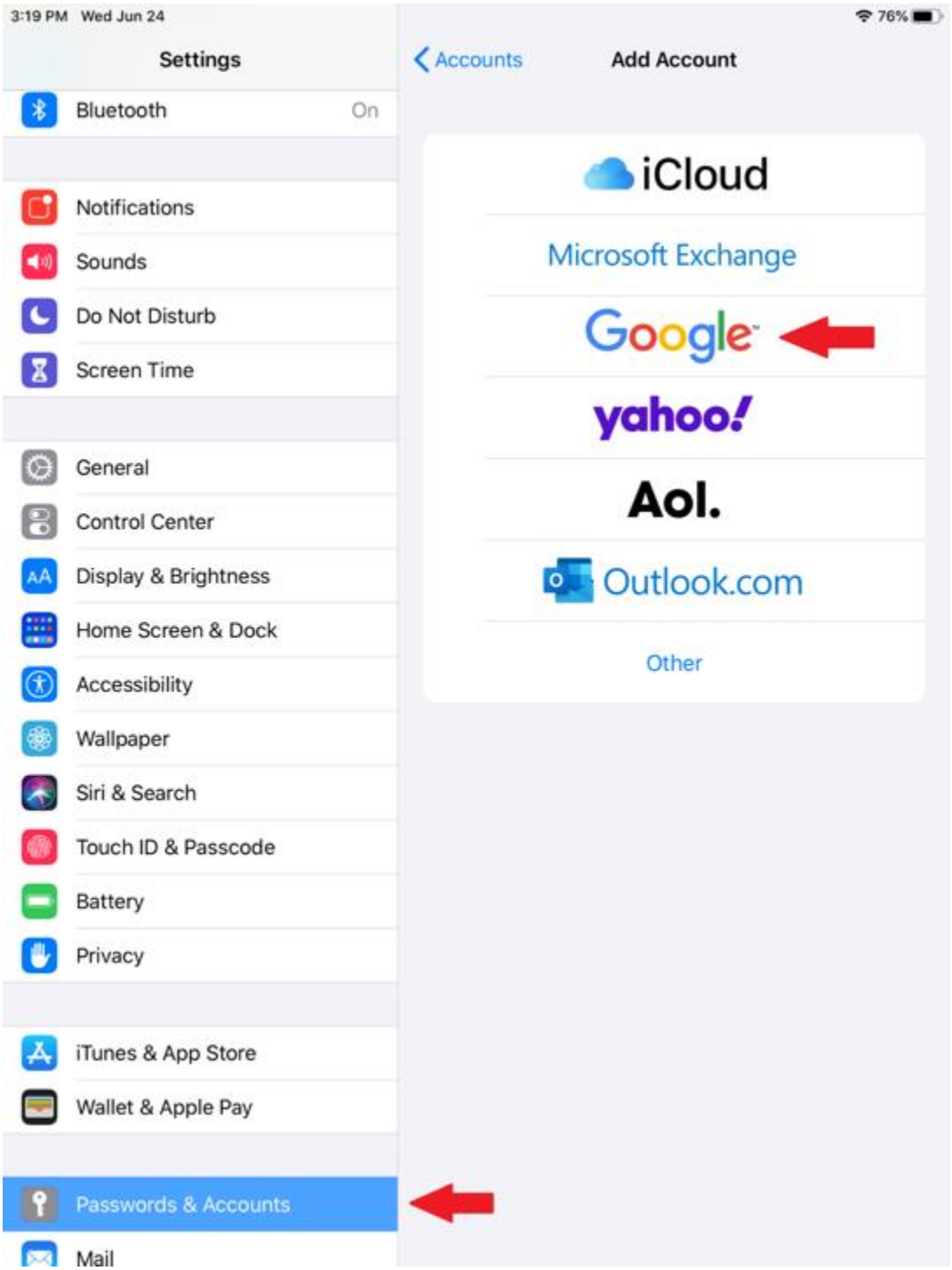
- Scroll down and Tap on Passwords and Accounts
- Tap Google on the right side



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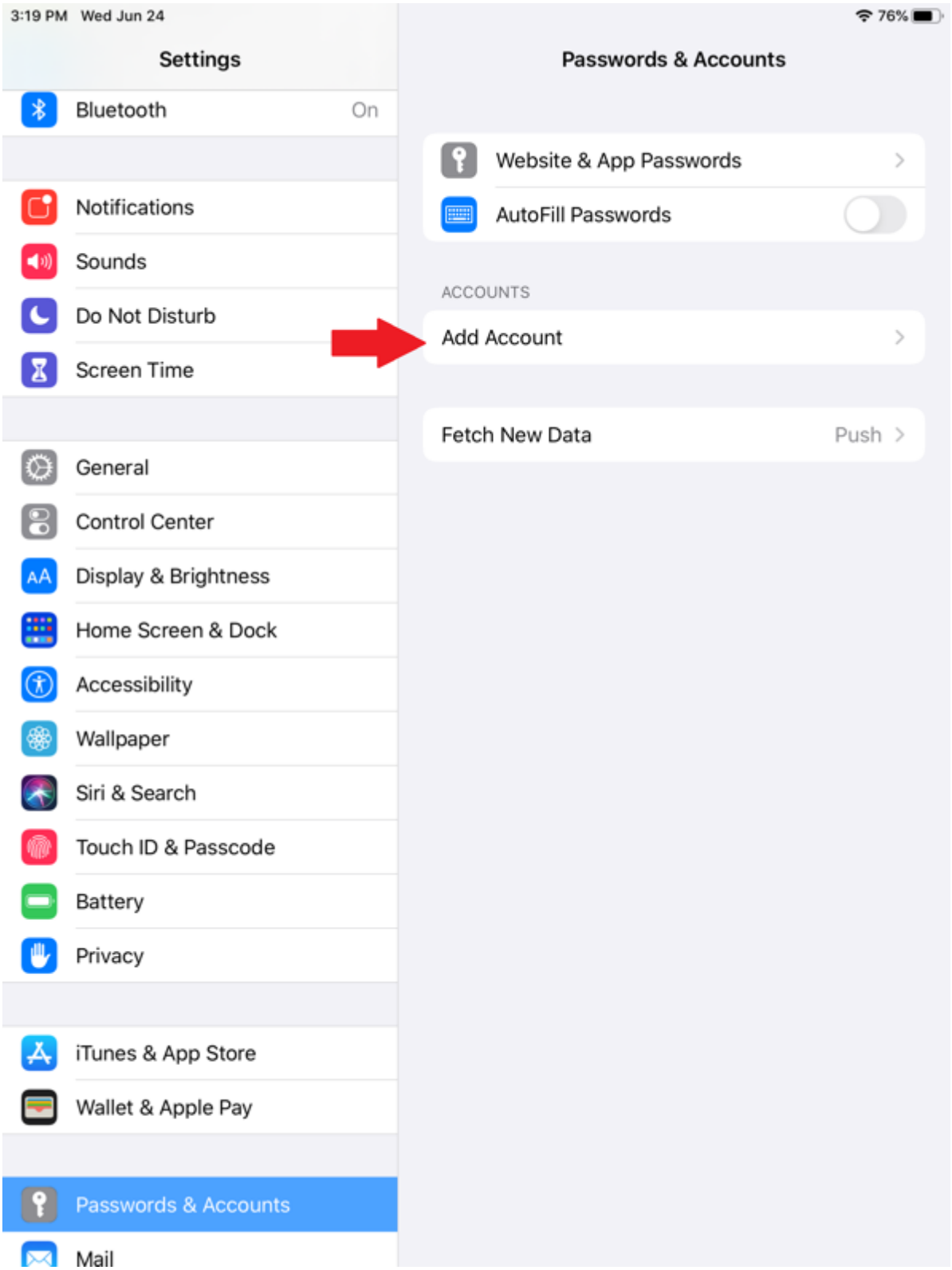
- Tap Add Account



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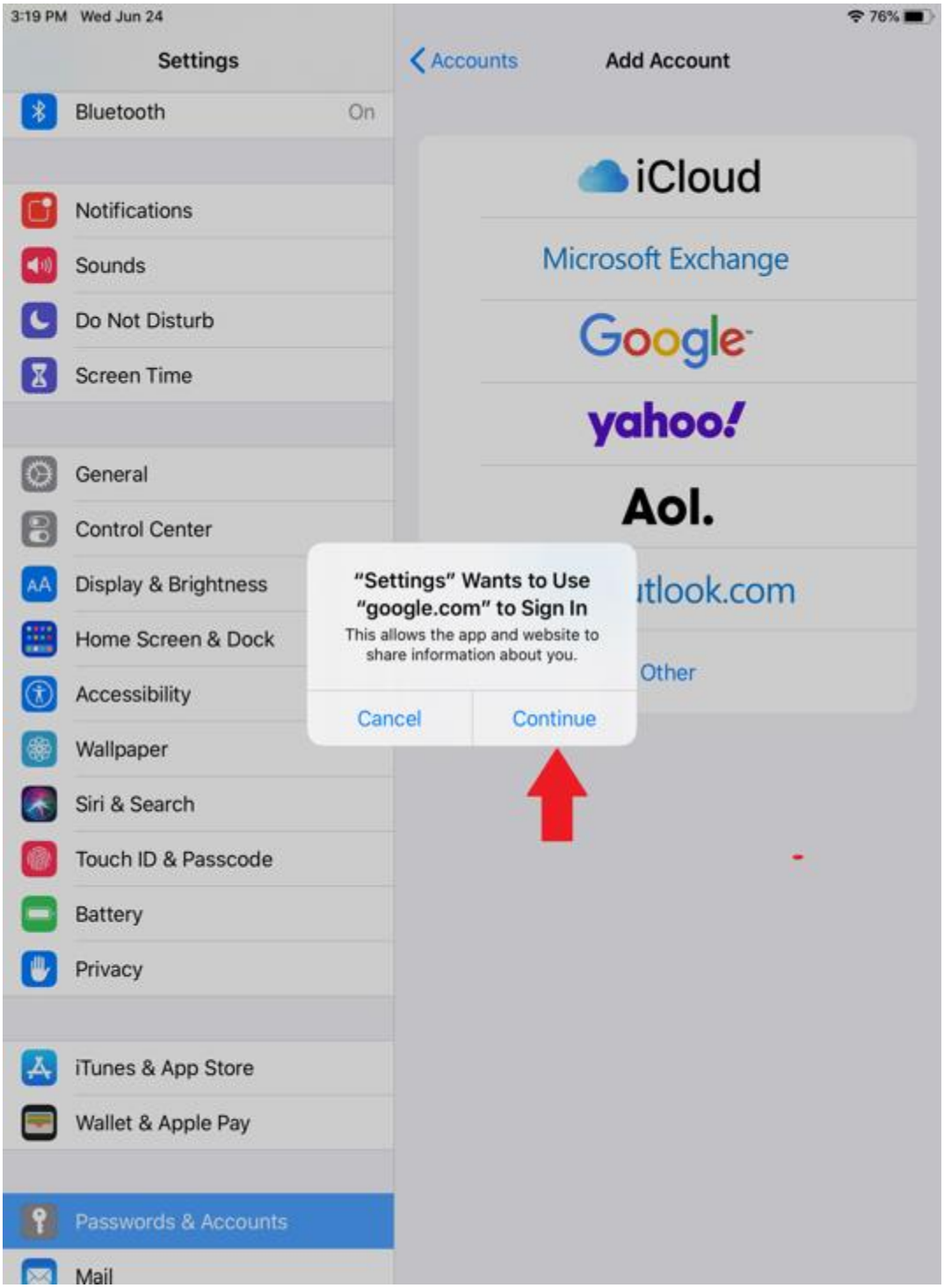
- Tap Continue



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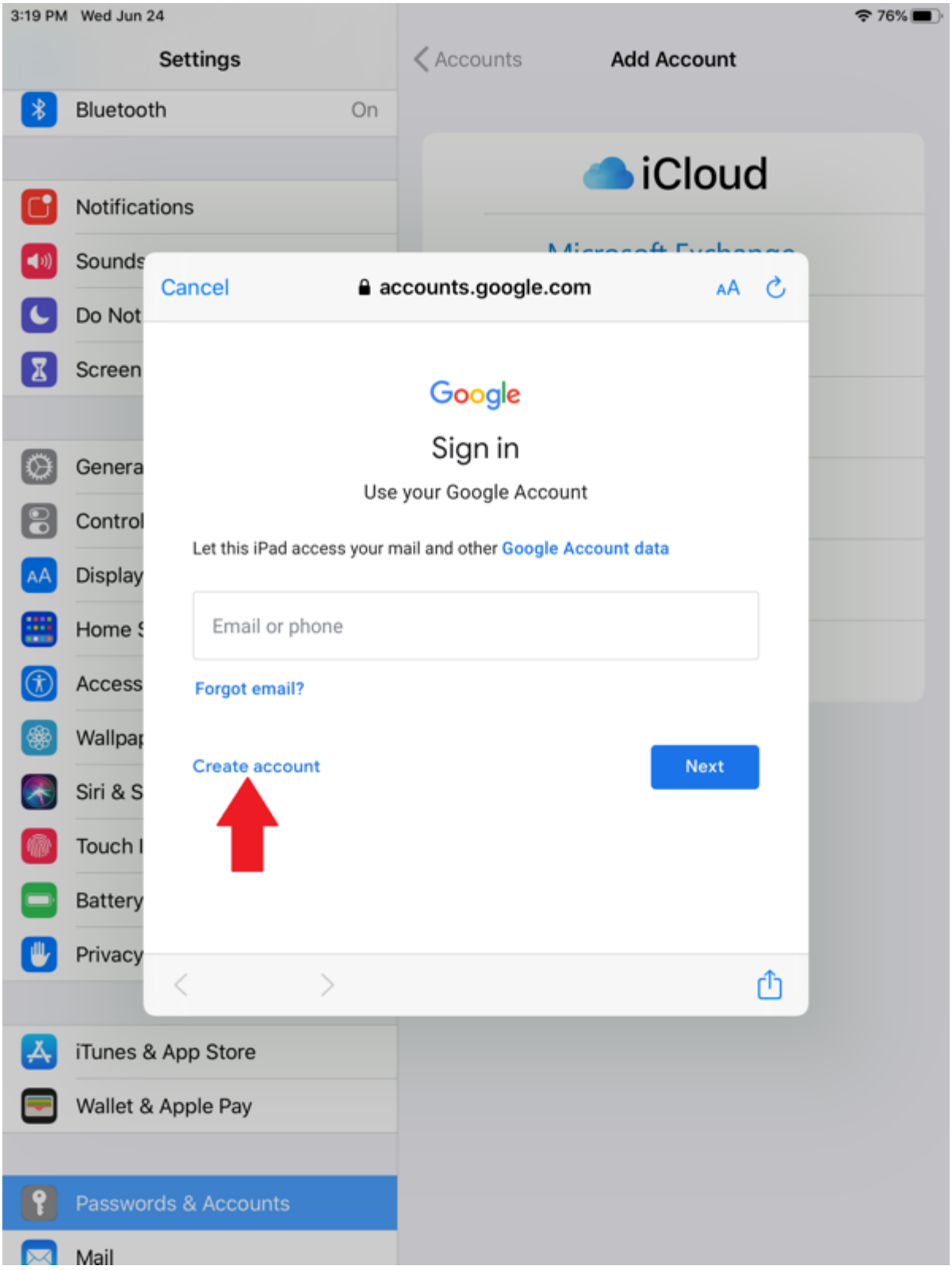
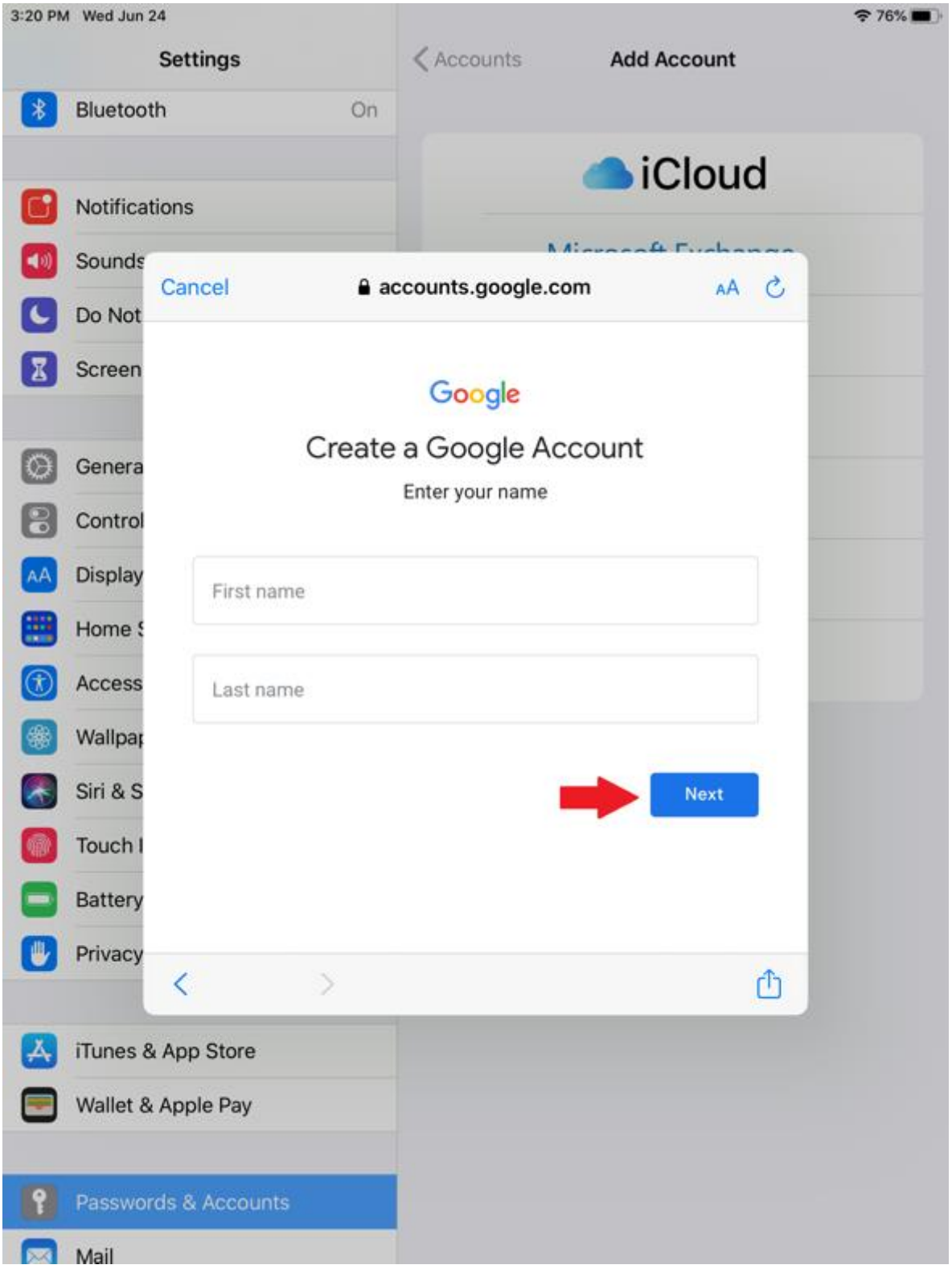
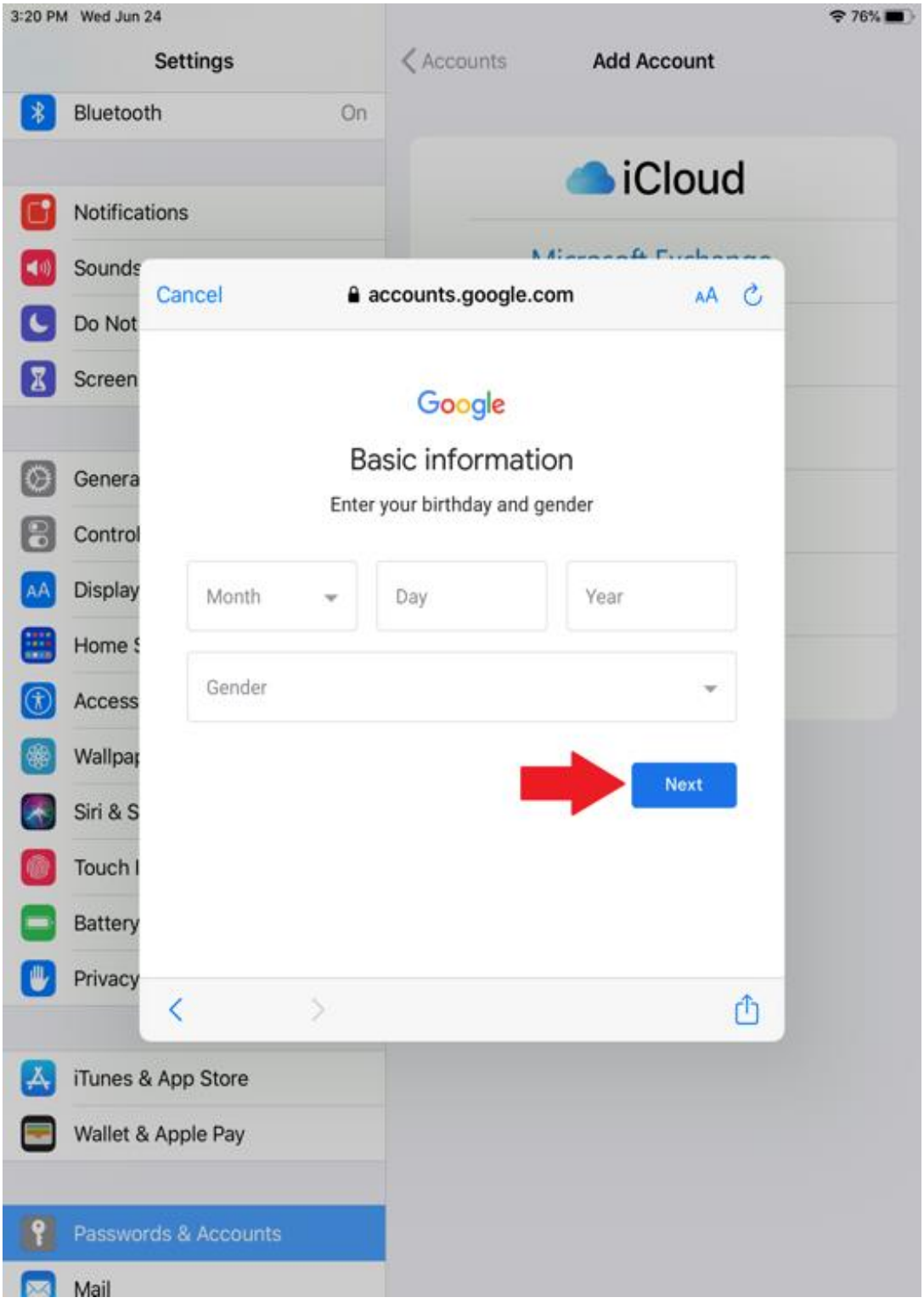
- Tap Create Account



