

Illinois CARE Connections

Android Instructions



In cooperation with Illinois Department on Aging and Illinois Assistive Technology Program with participation from the Department of Human Services Division of Disability and Division of Rehabilitation Services

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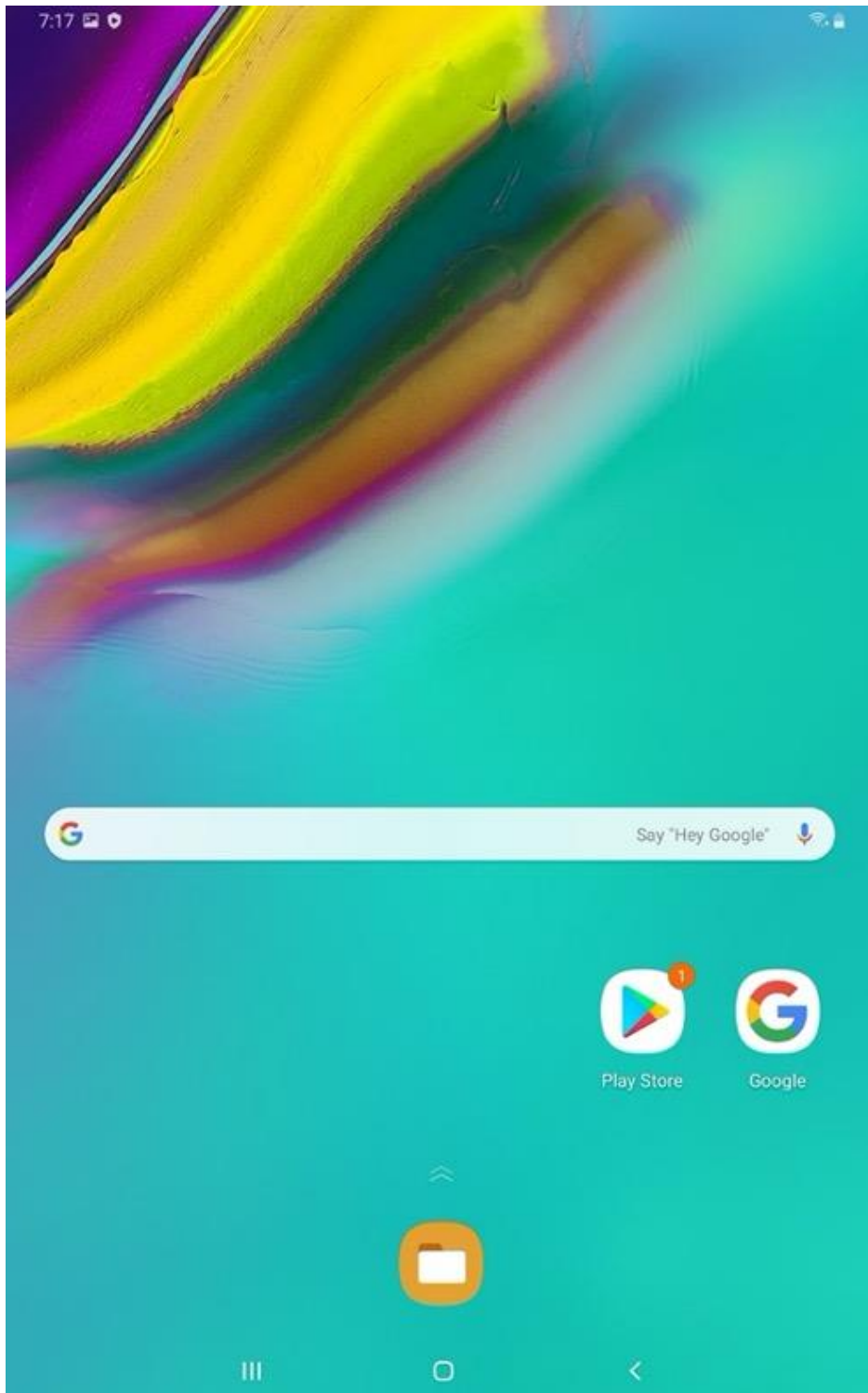
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Orientation of The Samsung Tab A

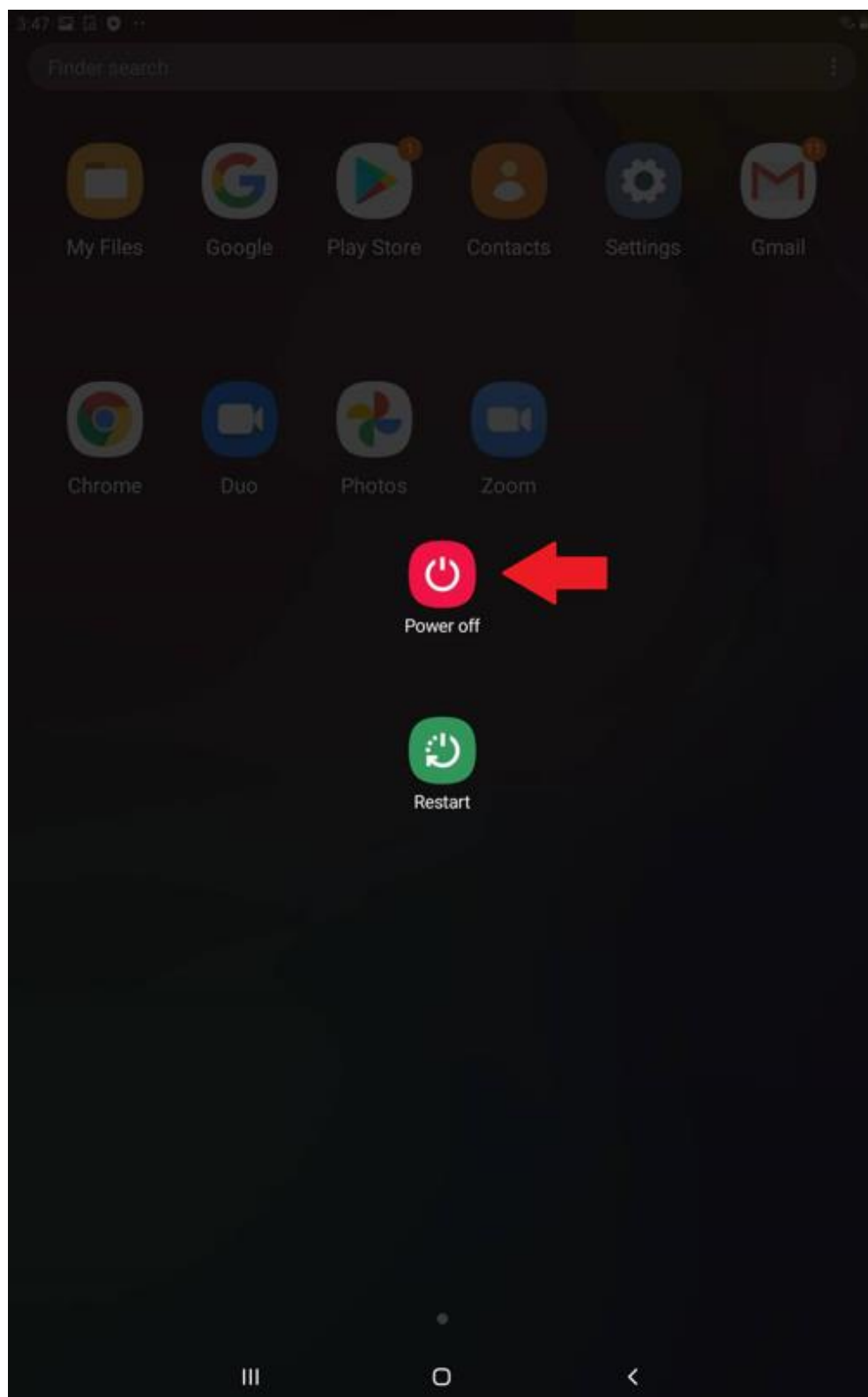


How to turn on and off the Samsung Tab A

- Hold down the Power Button to turn on and off the Tablet



- Tap Power off to turn off the Tablet



Overview of Apps - Android

TeamViewer Quick Support Free

Icon:



TeamViewer Quick Support allows designated individuals to remotely access into devices and provide technical support. TeamViewer Quick Support on iOS does have limitations but provides for a technical support representative to make setting changes, take screenshot captures, and other technical support features.

Google Duo Free

Icon:



Google Duo allows users to start or participate in video calls on the android platform over Wi-Fi. To complete Google Duo video calls, you need to call another user with Google Duo.

ZOOM Cloud Meetings Free

Icon:



ZOOM Cloud Meetings is a free iOS app that is a meeting platform app. ZOOM Cloud Meetings is a free app that will allow two parties to video chat and provides the ability to screen share. ZOOM Meetings with more than 3 participants are limited to 40 min sessions.

COVID Coach Free

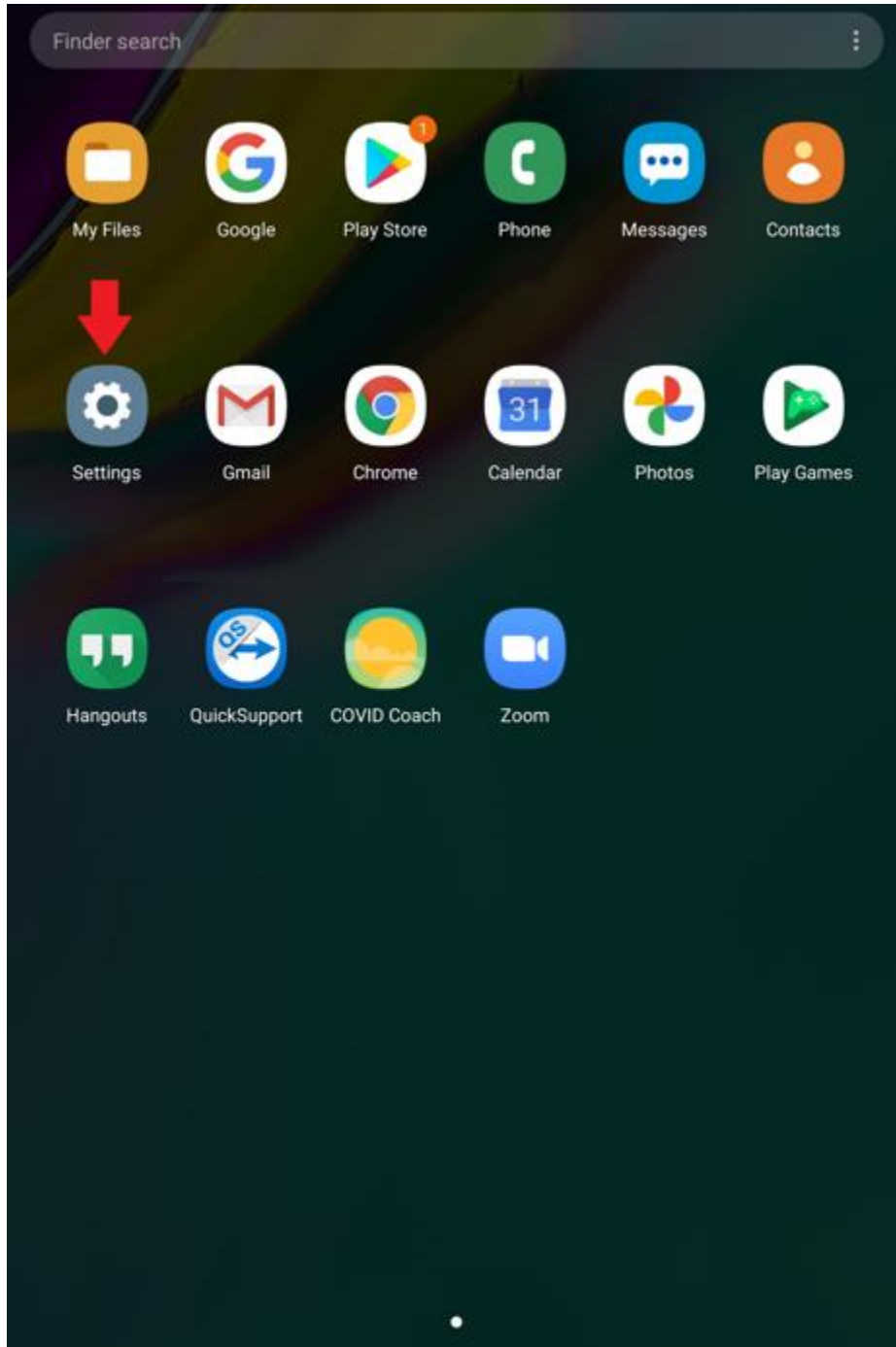
Icon:



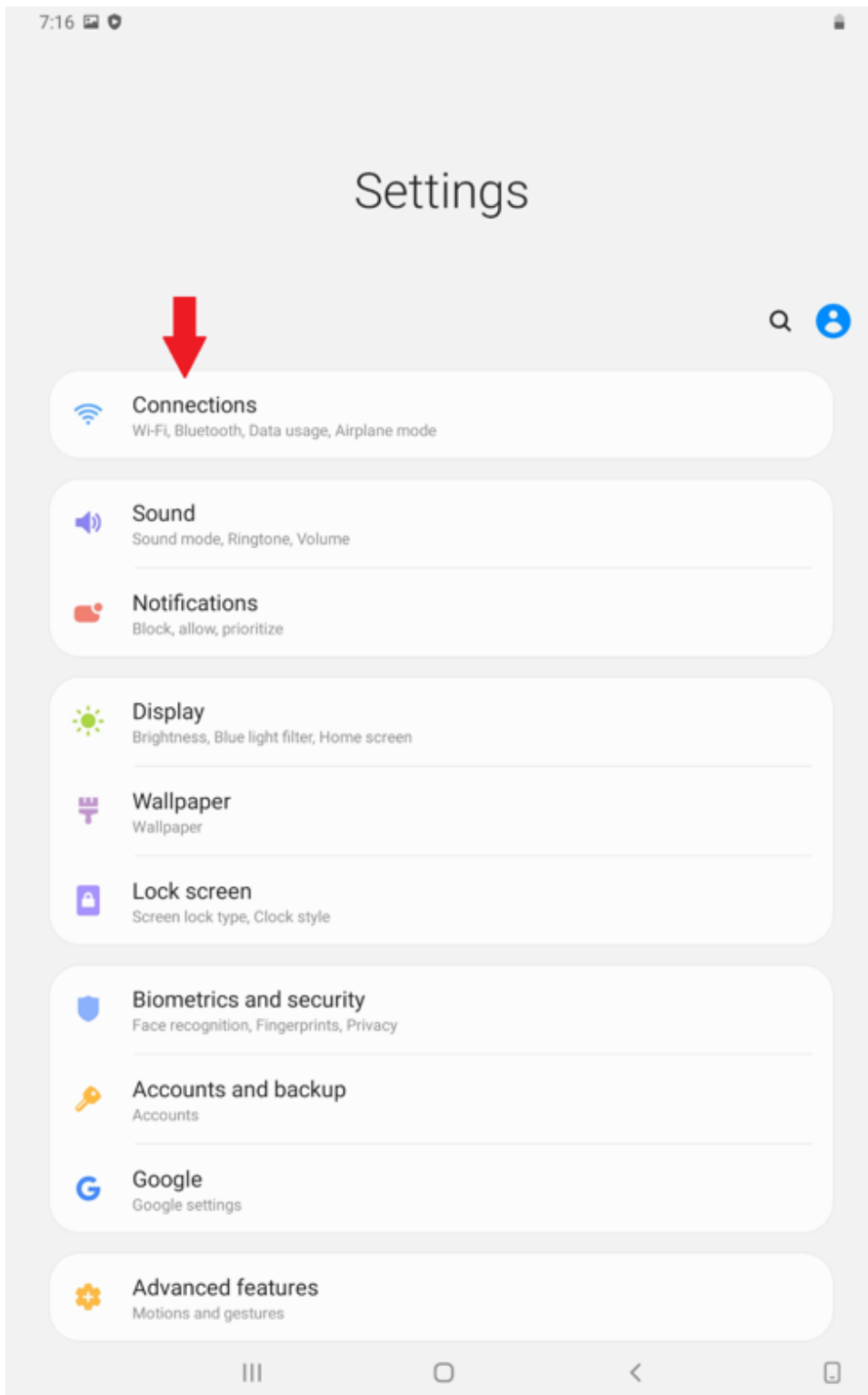
COVID Coach designed to help you build resilience, manage stress, and increase your well-being during this crisis. It helps connect you to essential resources for coping and adapting during the COVID-19 pandemic.

Setting up Wi-fi on the Samsung Tab A

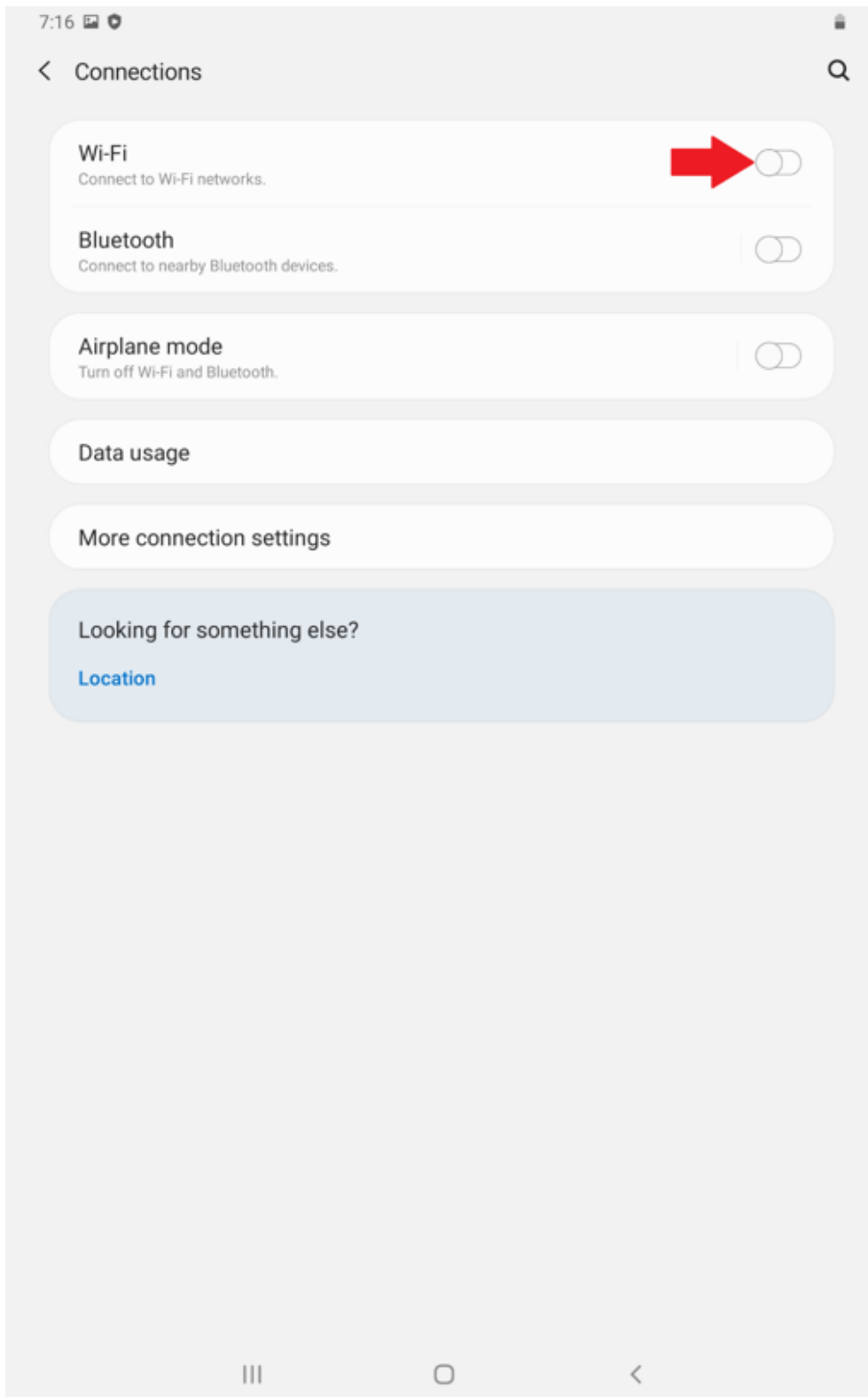
- Tap the  Settings Icon



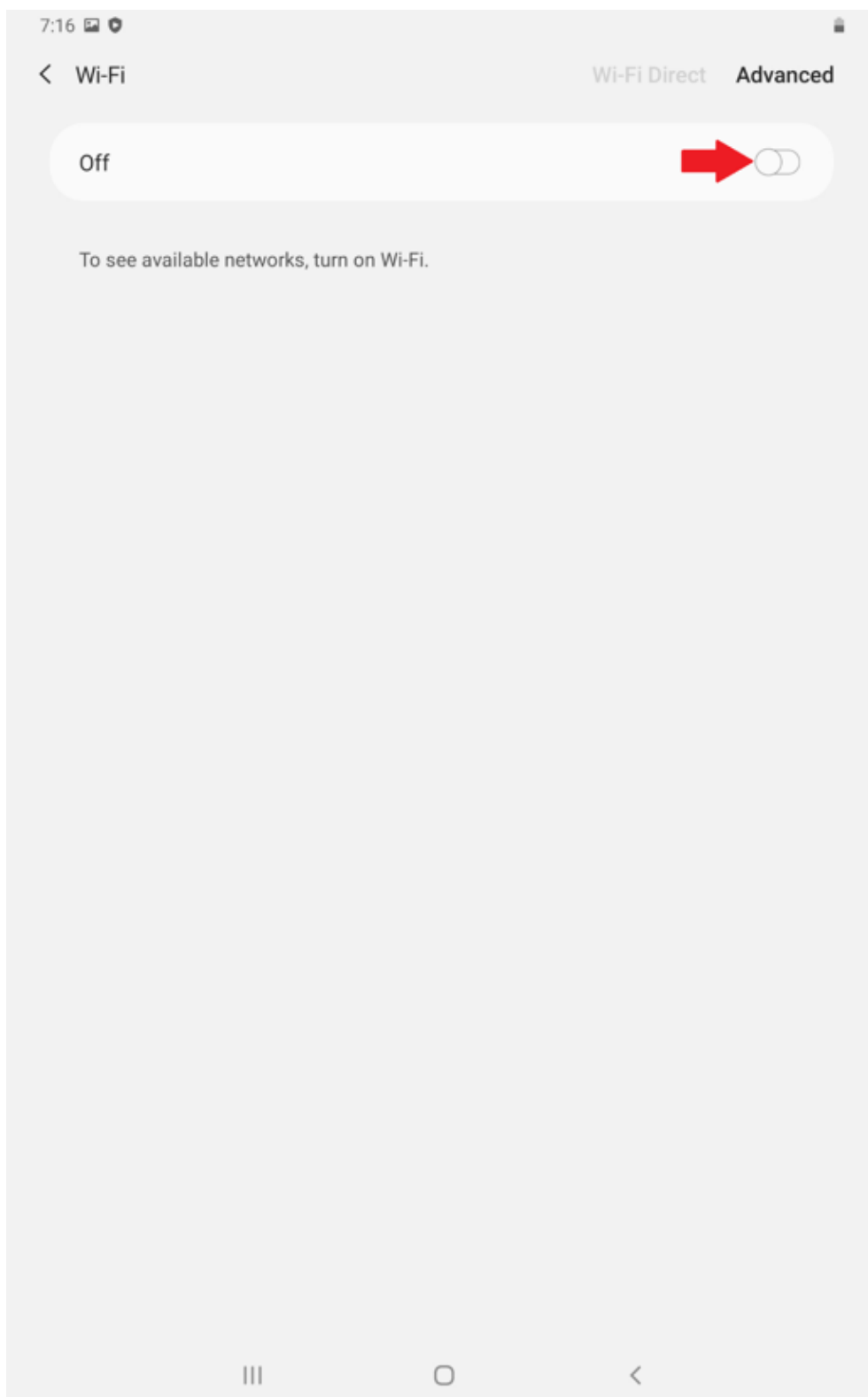
- The Settings Menu will open
- Tap Connections



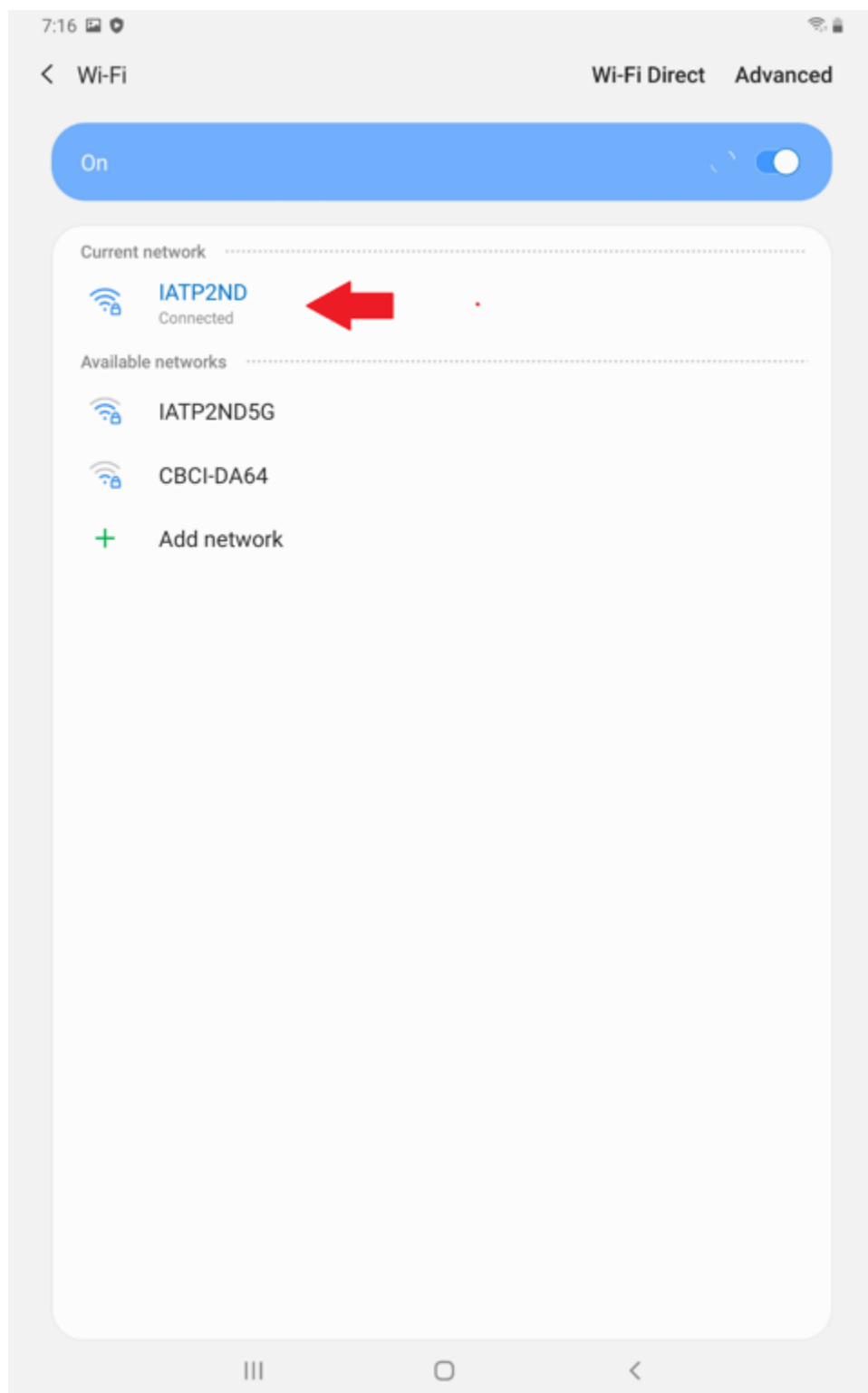
- Tap the Wi-Fi Networks button it will turn green



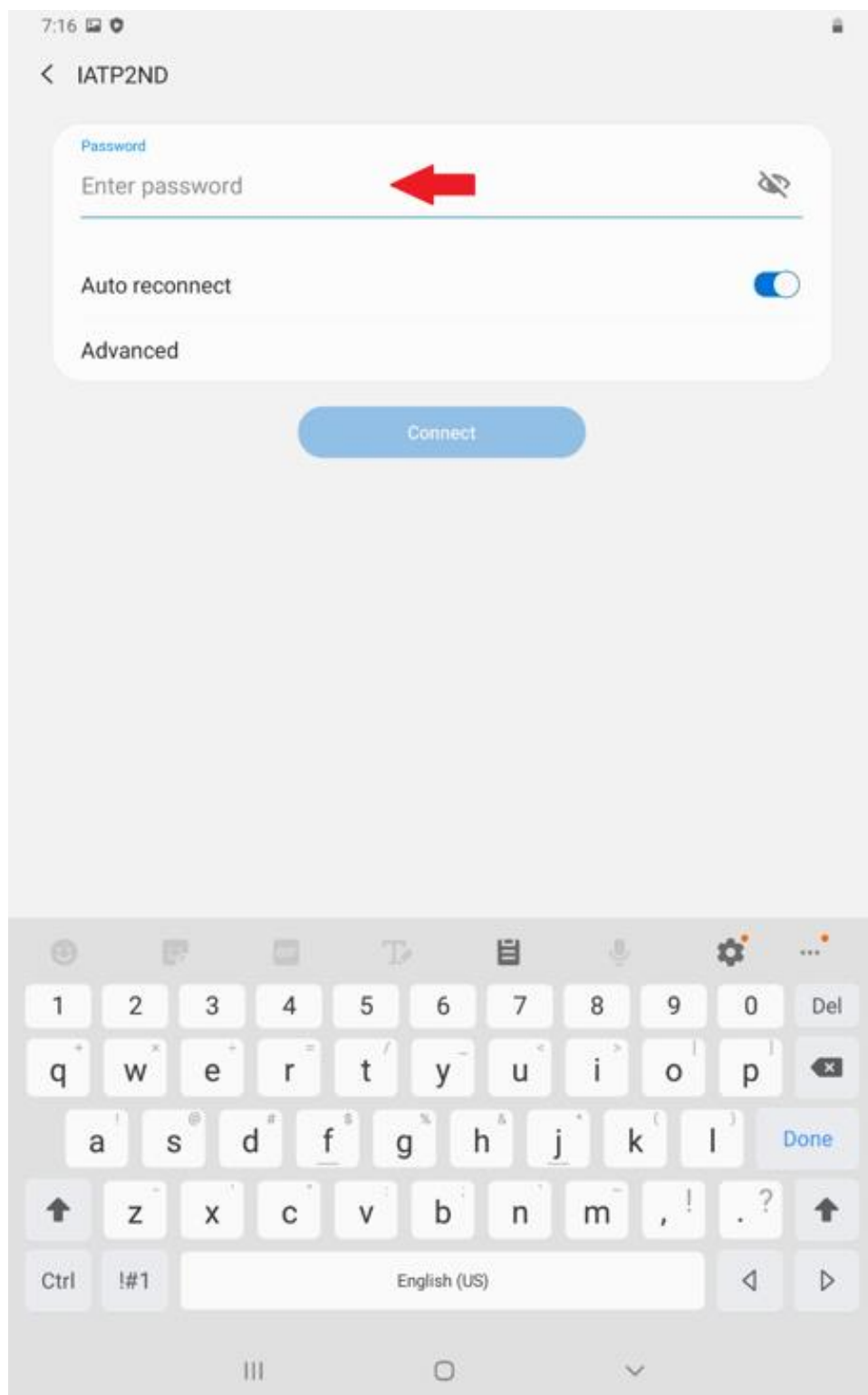
- Tap the button to turn on Wi-Fi



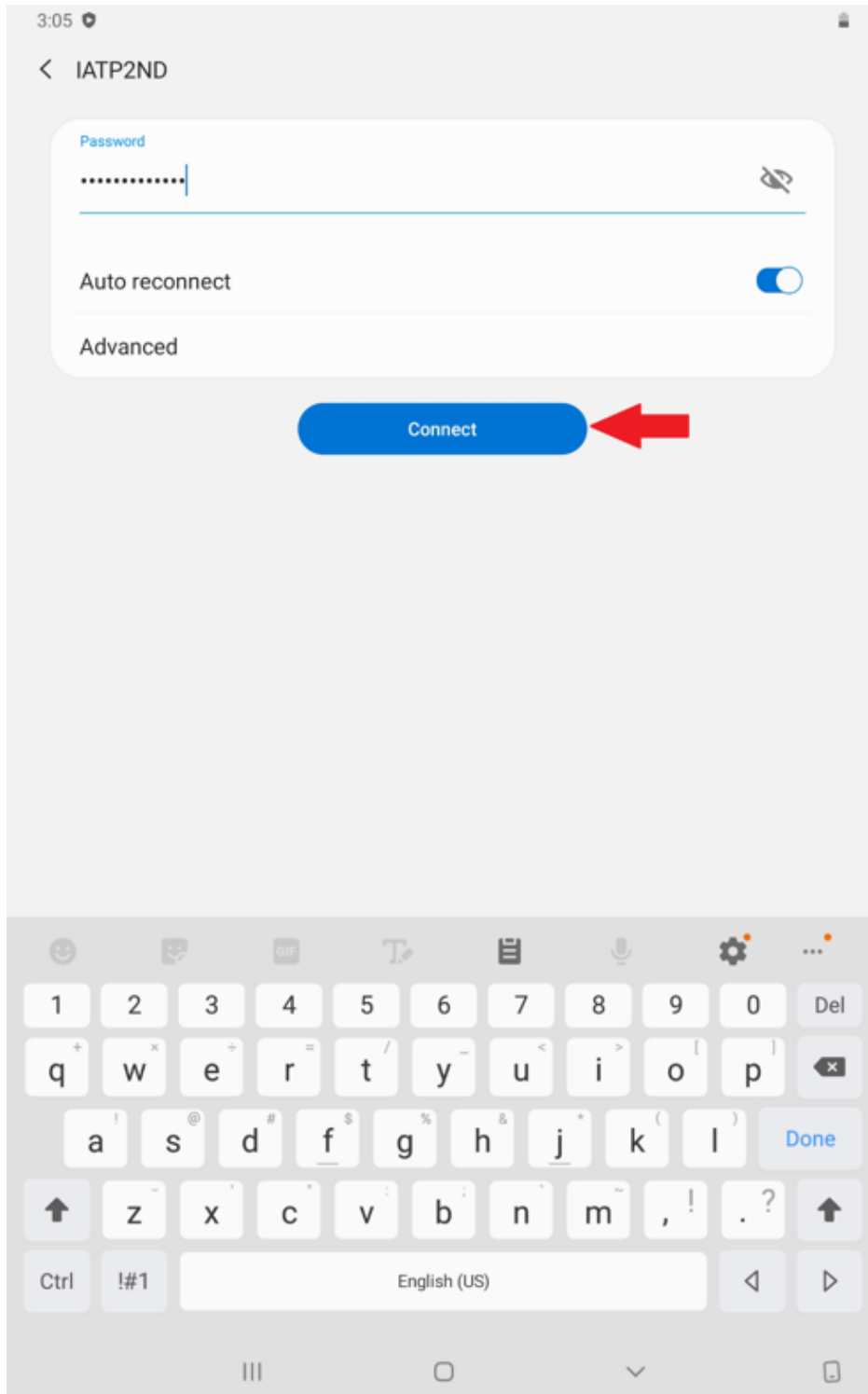
- Tap the Wi-Fi network you want to use



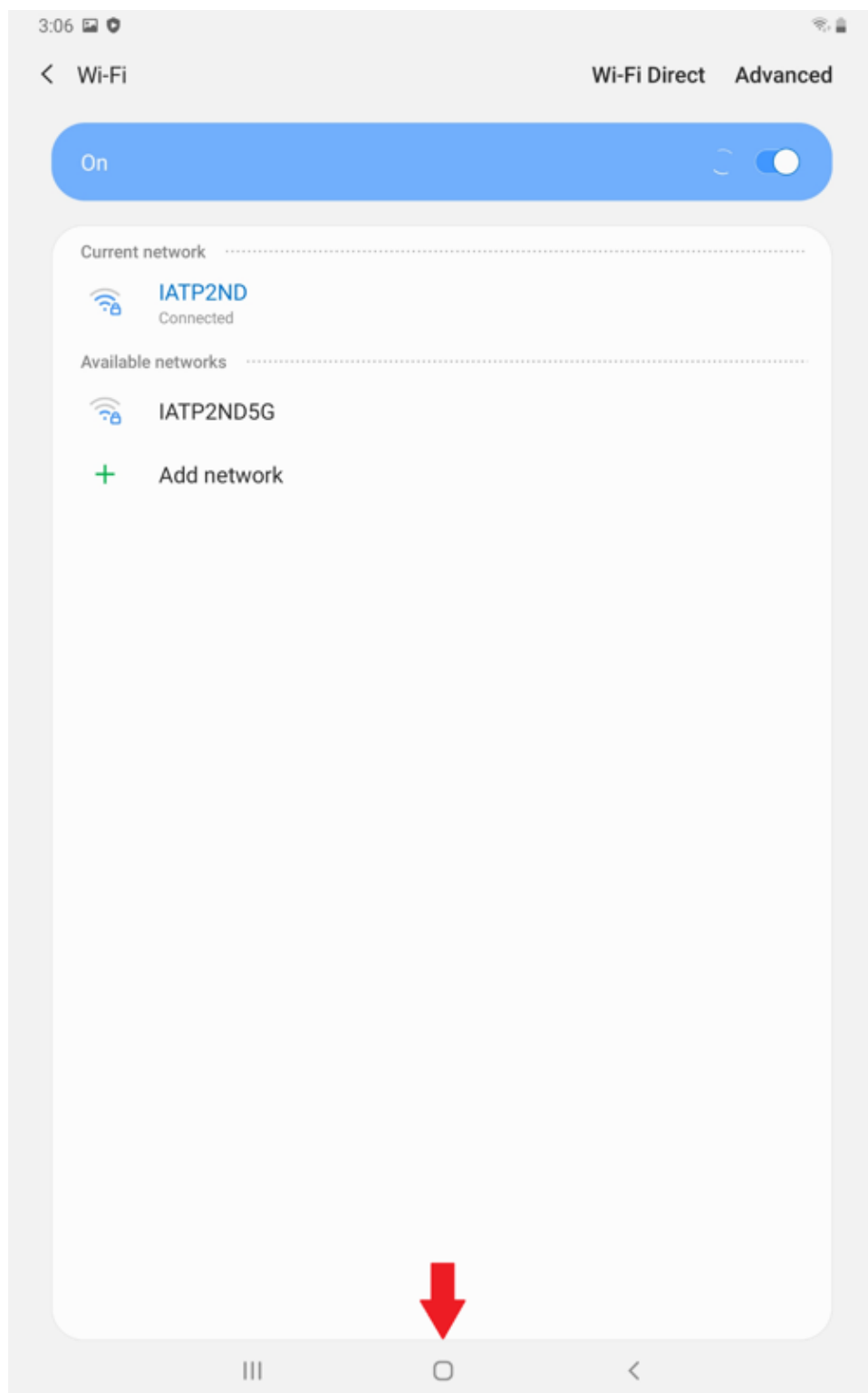
- Enter the Wi-Fi network password



- After correct Wi-Fi password entered, Tap Connect



- Tap Home Button to return to the Home Screen



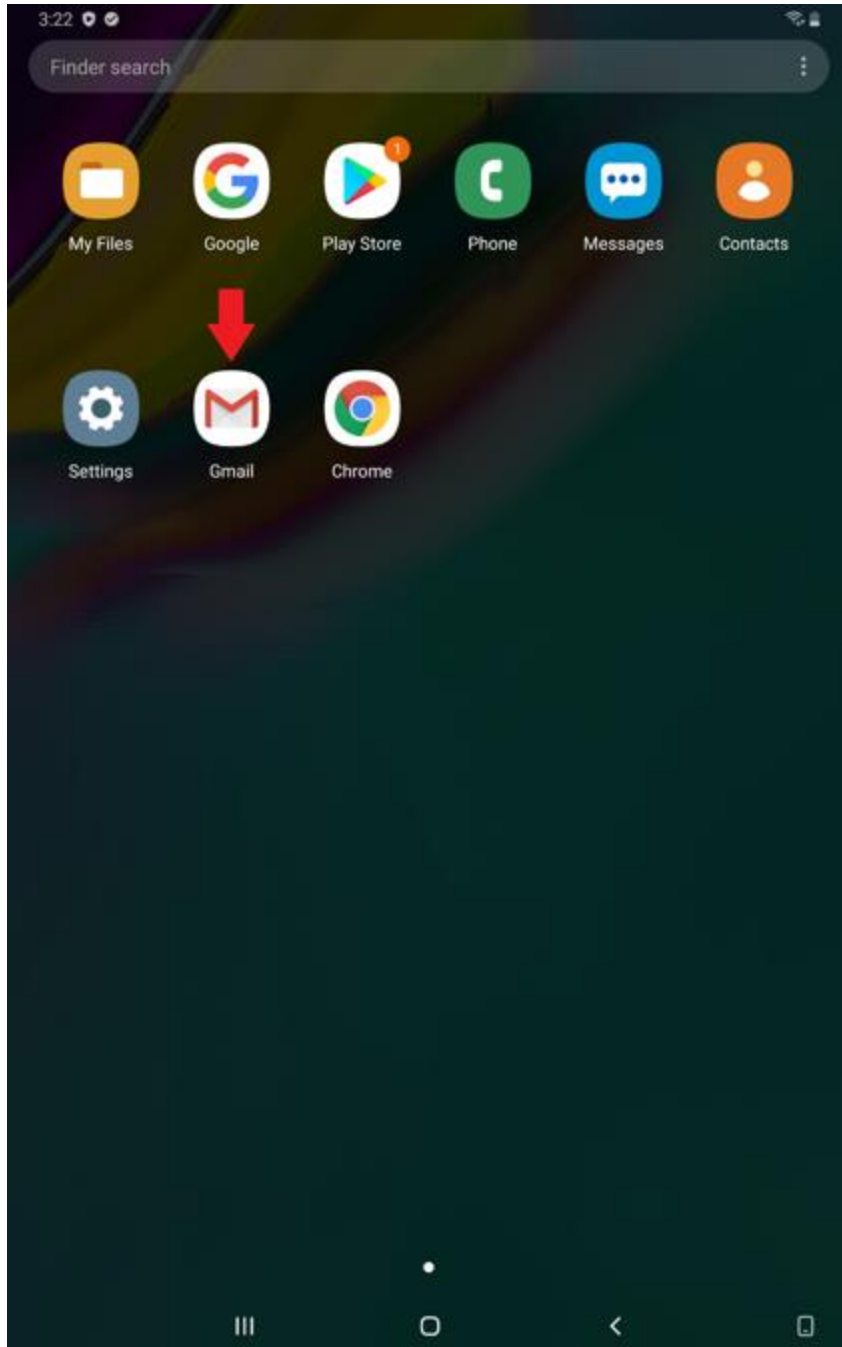
- The Wi-Fi Connection Icon will show signal strength at the top of the page