- Enter First and Last Name and Tap Next



- Enter Date of Birth and Gender then Tap Next



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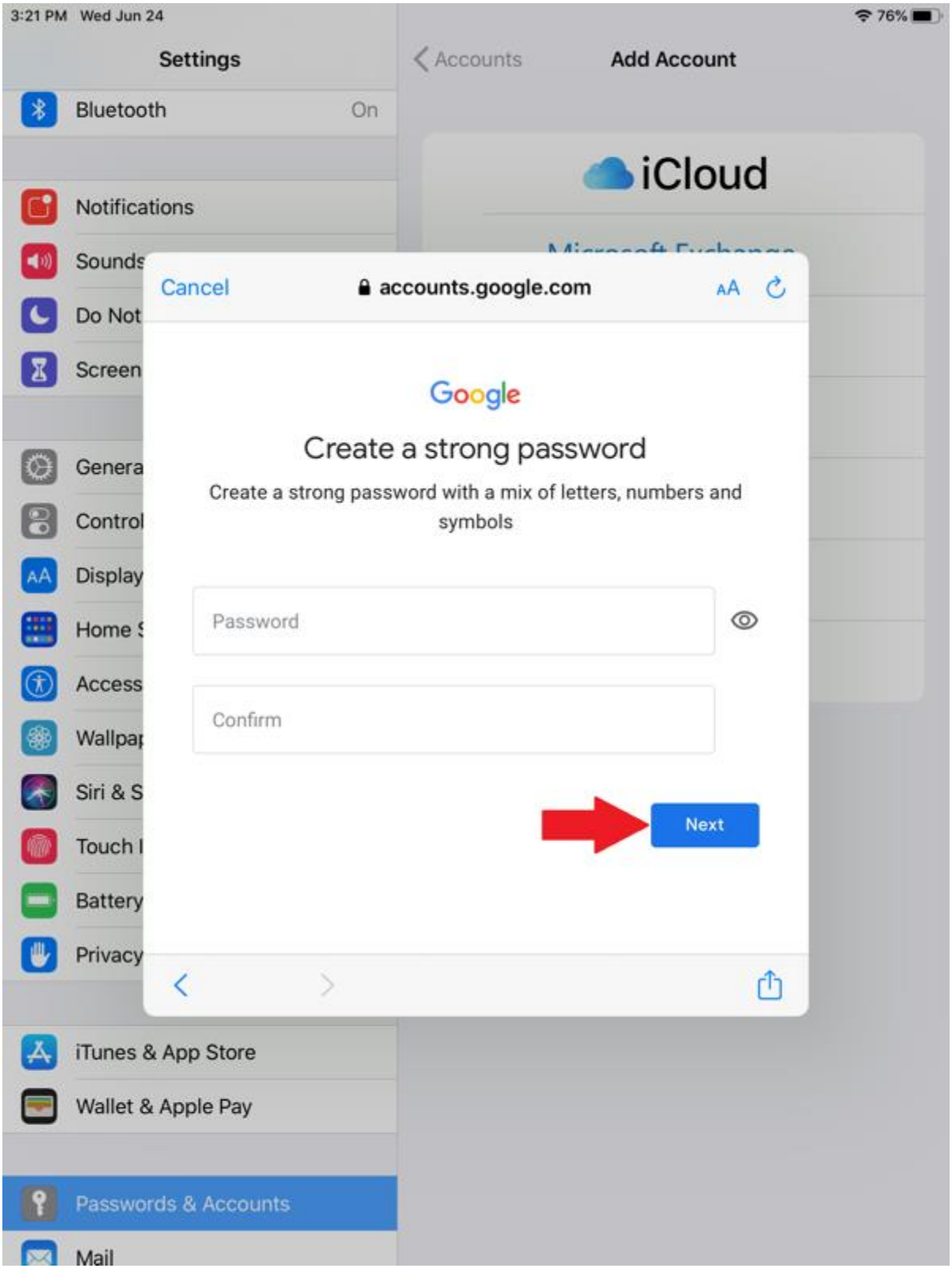
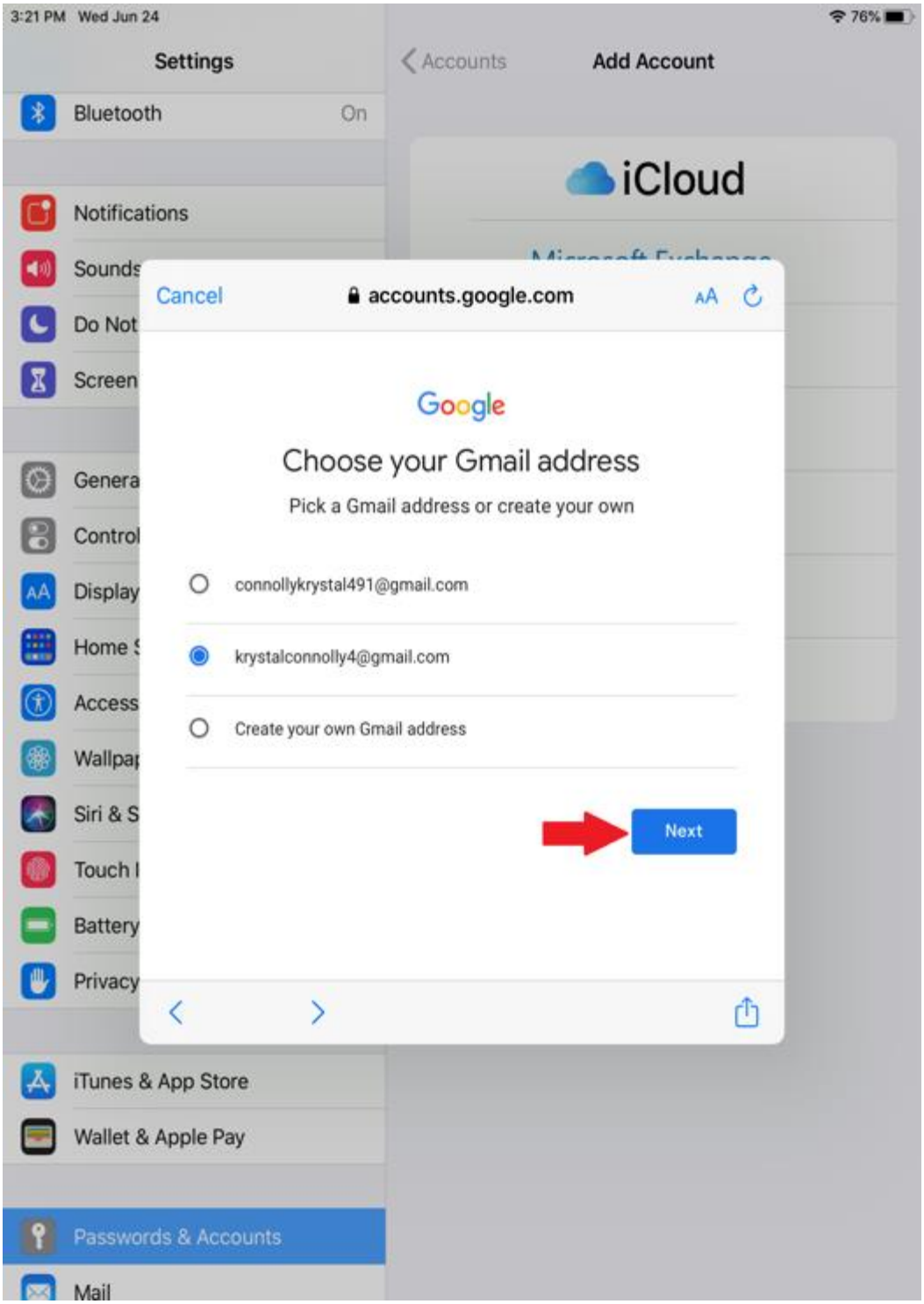
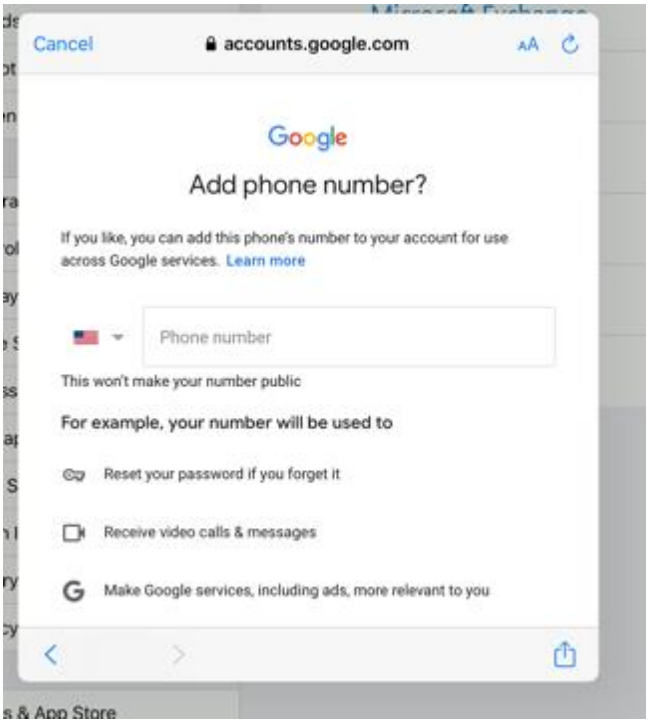
- Create Password type in Password Box
- Retype Created Password in Confirm Box and then Tap Next

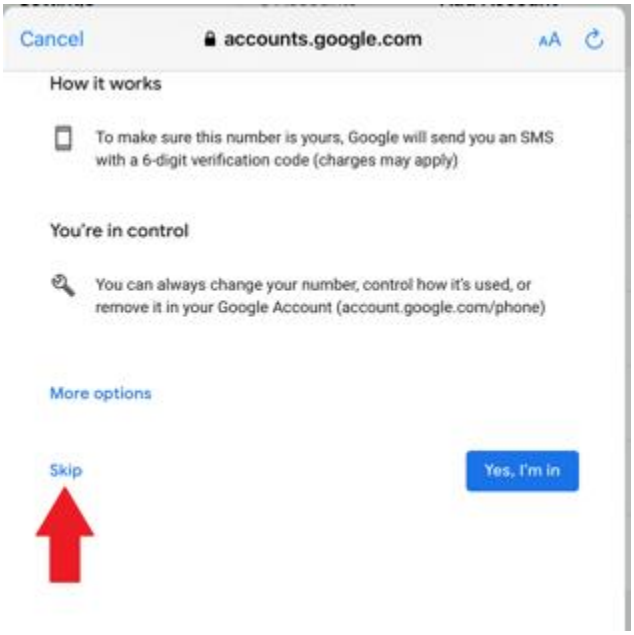


- Pick a Gmail Address or create your own, Tap Next

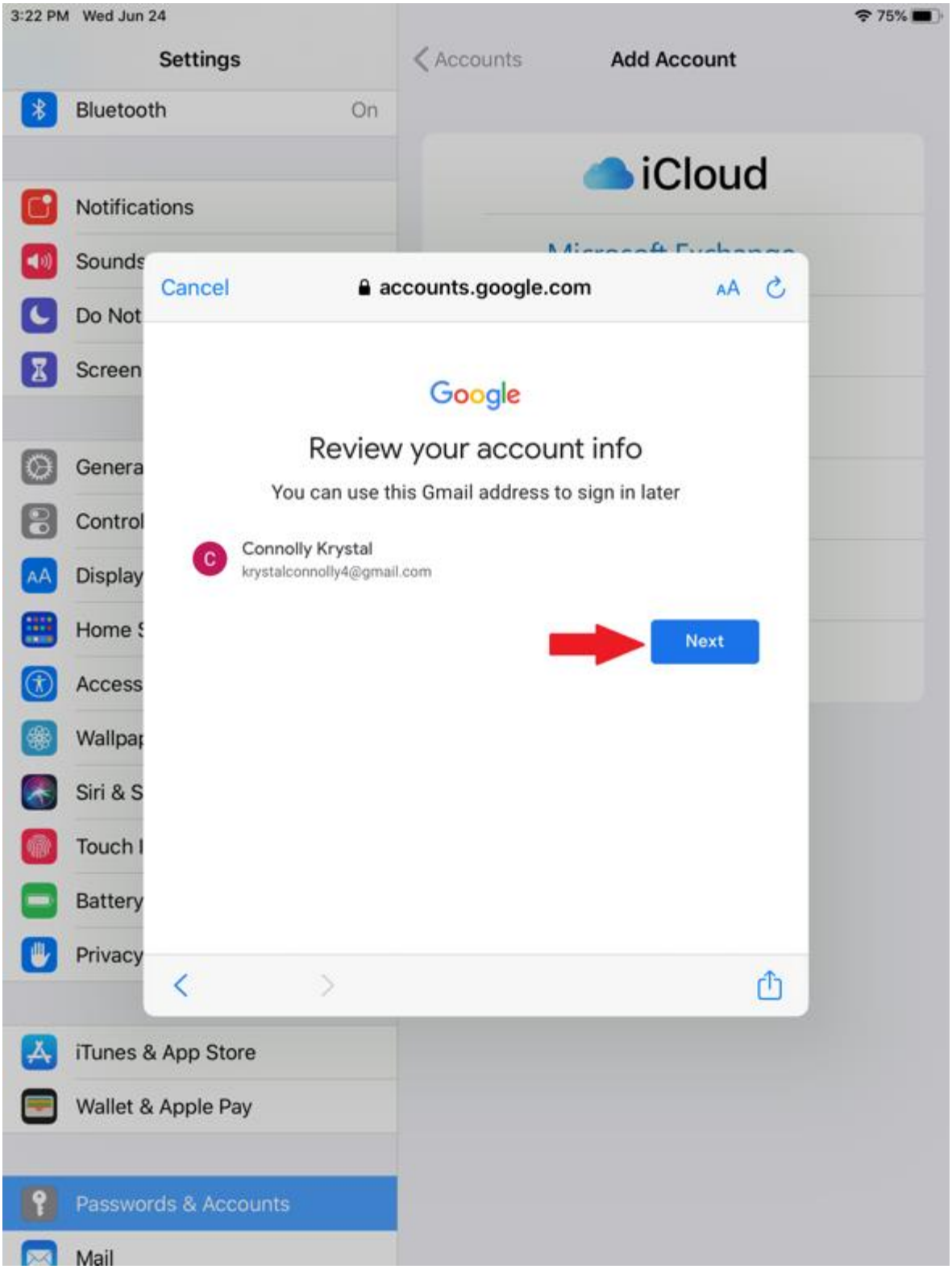


- You do not have to enter a phone number you can scroll down in the box and Tap Skip or you can enter a Phone Number and Tap "Yes, I'm in"
    - They will send you a Verification text to certify the account if you say I'm in





- Review your email address and Tap Next



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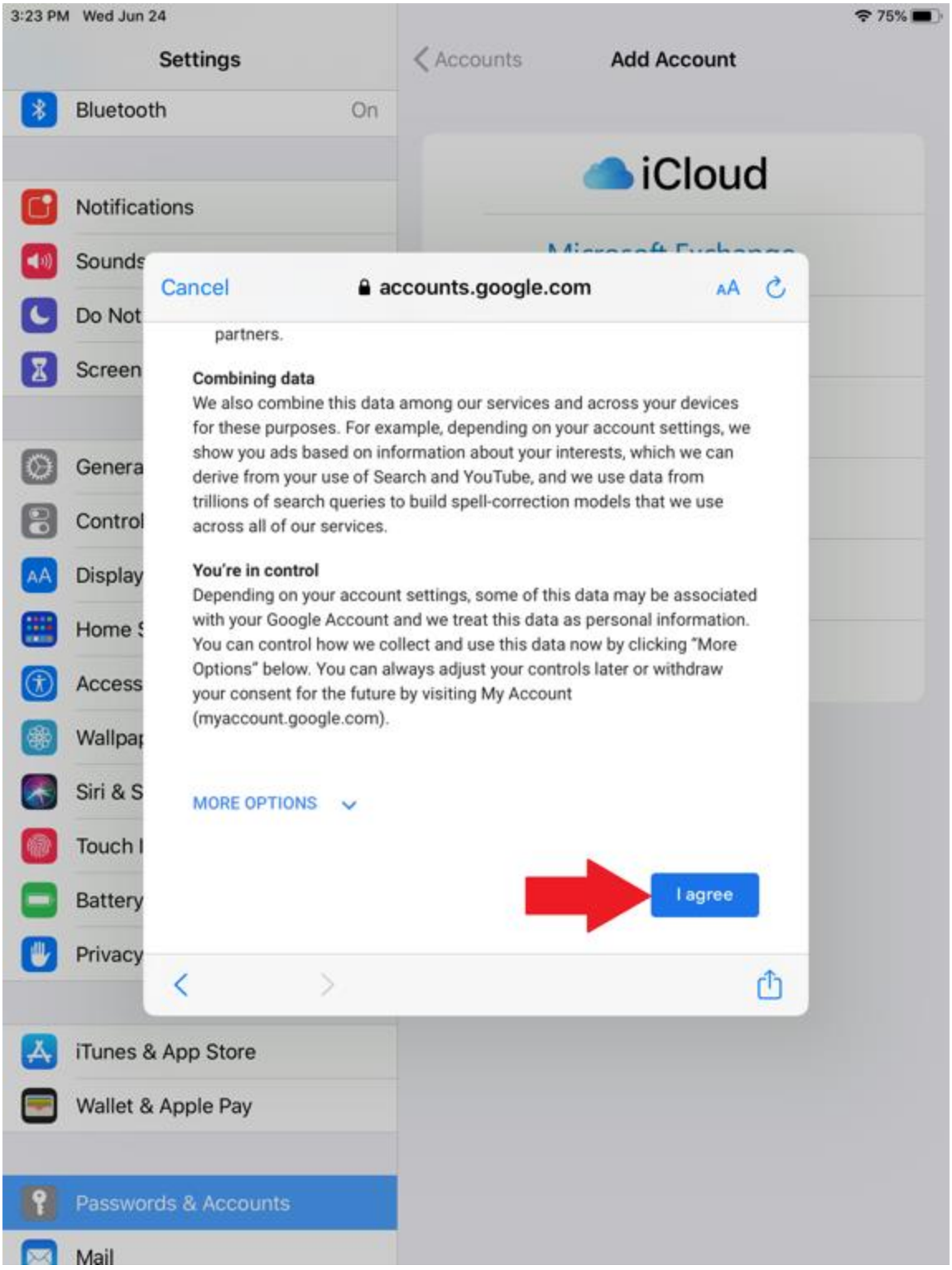
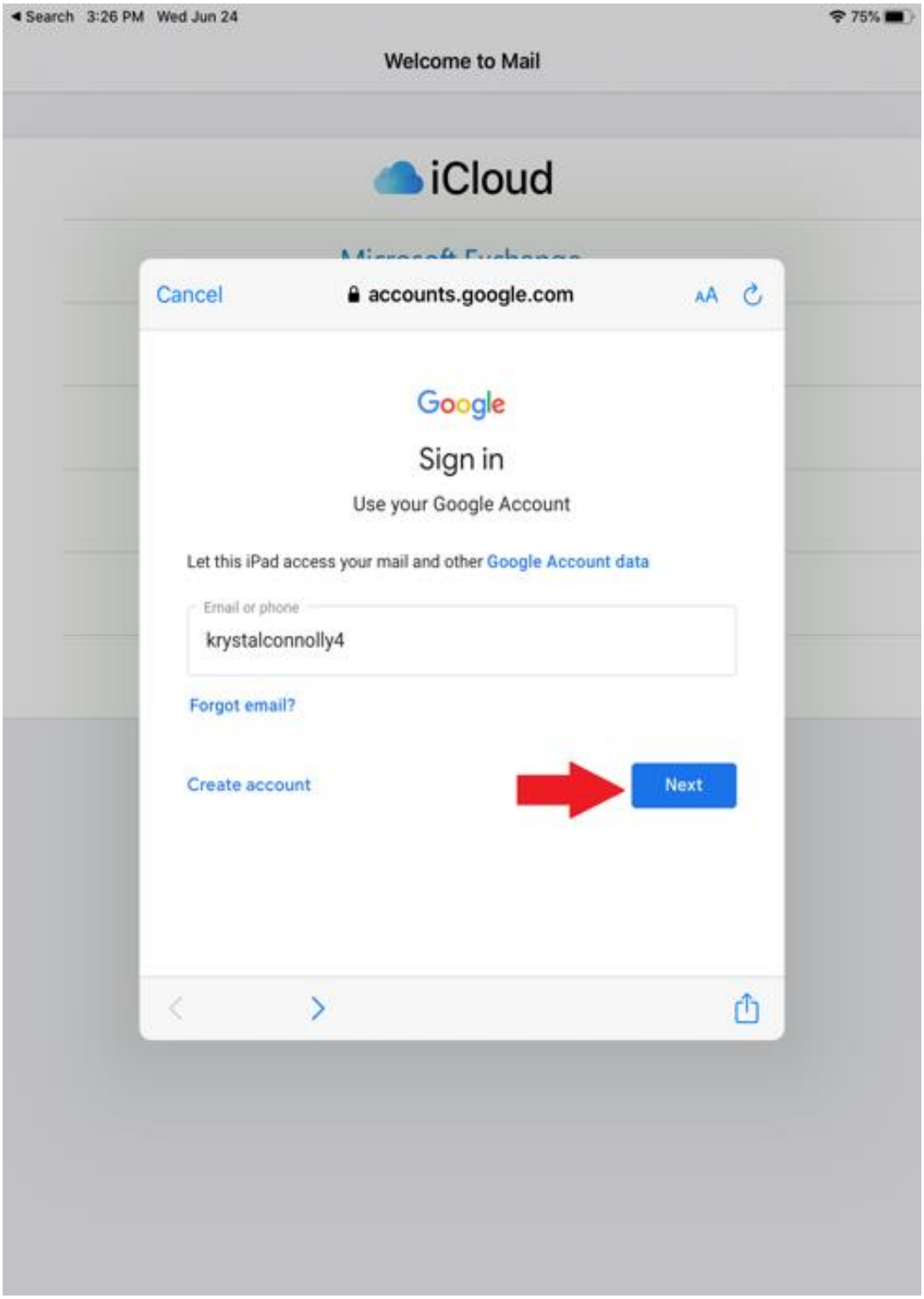
- Read the Gmail Account Settings and Tap I agree



- Tap Next to Sign in to your Gmail account



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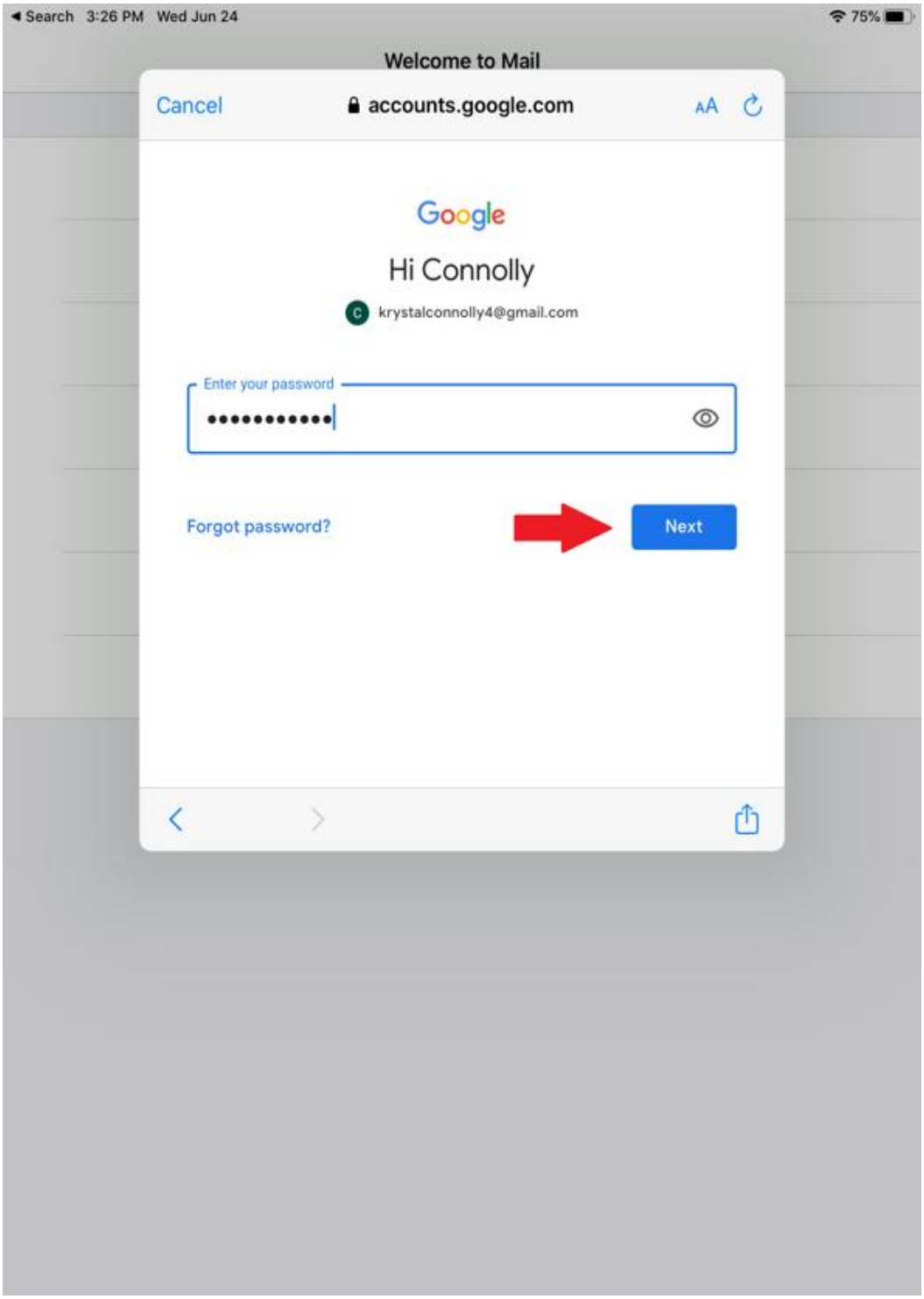
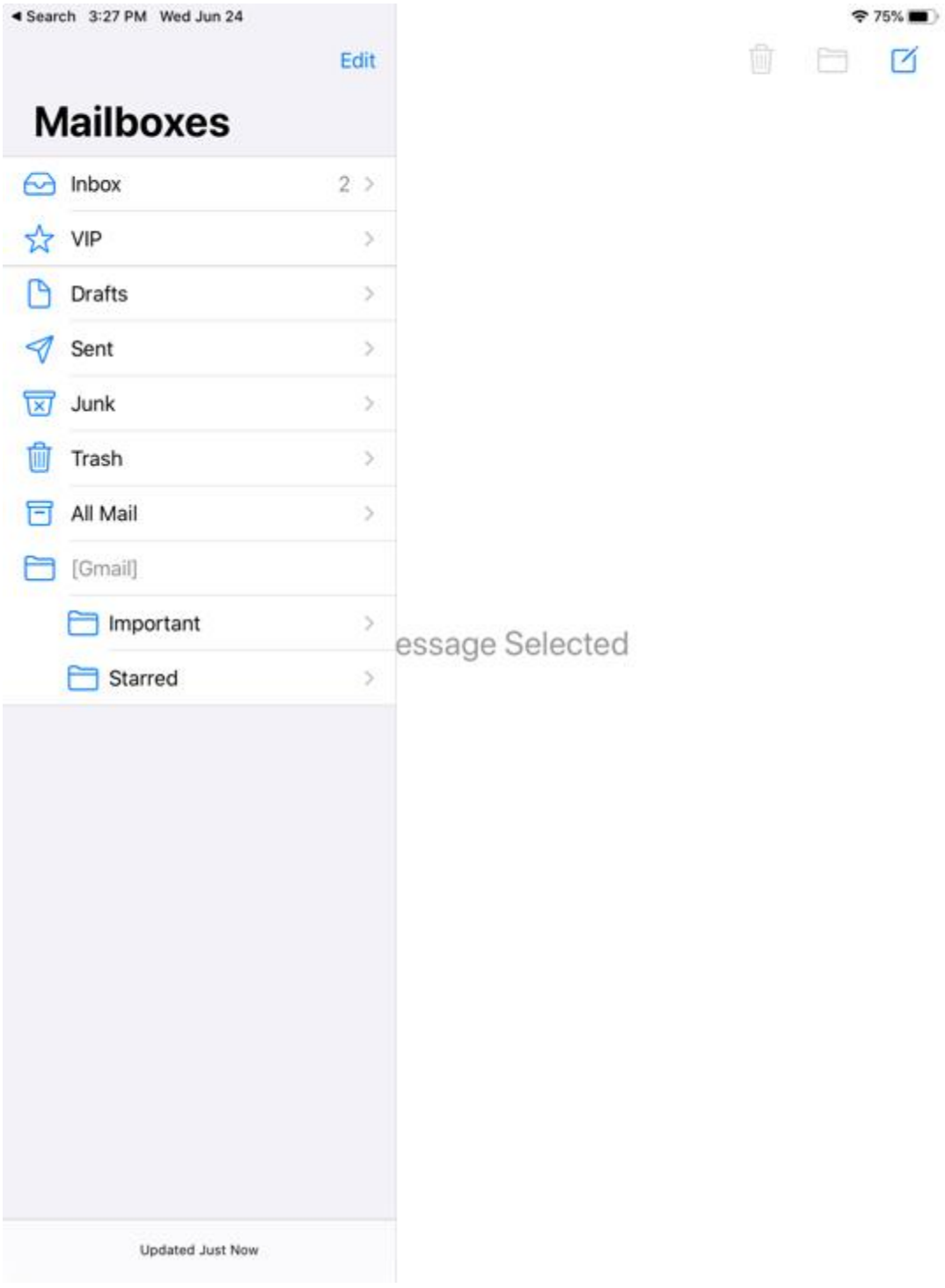
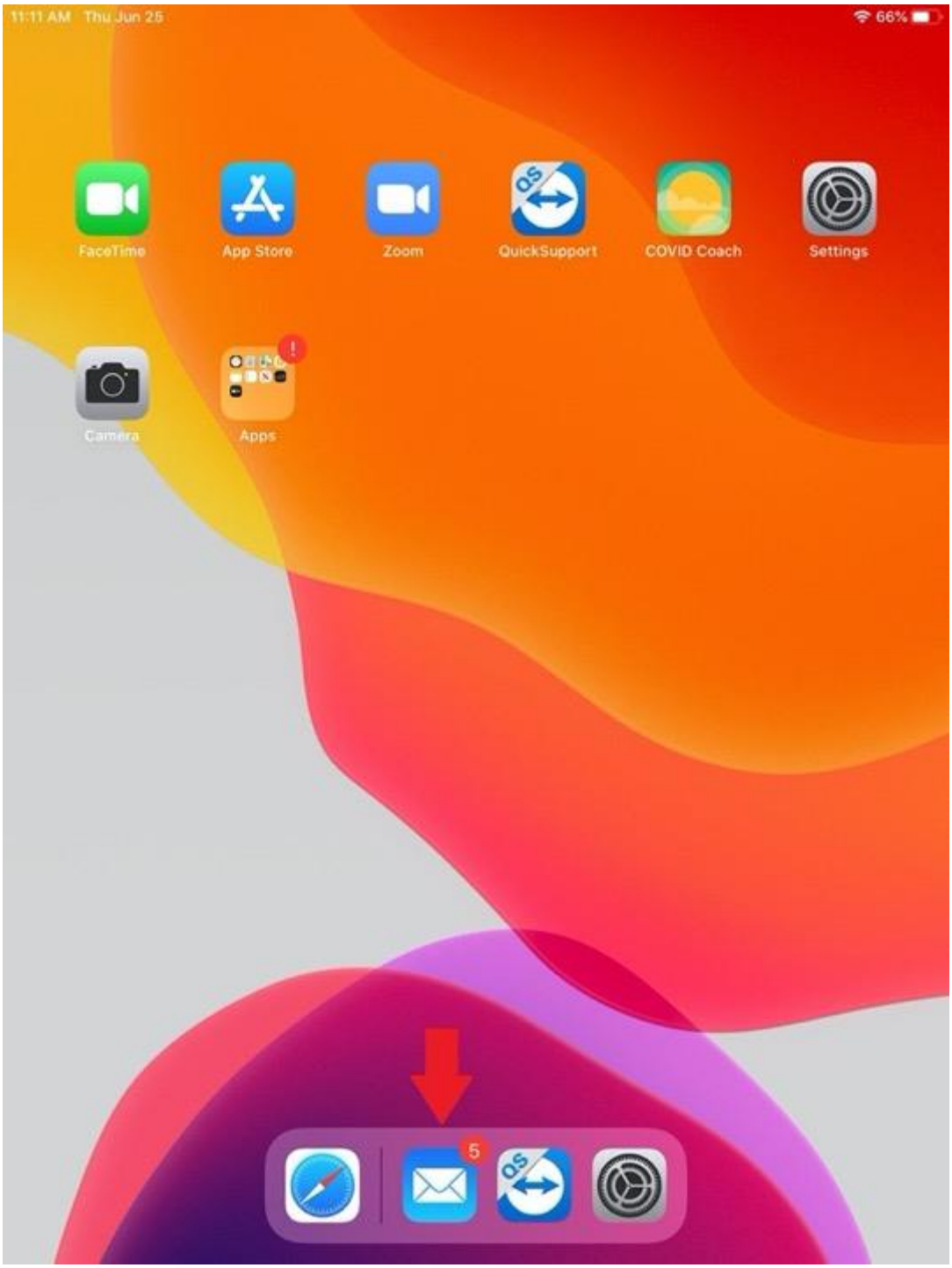
- Enter your password and Tap Next



- This will open your Gmail account in the iPad Mail app



- To open your email later Tap the Mail Icon



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How to use FaceTime on the iPad