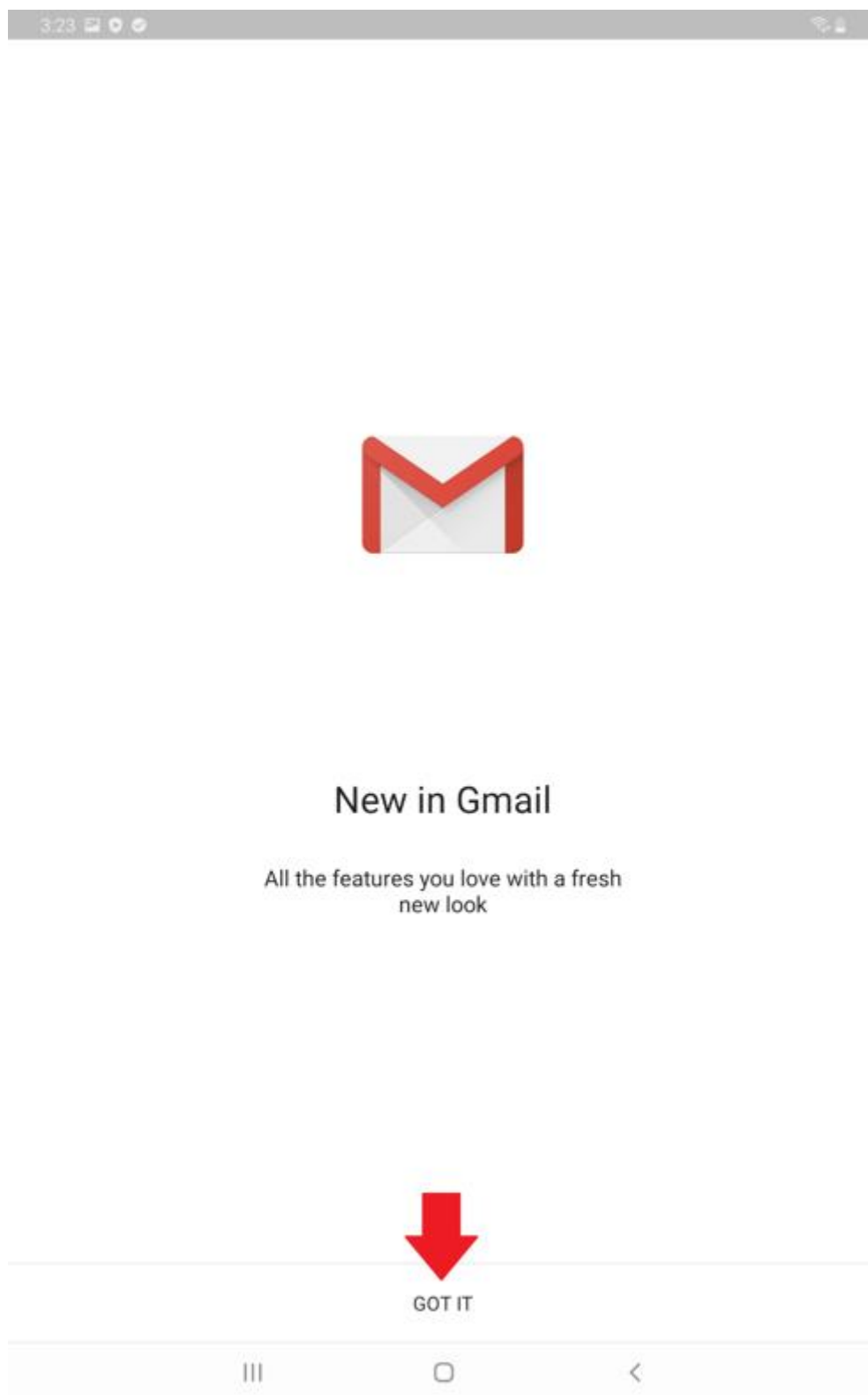
How to set up Email on a Samsung Tab A



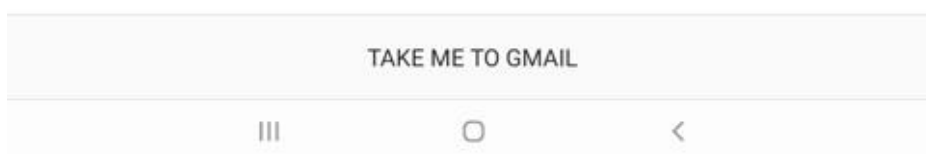
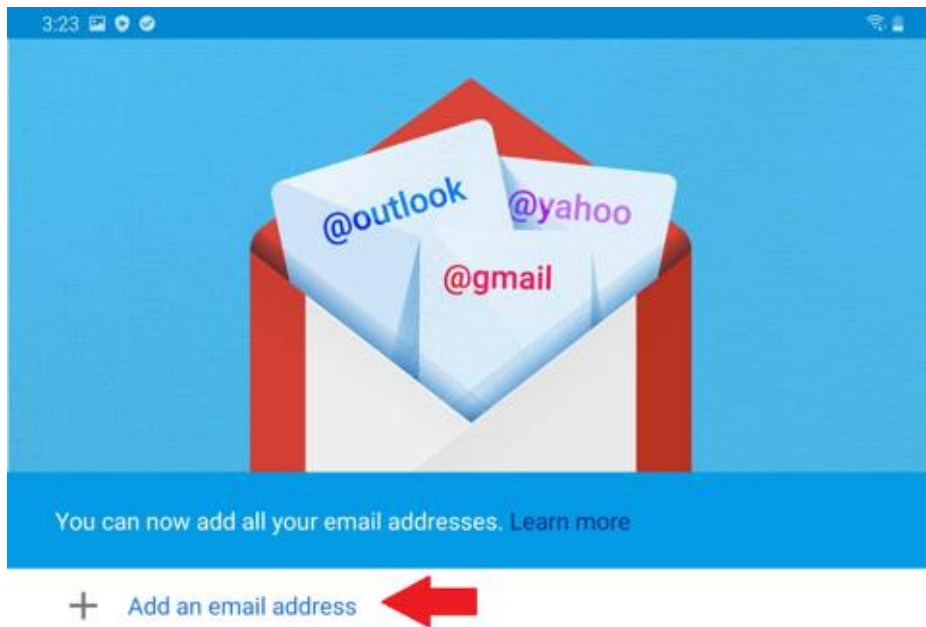
- Tap the Gmail Icon



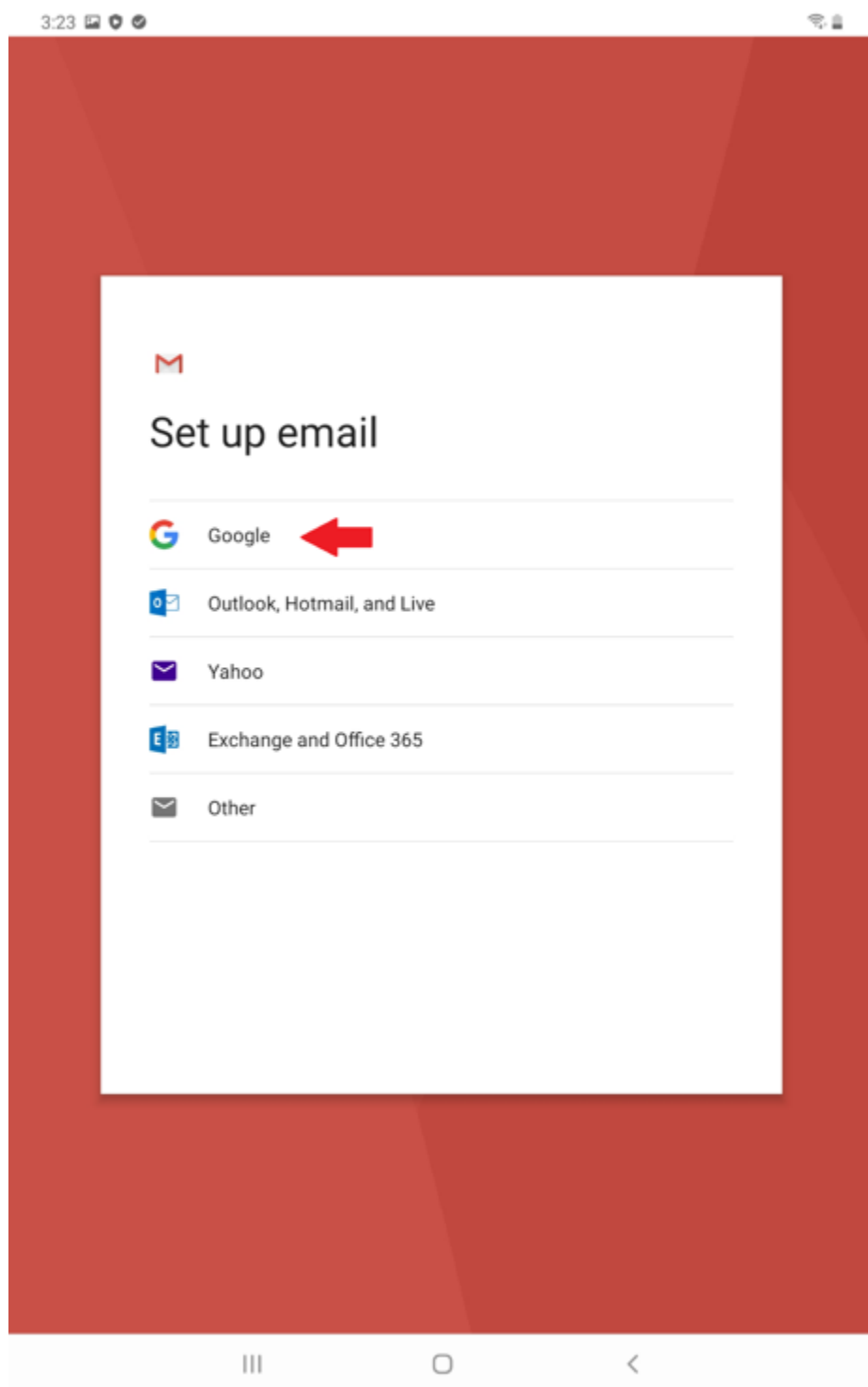
- Tap Got It



- Tap on Add an email address



- Tap on Google



- Tap on Create Account

3:01 [status icons]



The image shows a Google Sign in screen. At the top is the Google logo, followed by the text "Sign in with your Google Account. [Learn more](#)". Below this is a text input field labeled "Email or phone". Under the input field is a link that says "Forgot email?". Further down is a link that says "Create account", which is highlighted by a large red arrow. To the right of the "Create account" link is a blue button labeled "Next".



- Enter First and Last Name and Tap Next

3:26



Google

Create a Google Account

Enter your name

First name

Last name


Next



- Enter Date of Birth and Gender then Tap Next

3:27




Basic information
Enter your birthday and gender

Month January ▼	Day 1	Year 1950
--------------------	----------	--------------

Gender
Female ▼

Next

↑



- Enter a unique Gmail account name and Tap Next

3:27



Google

How you'll sign in

Create a Gmail address for signing in to your Google Account

Username

janedoe1950 @gmail.com

Next



- Enter Create Password type in Password Box
- Retype Created Password in Confirm Box and then Tap Next

3:28

Google


Create a strong password

Create a strong password with a mix of letters, numbers and symbols

Password

Confirm

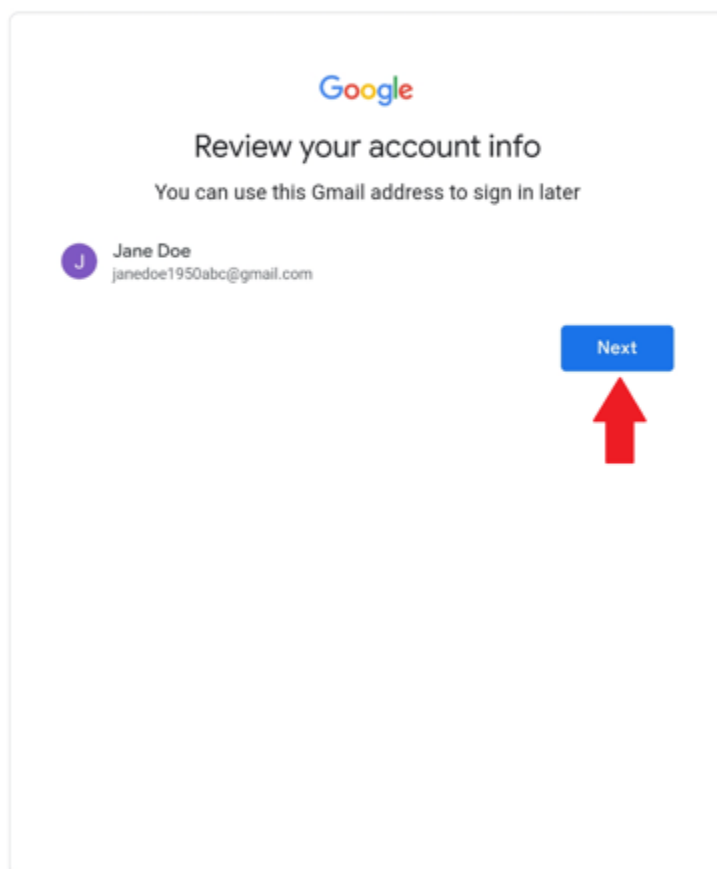
Next



- You do not have to enter a phone number you can scroll down in the box and Tap Skip or you can enter a Phone Number and Tap "Yes, I'm in"
 - They will send you a Verification text to certify the account if you say I'm in

- Verify your email address and Tap Next

3:30



- Read the Gmail Account Settings and Tap I agree

3:30



- Help our services deliver more useful, customized content such as more relevant search results;
- Improve the quality of our services and develop new ones;
- Deliver personalized ads, depending on your account settings, both on Google services and on sites and apps that partner with Google;
- Improve security by protecting against fraud and abuse; and
- Conduct analytics and measurement to understand how our services are used. We also have partners that measure how our services are used. [Learn more](#) about these specific advertising and measurement partners.

Combining data

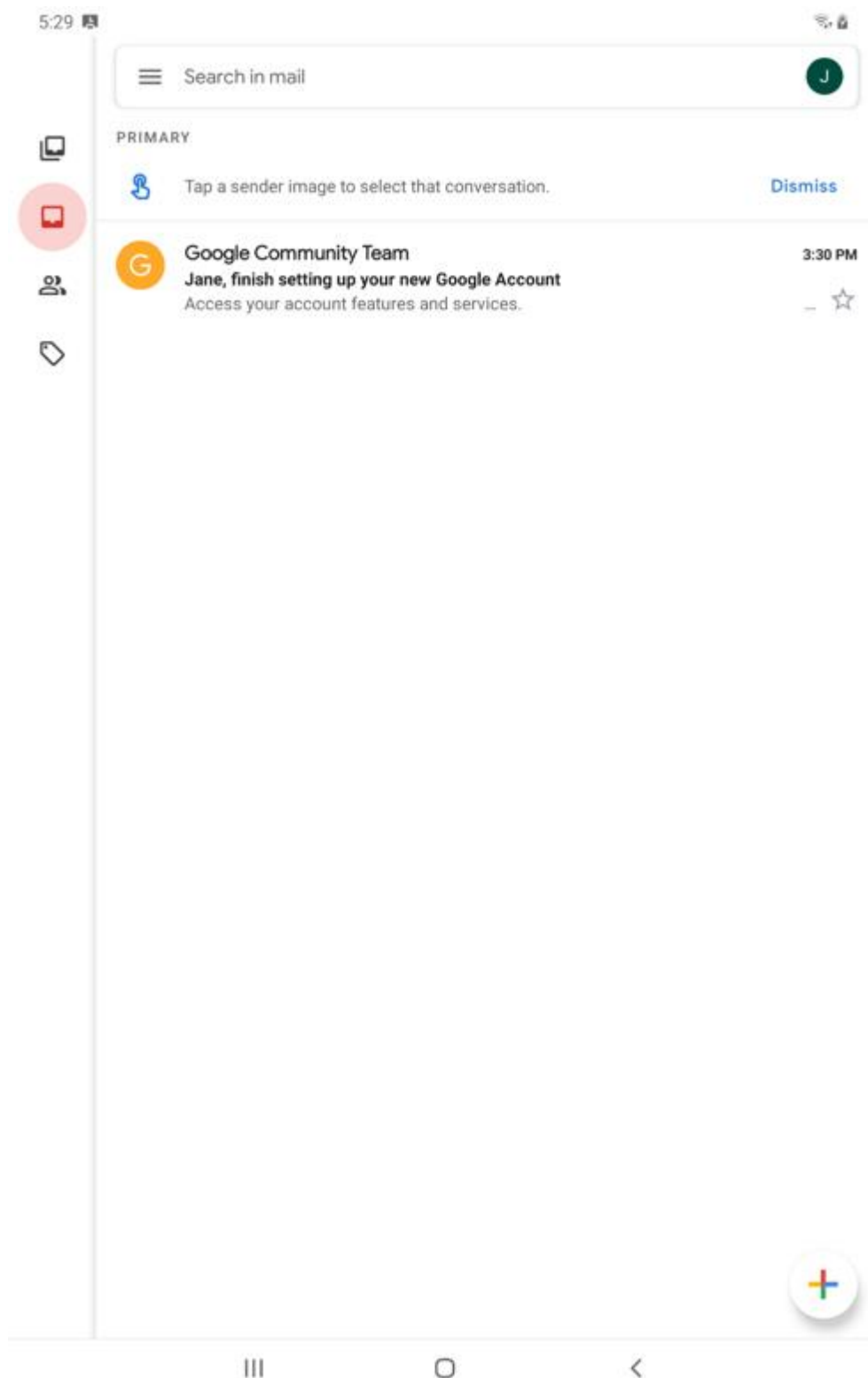
We also combine this data among our services and across your devices for these purposes. For example, depending on your account settings, we show you ads based on information about your interests, which we can derive from your use of Search and YouTube, and we use data from trillions of search queries to build spell-correction models that we use across all of our services.