Make a FaceTime Call

- Tap the FaceTime Icon

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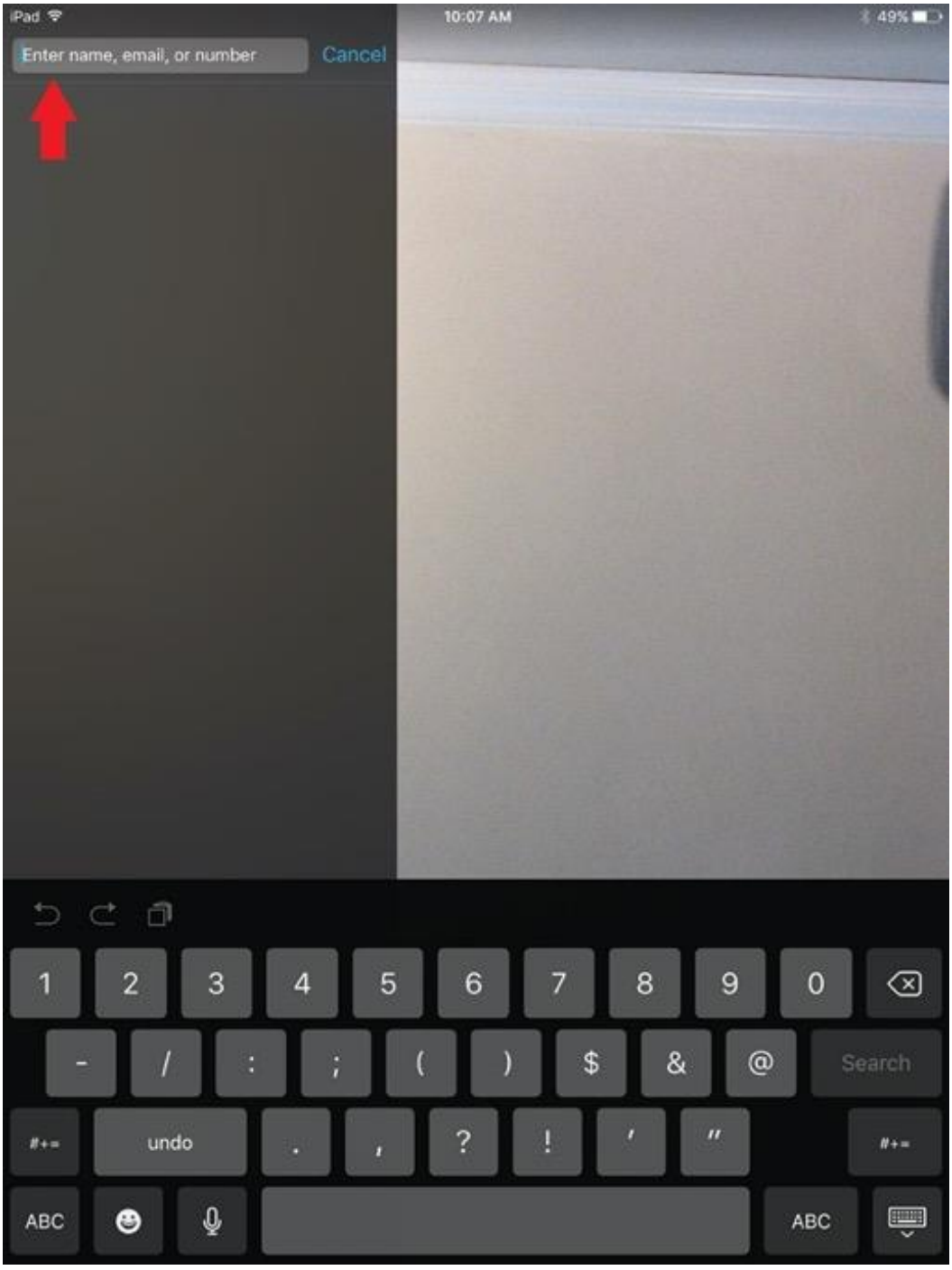
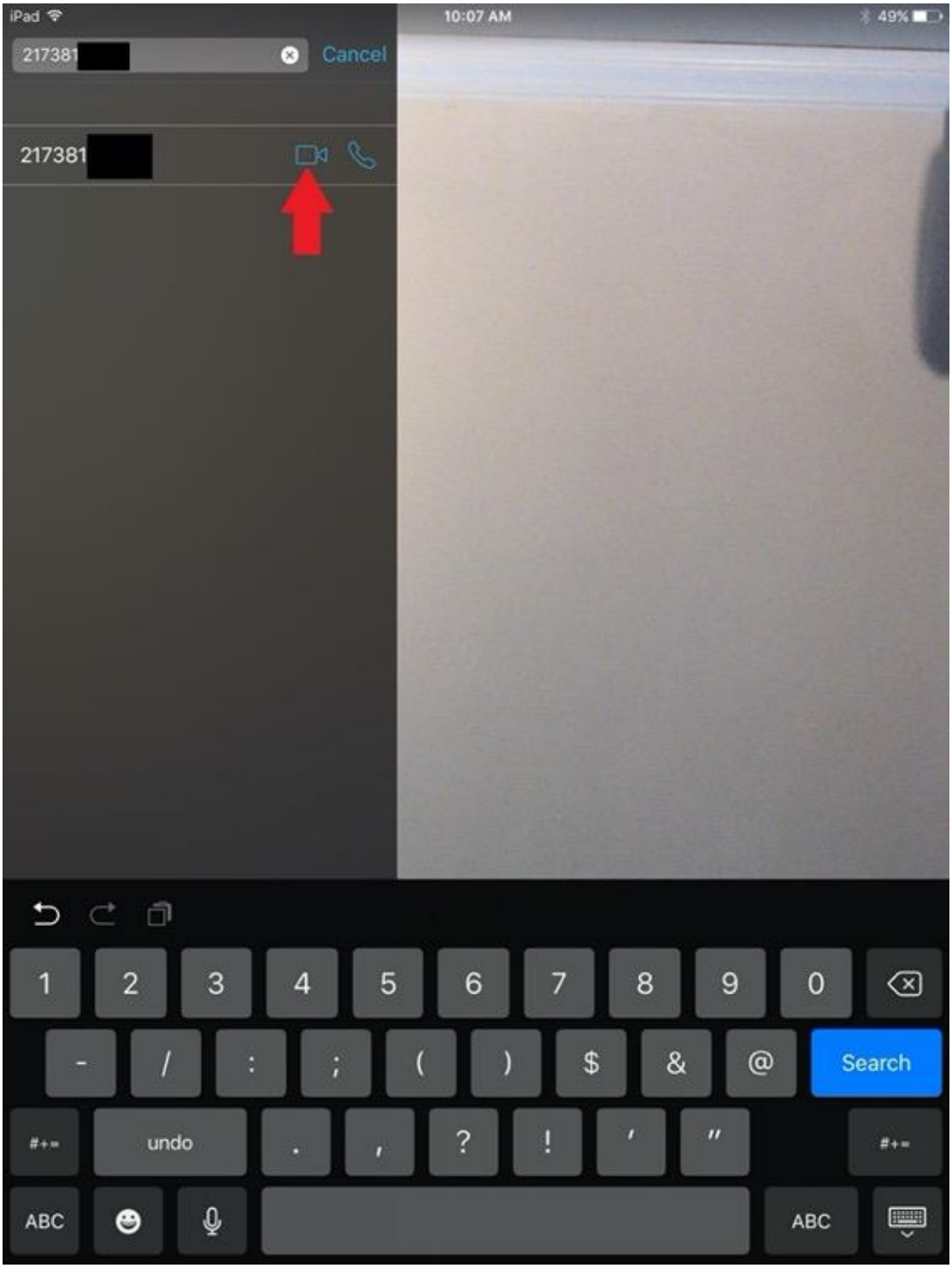
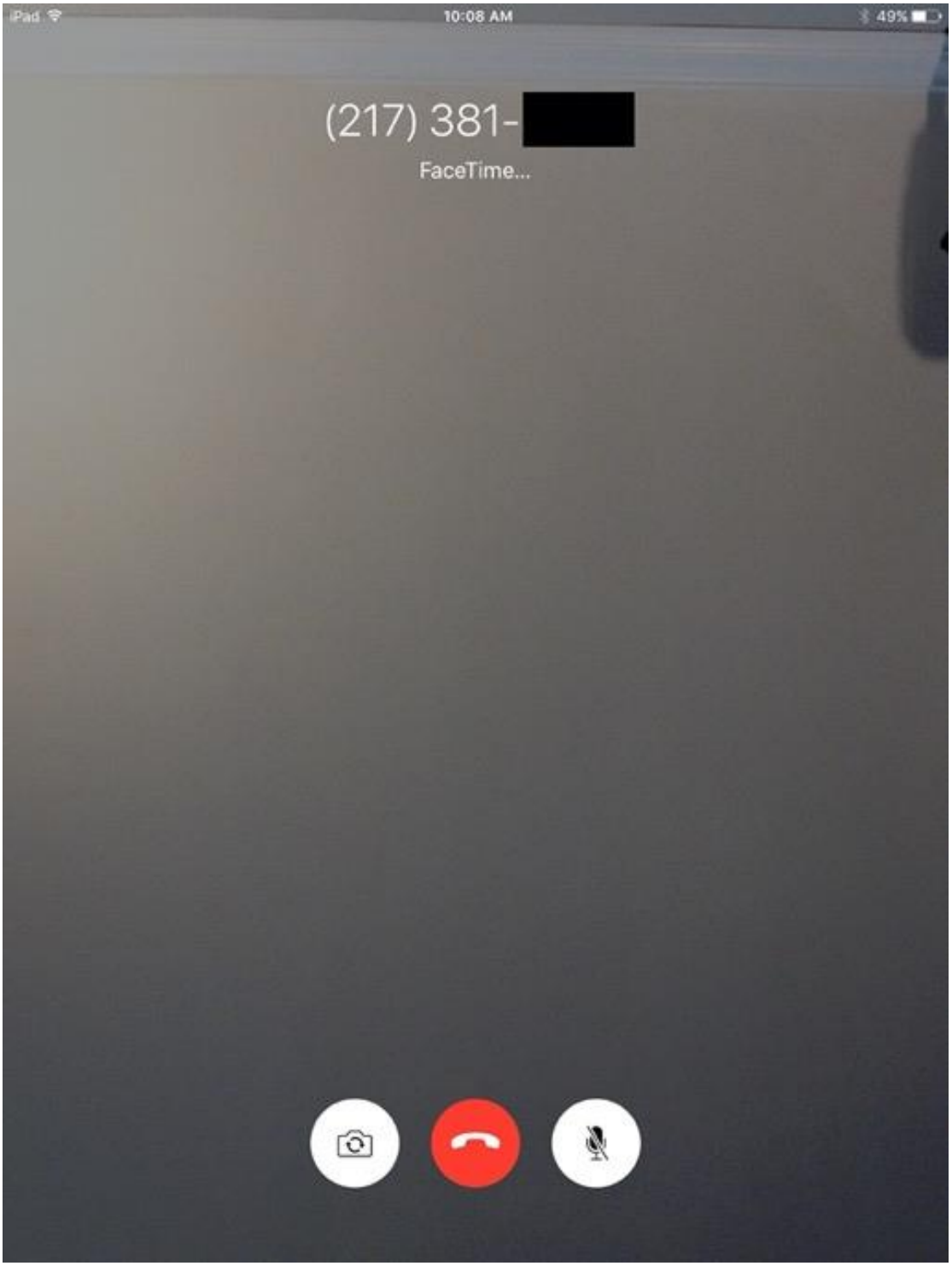
- Enter the phone number or email you are wanting to call



- After entering the phone number or email address Tap the video camera icon to make the call



- This will be what the screen looks like while it is ringing



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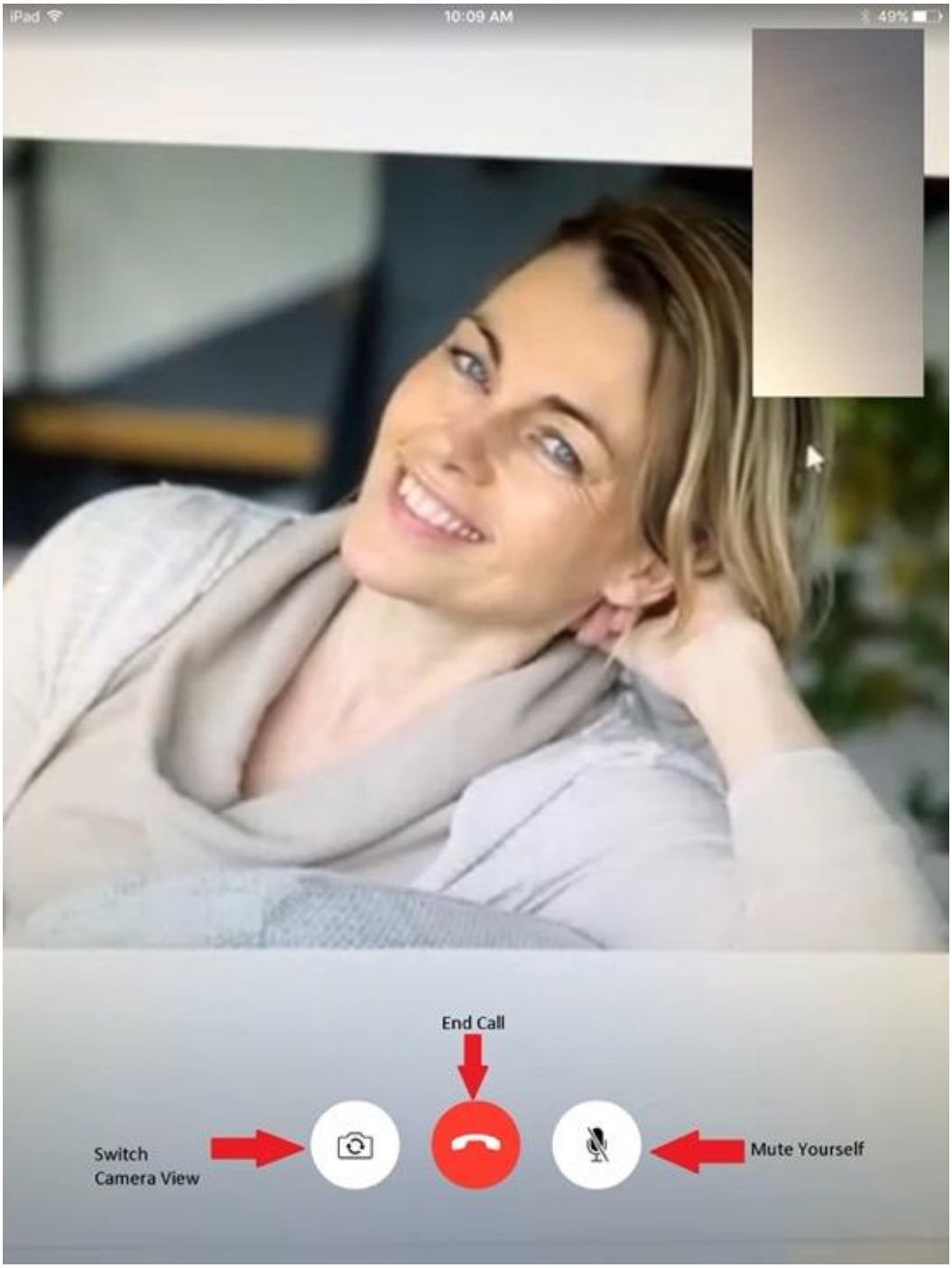
- When the FaceTime is answered



- To end the FaceTime, Tap the red circle phone icon

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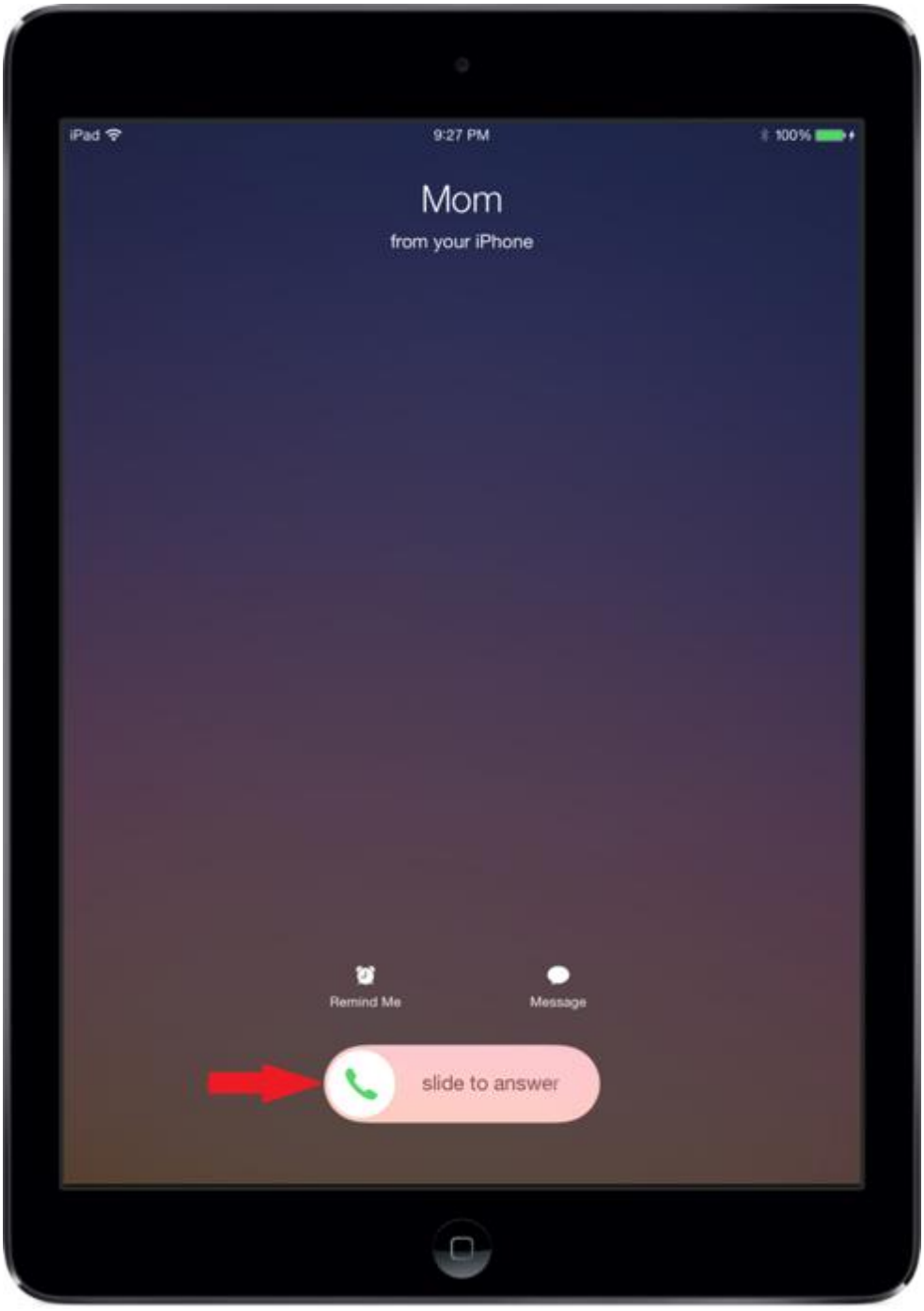
To Receive a FaceTime Call