You're in control

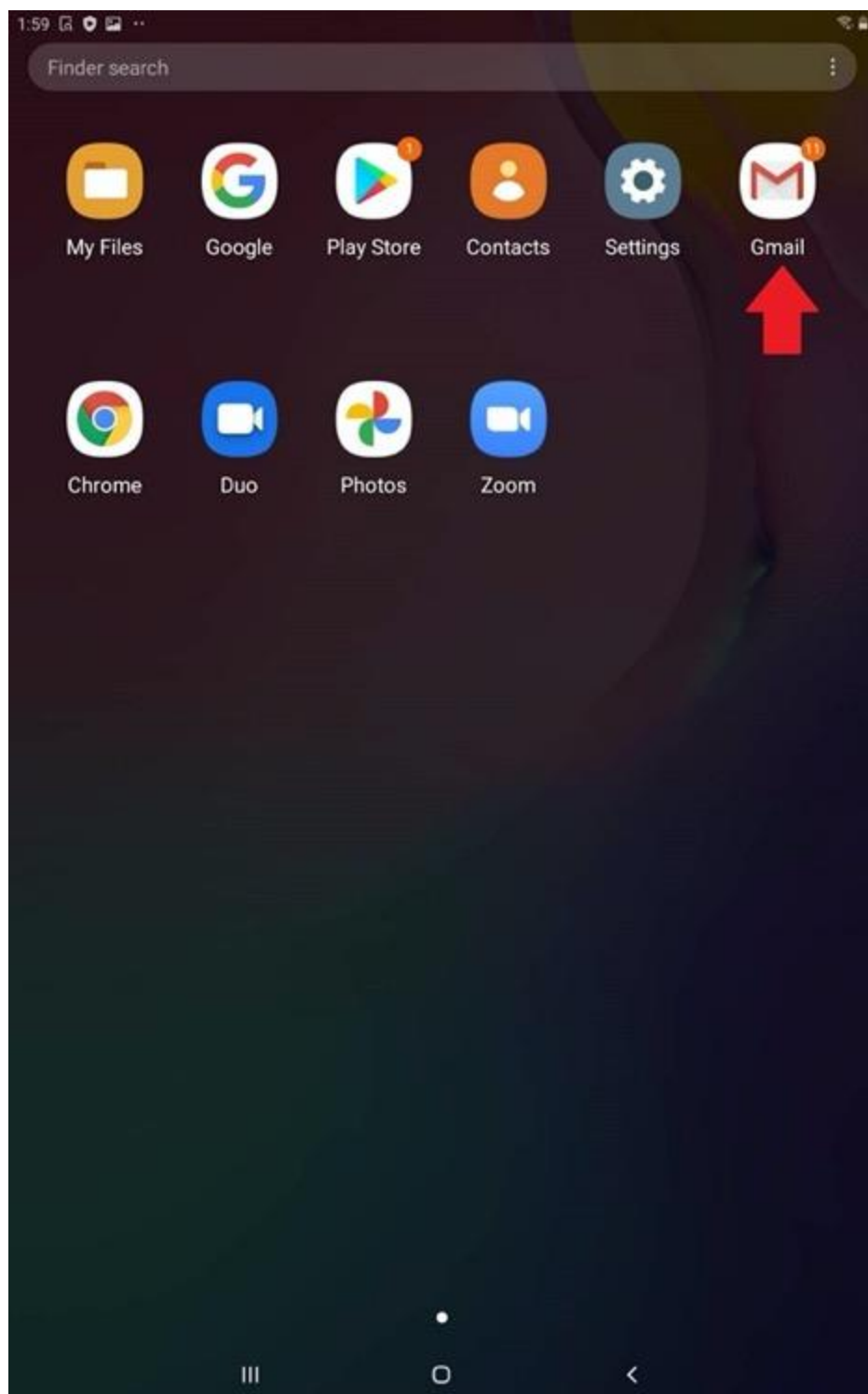
Depending on your account settings, some of this data may be associated with your Google Account and we treat this data as personal information. You can control how we collect and use this data now by clicking "More Options" below. You can always adjust your controls later or withdraw your consent for the future by visiting My Account (myaccount.google.com).

[MORE OPTIONS](#) ▾[I agree](#)

- Opens your New Gmail mailbox

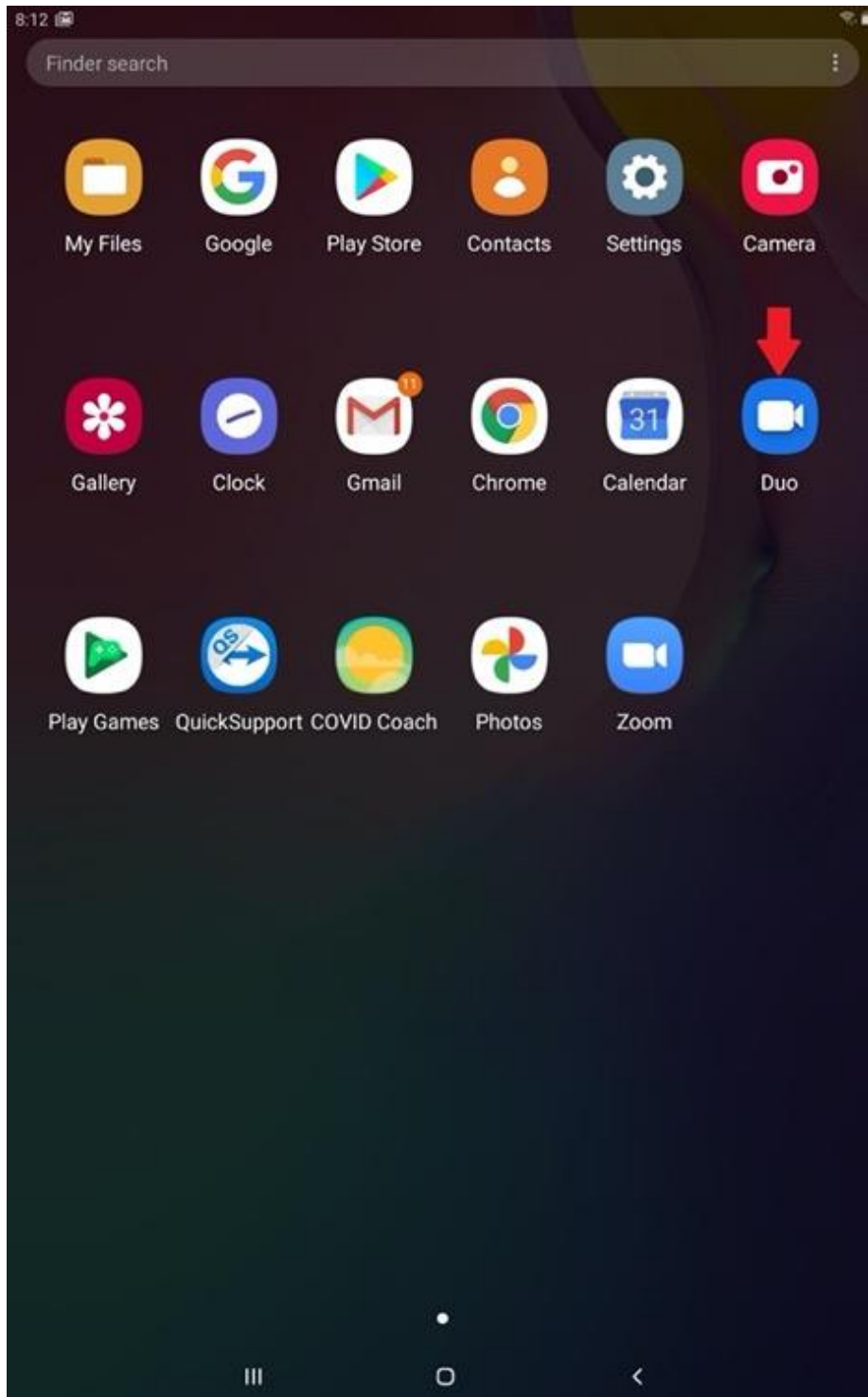


- To open your Email later, Tap the Gmail Icon

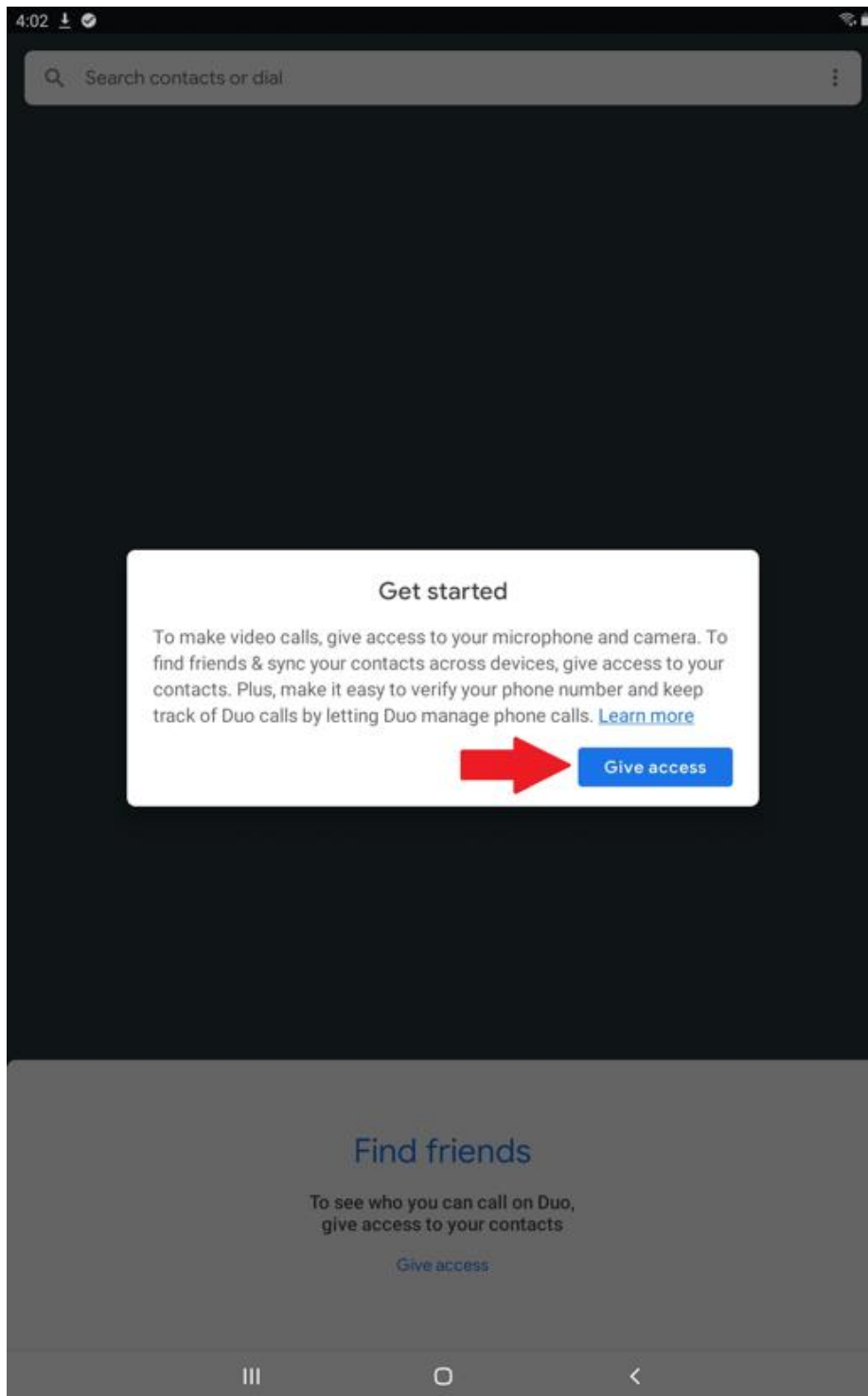


How to Use Google Duo

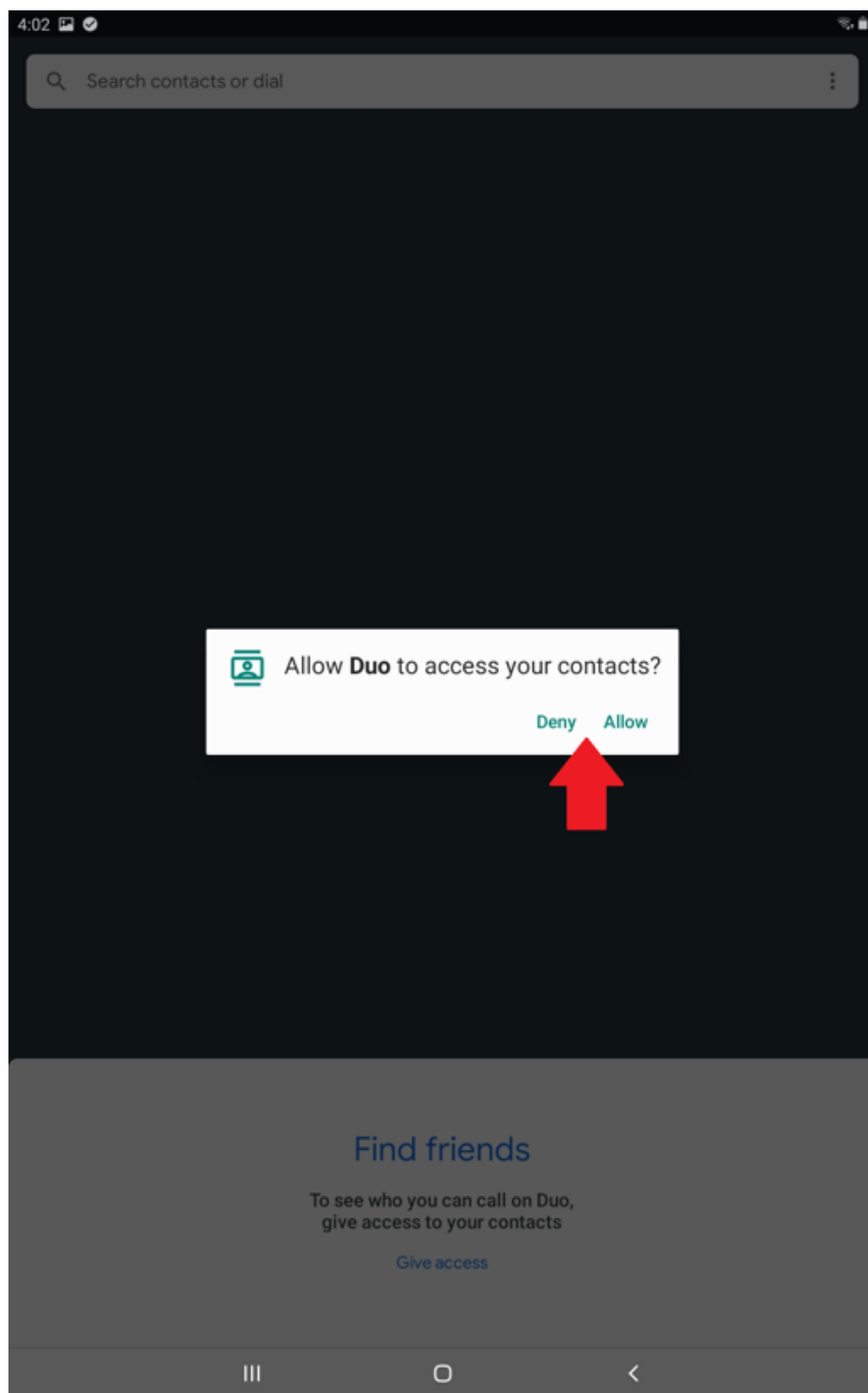
- Tap Google Duo Icon to open



- Read the Get Started Comment and Tap the "Give access" button



- Tap Deny or Allow Duo to Access your contacts

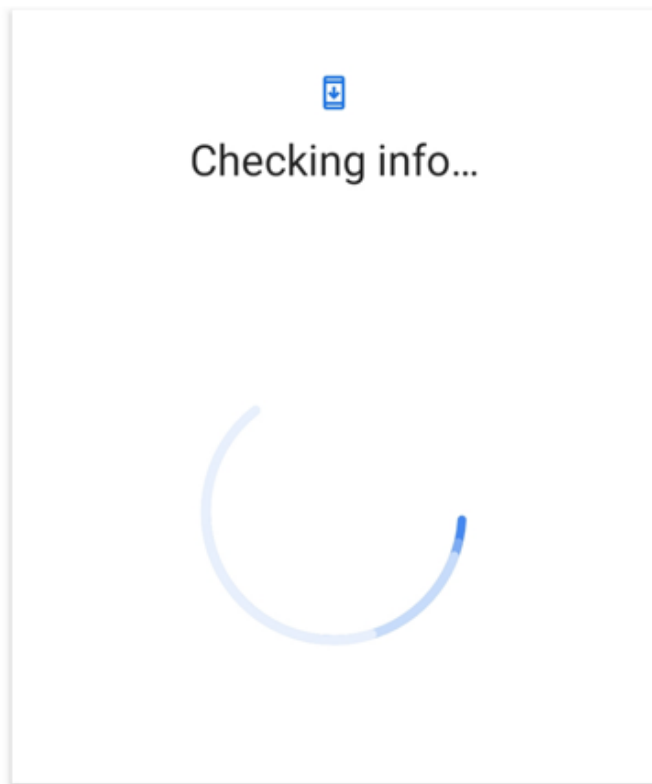


- Tap Sign In



- Checking info will appear

4:02



- Enter your Google account email
 - If you don't have one follow the How to Create a Google Account instructions
- Tap Next

4:02



The screenshot shows the Google Sign in interface. At the top is the Google logo, followed by "Sign in" and "with your Google Account. [Learn more](#)". Below this is a text input field labeled "Email or phone" with a red arrow pointing to it from the right. Under the input field are two links: "Forgot email?" and "Create account". To the right of these links is a blue "Next" button with a red arrow pointing to it from below. The entire screen is enclosed in a light gray border.



- Enter your Google Account Password
- Tap Next

4:03

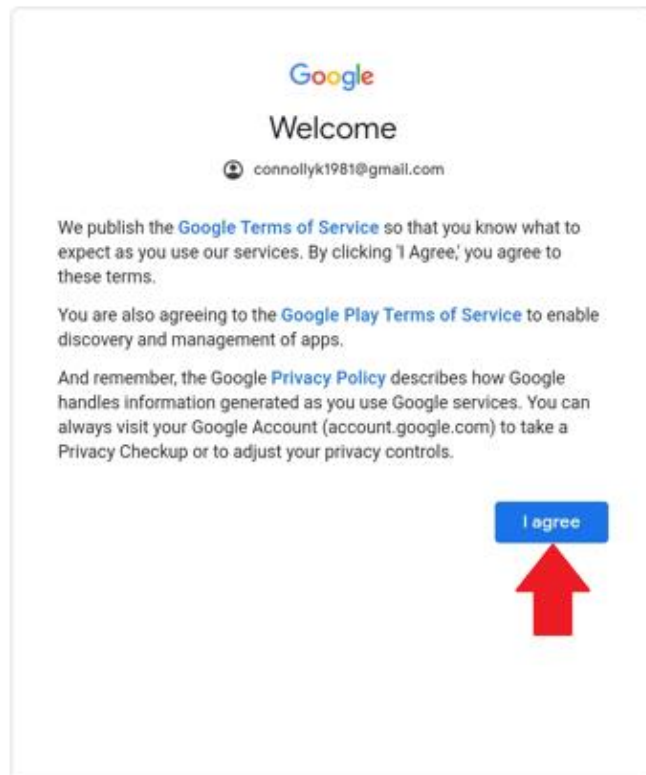


The image shows a Google account login screen. At the top, the Google logo is displayed, followed by the word "Welcome" and the email address "connollyk1981@gmail.com". Below this is a password entry field with the placeholder text "Enter your password". A red arrow points to the password field. To the right of the field is an eye icon. Below the field is a link that says "Forgot password?". To the right of the "Forgot password?" link is a blue button labeled "Next". A red arrow points to the "Next" button.

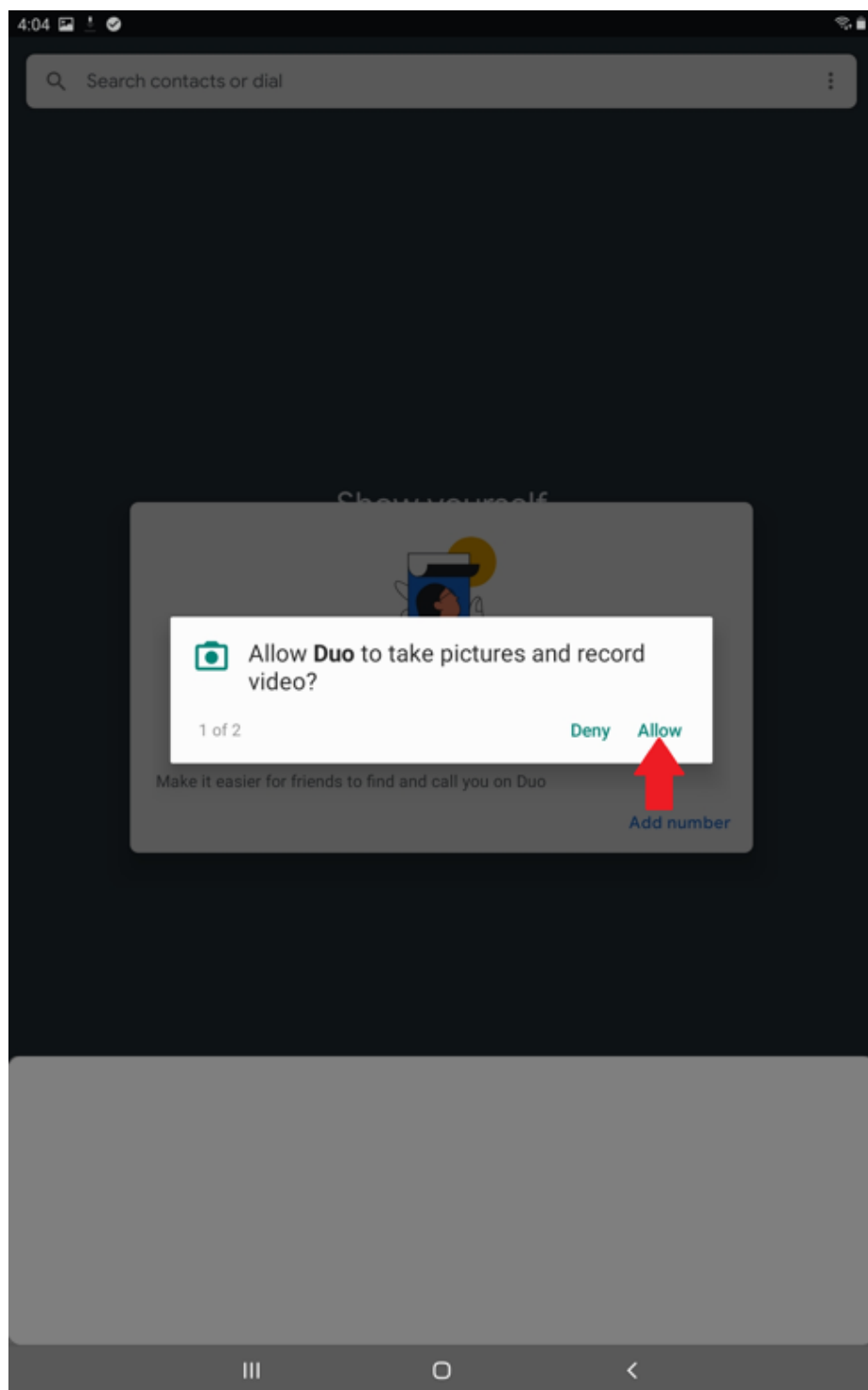


- Read the Google Terms of Service
- Tap I agree

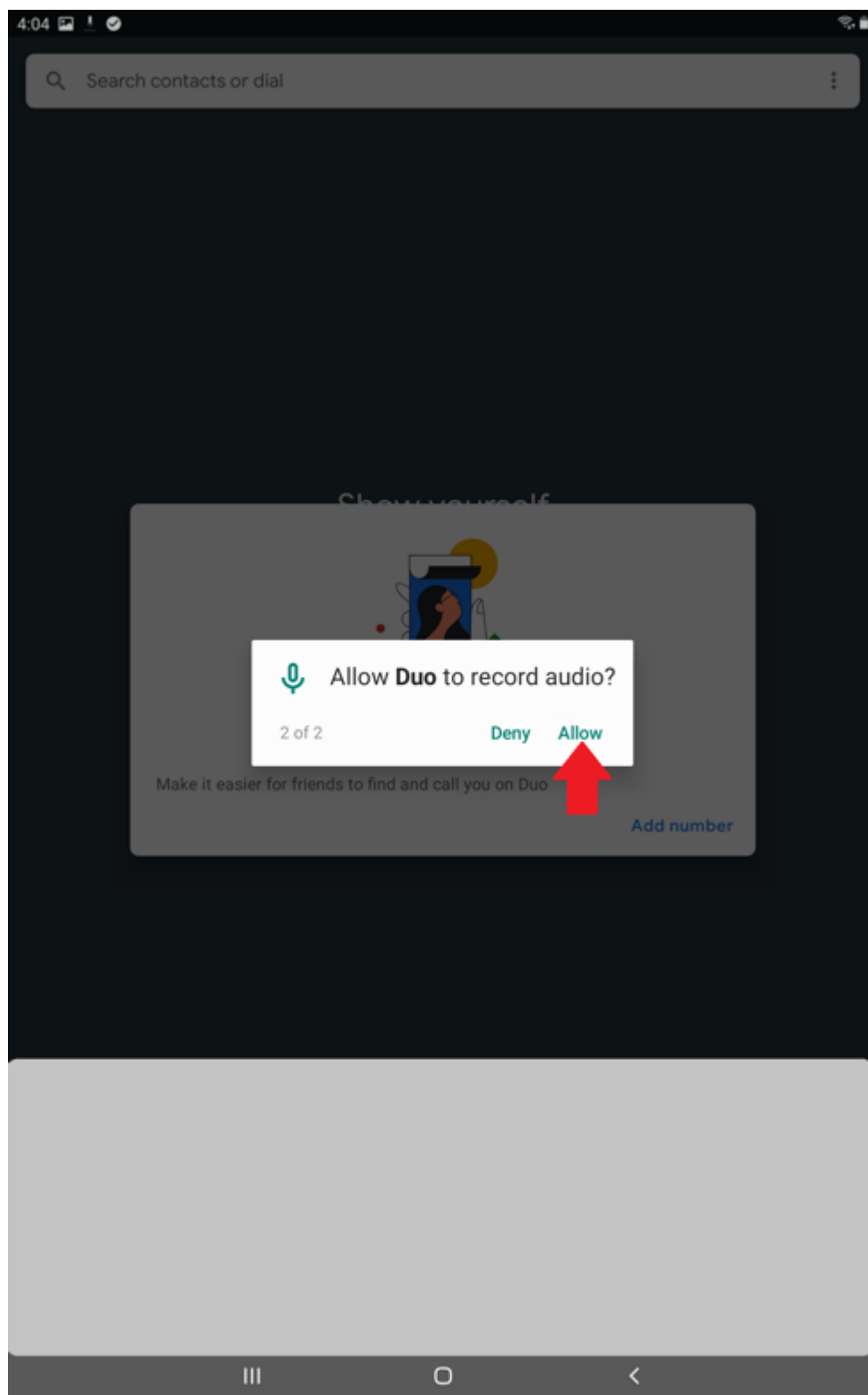
4:03



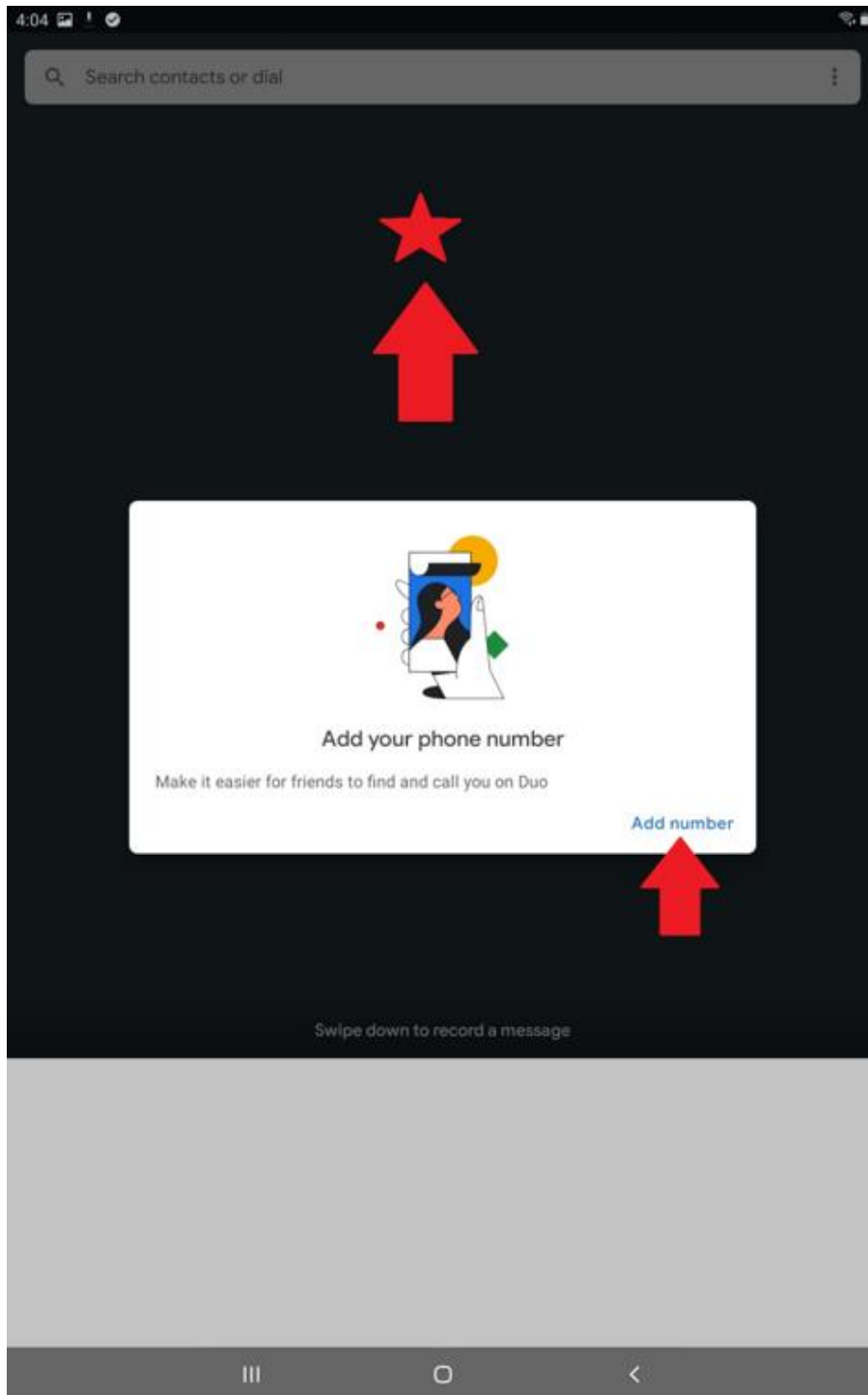
- Tap Allow to take pictures and record video



- Tap Allow to record audio



- Tap the open area (star in picture) outside the white box if you **do not** want to add a phone number
- Tap Add number if you want to add a phone number and allow access to your contacts



- If you choose to add a phone number follow the screens below
- Enter phone number

3:45

?

Set up Duo with your phone number

Country code
US (+1) ▾

Your phone number

People who know your number can reach you across Google services. Duo will send you a one time SMS message, carrier rates may apply.

By continuing, you agree to the [Terms of Service](#) and acknowledge the [Privacy Policy](#).

Having problems? [Learn how to verify your phone number](#).

Back Agree

1 2 ABC 3 DEF ✕

4 GHI 5 JKL 6 MNO Done

7 PQRS 8 TUV 9 WXYZ *+#

✕ 0 + # ,

- After phone number entered Tap Agree

3:45

?

Set up Duo with your phone number

Country code
US (+1) ▾

Your phone number
(217)

People who know your number can reach you across Google services. Duo will send you a one time SMS message, carrier rates may apply.

By continuing, you agree to the [Terms of Service](#) and acknowledge the [Privacy Policy](#).

Having problems? [Learn how to verify your phone number](#).

Back ➔ Agree

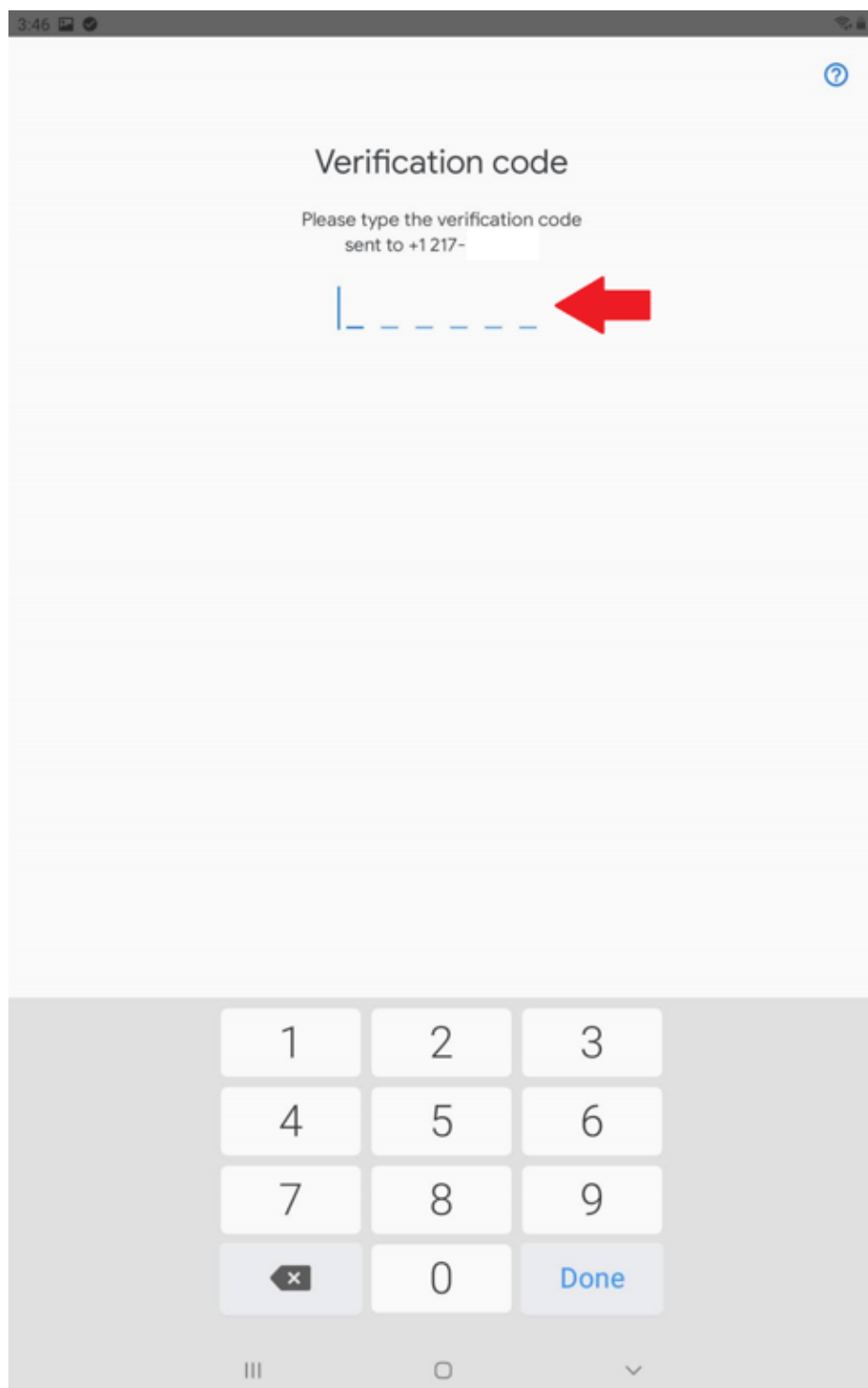
1 2 ABC 3 DEF ✕

4 GHI 5 JKL 6 MNO Done

7 PQRS 8 TUV 9 WXYZ *+ #

* 0 + # ,

- A verification code will be texted to the phone number you entered.

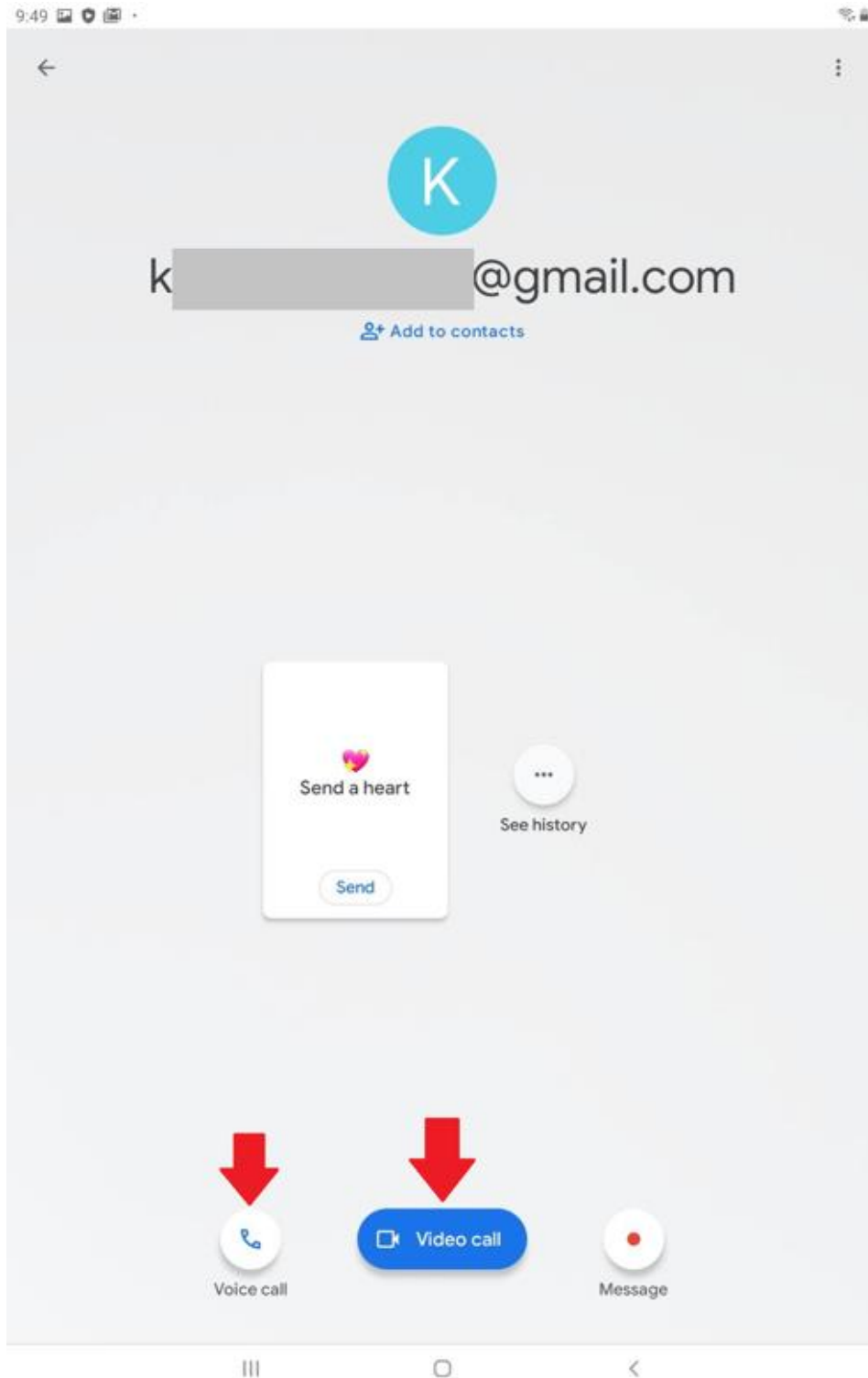


The screenshot shows a mobile application interface for a verification step. At the top, the status bar displays the time 3:46 and various icons. The app's header bar is light gray with a blue question mark icon on the right. The main content area has a light gray background. The title "Verification code" is centered in a dark gray font. Below it, the instruction "Please type the verification code sent to +1 217-" is displayed. A text input field with a blue dashed border is shown, and a large red arrow points to it from the right. At the bottom, there is a numeric keypad with buttons for digits 1-9, 0, a backspace button with an 'x' icon, and a "Done" button in blue. The bottom of the screen shows the standard Android navigation bar with three icons.