-When the iPad is asleep

- Slide right the slide to answer button



- To receive a FaceTime when the iPad is awake/in use, Tap Accept or Decline

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How to use Zoom on the iPad

Join a Zoom Meeting

- Tap the Zoom Icon

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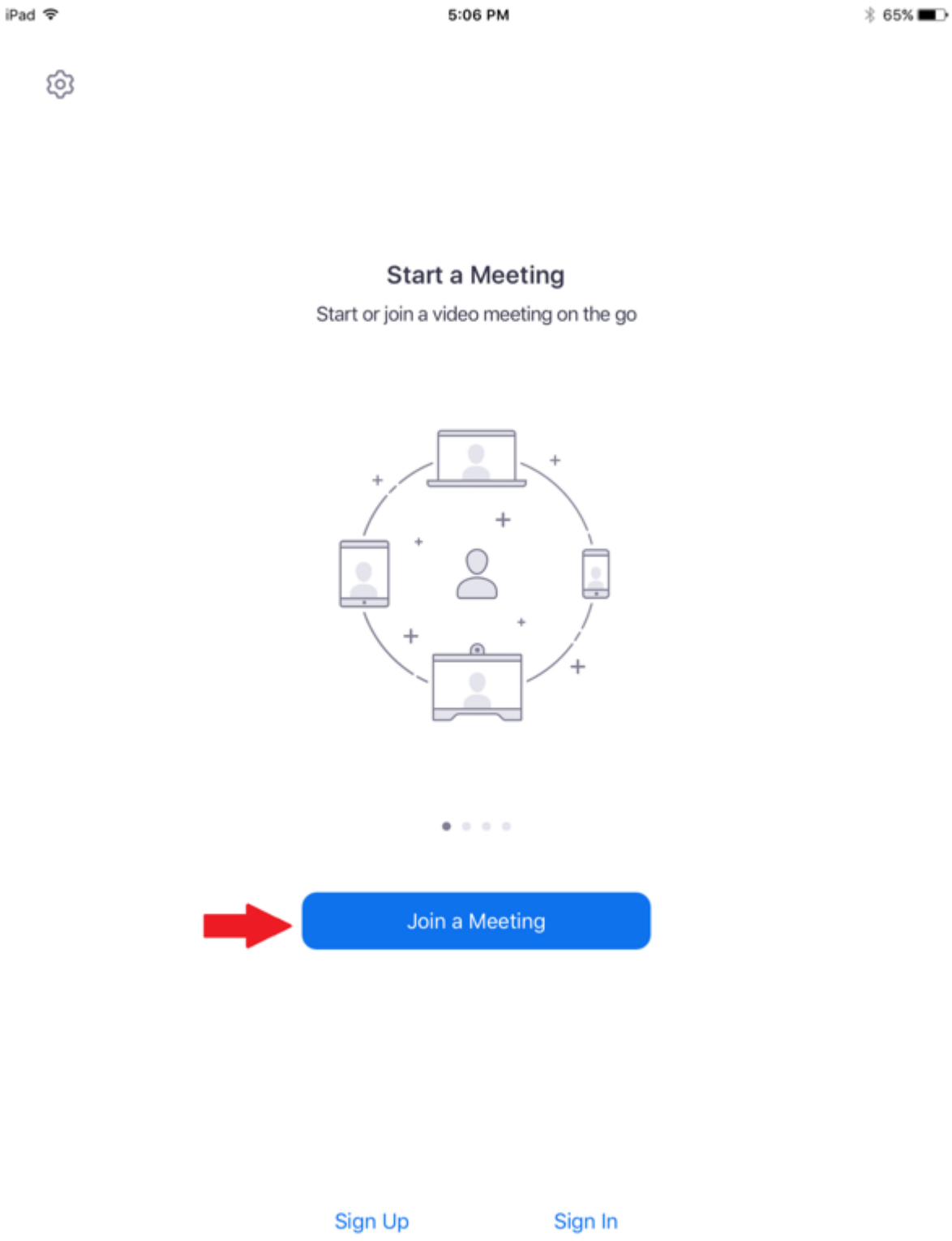
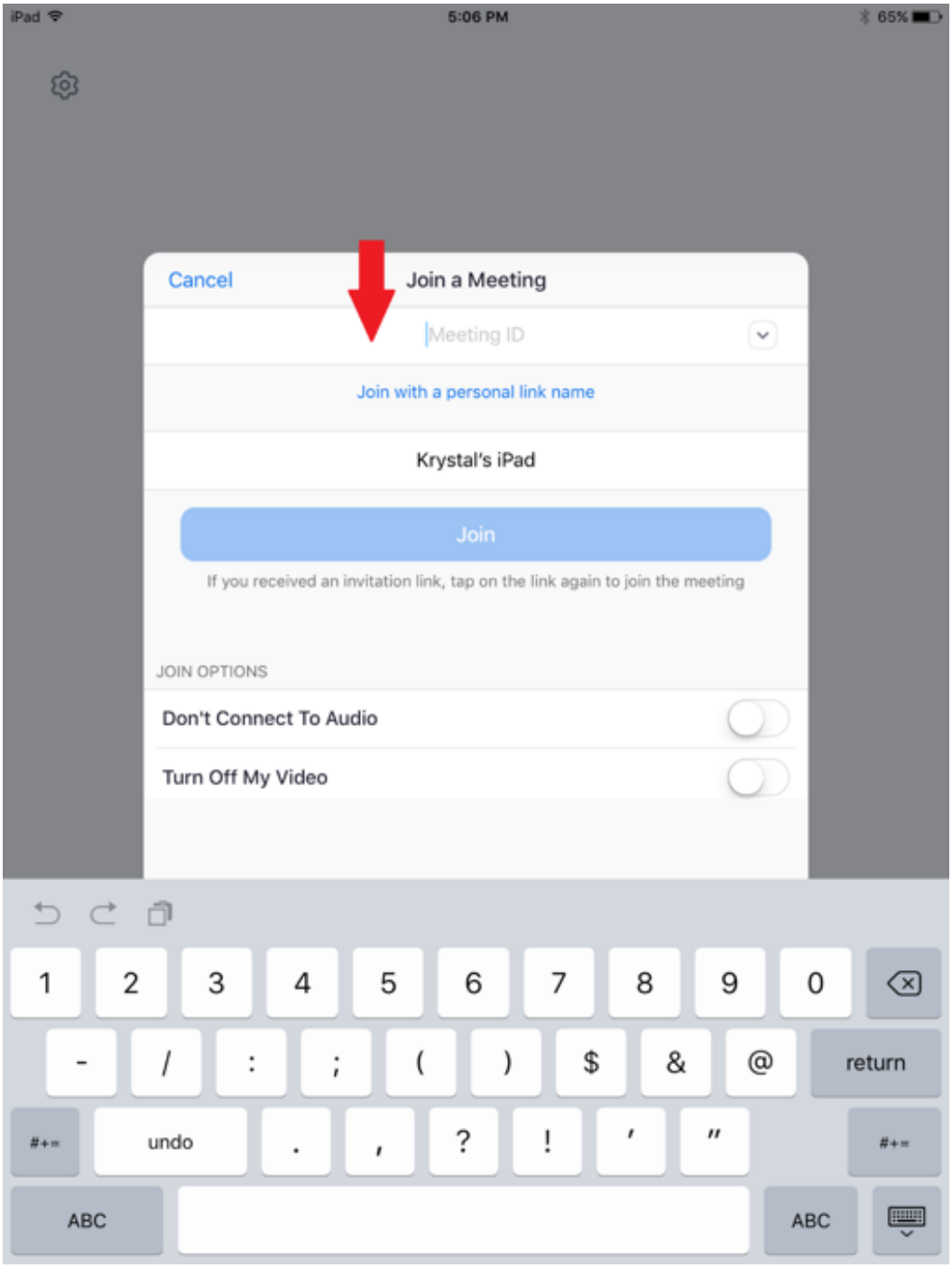
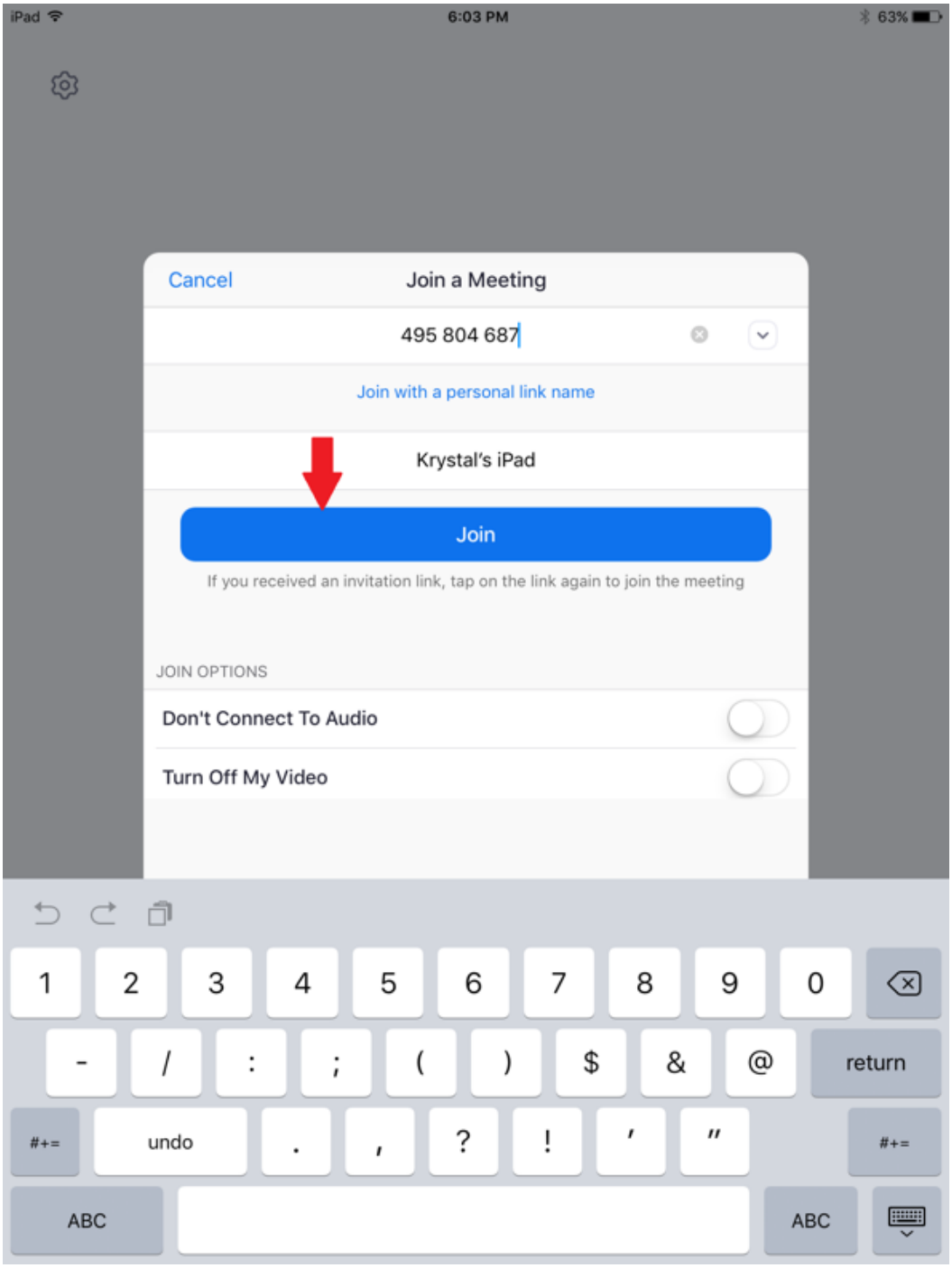
- Tap Join a Meeting



- Enter the Meeting ID Provided to you



- Tap "Join" after Meeting ID entered



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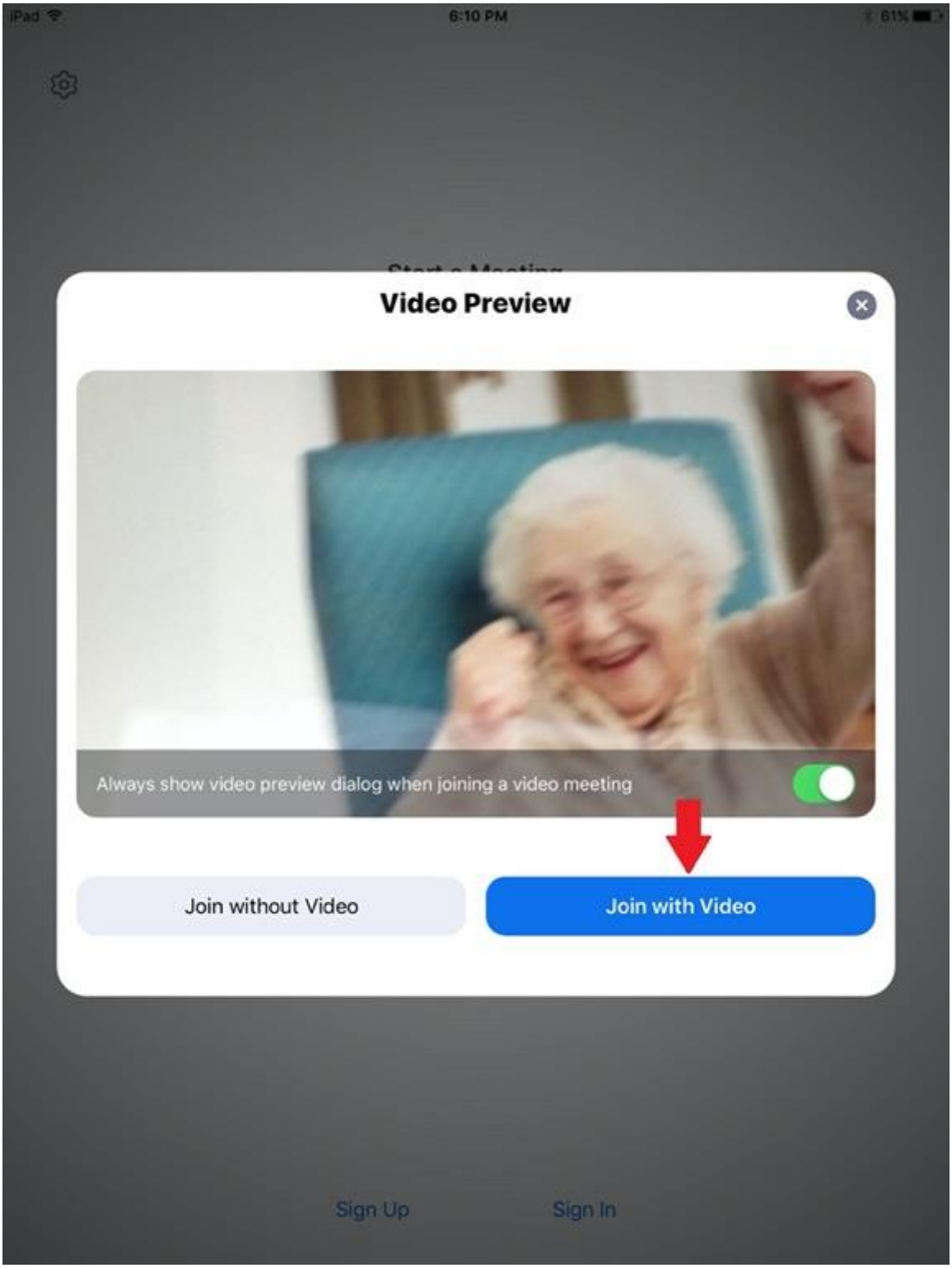
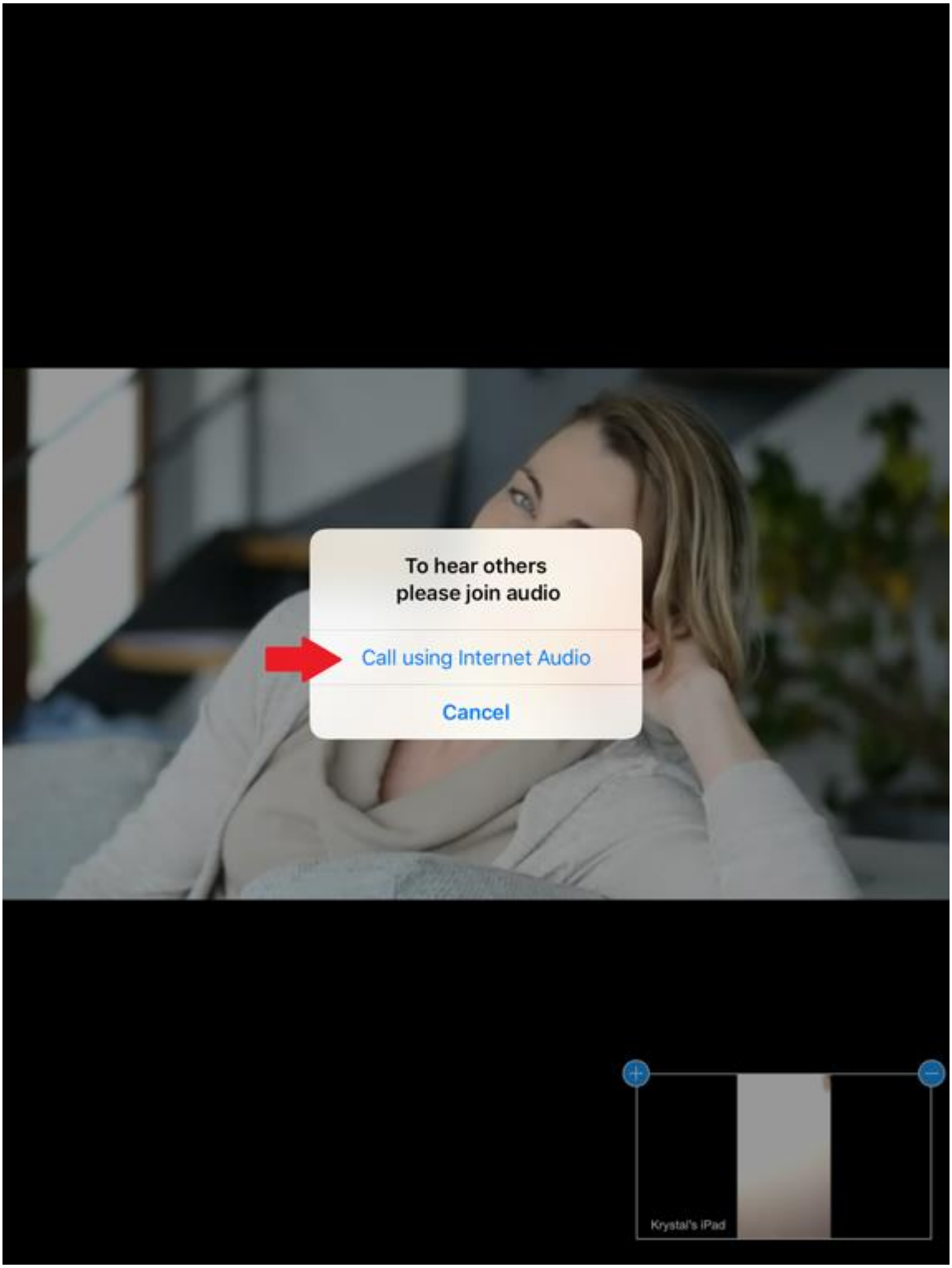
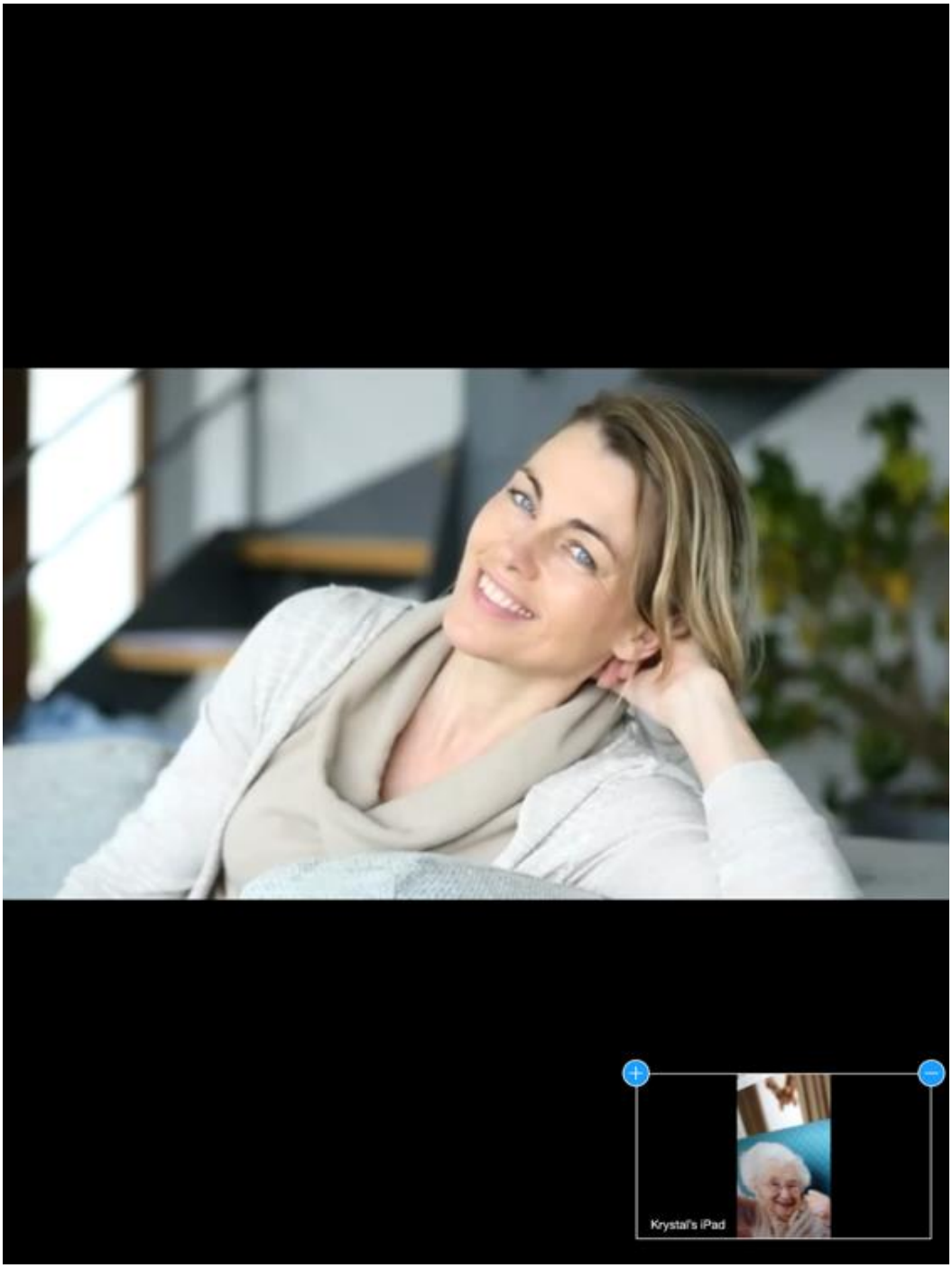
- Tap Join with Video



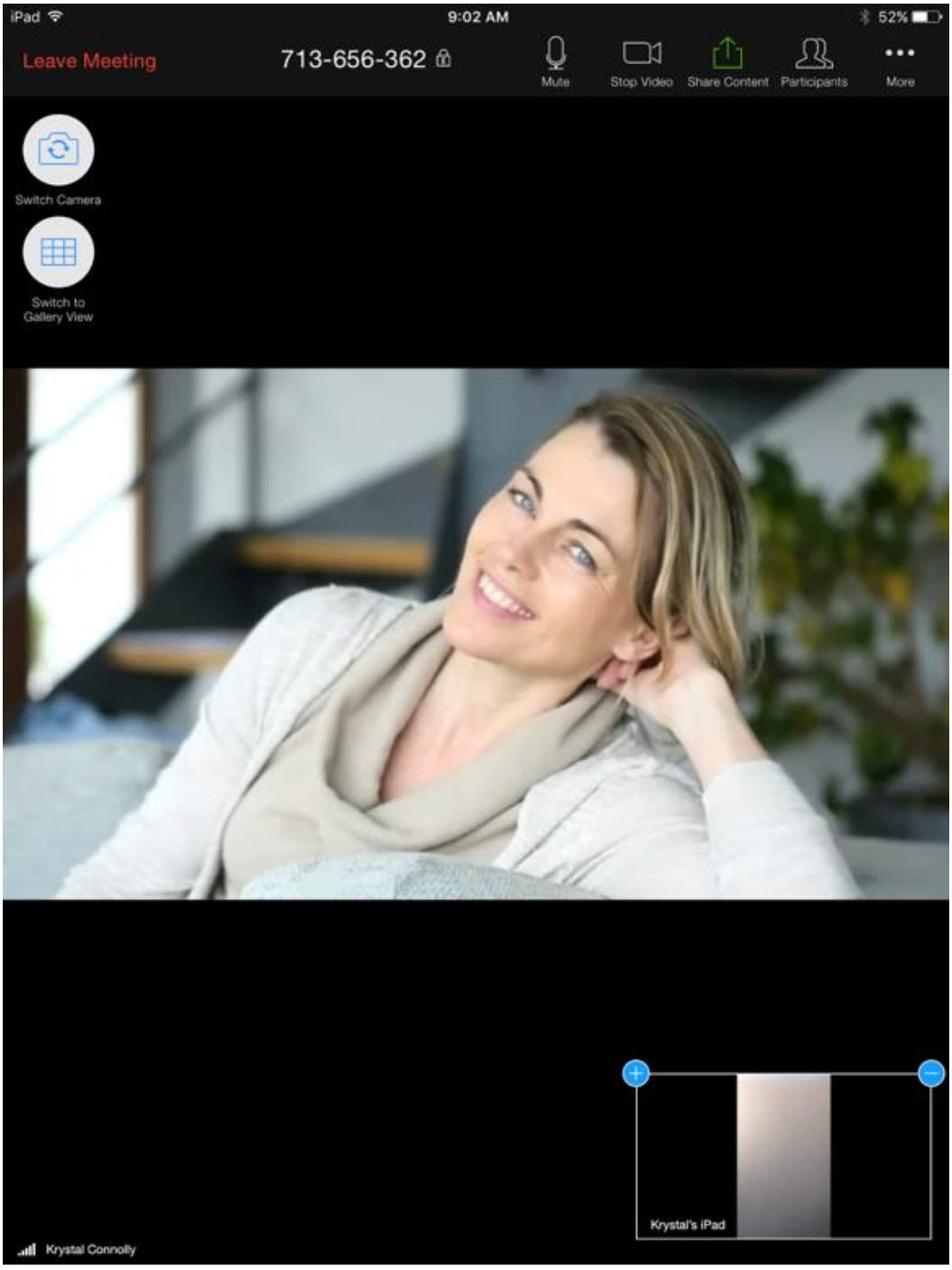
- Tap Call using Internet Audio



- Meeting will have started, Screen should look similar to below



- Tap on the screen to have the Zoom controls appear



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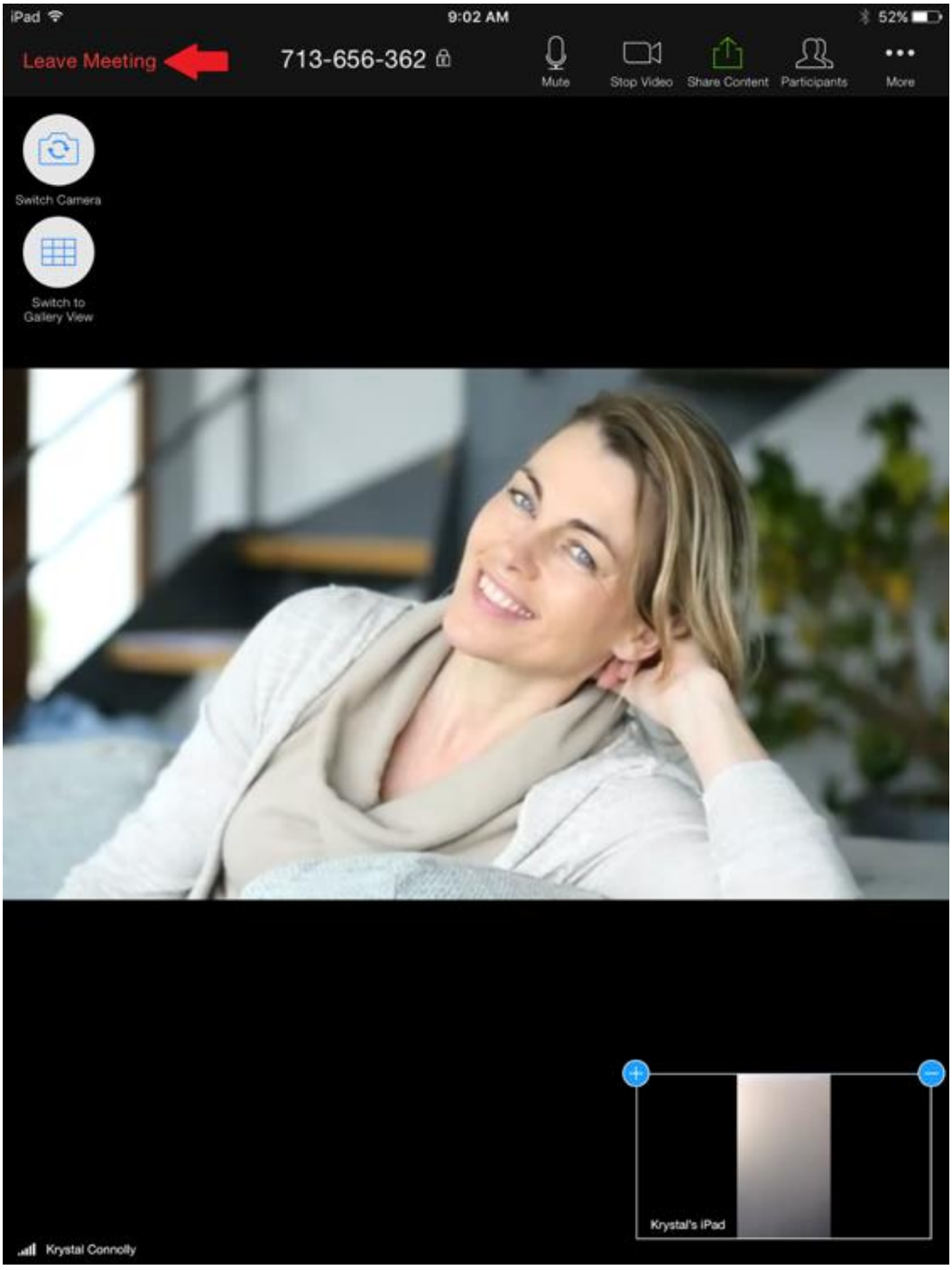
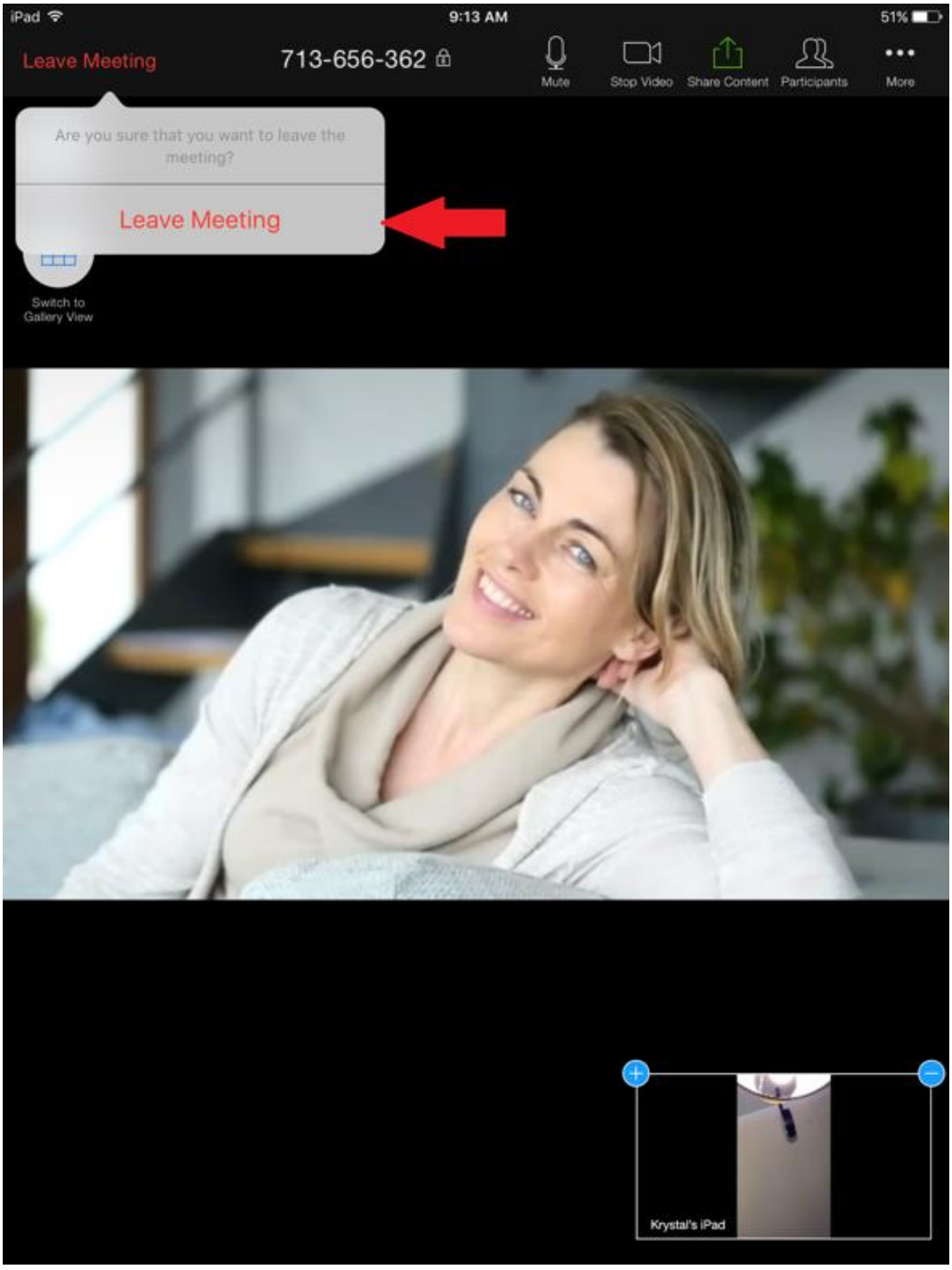
- Tap leave meeting when ready to end