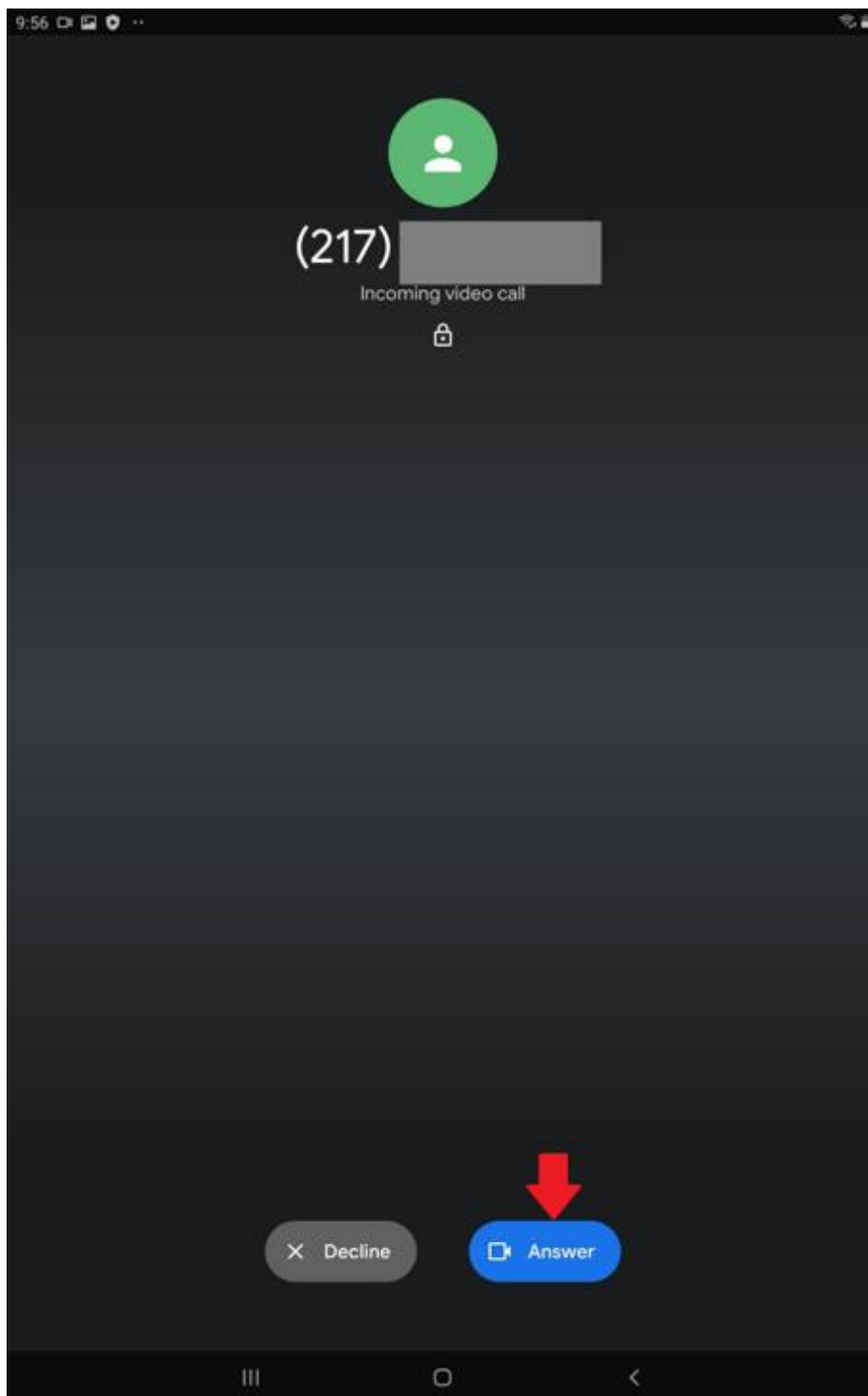
- If you added contacts they will show up on this page and you can enter their number next to the red arrow to call
- If you did not add contacts you can enter their email or phone number and invite them



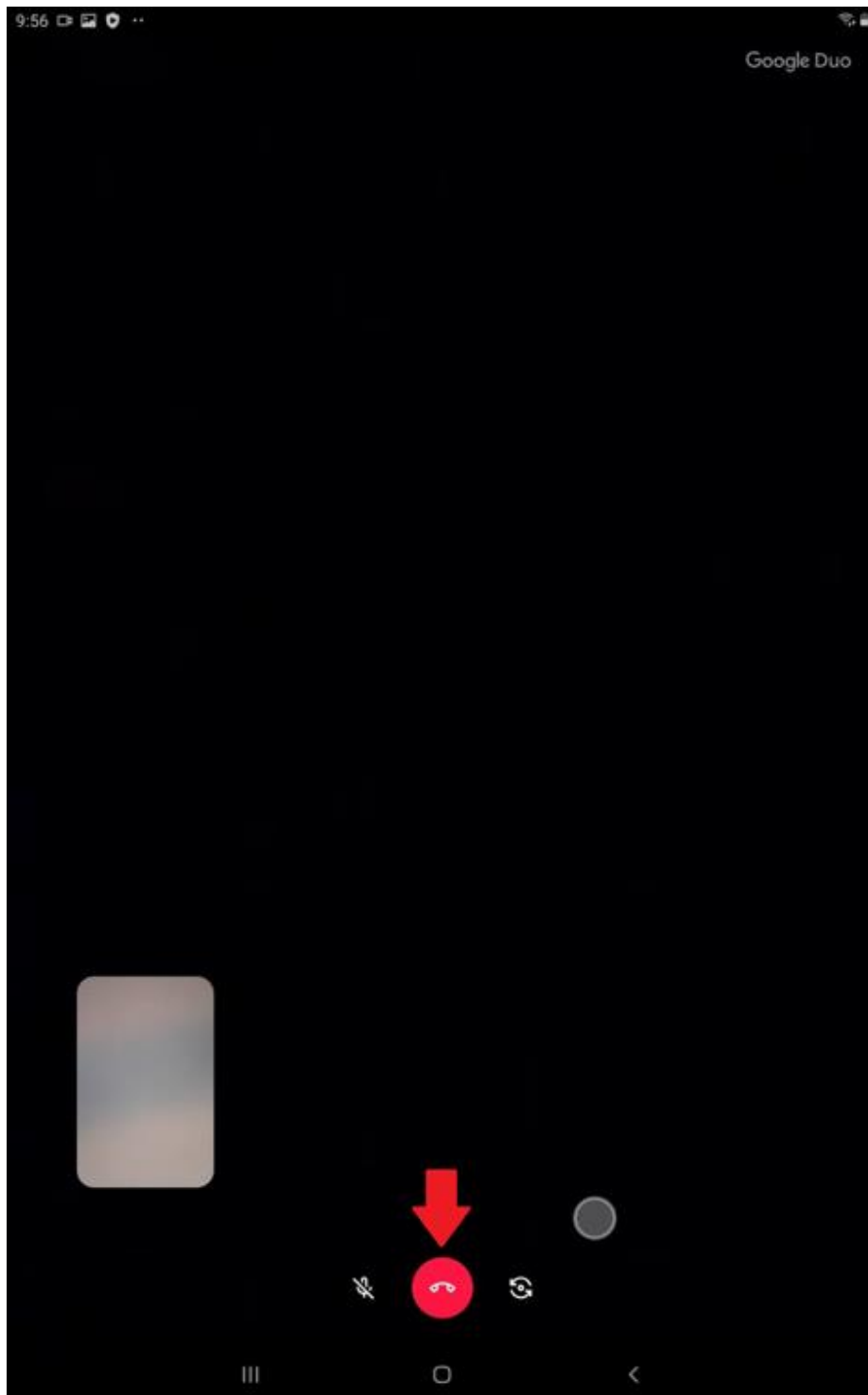
- When you choose your contact, the screen will have their phone number or email on it. Tap Voice Call or Video Call



- Tap answer to accept a video call



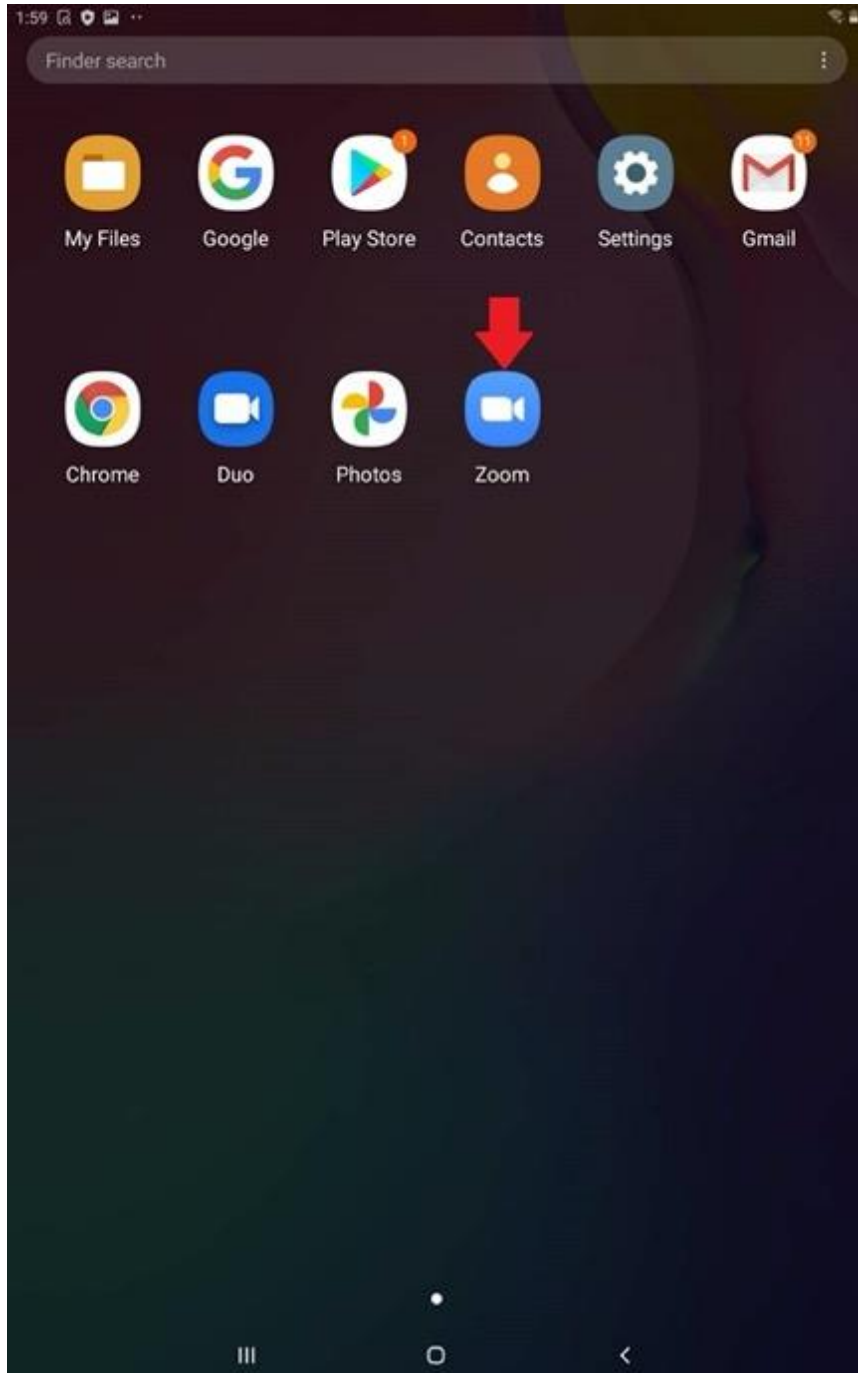
- To end the call, press the phone button



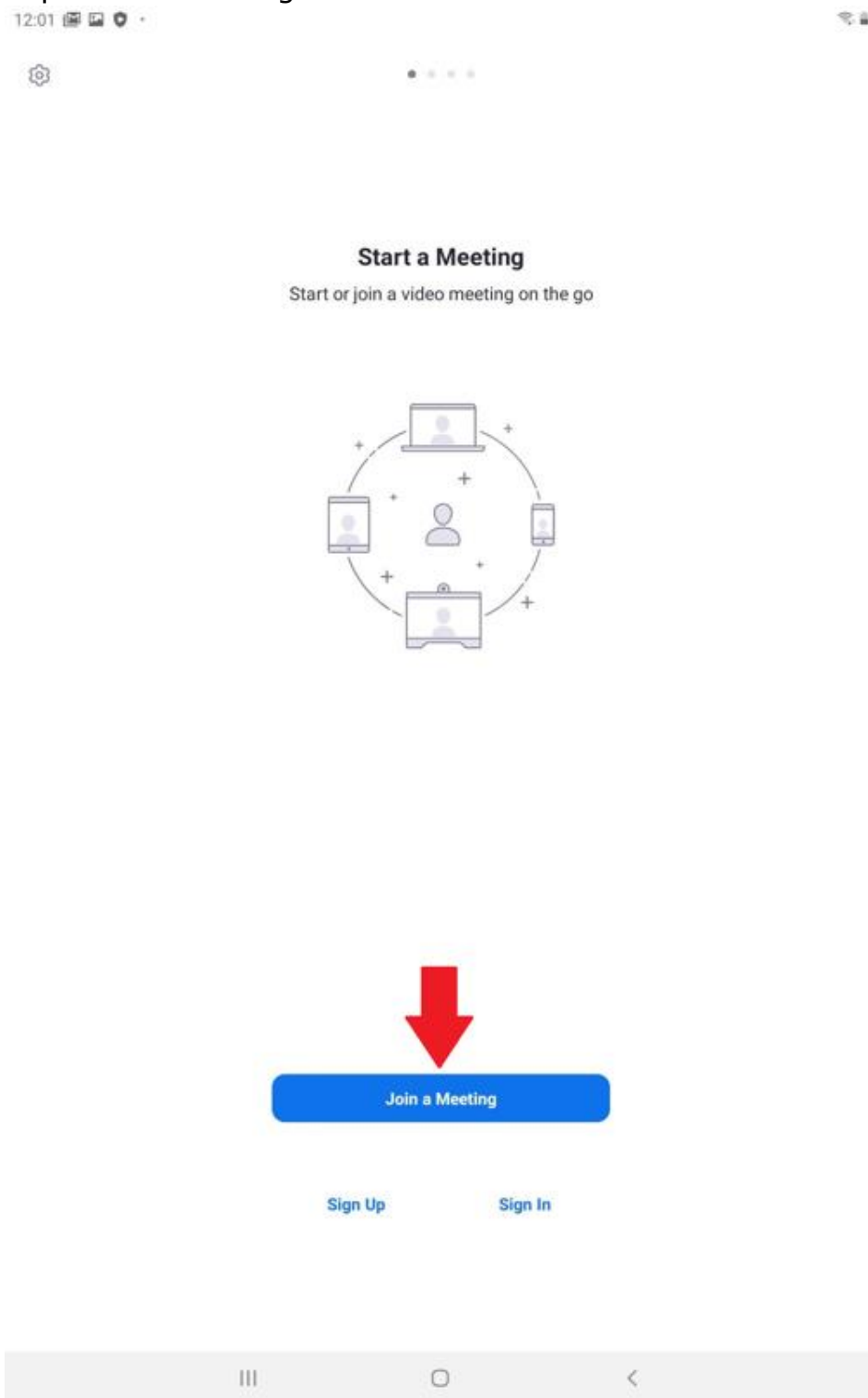
How to use Zoom on a Samsung Tab A

Join a Zoom Meeting

- Tap the Zoom Icon



- Tap "Join a Meeting"



- Enter the Meeting ID Provided to you

12:02

< Join a Meeting

Meeting ID

Join with a personal link name

Galaxy Tab A

Join Meeting

If you received an invitation link, tap on the link to join the meeting.

JOIN OPTIONS

Don't Connect To Audio

Turn Off My Video

1 2 3

4 5 6

7 8 9

⌫ 0 Go

- Tap "Join" after Meeting ID entered

2:32

Join a Meeting

228 4570 4507

Join with a personal link name

Galaxy Tab A

Join Meeting

If you received an invitation link, tap on the link to join the meeting.

JOIN OPTIONS

Don't Connect To Audio

Turn Off My Video

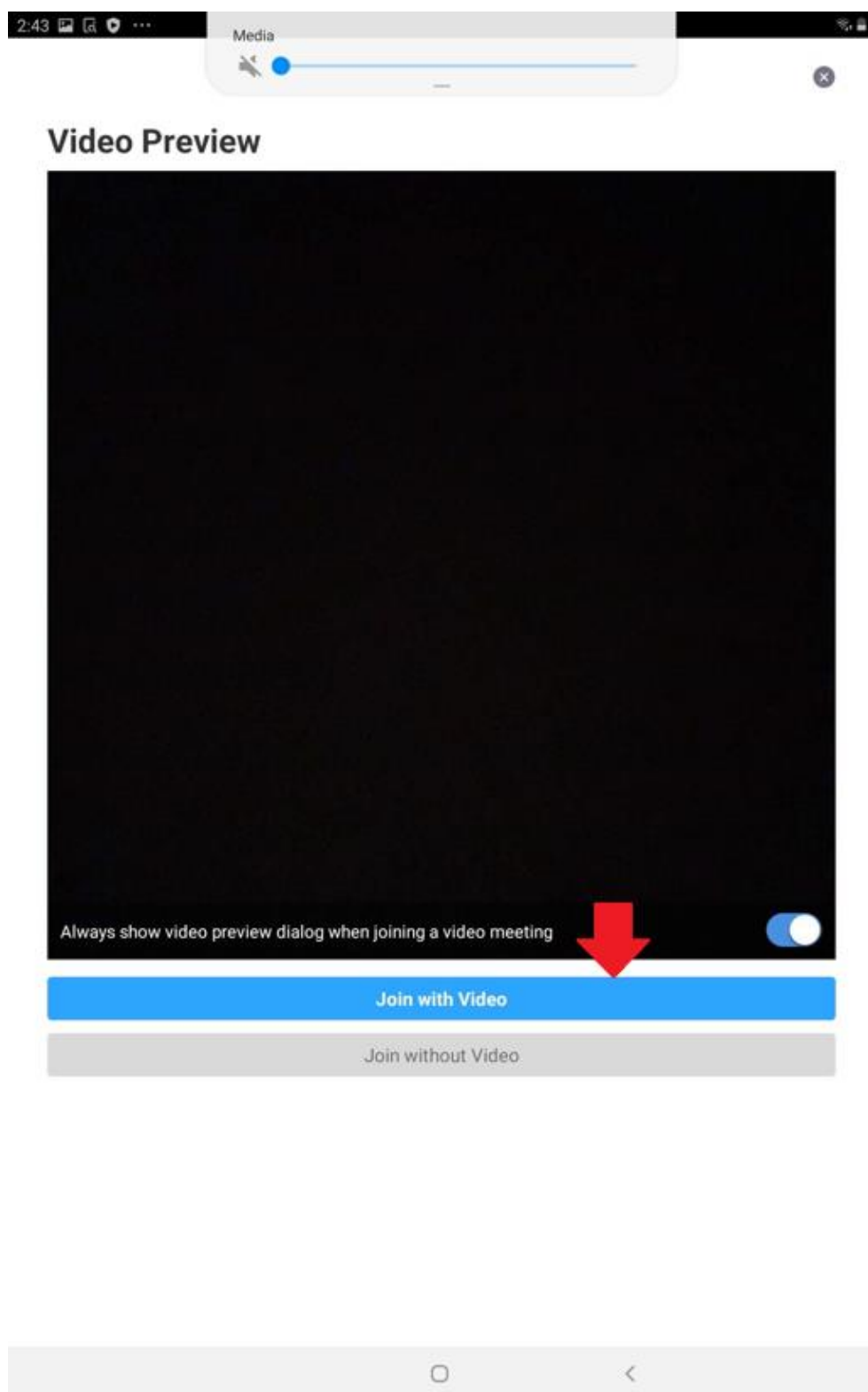
1 2 3

4 5 6

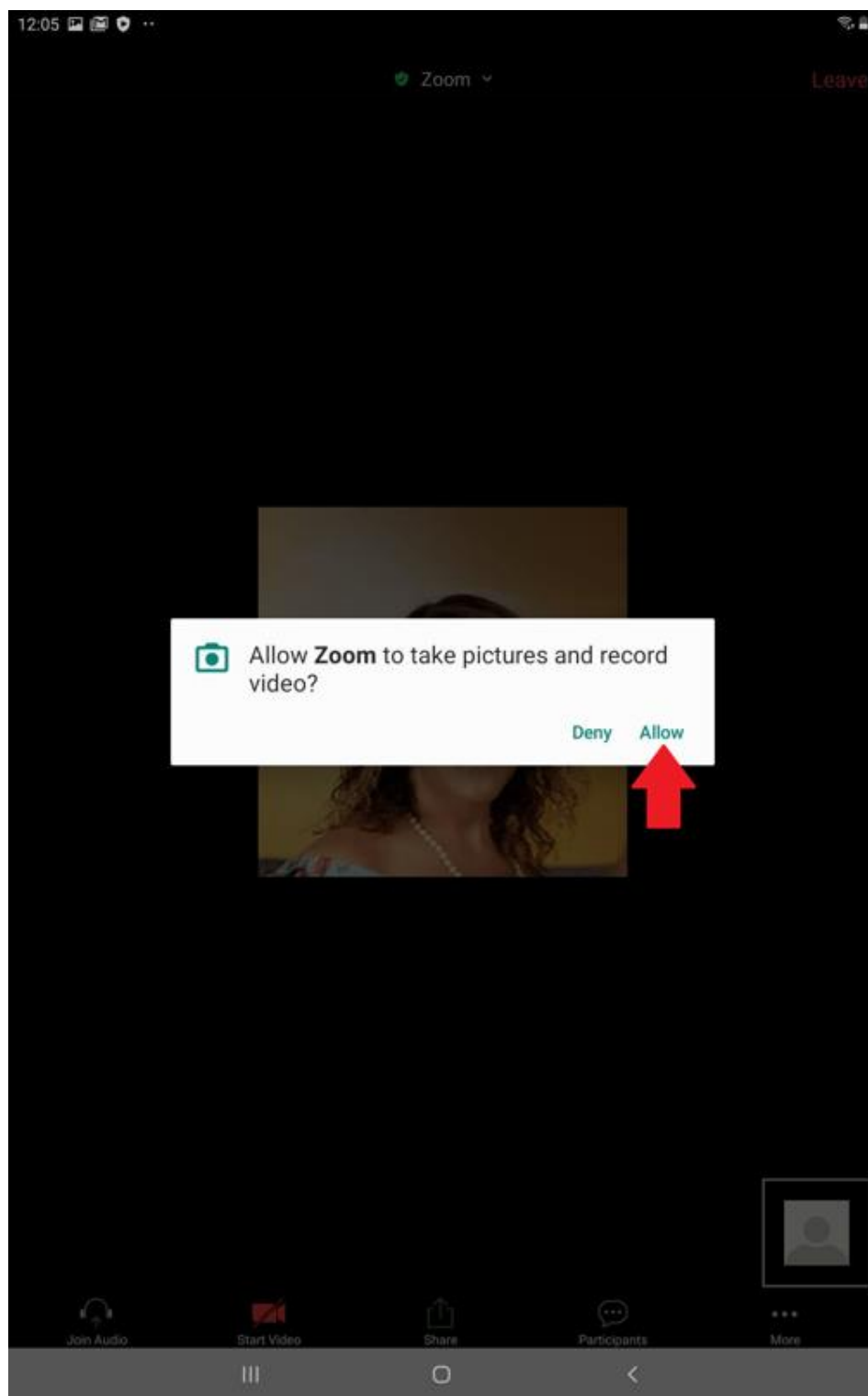
7 8 9

x 0 Go

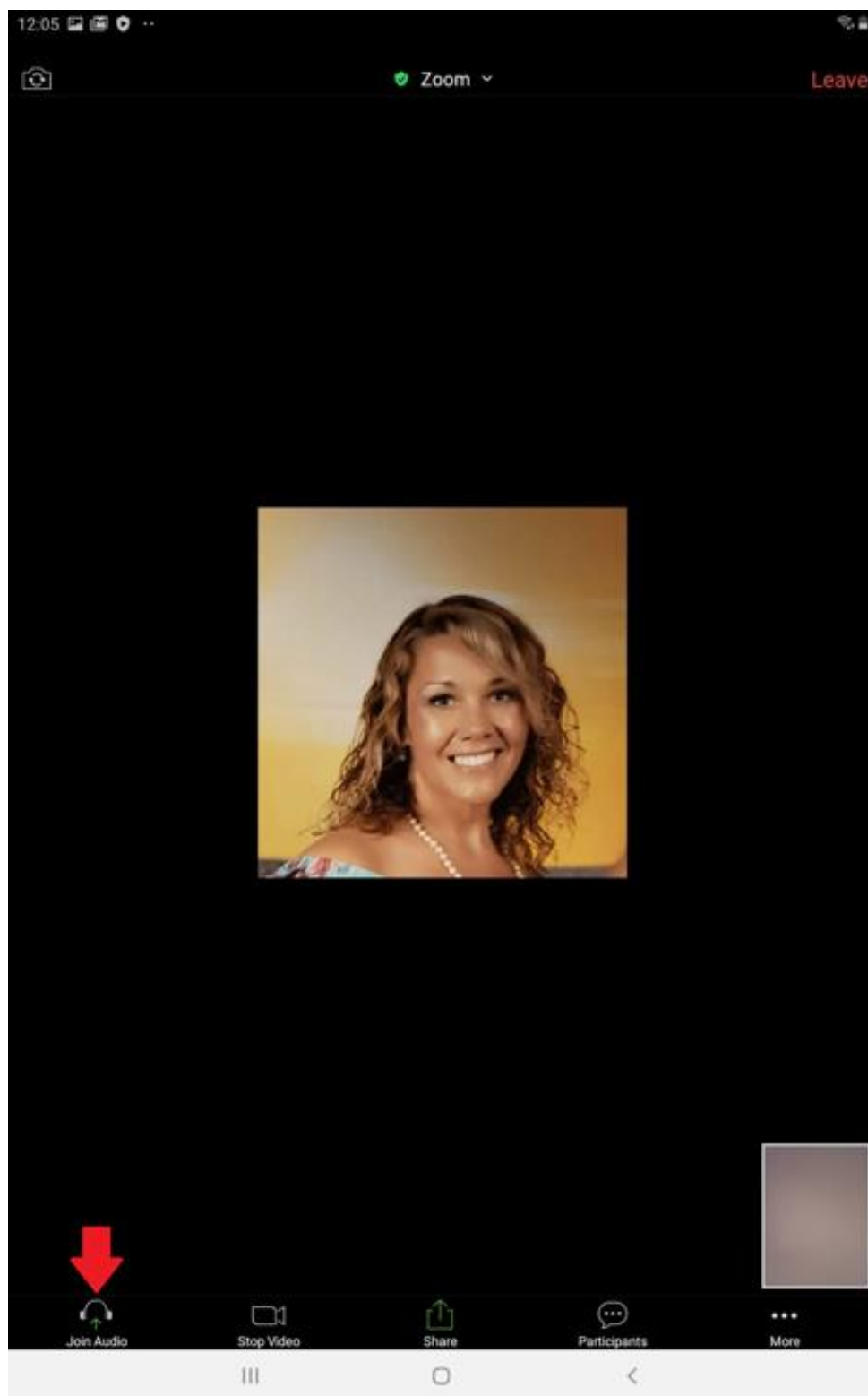
- Tap "Join with Video"



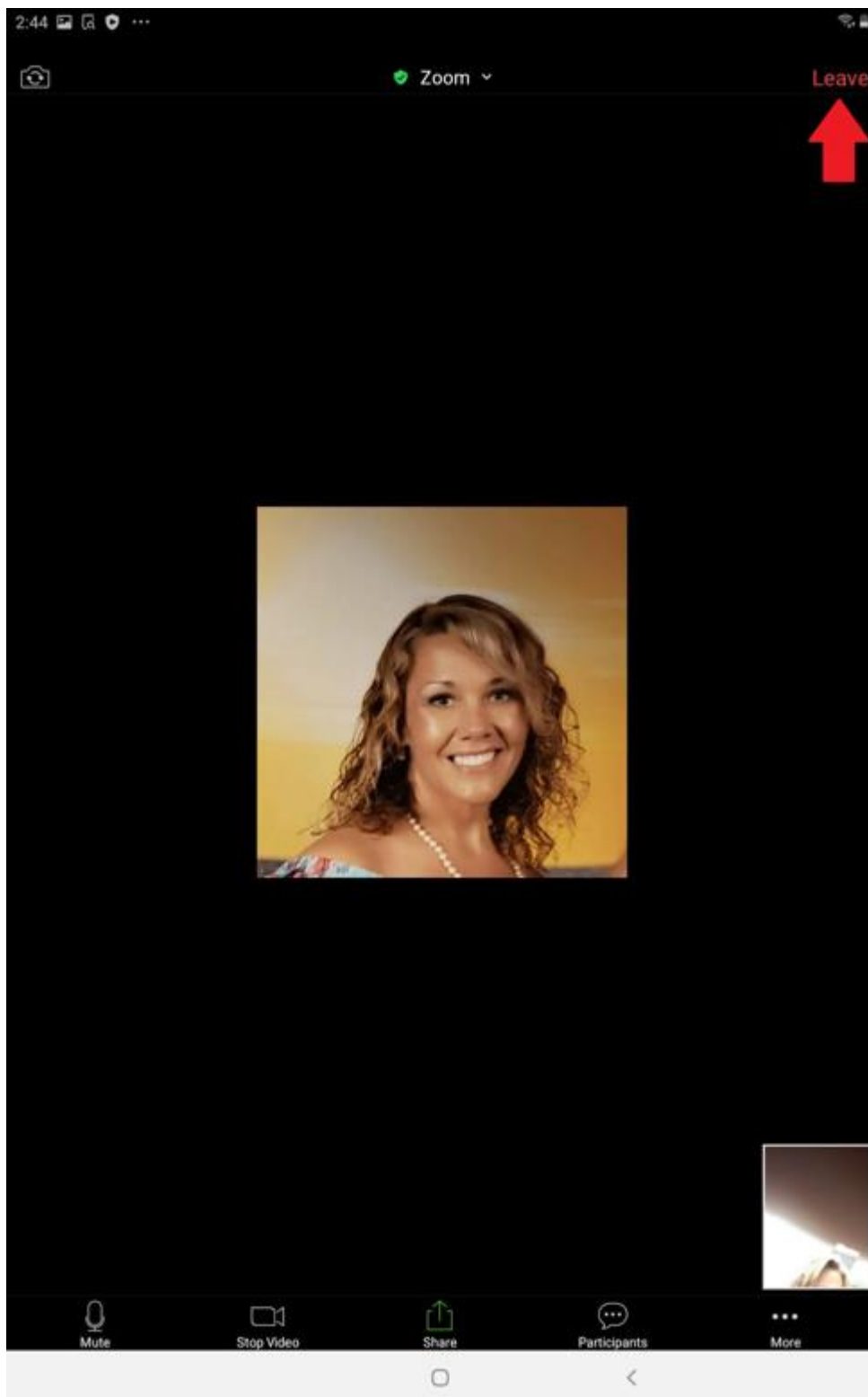
- Tap Allow Zoom to take pictures and record video



- Once the call has started Tap the "Join Audio" Icon to have sound



- When ready to leave Zoom Call Tap Leave

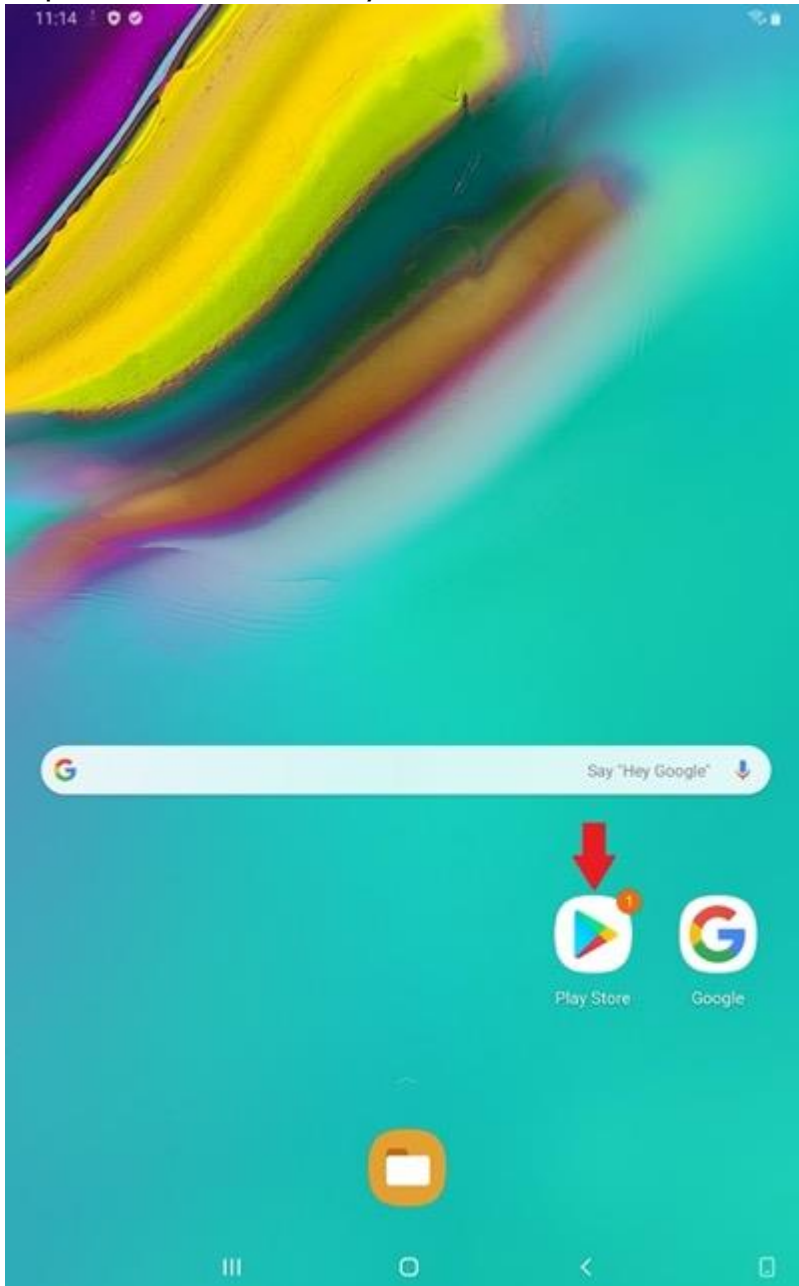


How to Find entertainment Apps on the Samsung Tab A

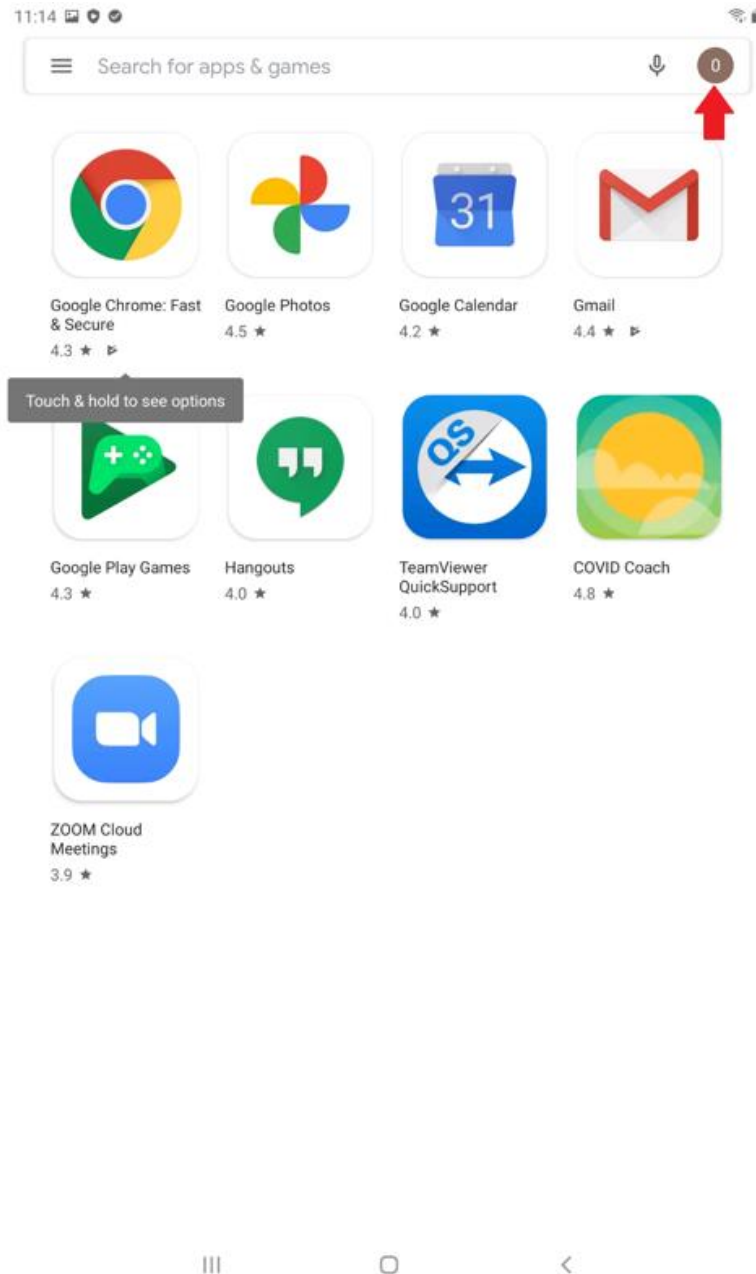
- In order to have access to the Google Play Store you will need to have a Google Account. If you do not already have one, you can see the instructions on how to set up a Gmail Account.



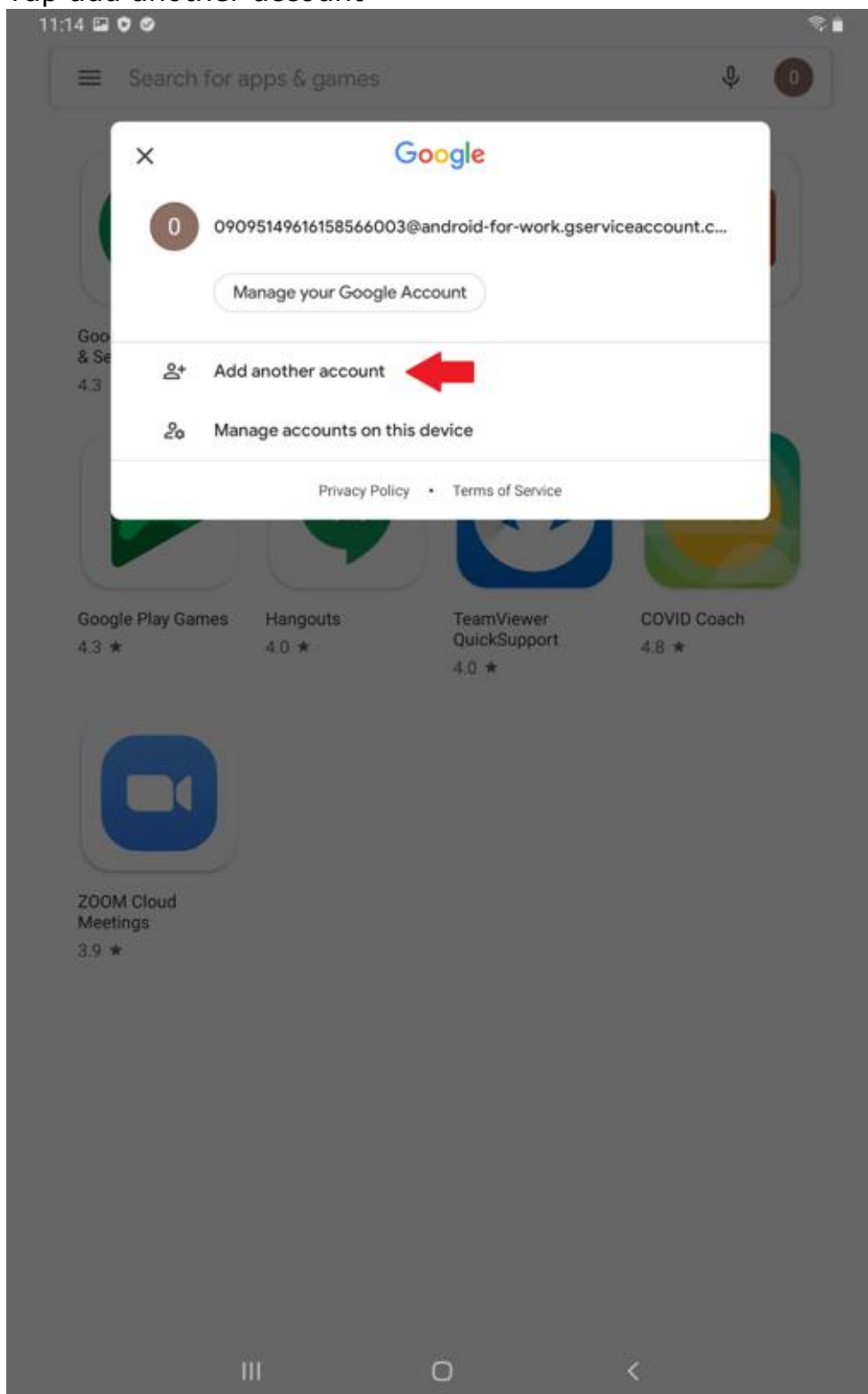
- Tap on the Play Store Icon



- Tap the circle above the red arrow on the top right side of the screen to Manage your Google Account



- Tap add another account



- Enter your email address or phone number associated with your Gmail account, Tap Next

11:14



Google

Sign in

with your Google Account. [Learn more](#)

Email or phone

[Forgot email?](#)

[Create account](#)