- Tap Leave Meeting to exit



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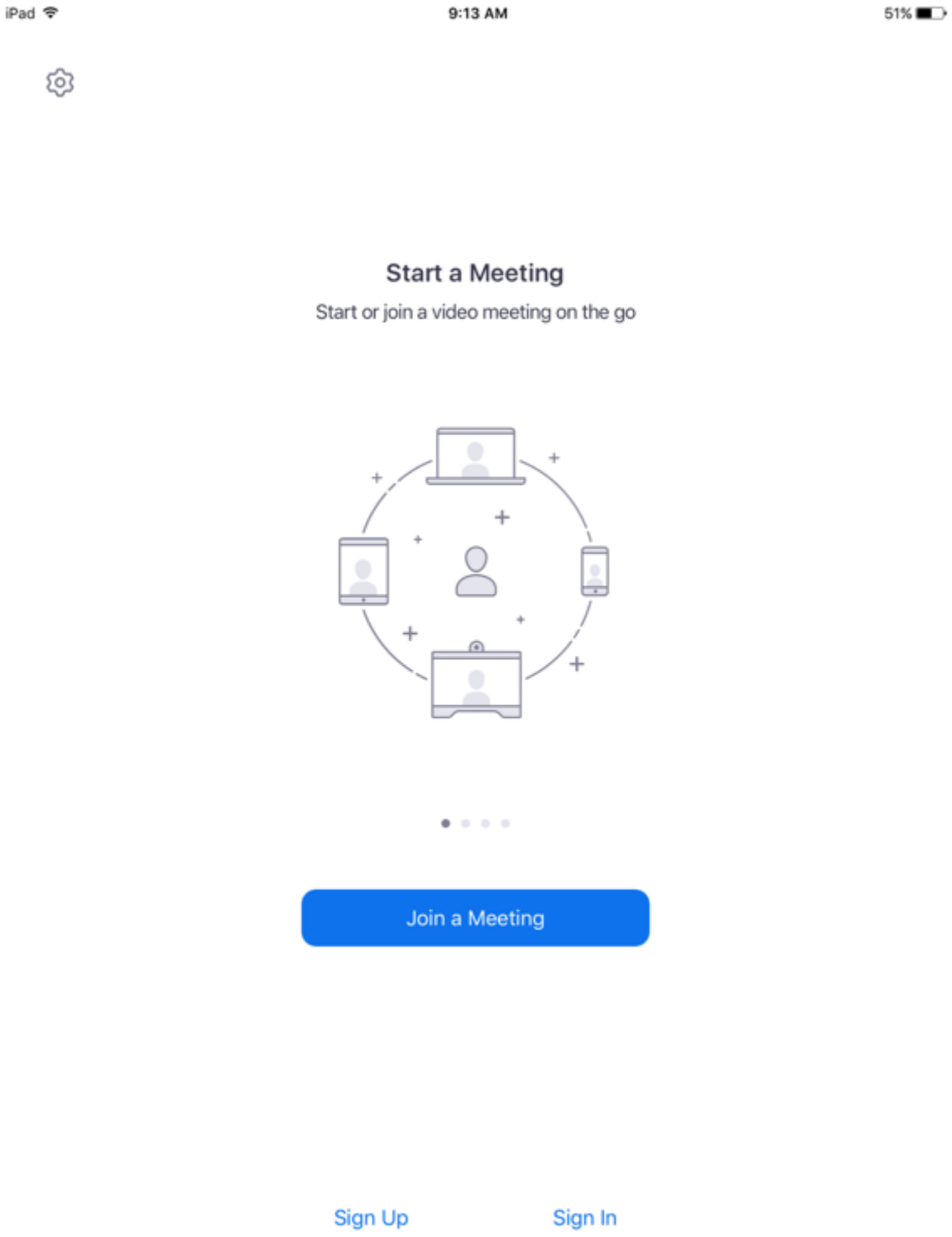
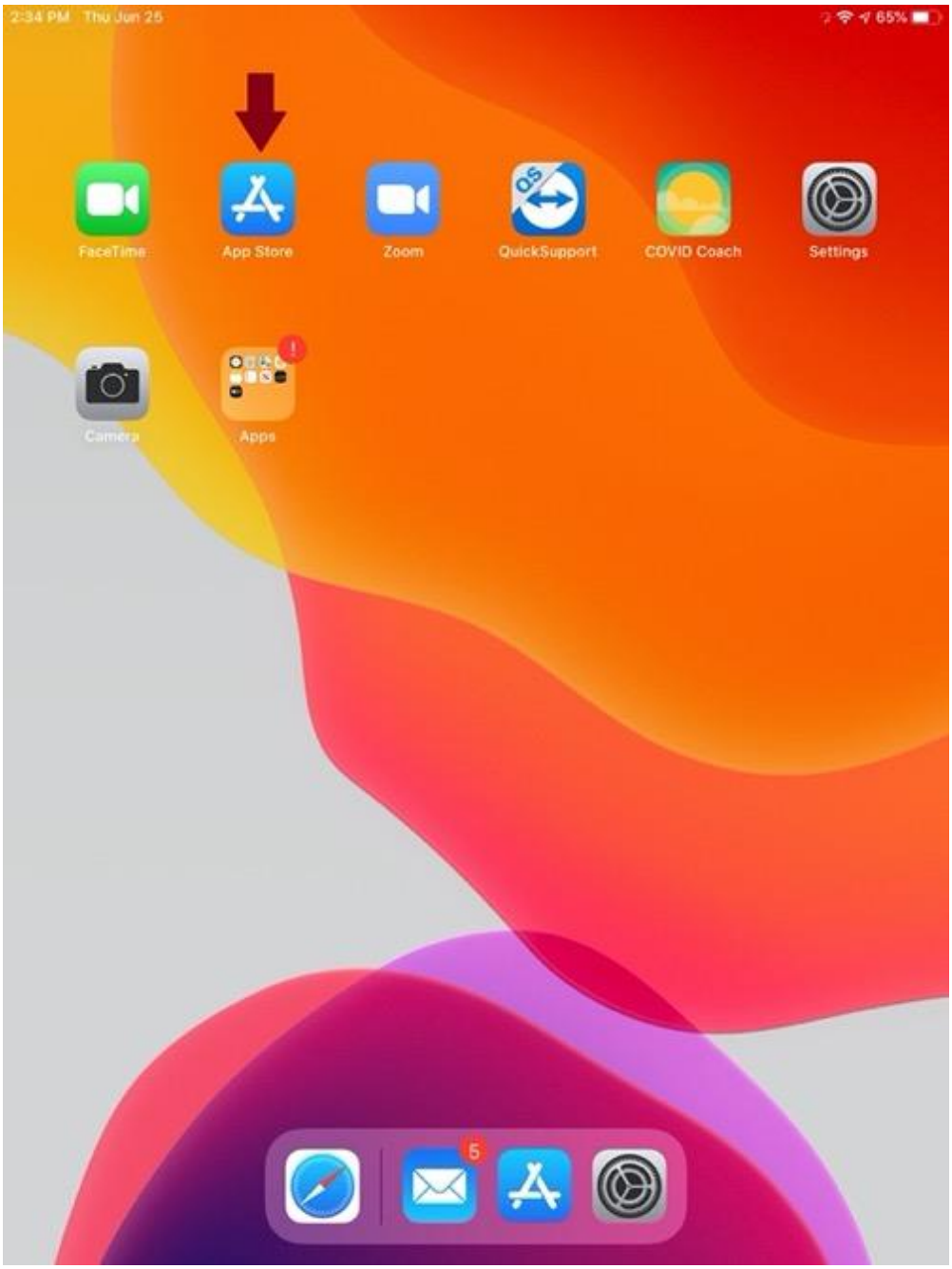
- When back to this screen press the Home button on the iPad



- You should return to the Home Screen

How to find entertainment Apps on the iPad

- Tap on the Apps Icon



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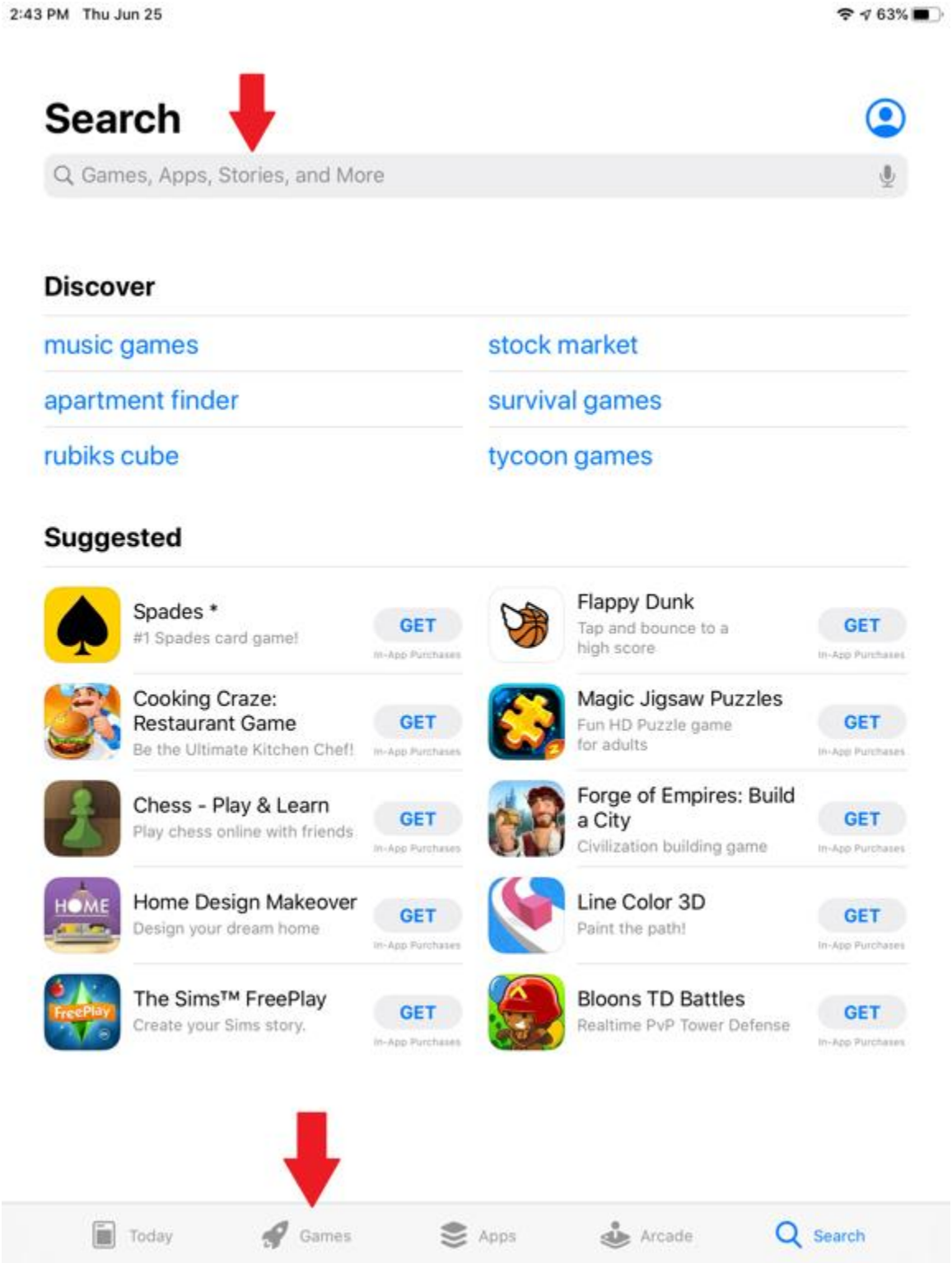
- Type the game you are looking for in the search bar or look thru the library under games



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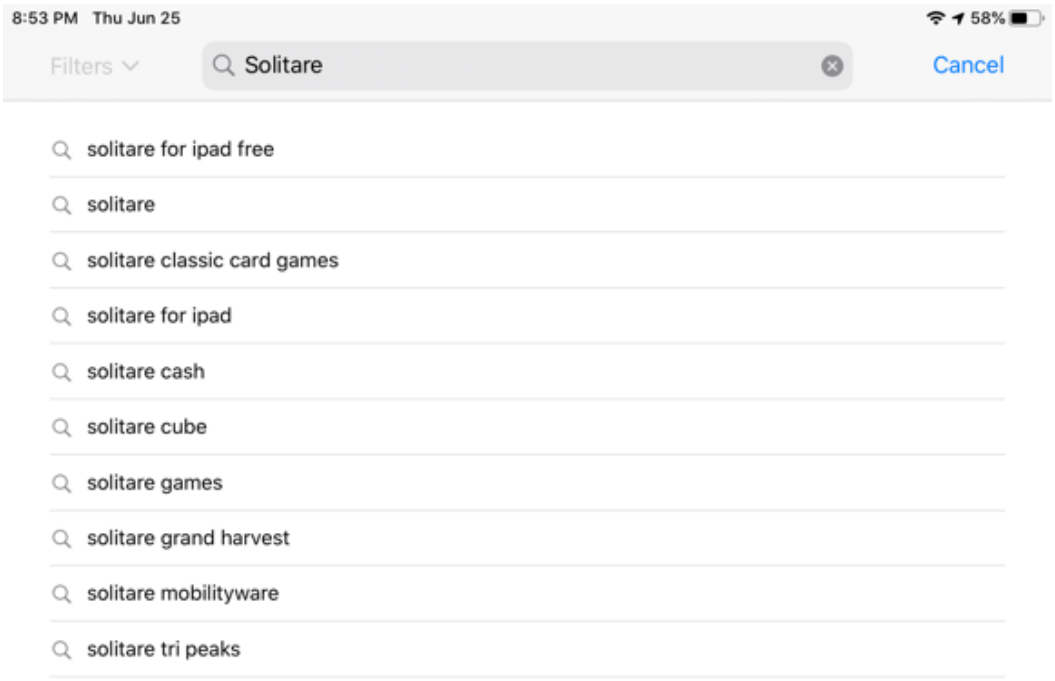
- After you have typed what kind of game you are looking for, Tap on the one you want from the drop-down list.



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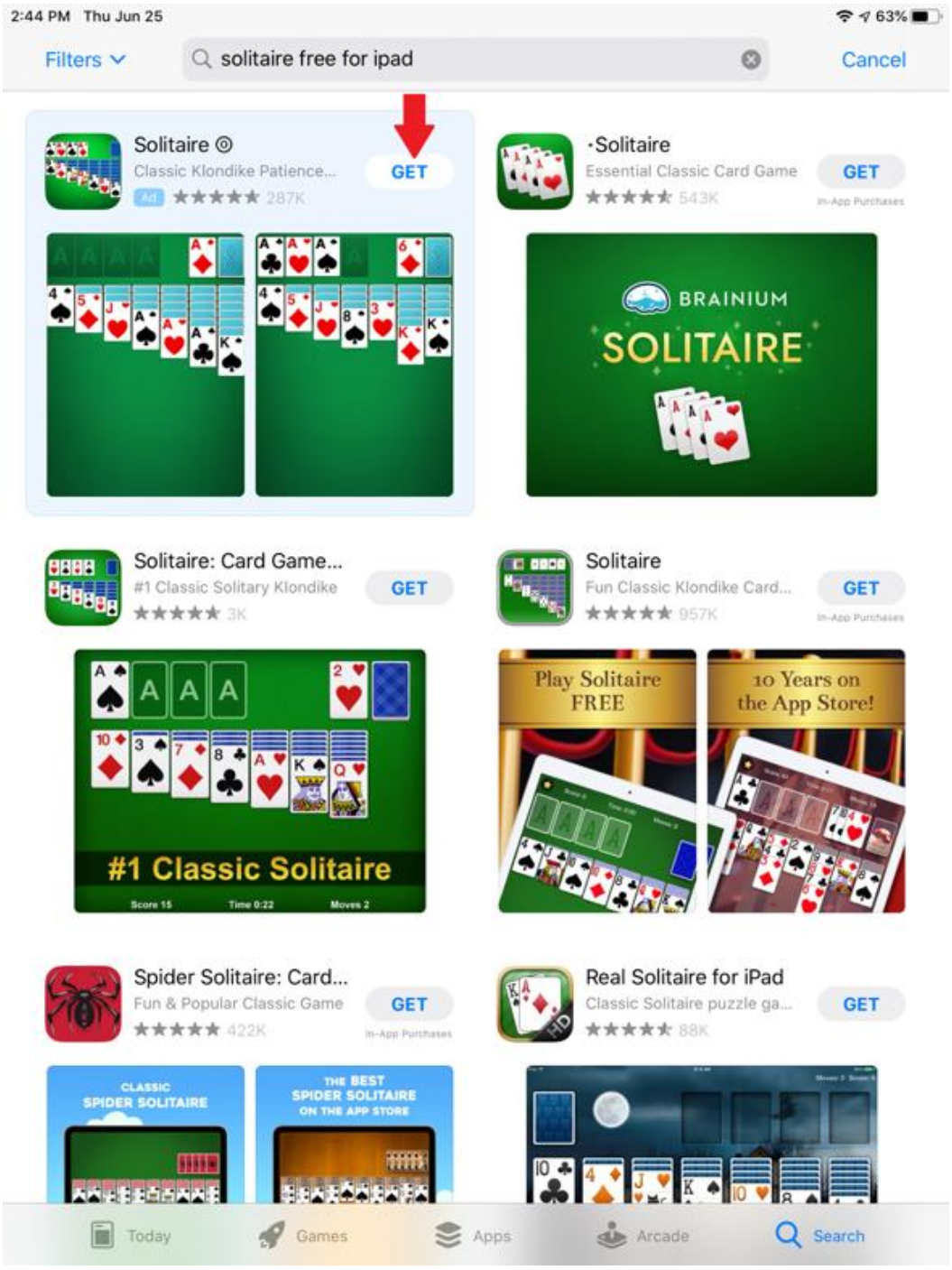
- After the one you want is shown Tap on the word GET



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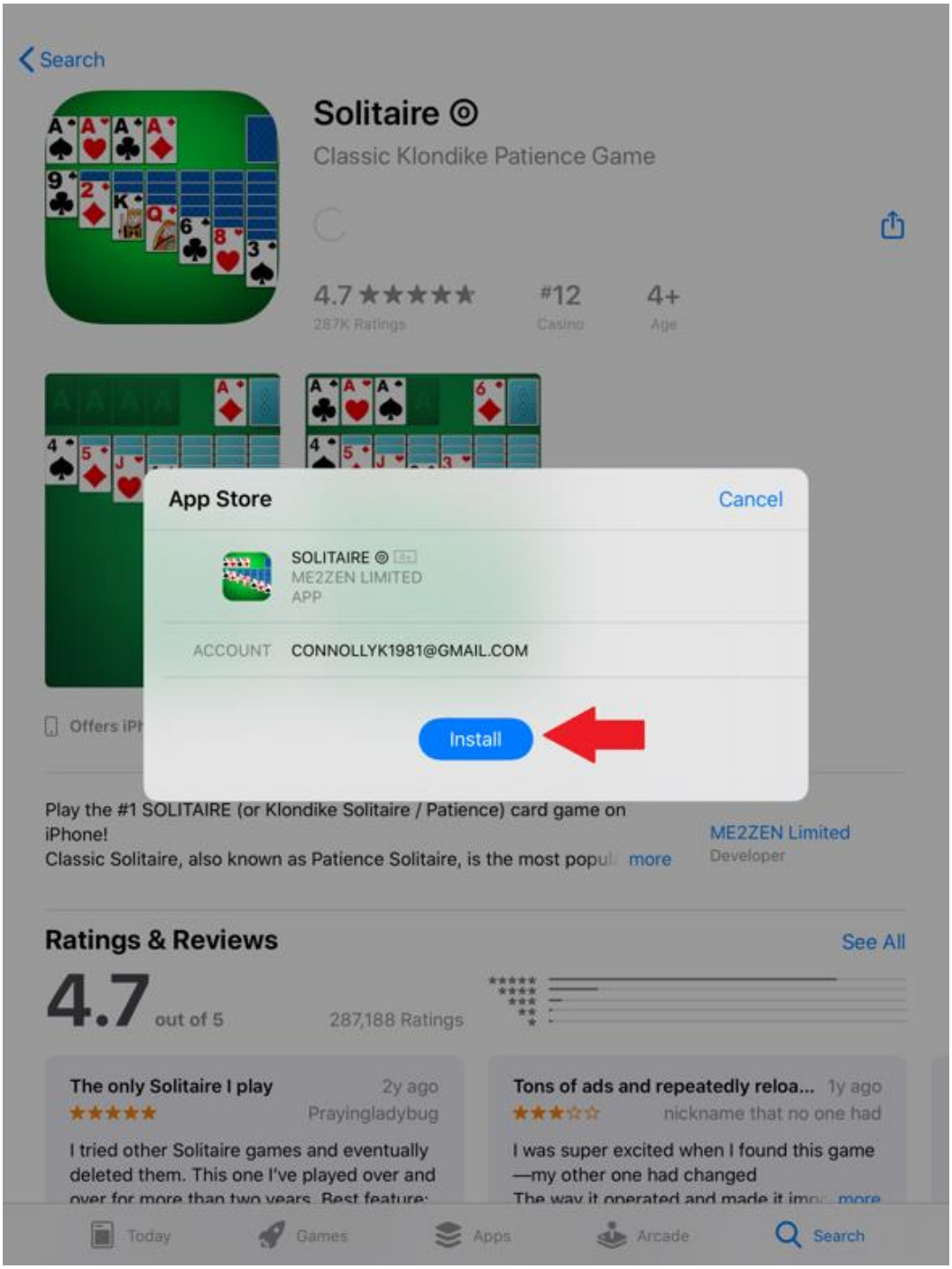
- Then Tap Install