Next



- Enter your Password and Tap Next

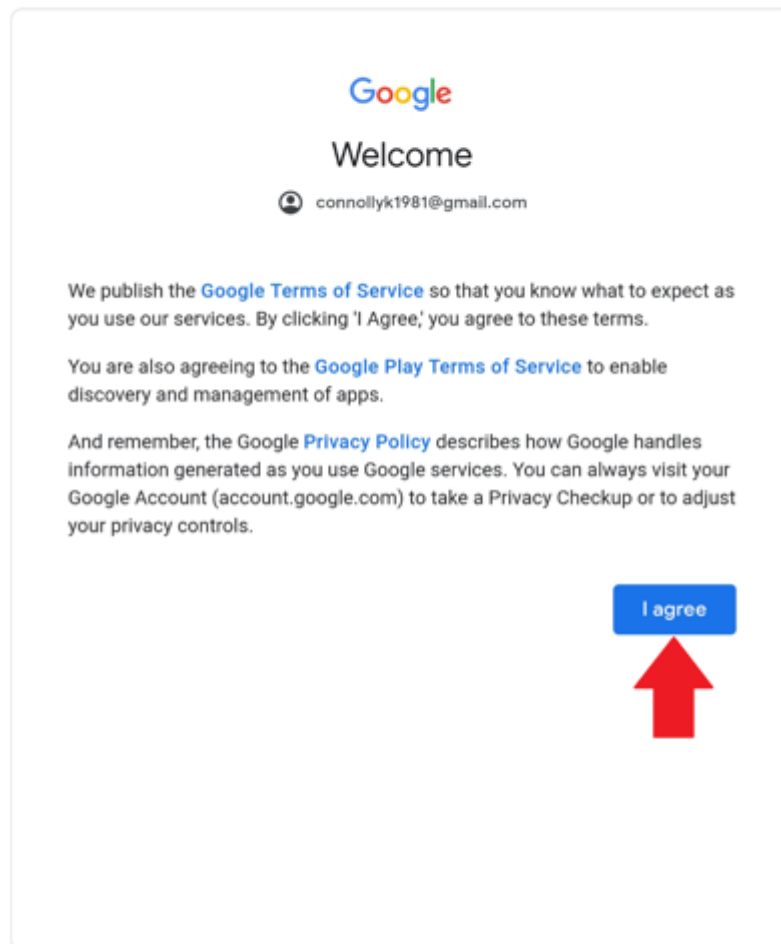
11:15



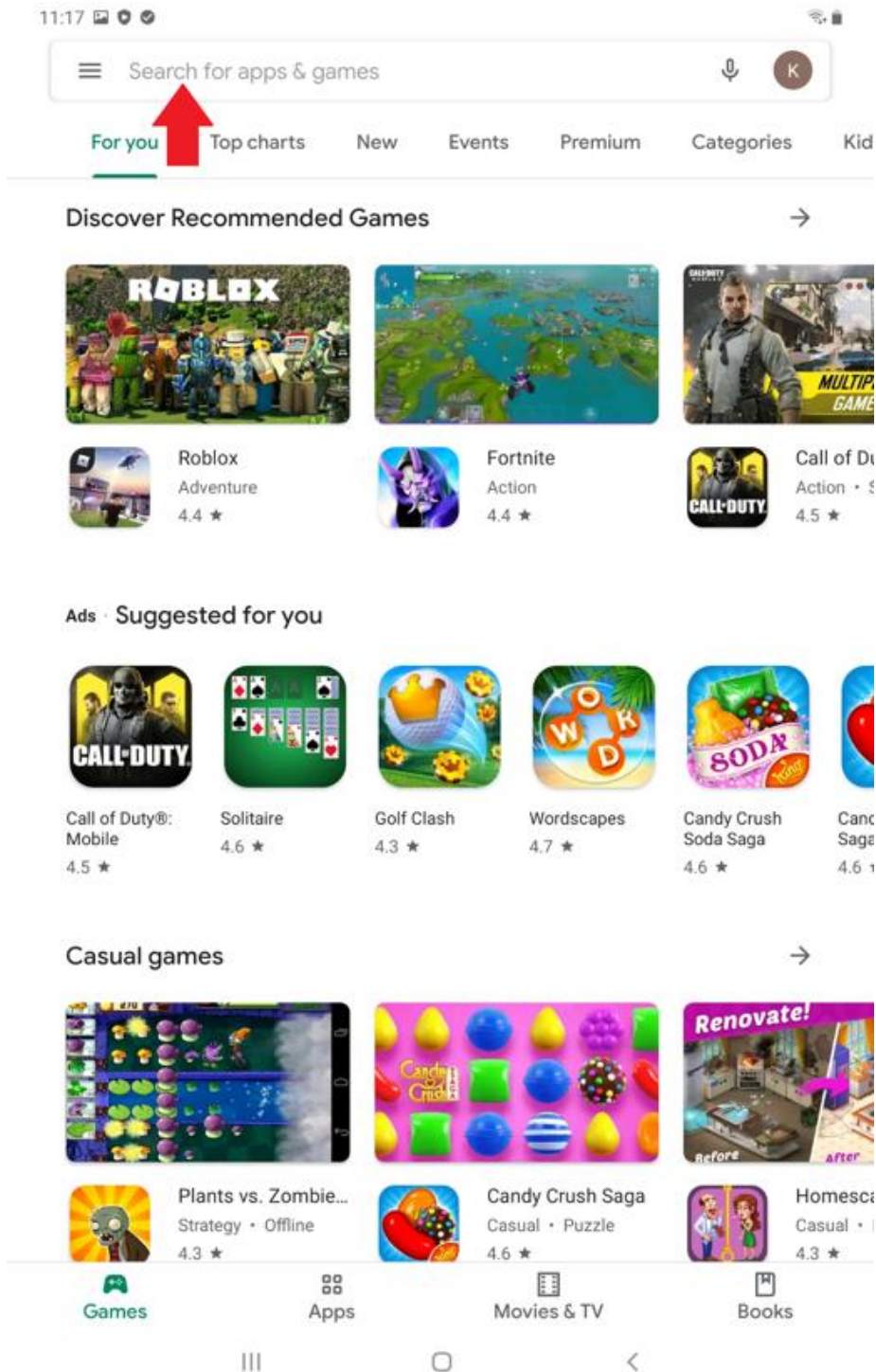
The image shows a Google login interface. At the top is the Google logo, followed by the word "Welcome" and the email address "connollyk1981@gmail.com". Below this is a password entry field with the placeholder text "Enter your password". A red arrow points to this field. To the left of the field is a link that says "Forgot password?". To the right is a blue button labeled "Next", with another red arrow pointing to it. The entire interface is enclosed in a light gray rounded rectangle.



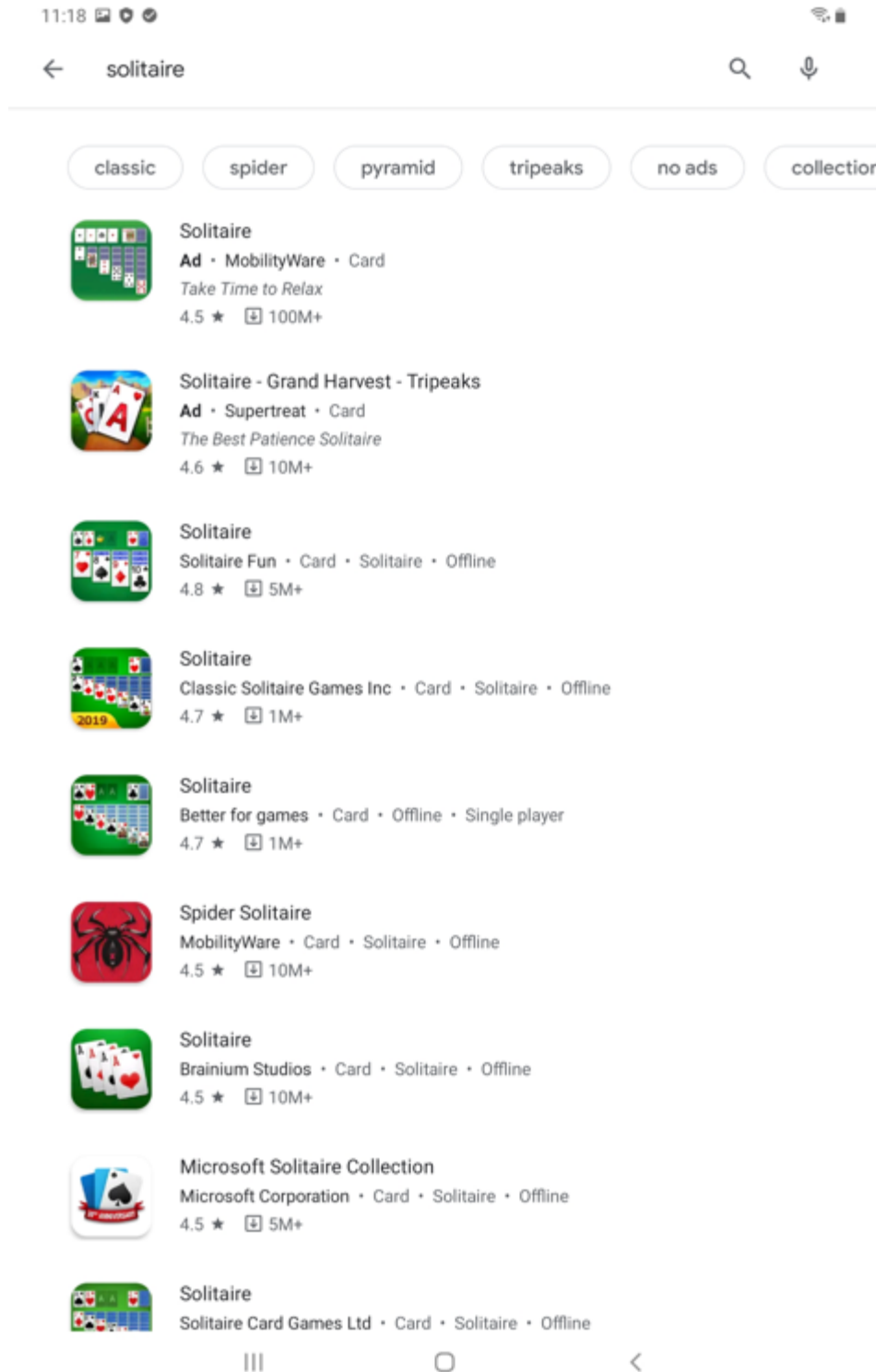
- Tap I agree to accept the Google Terms of Service

11:17 

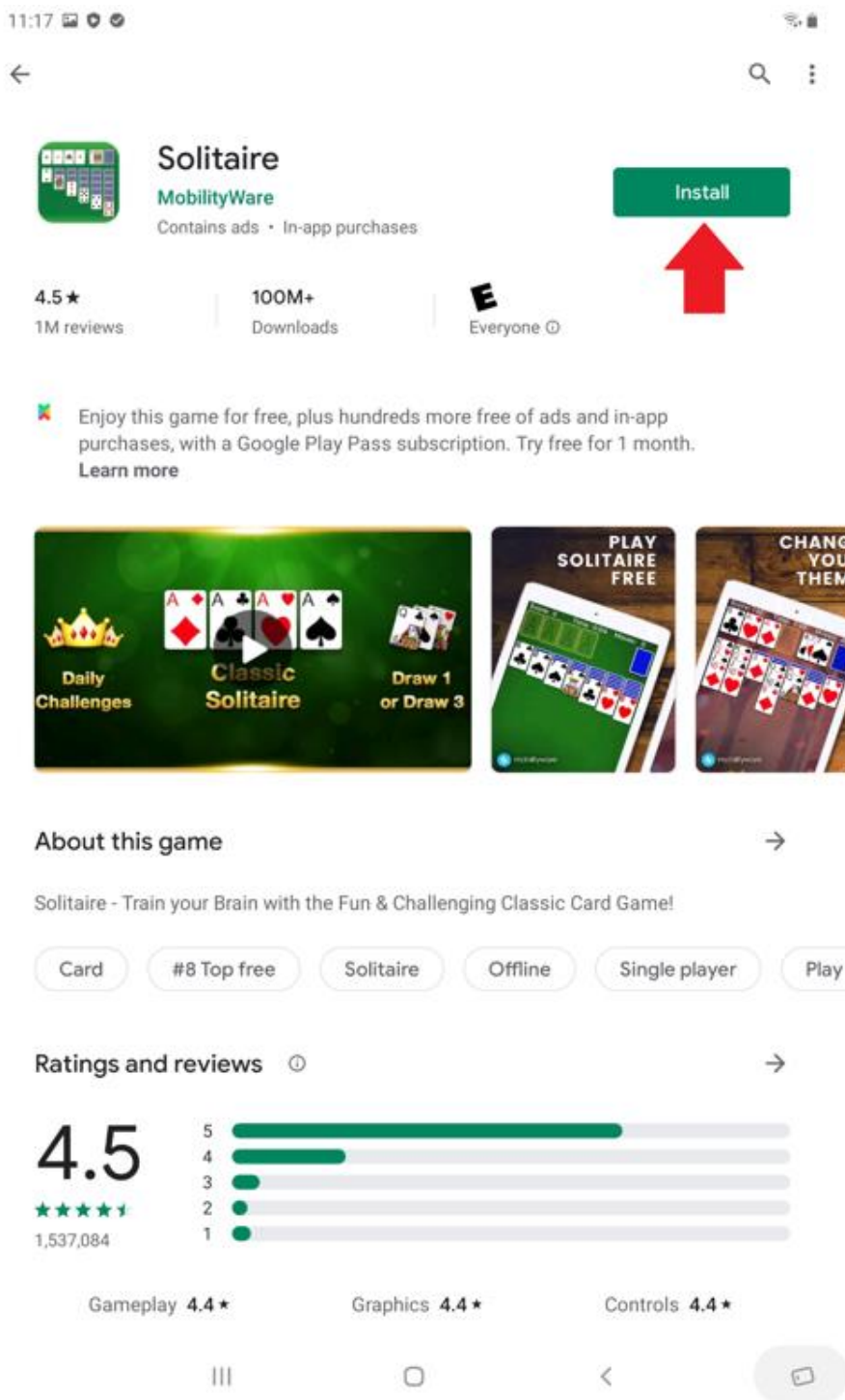
- Use search bar to type in games you are interested in playing



- After you have searched the game a list of options for that game appear, choose the one you want to install



- Tap Install to download the game



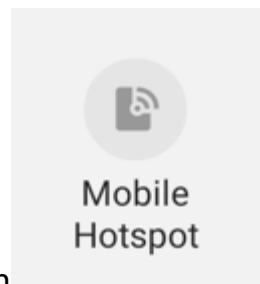
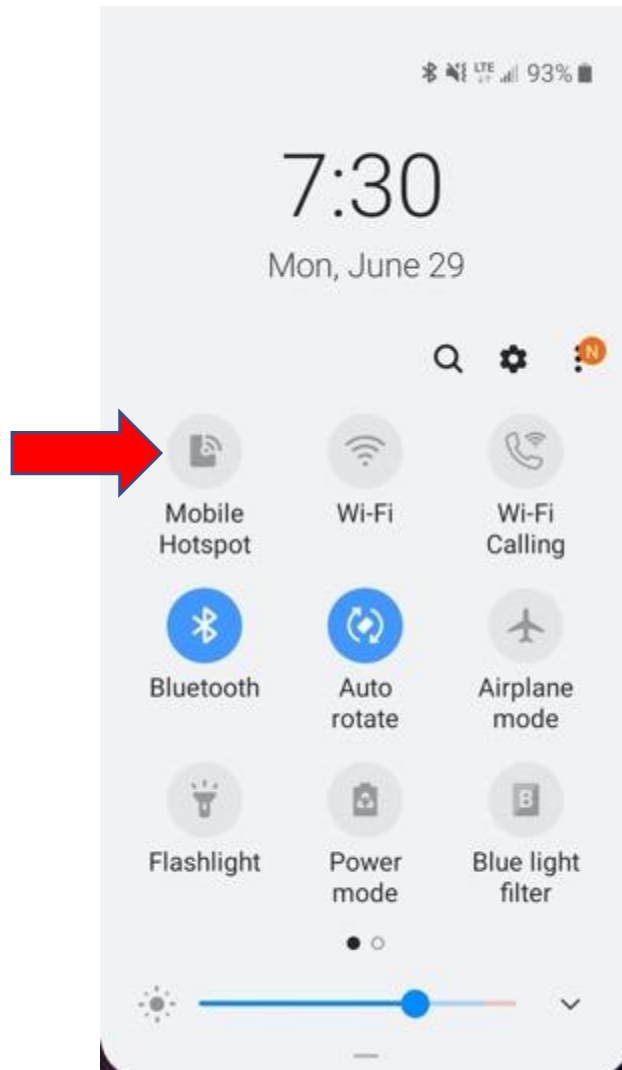
Wi-Fi Hotspot

Turning on Hotspot

1. On the lock screen place your finger at the top of the screen and slide down



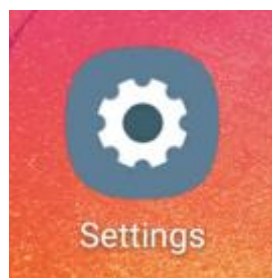
2. This will open the Notification Area



3. Tap the Mobile Hotspot Button

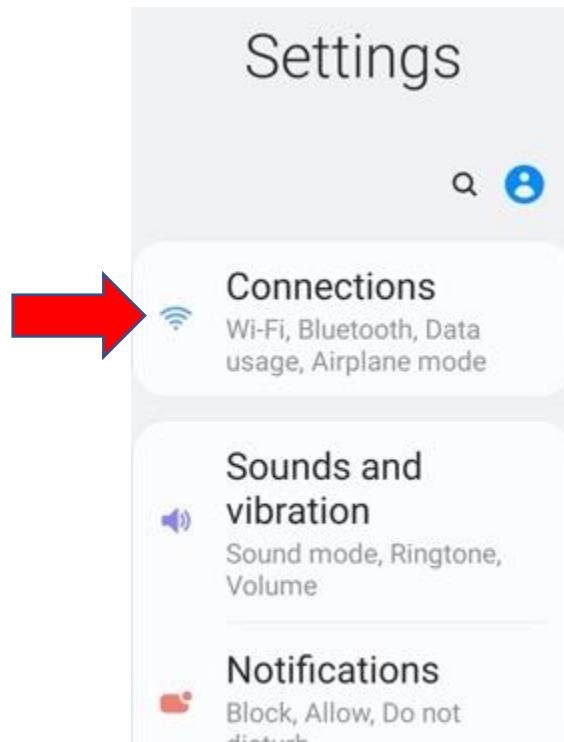
How to find connection info for the Mobile Hotspot

1. On the lock screen place your finger on the bottom of the screen and swipe up this will open the lock screen

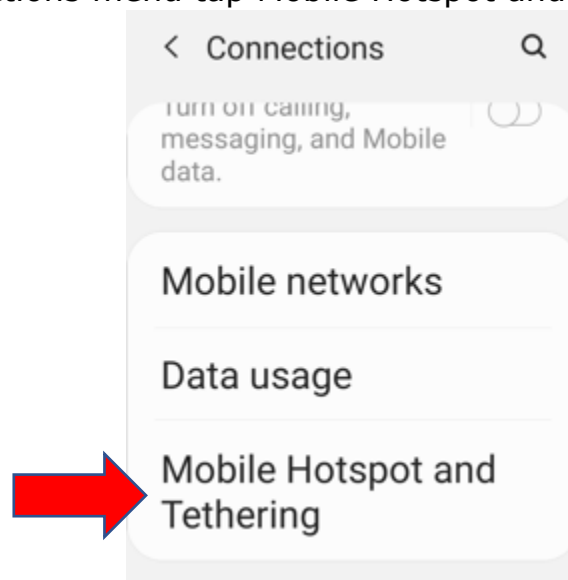


2. Tap the Settings icon

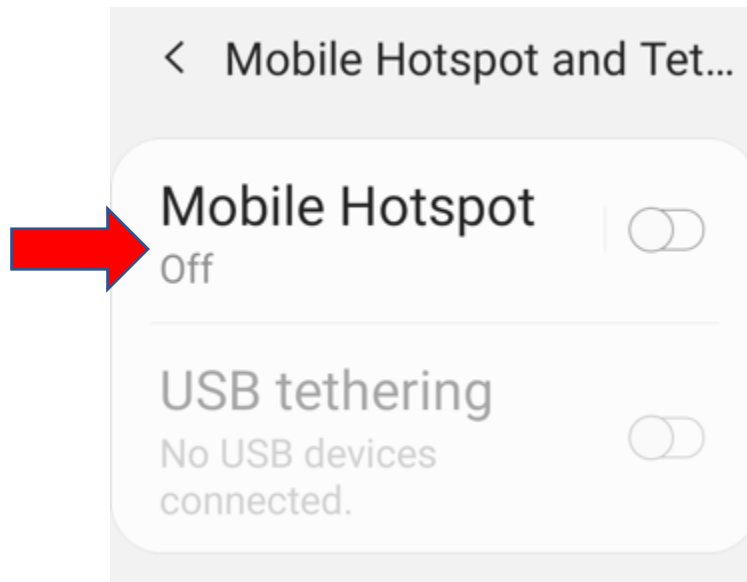
3. In the Setting screen tap the Connections



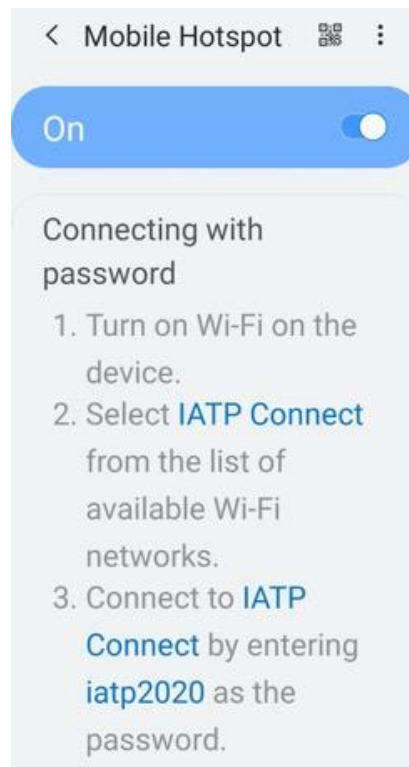
4. In the Connections menu tap Mobile Hotspot and Tethering



5. In the Mobile Hotspot and Tethering menu tap Mobile Hotspot



6. Scroll down



7. Your Wi-Fi Network Name will be **IATP Connect**, the Password **iatp2020**