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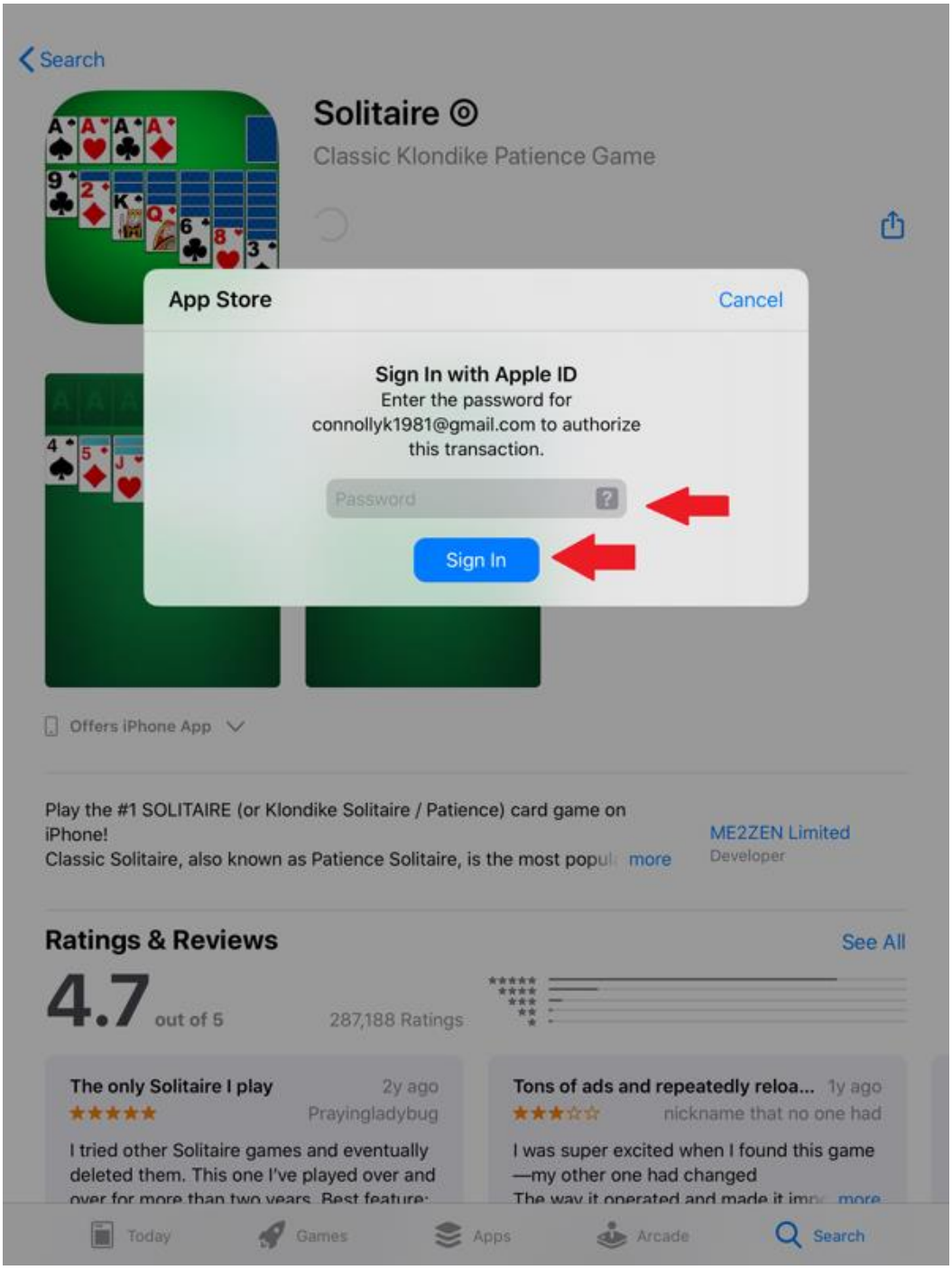
- Enter your Apple ID Password, then Tap Sign in



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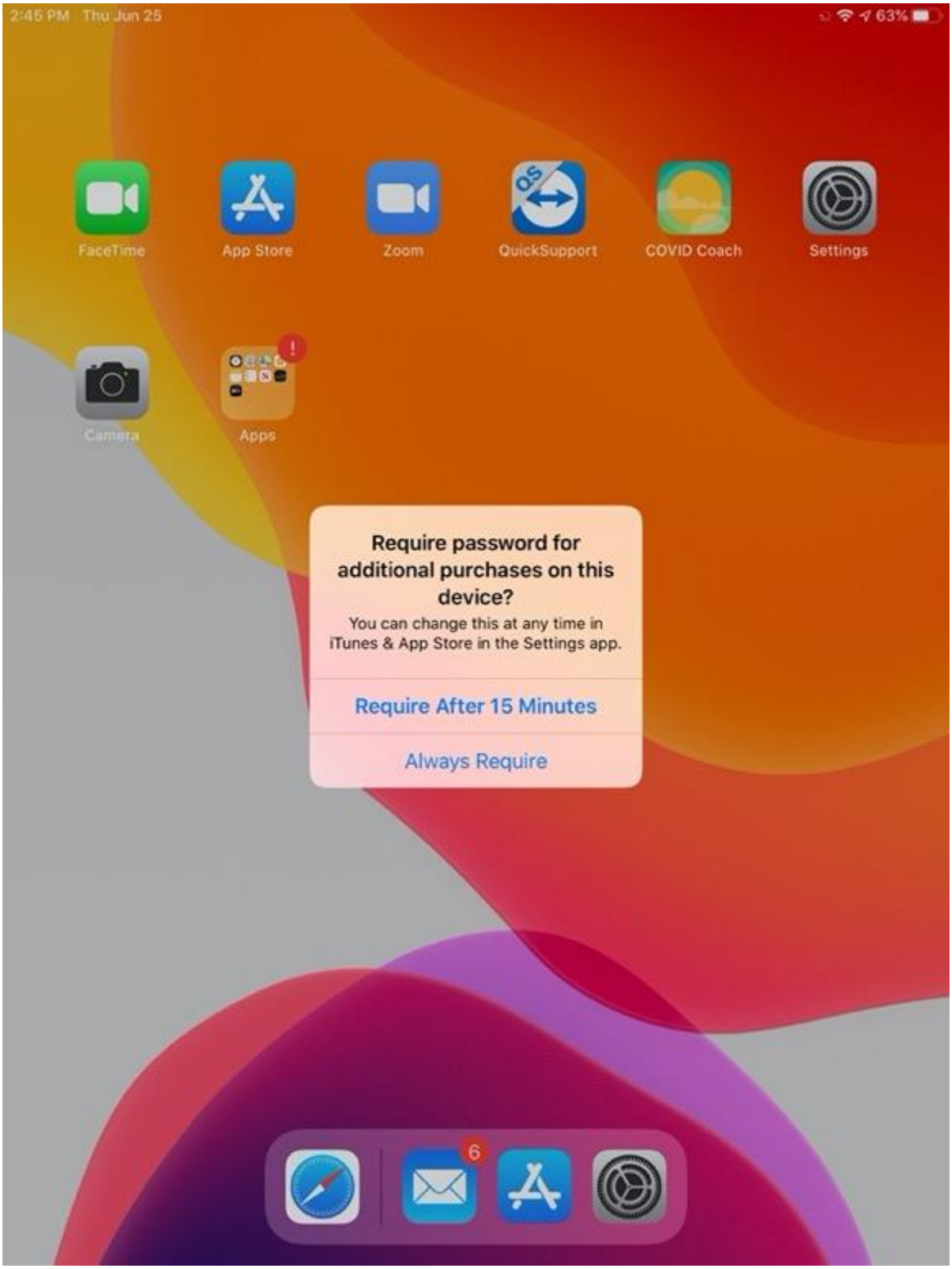
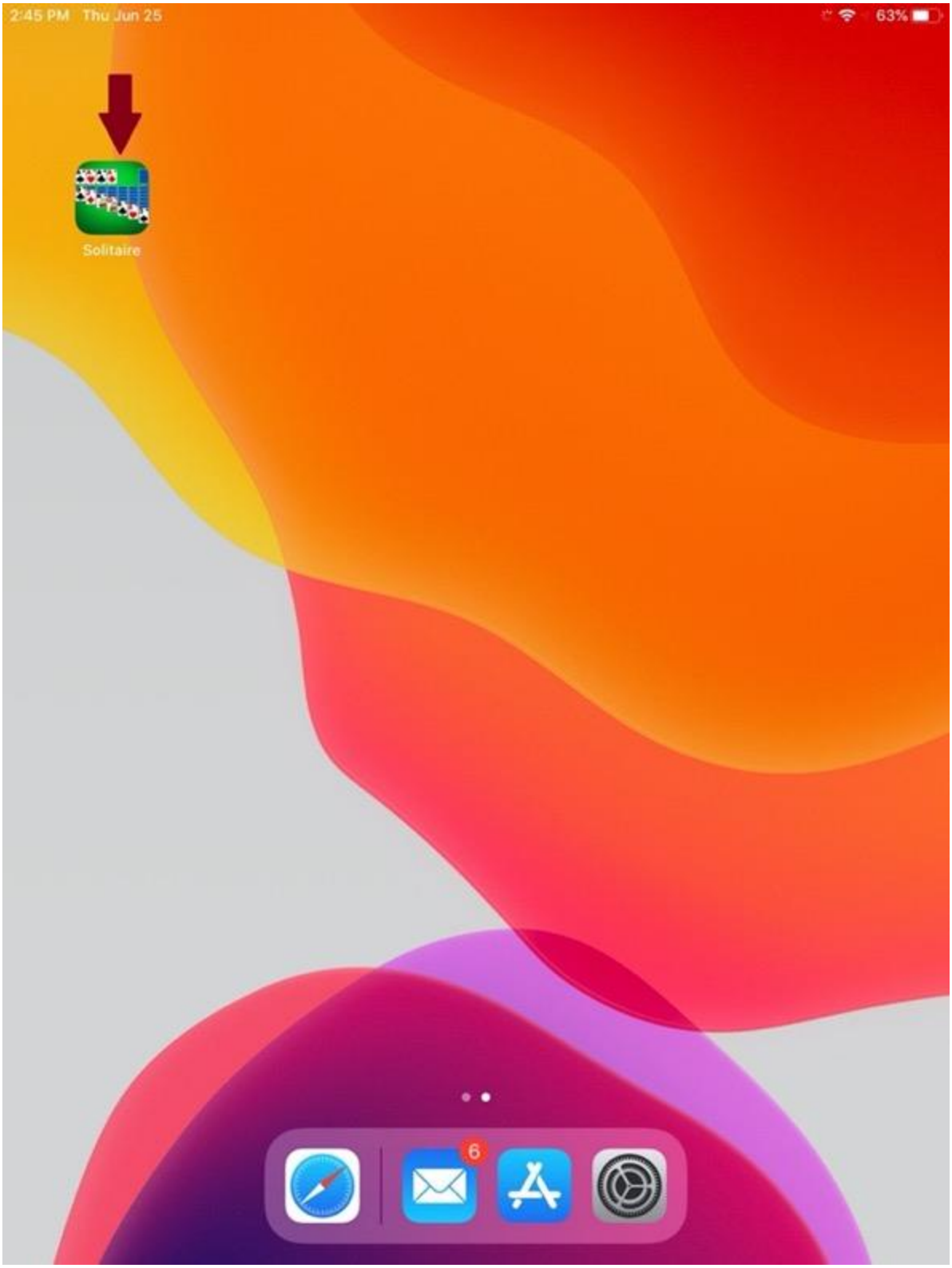
- Tap to choose Require password After 15 minutes or Always Require for additional purchases



- Tap the Icon to open the game



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Wi-Fi Hotspot

Turning on Hotspot

1. On the lock screen place you finger at the top of the screen and slide down

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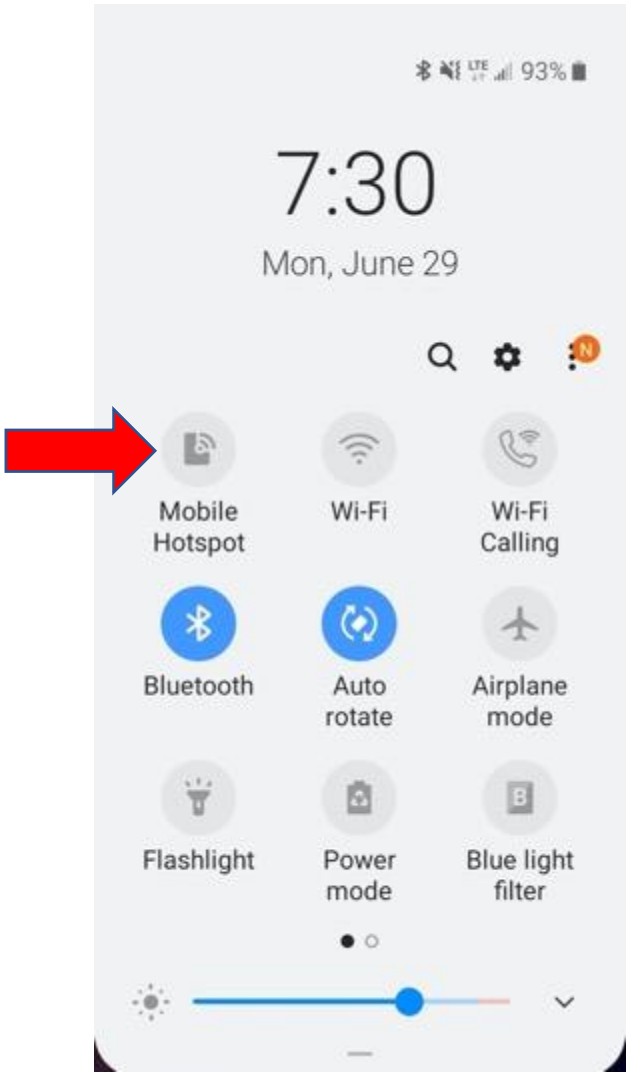
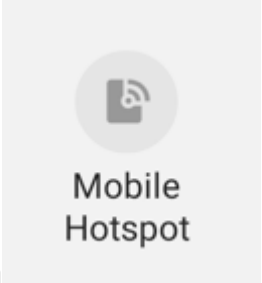
2. This will open the Notification Area

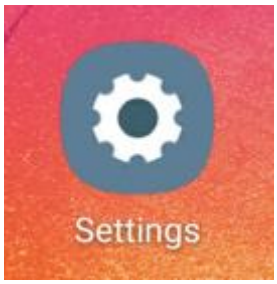


3. Tap the Mobile Hotspot Button



How to find connection info for the Mobile Hotspot

1. On the lock screen place your finger on the bottom of the screen and swipe up this will open lock screen

2. Tap the Settings icon 

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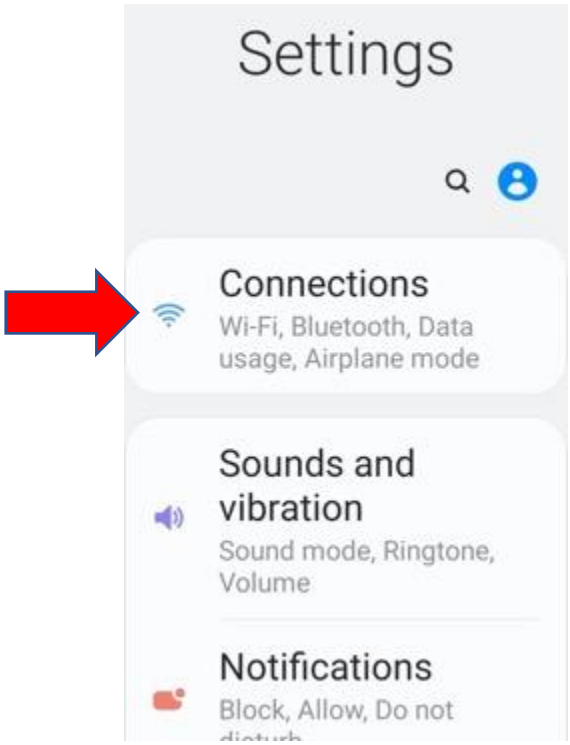
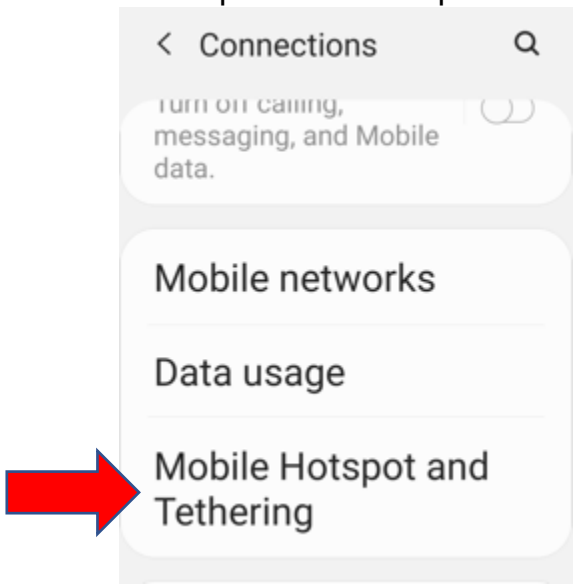
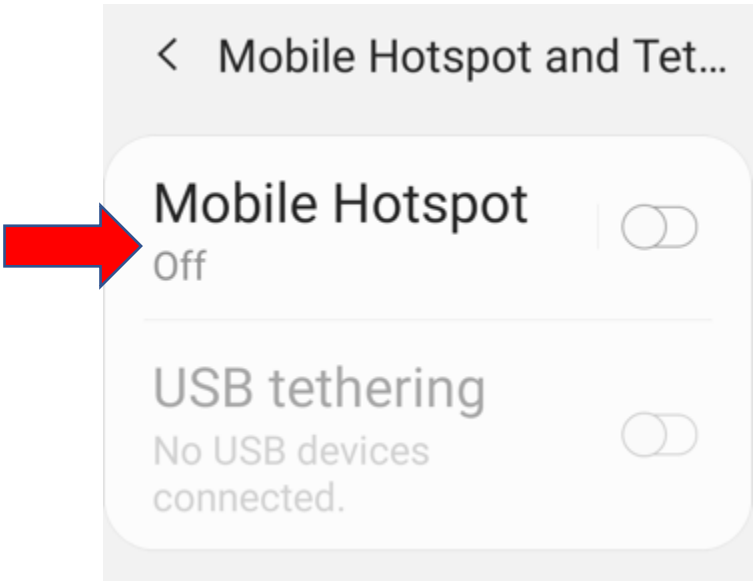
In the Settings Screen Tap Connections



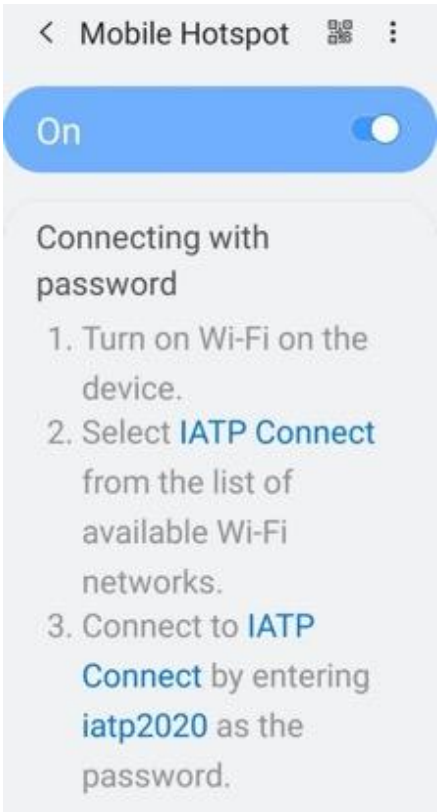
3. In the Connections menu tap Mobile Hotspot and Tethering



4. In the Mobile Hotspot and Tethering menu tap Mobile Hotspot



5. Scroll down



6. Your Wi-Fi Network Name will be **IATP Connect**, the Password **iatp2020**